

Global On-call Scheduling Software Market By Component (Solution and Services), By Deployment Type (On-premise and Cloud), By Application (Medical Use, Business and Others), By Region, Industry Analysis and Forecast, 2020 - 2026

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Abstracts

The Global On-call Scheduling Software Market size is expected to reach \$5.2 billion by 2026, rising at a market growth of 34.6% CAGR during the forecast period. On-Call Scheduling gives an approach to figure out which member of a user group is available to finish a task, for instance, to find out the correct individual to allot an incident. The On-Call Scheduling application assists you to ensure that committed support team members are available to solve issues as they emerge. You can establish on-call schedule, policies related to escalation, and rotations of rosters, escalate alerts for a team. Moreover, you can also decide the current contact for an escalation.

The On-Call Scheduling Software market has been experiencing significant development rates with impressive CAGR for the last few decades. As per the report, the On-Call Scheduling Software market is anticipated to develop all the more vivaciously during the forecast period and it can also impact the worldwide economic structure with a higher share of the revenue. The On-Call Scheduling Software market likewise holds the potential to affect its companions and parent On-Call Scheduling Software market as the development pace of the market is being accelerated by expanding item demand, rising disposable income, innovative items, crude material affluence, and changing consumption technologies.

On-call software needs to accompany scheduling and on-call rotation management services. Administrators should be able to effectively maintain and move shifts around the schedule to ensure there are no gaps in coverage. The fundamental differences

between purpose-built on-call scheduling and homegrown solutions are alert automation and adaptability. Groups can set up and change an individual user's on-call shift without alarms getting dropped. Through alert computerization with an integrated on-call schedule, you can upgrade both human and technological work processes simultaneously.

Due to the availability of a limited number of workers and restricted time, it is dependent upon administrators to make a schedule that permits employees to accomplish full coverage and to be efficient while not oversaturating the premises with unoccupied employees. The focus of Organizations is on integrating on-call scheduling software into their observing and alerting frameworks to successfully screen workforce profitability. Moreover, organizations are focusing on utilizing on-call scheduling software to advanced schedules for their workers and accomplish an elevated level of performance.

Based on Component, the market is segmented into Solution and Services. Based on Deployment Type, the market is segmented into On-premise and Cloud. Based on Application, the market is segmented into Medical Use, Business and Others. Based on Regions, the market is segmented into North America, Europe, Asia Pacific, and Latin America, Middle East & Africa.

The market research report covers the analysis of key stake holders of the market. Key companies profiled in the report include Everbridge, Inc., ServiceNow, Inc., Spok Holdings, Inc. (Spok, Inc.), PerfectServe, Inc. (Lightning Bolt Solutions, Inc.), AMBS Call Center, Inc., Shift Administrators LLC, OpenTempo, Inc. (QGenda, LLC), Central Logic, Inc. (Rubicon Technology Partners), UKG, Inc. and Amtelco.

Strategies deployed in On-call Scheduling Software Market

Mar-2019: Everbridge collaborated with IBM, the multinational technology and consulting company. Following the collaboration, the former company integrated its IT Alerting with IBM security intelligence technology. The integration enabled joint customers to automate communications, collaboration, and orchestration tasks for streamlining the overall information security incident response process. Everbridge IT Alerting offers IT workforce on-call schedule management, automated escalation, multi-modal targeted notifications, 1-click ChatOps channel, 1-click smart conferencing, automated remediation workflow execution, to help to engage the right staff and resolve the offenses generated in IBM QRadar faster.

Feb-2019: PerfectServe announced two acquisitions; the first is CareWire, a mobile patient communication platform. The second is Lightning Bolt Solutions, an artificial

intelligence-run physician shift scheduling technology designed for hospital and healthcare systems. CareWire enables texting between patients and providers and allows the patients to schedule appointments and connect to their healthcare portal. Lightning Bolt Solutions employs AI for helping the health systems schedule physicians. The technology can consider recurring department meetings, holiday distributions, on-call management, physician preferences, residency schedule restrictions, and recovery time after overnight shifts. The acquisition expanded the company's business in mobile communication.

Feb-2019: OpenTempo came into partnership with TigerConnect, an American software communications company. Under this partnership, TigerConnect's cardiologist on-call has been integrated with the OpenTempo schedule. This provides joint customers with real-time access to physician schedules, enabling role-based messaging, and offering users the ability to aggregate and publish team schedules.

Jan-2019: OpenTempo announced that the company relocated its headquarters to a new office located at 38 Eastwood Drive in South Burlington, Vermont. Its market-leading physician scheduling solution is being adopted worldwide, which is driving its growth.

Nov-2018: Kronos collaborated with Workplace by Facebook. The workplace is an enterprise connectivity platform developed by Facebook. The collaboration made it easier for employees for taking control of their work-life balance and for managers for filling last-minute open shifts with a scheduling chatbot that can be activated on a mobile device from anyplace, at any time. The organizations have been developing innovative solutions that transform communications, culture, and workflows for common workforce management tasks without ever leaving Workplace, a social platform that connects employees with features like groups, chat, and video calls.

Scope of the Study

Market Segmentation:

By Component

Solution

Services

By Deployment Type

On-premise

Cloud

By Application

Medical Use

Business

Others

By Geography

North America

US

Canada

Mexico

Rest of North America

Europe

Germany

UK

France

Russia

Spain

Italy

Rest of Europe

Asia Pacific

China

Japan

India

South Korea

Singapore

Malaysia

Rest of Asia Pacific

LAMEA

Brazil

Argentina

UAE

Saudi Arabia

South Africa

Nigeria

Rest of LAMEA

Companies Profiled

Everbridge, Inc.

ServiceNow, Inc.

Spok Holdings, Inc. (Spok, Inc.)

PerfectServe, Inc. (Lightning Bolt Solutions, Inc.)

AMBS Call Center, Inc.

Shift Administrators LLC

OpenTempo, Inc. (QGenda, LLC)

Central Logic, Inc. (Rubicon Technology Partners)

UKG, Inc.

Amtelco

Unique Offerings from KBV Research

Exhaustive coverage

Highest number of market tables and figures

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Guaranteed best price

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Contents

CHAPTER 1. MARKET SCOPE & METHODOLOGY

- 1.1 Market Definition
- 1.2 Objectives
- 1.3 Market Scope
- 1.4 Segmentation
 - 1.4.1 Global On-call Scheduling Software Market, by Component
 - 1.4.2 Global On-call Scheduling Software Market, by Deployment Type
 - 1.4.3 Global On-call Scheduling Software Market, by Application
 - 1.4.4 Global On-call Scheduling Software Market, by Geography
- 1.5 Methodology for the research

CHAPTER 2. MARKET OVERVIEW

- 2.1 Introduction
 - 2.1.1 Overview
 - 2.1.2 Executive Summary
 - 2.1.3 Market Composition and Scenario
- 2.2 Key Factors Impacting the Market
 - 2.2.1 Market Drivers
 - 2.2.2 Market Restraints

CHAPTER 3. GLOBAL ON-CALL SCHEDULING SOFTWARE MARKET BY COMPONENT

- 3.1 Global On-call Scheduling Software Solution Market by Region
- 3.2 Global On-call Scheduling Software Services Market by Region

CHAPTER 4. GLOBAL ON-CALL SCHEDULING SOFTWARE MARKET BY DEPLOYMENT TYPE

- 4.1 Global On-premise On-call Scheduling Software Market by Region
- 4.2 Global Cloud On-call Scheduling Software Market by Region

CHAPTER 5. GLOBAL ON-CALL SCHEDULING SOFTWARE MARKET BY APPLICATION

- 5.1 Global Medical Use On-call Scheduling Software Market by Region
- 5.2 Global Business On-call Scheduling Software Market by Region
- 5.3 Global Others On-call Scheduling Software Market by Region

CHAPTER 6. GLOBAL ON-CALL SCHEDULING SOFTWARE MARKET BY REGION

- 6.1 North America On-call Scheduling Software Market
 - 6.1.1 North America On-call Scheduling Software Market by Component
 - 6.1.1.1 North America On-call Scheduling Software Solution Market by Country
 - 6.1.1.2 North America On-call Scheduling Software Services Market by Country
 - 6.1.2 North America On-call Scheduling Software Market by Deployment Type
 - 6.1.2.1 North America On-premise On-call Scheduling Software Market by Country
 - 6.1.2.2 North America Cloud On-call Scheduling Software Market by Country
 - 6.1.3 North America On-call Scheduling Software Market by Application
 - 6.1.3.1 North America Medical Use On-call Scheduling Software Market by Country
 - 6.1.3.2 North America Business On-call Scheduling Software Market by Country
 - 6.1.3.3 North America Others On-call Scheduling Software Market by Country
 - 6.1.4 North America On-call Scheduling Software Market by Country
 - 6.1.4.1 US On-call Scheduling Software Market
 - 6.1.4.1.1 US On-call Scheduling Software Market by Component
 - 6.1.4.1.2 US On-call Scheduling Software Market by Deployment Type
 - 6.1.4.1.3 US On-call Scheduling Software Market by Application
 - 6.1.4.2 Canada On-call Scheduling Software Market
 - 6.1.4.2.1 Canada On-call Scheduling Software Market by Component
 - 6.1.4.2.2 Canada On-call Scheduling Software Market by Deployment Type
 - 6.1.4.2.3 Canada On-call Scheduling Software Market by Application
 - 6.1.4.3 Mexico On-call Scheduling Software Market
 - 6.1.4.3.1 Mexico On-call Scheduling Software Market by Component
 - 6.1.4.3.2 Mexico On-call Scheduling Software Market by Deployment Type
 - 6.1.4.3.3 Mexico On-call Scheduling Software Market by Application
 - 6.1.4.4 Rest of North America On-call Scheduling Software Market
 - 6.1.4.4.1 Rest of North America On-call Scheduling Software Market by Component
 - 6.1.4.4.2 Rest of North America On-call Scheduling Software Market by Deployment Type
 - 6.1.4.4.3 Rest of North America On-call Scheduling Software Market by Application
- 6.2 Europe On-call Scheduling Software Market
 - 6.2.1 Europe On-call Scheduling Software Market by Component
 - 6.2.1.1 Europe On-call Scheduling Software Solution Market by Country
 - 6.2.1.2 Europe On-call Scheduling Software Services Market by Country

- 6.2.2 Europe On-call Scheduling Software Market by Deployment Type
 - 6.2.2.1 Europe On-premise On-call Scheduling Software Market by Country
 - 6.2.2.2 Europe Cloud On-call Scheduling Software Market by Country
- 6.2.3 Europe On-call Scheduling Software Market by Application
 - 6.2.3.1 Europe Medical Use On-call Scheduling Software Market by Country
 - 6.2.3.2 Europe Business On-call Scheduling Software Market by Country
 - 6.2.3.3 Europe Others On-call Scheduling Software Market by Country
- 6.2.4 Europe On-call Scheduling Software Market by Country
 - 6.2.4.1 Germany On-call Scheduling Software Market
 - 6.2.4.1.1 Germany On-call Scheduling Software Market by Component
 - 6.2.4.1.2 Germany On-call Scheduling Software Market by Deployment Type
 - 6.2.4.1.3 Germany On-call Scheduling Software Market by Application
 - 6.2.4.2 UK On-call Scheduling Software Market
 - 6.2.4.2.1 UK On-call Scheduling Software Market by Component
 - 6.2.4.2.2 UK On-call Scheduling Software Market by Deployment Type
 - 6.2.4.2.3 UK On-call Scheduling Software Market by Application
 - 6.2.4.3 France On-call Scheduling Software Market
 - 6.2.4.3.1 France On-call Scheduling Software Market by Component
 - 6.2.4.3.2 France On-call Scheduling Software Market by Deployment Type
 - 6.2.4.3.3 France On-call Scheduling Software Market by Application
 - 6.2.4.4 Russia On-call Scheduling Software Market
 - 6.2.4.4.1 Russia On-call Scheduling Software Market by Component
 - 6.2.4.4.2 Russia On-call Scheduling Software Market by Deployment Type
 - 6.2.4.4.3 Russia On-call Scheduling Software Market by Application
 - 6.2.4.5 Spain On-call Scheduling Software Market
 - 6.2.4.5.1 Spain On-call Scheduling Software Market by Component
 - 6.2.4.5.2 Spain On-call Scheduling Software Market by Deployment Type
 - 6.2.4.5.3 Spain On-call Scheduling Software Market by Application
 - 6.2.4.6 Italy On-call Scheduling Software Market
 - 6.2.4.6.1 Italy On-call Scheduling Software Market by Component
 - 6.2.4.6.2 Italy On-call Scheduling Software Market by Deployment Type
 - 6.2.4.6.3 Italy On-call Scheduling Software Market by Application
 - 6.2.4.7 Rest of Europe On-call Scheduling Software Market
 - 6.2.4.7.1 Rest of Europe On-call Scheduling Software Market by Component
 - 6.2.4.7.2 Rest of Europe On-call Scheduling Software Market by Deployment Type
 - 6.2.4.7.3 Rest of Europe On-call Scheduling Software Market by Application
- 6.3 Asia Pacific On-call Scheduling Software Market
 - 6.3.1 Asia Pacific On-call Scheduling Software Market by Component
 - 6.3.1.1 Asia Pacific On-call Scheduling Software Solution Market by Country

- 6.3.1.2 Asia Pacific On-call Scheduling Software Services Market by Country
- 6.3.2 Asia Pacific On-call Scheduling Software Market by Deployment Type
 - 6.3.2.1 Asia Pacific On-premise On-call Scheduling Software Market by Country
 - 6.3.2.2 Asia Pacific Cloud On-call Scheduling Software Market by Country
- 6.3.3 Asia Pacific On-call Scheduling Software Market by Application
 - 6.3.3.1 Asia Pacific Medical Use On-call Scheduling Software Market by Country
 - 6.3.3.2 Asia Pacific Business On-call Scheduling Software Market by Country
 - 6.3.3.3 Asia Pacific Others On-call Scheduling Software Market by Country
- 6.3.4 Asia Pacific On-call Scheduling Software Market by Country
 - 6.3.4.1 China On-call Scheduling Software Market
 - 6.3.4.1.1 China On-call Scheduling Software Market by Component
 - 6.3.4.1.2 China On-call Scheduling Software Market by Deployment Type
 - 6.3.4.1.3 China On-call Scheduling Software Market by Application
 - 6.3.4.2 Japan On-call Scheduling Software Market
 - 6.3.4.2.1 Japan On-call Scheduling Software Market by Component
 - 6.3.4.2.2 Japan On-call Scheduling Software Market by Deployment Type
 - 6.3.4.2.3 Japan On-call Scheduling Software Market by Application
 - 6.3.4.3 India On-call Scheduling Software Market
 - 6.3.4.3.1 India On-call Scheduling Software Market by Component
 - 6.3.4.3.2 India On-call Scheduling Software Market by Deployment Type
 - 6.3.4.3.3 India On-call Scheduling Software Market by Application
 - 6.3.4.4 South Korea On-call Scheduling Software Market
 - 6.3.4.4.1 South Korea On-call Scheduling Software Market by Component
 - 6.3.4.4.2 South Korea On-call Scheduling Software Market by Deployment Type
 - 6.3.4.4.3 South Korea On-call Scheduling Software Market by Application
 - 6.3.4.5 Singapore On-call Scheduling Software Market
 - 6.3.4.5.1 Singapore On-call Scheduling Software Market by Component
 - 6.3.4.5.2 Singapore On-call Scheduling Software Market by Deployment Type
 - 6.3.4.5.3 Singapore On-call Scheduling Software Market by Application
 - 6.3.4.6 Malaysia On-call Scheduling Software Market
 - 6.3.4.6.1 Malaysia On-call Scheduling Software Market by Component
 - 6.3.4.6.2 Malaysia On-call Scheduling Software Market by Deployment Type
 - 6.3.4.6.3 Malaysia On-call Scheduling Software Market by Application
 - 6.3.4.7 Rest of Asia Pacific On-call Scheduling Software Market
 - 6.3.4.7.1 Rest of Asia Pacific On-call Scheduling Software Market by Component
 - 6.3.4.7.2 Rest of Asia Pacific On-call Scheduling Software Market by Deployment Type
 - 6.3.4.7.3 Rest of Asia Pacific On-call Scheduling Software Market by Application
- 6.4 LAMEA On-call Scheduling Software Market

- 6.4.1 LAMEA On-call Scheduling Software Market by Component
 - 6.4.1.1 LAMEA On-call Scheduling Software Solution Market by Country
 - 6.4.1.2 LAMEA On-call Scheduling Software Services Market by Country
- 6.4.2 LAMEA On-call Scheduling Software Market by Deployment Type
 - 6.4.2.1 LAMEA On-premise On-call Scheduling Software Market by Country
 - 6.4.2.2 LAMEA Cloud On-call Scheduling Software Market by Country
- 6.4.3 LAMEA On-call Scheduling Software Market by Application
 - 6.4.3.1 LAMEA Medical Use On-call Scheduling Software Market by Country
 - 6.4.3.2 LAMEA Business On-call Scheduling Software Market by Country
 - 6.4.3.3 LAMEA Others On-call Scheduling Software Market by Country
- 6.4.4 LAMEA On-call Scheduling Software Market by Country
 - 6.4.4.1 Brazil On-call Scheduling Software Market
 - 6.4.4.1.1 Brazil On-call Scheduling Software Market by Component
 - 6.4.4.1.2 Brazil On-call Scheduling Software Market by Deployment Type
 - 6.4.4.1.3 Brazil On-call Scheduling Software Market by Application
 - 6.4.4.2 Argentina On-call Scheduling Software Market
 - 6.4.4.2.1 Argentina On-call Scheduling Software Market by Component
 - 6.4.4.2.2 Argentina On-call Scheduling Software Market by Deployment Type
 - 6.4.4.2.3 Argentina On-call Scheduling Software Market by Application
 - 6.4.4.3 UAE On-call Scheduling Software Market
 - 6.4.4.3.1 UAE On-call Scheduling Software Market by Component
 - 6.4.4.3.2 UAE On-call Scheduling Software Market by Deployment Type
 - 6.4.4.3.3 UAE On-call Scheduling Software Market by Application
 - 6.4.4.4 Saudi Arabia On-call Scheduling Software Market
 - 6.4.4.4.1 Saudi Arabia On-call Scheduling Software Market by Component
 - 6.4.4.4.2 Saudi Arabia On-call Scheduling Software Market by Deployment Type
 - 6.4.4.4.3 Saudi Arabia On-call Scheduling Software Market by Application
 - 6.4.4.5 South Africa On-call Scheduling Software Market
 - 6.4.4.5.1 South Africa On-call Scheduling Software Market by Component
 - 6.4.4.5.2 South Africa On-call Scheduling Software Market by Deployment Type
 - 6.4.4.5.3 South Africa On-call Scheduling Software Market by Application
 - 6.4.4.6 Nigeria On-call Scheduling Software Market
 - 6.4.4.6.1 Nigeria On-call Scheduling Software Market by Component
 - 6.4.4.6.2 Nigeria On-call Scheduling Software Market by Deployment Type
 - 6.4.4.6.3 Nigeria On-call Scheduling Software Market by Application
 - 6.4.4.7 Rest of LAMEA On-call Scheduling Software Market
 - 6.4.4.7.1 Rest of LAMEA On-call Scheduling Software Market by Component
 - 6.4.4.7.2 Rest of LAMEA On-call Scheduling Software Market by Deployment Type
 - 6.4.4.7.3 Rest of LAMEA On-call Scheduling Software Market by Application

CHAPTER 7. COMPANY PROFILES

7.1 Everbridge, Inc.

7.1.1 Company overview

7.1.2 Financial Analysis

7.1.3 Regional Analysis

7.1.1 Research & Development Expense

7.1.2 Recent strategies and developments:

7.1.2.1 Partnerships, Collaborations, and Agreements:

7.1.2.2 Product Launches and Product Expansions:

7.2 ServiceNow, Inc.

7.2.1 Company Overview

7.2.2 Financial Analysis

7.2.3 Regional Analysis

7.2.4 Research & Development Expense

7.3 Spok Holdings, Inc. (Spok, Inc.)

7.3.1 Company Overview

7.3.2 Financial Analysis

7.3.3 Regional Analysis

7.3.4 Research & Development Expense

7.3.5 Recent strategies and developments:

7.3.5.1 Product Launches and Product Expansions:

7.4 PerfectServe, Inc. (Lightning Bolt Solutions, Inc.)

7.4.1 Company Overview

7.4.2 Recent strategies and developments:

7.4.2.1 Partnerships, Collaborations, and Agreements:

7.4.2.2 Acquisition and Mergers:

7.5 AMBS Call Center, Inc.

7.5.1 Company Overview

7.6 Shift Administrators LLC

7.6.1 Company Overview

7.7 OpenTempo, Inc. (QGenda, LLC)

7.7.1 Company Overview

7.7.2 Recent strategies and developments:

7.7.2.1 Geographical Expansions:

7.7.2.2 Partnerships, Collaborations, and Agreements:

7.8 Central Logic, Inc. (Rubicon Technology Partners)

7.8.1 Company Overview

7.9 UKG, Inc.

7.9.1 Company Overview

7.9.2 Recent strategies and developments:

7.9.2.1 Partnerships, Collaborations, and Agreements:

7.10 Amtelco (1Call)

7.10.1 Company Overview

7.10.2 Recent strategies and developments:

7.10.2.1 Product Launches and Product Expansions:

List Of Tables

LIST OF TABLES

TABLE 1 GLOBAL ON-CALL SCHEDULING SOFTWARE MARKET, 2016 - 2019, USD MILLION

TABLE 2 GLOBAL ON-CALL SCHEDULING SOFTWARE MARKET, 2020 - 2026, USD MILLION

TABLE 3 GLOBAL ON-CALL SCHEDULING SOFTWARE MARKET BY COMPONENT, 2016 - 2019, USD MILLION

TABLE 4 GLOBAL ON-CALL SCHEDULING SOFTWARE MARKET BY COMPONENT, 2020 - 2026, USD MILLION

TABLE 5 GLOBAL ON-CALL SCHEDULING SOFTWARE SOLUTION MARKET BY REGION, 2016 - 2019, USD MILLION

TABLE 6 GLOBAL ON-CALL SCHEDULING SOFTWARE SOLUTION MARKET BY REGION, 2020 - 2026, USD MILLION

TABLE 7 GLOBAL ON-CALL SCHEDULING SOFTWARE SERVICES MARKET BY REGION, 2016 - 2019, USD MILLION

TABLE 8 GLOBAL ON-CALL SCHEDULING SOFTWARE SERVICES MARKET BY REGION, 2020 - 2026, USD MILLION

TABLE 9 GLOBAL ON-CALL SCHEDULING SOFTWARE MARKET BY DEPLOYMENT TYPE, 2016 - 2019, USD MILLION

TABLE 10 GLOBAL ON-CALL SCHEDULING SOFTWARE MARKET BY DEPLOYMENT TYPE, 2020 - 2026, USD MILLION

TABLE 11 GLOBAL ON-PREMISE ON-CALL SCHEDULING SOFTWARE MARKET BY REGION, 2016 - 2019, USD MILLION

TABLE 12 GLOBAL ON-PREMISE ON-CALL SCHEDULING SOFTWARE MARKET BY REGION, 2020 - 2026, USD MILLION

TABLE 13 GLOBAL CLOUD ON-CALL SCHEDULING SOFTWARE MARKET BY REGION, 2016 - 2019, USD MILLION

TABLE 14 GLOBAL CLOUD ON-CALL SCHEDULING SOFTWARE MARKET BY REGION, 2020 - 2026, USD MILLION

TABLE 15 GLOBAL ON-CALL SCHEDULING SOFTWARE MARKET BY APPLICATION, 2016 - 2019, USD MILLION

TABLE 16 GLOBAL ON-CALL SCHEDULING SOFTWARE MARKET BY APPLICATION, 2020 - 2026, USD MILLION

TABLE 17 GLOBAL MEDICAL USE ON-CALL SCHEDULING SOFTWARE MARKET BY REGION, 2016 - 2019, USD MILLION

TABLE 18 GLOBAL MEDICAL USE ON-CALL SCHEDULING SOFTWARE MARKET

BY REGION, 2020 - 2026, USD MILLION

TABLE 19 GLOBAL BUSINESS ON-CALL SCHEDULING SOFTWARE MARKET BY REGION, 2016 - 2019, USD MILLION

TABLE 20 GLOBAL BUSINESS ON-CALL SCHEDULING SOFTWARE MARKET BY REGION, 2020 - 2026, USD MILLION

TABLE 21 GLOBAL OTHERS ON-CALL SCHEDULING SOFTWARE MARKET BY REGION, 2016 - 2019, USD MILLION

TABLE 22 GLOBAL OTHERS ON-CALL SCHEDULING SOFTWARE MARKET BY REGION, 2020 - 2026, USD MILLION

TABLE 23 GLOBAL ON-CALL SCHEDULING SOFTWARE MARKET BY REGION, 2016 - 2019, USD MILLION

TABLE 24 GLOBAL ON-CALL SCHEDULING SOFTWARE MARKET BY REGION, 2020 - 2026, USD MILLION

TABLE 25 NORTH AMERICA ON-CALL SCHEDULING SOFTWARE MARKET, 2016 - 2019, USD MILLION

TABLE 26 NORTH AMERICA ON-CALL SCHEDULING SOFTWARE MARKET, 2020 - 2026, USD MILLION

TABLE 27 NORTH AMERICA ON-CALL SCHEDULING SOFTWARE MARKET BY COMPONENT, 2016 - 2019, USD MILLION

TABLE 28 NORTH AMERICA ON-CALL SCHEDULING SOFTWARE MARKET BY COMPONENT, 2020 - 2026, USD MILLION

TABLE 29 NORTH AMERICA ON-CALL SCHEDULING SOFTWARE SOLUTION MARKET BY COUNTRY, 2016 - 2019, USD MILLION

TABLE 30 NORTH AMERICA ON-CALL SCHEDULING SOFTWARE SOLUTION MARKET BY COUNTRY, 2020 - 2026, USD MILLION

TABLE 31 NORTH AMERICA ON-CALL SCHEDULING SOFTWARE SERVICES MARKET BY COUNTRY, 2016 - 2019, USD MILLION

TABLE 32 NORTH AMERICA ON-CALL SCHEDULING SOFTWARE SERVICES MARKET BY COUNTRY, 2020 - 2026, USD MILLION

TABLE 33 NORTH AMERICA ON-CALL SCHEDULING SOFTWARE MARKET BY DEPLOYMENT TYPE, 2016 - 2019, USD MILLION

TABLE 34 NORTH AMERICA ON-CALL SCHEDULING SOFTWARE MARKET BY DEPLOYMENT TYPE, 2020 - 2026, USD MILLION

TABLE 35 NORTH AMERICA ON-PREMISE ON-CALL SCHEDULING SOFTWARE MARKET BY COUNTRY, 2016 - 2019, USD MILLION

TABLE 36 NORTH AMERICA ON-PREMISE ON-CALL SCHEDULING SOFTWARE MARKET BY COUNTRY, 2020 - 2026, USD MILLION

TABLE 37 NORTH AMERICA CLOUD ON-CALL SCHEDULING SOFTWARE MARKET BY COUNTRY, 2016 - 2019, USD MILLION

TABLE 38 NORTH AMERICA CLOUD ON-CALL SCHEDULING SOFTWARE MARKET BY COUNTRY, 2020 - 2026, USD MILLION

TABLE 39 NORTH AMERICA ON-CALL SCHEDULING SOFTWARE MARKET BY APPLICATION, 2016 - 2019, USD MILLION

TABLE 40 NORTH AMERICA ON-CALL SCHEDULING SOFTWARE MARKET BY APPLICATION, 2020 - 2026, USD MILLION

TABLE 41 NORTH AMERICA MEDICAL USE ON-CALL SCHEDULING SOFTWARE MARKET BY COUNTRY, 2016 - 2019, USD MILLION

TABLE 42 NORTH AMERICA MEDICAL USE ON-CALL SCHEDULING SOFTWARE MARKET BY COUNTRY, 2020 - 2026, USD MILLION

TABLE 43 NORTH AMERICA BUSINESS ON-CALL SCHEDULING SOFTWARE MARKET BY COUNTRY, 2016 - 2019, USD MILLION

TABLE 44 NORTH AMERICA BUSINESS ON-CALL SCHEDULING SOFTWARE MARKET BY COUNTRY, 2020 - 2026, USD MILLION

TABLE 45 NORTH AMERICA OTHERS ON-CALL SCHEDULING SOFTWARE MARKET BY COUNTRY, 2016 - 2019, USD MILLION

TABLE 46 NORTH AMERICA OTHERS ON-CALL SCHEDULING SOFTWARE MARKET BY COUNTRY, 2020 - 2026, USD MILLION

TABLE 47 NORTH AMERICA ON-CALL SCHEDULING SOFTWARE MARKET BY COUNTRY, 2016 - 2019, USD MILLION

TABLE 48 NORTH AMERICA ON-CALL SCHEDULING SOFTWARE MARKET BY COUNTRY, 2020 - 2026, USD MILLION

TABLE 49 US ON-CALL SCHEDULING SOFTWARE MARKET, 2016 - 2019, USD MILLION

TABLE 50 US ON-CALL SCHEDULING SOFTWARE MARKET, 2020 - 2026, USD MILLION

TABLE 51 US ON-CALL SCHEDULING SOFTWARE MARKET BY COMPONENT, 2016 - 2019, USD MILLION

TABLE 52 US ON-CALL SCHEDULING SOFTWARE MARKET BY COMPONENT, 2020 - 2026, USD MILLION

TABLE 53 US ON-CALL SCHEDULING SOFTWARE MARKET BY DEPLOYMENT TYPE, 2016 - 2019, USD MILLION

TABLE 54 US ON-CALL SCHEDULING SOFTWARE MARKET BY DEPLOYMENT TYPE, 2020 - 2026, USD MILLION

TABLE 55 US ON-CALL SCHEDULING SOFTWARE MARKET BY APPLICATION, 2016 - 2019, USD MILLION

TABLE 56 US ON-CALL SCHEDULING SOFTWARE MARKET BY APPLICATION, 2020 - 2026, USD MILLION

TABLE 57 CANADA ON-CALL SCHEDULING SOFTWARE MARKET, 2016 - 2019,

USD MILLION

TABLE 58 CANADA ON-CALL SCHEDULING SOFTWARE MARKET, 2020 - 2026,
USD MILLION

TABLE 59 CANADA ON-CALL SCHEDULING SOFTWARE MARKET BY
COMPONENT, 2016 - 2019, USD MILLION

TABLE 60 CANADA ON-CALL SCHEDULING SOFTWARE MARKET BY
COMPONENT, 2020 - 2026, USD MILLION

TABLE 61 CANADA ON-CALL SCHEDULING SOFTWARE MARKET BY
DEPLOYMENT TYPE, 2016 - 2019, USD MILLION

TABLE 62 CANADA ON-CALL SCHEDULING SOFTWARE MARKET BY
DEPLOYMENT TYPE, 2020 - 2026, USD MILLION

TABLE 63 CANADA ON-CALL SCHEDULING SOFTWARE MARKET BY
APPLICATION, 2016 - 2019, USD MILLION

TABLE 64 CANADA ON-CALL SCHEDULING SOFTWARE MARKET BY
APPLICATION, 2020 - 2026, USD MILLION

TABLE 65 MEXICO ON-CALL SCHEDULING SOFTWARE MARKET, 2016 - 2019,
USD MILLION

TABLE 66 MEXICO ON-CALL SCHEDULING SOFTWARE MARKET, 2020 - 2026,
USD MILLION

TABLE 67 MEXICO ON-CALL SCHEDULING SOFTWARE MARKET BY
COMPONENT, 2016 - 2019, USD MILLION

TABLE 68 MEXICO ON-CALL SCHEDULING SOFTWARE MARKET BY
COMPONENT, 2020 - 2026, USD MILLION

TABLE 69 MEXICO ON-CALL SCHEDULING SOFTWARE MARKET BY
DEPLOYMENT TYPE, 2016 - 2019, USD MILLION

TABLE 70 MEXICO ON-CALL SCHEDULING SOFTWARE MARKET BY
DEPLOYMENT TYPE, 2020 - 2026, USD MILLION

TABLE 71 MEXICO ON-CALL SCHEDULING SOFTWARE MARKET BY
APPLICATION, 2016 - 2019, USD MILLION

TABLE 72 MEXICO ON-CALL SCHEDULING SOFTWARE MARKET BY
APPLICATION, 2020 - 2026, USD MILLION

TABLE 73 REST OF NORTH AMERICA ON-CALL SCHEDULING SOFTWARE
MARKET, 2016 - 2019, USD MILLION

TABLE 74 REST OF NORTH AMERICA ON-CALL SCHEDULING SOFTWARE
MARKET, 2020 - 2026, USD MILLION

TABLE 75 REST OF NORTH AMERICA ON-CALL SCHEDULING SOFTWARE
MARKET BY COMPONENT, 2016 - 2019, USD MILLION

TABLE 76 REST OF NORTH AMERICA ON-CALL SCHEDULING SOFTWARE
MARKET BY COMPONENT, 2020 - 2026, USD MILLION

TABLE 77 REST OF NORTH AMERICA ON-CALL SCHEDULING SOFTWARE MARKET BY DEPLOYMENT TYPE, 2016 - 2019, USD MILLION

TABLE 78 REST OF NORTH AMERICA ON-CALL SCHEDULING SOFTWARE MARKET BY DEPLOYMENT TYPE, 2020 - 2026, USD MILLION

TABLE 79 REST OF NORTH AMERICA ON-CALL SCHEDULING SOFTWARE MARKET BY APPLICATION, 2016 - 2019, USD MILLION

TABLE 80 REST OF NORTH AMERICA ON-CALL SCHEDULING SOFTWARE MARKET BY APPLICATION, 2020 - 2026, USD MILLION

TABLE 81 EUROPE ON-CALL SCHEDULING SOFTWARE MARKET, 2016 - 2019, USD MILLION

TABLE 82 EUROPE ON-CALL SCHEDULING SOFTWARE MARKET, 2020 - 2026, USD MILLION

TABLE 83 EUROPE ON-CALL SCHEDULING SOFTWARE MARKET BY COMPONENT, 2016 - 2019, USD MILLION

TABLE 84 EUROPE ON-CALL SCHEDULING SOFTWARE MARKET BY COMPONENT, 2020 - 2026, USD MILLION

TABLE 85 EUROPE ON-CALL SCHEDULING SOFTWARE SOLUTION MARKET BY COUNTRY, 2016 - 2019, USD MILLION

TABLE 86 EUROPE ON-CALL SCHEDULING SOFTWARE SOLUTION MARKET BY COUNTRY, 2020 - 2026, USD MILLION

TABLE 87 EUROPE ON-CALL SCHEDULING SOFTWARE SERVICES MARKET BY COUNTRY, 2016 - 2019, USD MILLION

TABLE 88 EUROPE ON-CALL SCHEDULING SOFTWARE SERVICES MARKET BY COUNTRY, 2020 - 2026, USD MILLION

TABLE 89 EUROPE ON-CALL SCHEDULING SOFTWARE MARKET BY DEPLOYMENT TYPE, 2016 - 2019, USD MILLION

TABLE 90 EUROPE ON-CALL SCHEDULING SOFTWARE MARKET BY DEPLOYMENT TYPE, 2020 - 2026, USD MILLION

TABLE 91 EUROPE ON-PREMISE ON-CALL SCHEDULING SOFTWARE MARKET BY COUNTRY, 2016 - 2019, USD MILLION

TABLE 92 EUROPE ON-PREMISE ON-CALL SCHEDULING SOFTWARE MARKET BY COUNTRY, 2020 - 2026, USD MILLION

TABLE 93 EUROPE CLOUD ON-CALL SCHEDULING SOFTWARE MARKET BY COUNTRY, 2016 - 2019, USD MILLION

TABLE 94 EUROPE CLOUD ON-CALL SCHEDULING SOFTWARE MARKET BY COUNTRY, 2020 - 2026, USD MILLION

TABLE 95 EUROPE ON-CALL SCHEDULING SOFTWARE MARKET BY APPLICATION, 2016 - 2019, USD MILLION

TABLE 96 EUROPE ON-CALL SCHEDULING SOFTWARE MARKET BY

APPLICATION, 2020 - 2026, USD MILLION

TABLE 97 EUROPE MEDICAL USE ON-CALL SCHEDULING SOFTWARE MARKET BY COUNTRY, 2016 - 2019, USD MILLION

TABLE 98 EUROPE MEDICAL USE ON-CALL SCHEDULING SOFTWARE MARKET BY COUNTRY, 2020 - 2026, USD MILLION

TABLE 99 EUROPE BUSINESS ON-CALL SCHEDULING SOFTWARE MARKET BY COUNTRY, 2016 - 2019, USD MILLION

TABLE 100 EUROPE BUSINESS ON-CALL SCHEDULING SOFTWARE MARKET BY COUNTRY, 2020 - 2026, USD MILLION

TABLE 101 EUROPE OTHERS ON-CALL SCHEDULING SOFTWARE MARKET BY COUNTRY, 2016 - 2019, USD MILLION

TABLE 102 EUROPE OTHERS ON-CALL SCHEDULING SOFTWARE MARKET BY COUNTRY, 2020 - 2026, USD MILLION

TABLE 103 EUROPE ON-CALL SCHEDULING SOFTWARE MARKET BY COUNTRY, 2016 - 2019, USD MILLION

TABLE 104 EUROPE ON-CALL SCHEDULING SOFTWARE MARKET BY COUNTRY, 2020 - 2026, USD MILLION

TABLE 105 GERMANY ON-CALL SCHEDULING SOFTWARE MARKET, 2016 - 2019, USD MILLION

TABLE 106 GERMANY ON-CALL SCHEDULING SOFTWARE MARKET, 2020 - 2026, USD MILLION

TABLE 107 GERMANY ON-CALL SCHEDULING SOFTWARE MARKET BY COMPONENT, 2016 - 2019, USD MILLION

TABLE 108 GERMANY ON-CALL SCHEDULING SOFTWARE MARKET BY COMPONENT, 2020 - 2026, USD MILLION

TABLE 109 GERMANY ON-CALL SCHEDULING SOFTWARE MARKET BY DEPLOYMENT TYPE, 2016 - 2019, USD MILLION

TABLE 110 GERMANY ON-CALL SCHEDULING SOFTWARE MARKET BY DEPLOYMENT TYPE, 2020 - 2026, USD MILLION

TABLE 111 GERMANY ON-CALL SCHEDULING SOFTWARE MARKET BY APPLICATION, 2016 - 2019, USD MILLION

TABLE 112 GERMANY ON-CALL SCHEDULING SOFTWARE MARKET BY APPLICATION, 2020 - 2026, USD MILLION

TABLE 113 UK ON-CALL SCHEDULING SOFTWARE MARKET, 2016 - 2019, USD MILLION

TABLE 114 UK ON-CALL SCHEDULING SOFTWARE MARKET, 2020 - 2026, USD MILLION

TABLE 115 UK ON-CALL SCHEDULING SOFTWARE MARKET BY COMPONENT, 2016 - 2019, USD MILLION

TABLE 116 UK ON-CALL SCHEDULING SOFTWARE MARKET BY COMPONENT, 2020 - 2026, USD MILLION

TABLE 117 UK ON-CALL SCHEDULING SOFTWARE MARKET BY DEPLOYMENT TYPE, 2016 - 2019, USD MILLION

TABLE 118 UK ON-CALL SCHEDULING SOFTWARE MARKET BY DEPLOYMENT TYPE, 2020 - 2026, USD MILLION

TABLE 119 UK ON-CALL SCHEDULING SOFTWARE MARKET BY APPLICATION, 2016 - 2019, USD MILLION

TABLE 120 UK ON-CALL SCHEDULING SOFTWARE MARKET BY APPLICATION, 2020 - 2026, USD MILLION

TABLE 121 FRANCE ON-CALL SCHEDULING SOFTWARE MARKET, 2016 - 2019, USD MILLION

TABLE 122 FRANCE ON-CALL SCHEDULING SOFTWARE MARKET, 2020 - 2026, USD MILLION

TABLE 123 FRANCE ON-CALL SCHEDULING SOFTWARE MARKET BY COMPONENT, 2016 - 2019, USD MILLION

TABLE 124 FRANCE ON-CALL SCHEDULING SOFTWARE MARKET BY COMPONENT, 2020 - 2026, USD MILLION

TABLE 125 FRANCE ON-CALL SCHEDULING SOFTWARE MARKET BY DEPLOYMENT TYPE, 2016 - 2019, USD MILLION

TABLE 126 FRANCE ON-CALL SCHEDULING SOFTWARE MARKET BY DEPLOYMENT TYPE, 2020 - 2026, USD MILLION

TABLE 127 FRANCE ON-CALL SCHEDULING SOFTWARE MARKET BY APPLICATION, 2016 - 2019, USD MILLION

TABLE 128 FRANCE ON-CALL SCHEDULING SOFTWARE MARKET BY APPLICATION, 2020 - 2026, USD MILLION

TABLE 129 RUSSIA ON-CALL SCHEDULING SOFTWARE MARKET, 2016 - 2019, USD MILLION

TABLE 130 RUSSIA ON-CALL SCHEDULING SOFTWARE MARKET, 2020 - 2026, USD MILLION

TABLE 131 RUSSIA ON-CALL SCHEDULING SOFTWARE MARKET BY COMPONENT, 2016 - 2019, USD MILLION

TABLE 132 RUSSIA ON-CALL SCHEDULING SOFTWARE MARKET BY COMPONENT, 2020 - 2026, USD MILLION

TABLE 133 RUSSIA ON-CALL SCHEDULING SOFTWARE MARKET BY DEPLOYMENT TYPE, 2016 - 2019, USD MILLION

TABLE 134 RUSSIA ON-CALL SCHEDULING SOFTWARE MARKET BY DEPLOYMENT TYPE, 2020 - 2026, USD MILLION

TABLE 135 RUSSIA ON-CALL SCHEDULING SOFTWARE MARKET BY

APPLICATION, 2016 - 2019, USD MILLION

TABLE 136 RUSSIA ON-CALL SCHEDULING SOFTWARE MARKET BY APPLICATION, 2020 - 2026, USD MILLION

TABLE 137 SPAIN ON-CALL SCHEDULING SOFTWARE MARKET, 2016 - 2019, USD MILLION

TABLE 138 SPAIN ON-CALL SCHEDULING SOFTWARE MARKET, 2020 - 2026, USD MILLION

TABLE 139 SPAIN ON-CALL SCHEDULING SOFTWARE MARKET BY COMPONENT, 2016 - 2019, USD MILLION

TABLE 140 SPAIN ON-CALL SCHEDULING SOFTWARE MARKET BY COMPONENT, 2020 - 2026, USD MILLION

TABLE 141 SPAIN ON-CALL SCHEDULING SOFTWARE MARKET BY DEPLOYMENT TYPE, 2016 - 2019, USD MILLION

TABLE 142 SPAIN ON-CALL SCHEDULING SOFTWARE MARKET BY DEPLOYMENT TYPE, 2020 - 2026, USD MILLION

TABLE 143 SPAIN ON-CALL SCHEDULING SOFTWARE MARKET BY APPLICATION, 2016 - 2019, USD MILLION

TABLE 144 SPAIN ON-CALL SCHEDULING SOFTWARE MARKET BY APPLICATION, 2020 - 2026, USD MILLION

TABLE 145 ITALY ON-CALL SCHEDULING SOFTWARE MARKET, 2016 - 2019, USD MILLION

TABLE 146 ITALY ON-CALL SCHEDULING SOFTWARE MARKET, 2020 - 2026, USD MILLION

TABLE 147 ITALY ON-CALL SCHEDULING SOFTWARE MARKET BY COMPONENT, 2016 - 2019, USD MILLION

TABLE 148 ITALY ON-CALL SCHEDULING SOFTWARE MARKET BY COMPONENT, 2020 - 2026, USD MILLION

TABLE 149 ITALY ON-CALL SCHEDULING SOFTWARE MARKET BY DEPLOYMENT TYPE, 2016 - 2019, USD MILLION

TABLE 150 ITALY ON-CALL SCHEDULING SOFTWARE MARKET BY DEPLOYMENT TYPE, 2020 - 2026, USD MILLION

TABLE 151 ITALY ON-CALL SCHEDULING SOFTWARE MARKET BY APPLICATION, 2016 - 2019, USD MILLION

TABLE 152 ITALY ON-CALL SCHEDULING SOFTWARE MARKET BY APPLICATION, 2020 - 2026, USD MILLION

TABLE 153 REST OF EUROPE ON-CALL SCHEDULING SOFTWARE MARKET, 2016 - 2019, USD MILLION

TABLE 154 REST OF EUROPE ON-CALL SCHEDULING SOFTWARE MARKET, 2020 - 2026, USD MILLION

TABLE 155 REST OF EUROPE ON-CALL SCHEDULING SOFTWARE MARKET BY COMPONENT, 2016 - 2019, USD MILLION

TABLE 156 REST OF EUROPE ON-CALL SCHEDULING SOFTWARE MARKET BY COMPONENT, 2020 - 2026, USD MILLION

TABLE 157 REST OF EUROPE ON-CALL SCHEDULING SOFTWARE MARKET BY DEPLOYMENT TYPE, 2016 - 2019, USD MILLION

TABLE 158 REST OF EUROPE ON-CALL SCHEDULING SOFTWARE MARKET BY DEPLOYMENT TYPE, 2020 - 2026, USD MILLION

TABLE 159 REST OF EUROPE ON-CALL SCHEDULING SOFTWARE MARKET BY APPLICATION, 2016 - 2019, USD MILLION

TABLE 160 REST OF EUROPE ON-CALL SCHEDULING SOFTWARE MARKET BY APPLICATION, 2020 - 2026, USD MILLION

TABLE 161 ASIA PACIFIC ON-CALL SCHEDULING SOFTWARE MARKET, 2016 - 2019, USD MILLION

TABLE 162 ASIA PACIFIC ON-CALL SCHEDULING SOFTWARE MARKET, 2020 - 2026, USD MILLION

TABLE 163 ASIA PACIFIC ON-CALL SCHEDULING SOFTWARE MARKET BY COMPONENT, 2016 - 2019, USD MILLION

TABLE 164 ASIA PACIFIC ON-CALL SCHEDULING SOFTWARE MARKET BY COMPONENT, 2020 - 2026, USD MILLION

TABLE 165 ASIA PACIFIC ON-CALL SCHEDULING SOFTWARE SOLUTION MARKET BY COUNTRY, 2016 - 2019, USD MILLION

TABLE 166 ASIA PACIFIC ON-CALL SCHEDULING SOFTWARE SOLUTION MARKET BY COUNTRY, 2020 - 2026, USD MILLION

TABLE 167 ASIA PACIFIC ON-CALL SCHEDULING SOFTWARE SERVICES MARKET BY COUNTRY, 2016 - 2019, USD MILLION

TABLE 168 ASIA PACIFIC ON-CALL SCHEDULING SOFTWARE SERVICES MARKET BY COUNTRY, 2020 - 2026, USD MILLION

TABLE 169 ASIA PACIFIC ON-CALL SCHEDULING SOFTWARE MARKET BY DEPLOYMENT TYPE, 2016 - 2019, USD MILLION

TABLE 170 ASIA PACIFIC ON-CALL SCHEDULING SOFTWARE MARKET BY DEPLOYMENT TYPE, 2020 - 2026, USD MILLION

TABLE 171 ASIA PACIFIC ON-PREMISE ON-CALL SCHEDULING SOFTWARE MARKET BY COUNTRY, 2016 - 2019, USD MILLION

TABLE 172 ASIA PACIFIC ON-PREMISE ON-CALL SCHEDULING SOFTWARE MARKET BY COUNTRY, 2020 - 2026, USD MILLION

TABLE 173 ASIA PACIFIC CLOUD ON-CALL SCHEDULING SOFTWARE MARKET BY COUNTRY, 2016 - 2019, USD MILLION

TABLE 174 ASIA PACIFIC CLOUD ON-CALL SCHEDULING SOFTWARE MARKET

BY COUNTRY, 2020 - 2026, USD MILLION

TABLE 175 ASIA PACIFIC ON-CALL SCHEDULING SOFTWARE MARKET BY APPLICATION, 2016 - 2019, USD MILLION

TABLE 176 ASIA PACIFIC ON-CALL SCHEDULING SOFTWARE MARKET BY APPLICATION, 2020 - 2026, USD MILLION

TABLE 177 ASIA PACIFIC MEDICAL USE ON-CALL SCHEDULING SOFTWARE MARKET BY COUNTRY, 2016 - 2019, USD MILLION

TABLE 178 ASIA PACIFIC MEDICAL USE ON-CALL SCHEDULING SOFTWARE MARKET BY COUNTRY, 2020 - 2026, USD MILLION

TABLE 179 ASIA PACIFIC BUSINESS ON-CALL SCHEDULING SOFTWARE MARKET BY COUNTRY, 2016 - 2019, USD MILLION

TABLE 180 ASIA PACIFIC BUSINESS ON-CALL SCHEDULING SOFTWARE MARKET BY COUNTRY, 2020 - 2026, USD MILLION

TABLE 181 ASIA PACIFIC OTHERS ON-CALL SCHEDULING SOFTWARE MARKET BY COUNTRY, 2016 - 2019, USD MILLION

TABLE 182 ASIA PACIFIC OTHERS ON-CALL SCHEDULING SOFTWARE MARKET BY COUNTRY, 2020 - 2026, USD MILLION

TABLE 183 ASIA PACIFIC ON-CALL SCHEDULING SOFTWARE MARKET BY COUNTRY, 2016 - 2019, USD MILLION

TABLE 184 ASIA PACIFIC ON-CALL SCHEDULING SOFTWARE MARKET BY COUNTRY, 2020 - 2026, USD MILLION

TABLE 185 CHINA ON-CALL SCHEDULING SOFTWARE MARKET, 2016 - 2019, USD MILLION

TABLE 186 CHINA ON-CALL SCHEDULING SOFTWARE MARKET, 2020 - 2026, USD MILLION

TABLE 187 CHINA ON-CALL SCHEDULING SOFTWARE MARKET BY COMPONENT, 2016 - 2019, USD MILLION

TABLE 188 CHINA ON-CALL SCHEDULING SOFTWARE MARKET BY COMPONENT, 2020 - 2026, USD MILLION

TABLE 189 CHINA ON-CALL SCHEDULING SOFTWARE MARKET BY DEPLOYMENT TYPE, 2016 - 2019, USD MILLION

TABLE 190 CHINA ON-CALL SCHEDULING SOFTWARE MARKET BY DEPLOYMENT TYPE, 2020 - 2026, USD MILLION

TABLE 191 CHINA ON-CALL SCHEDULING SOFTWARE MARKET BY APPLICATION, 2016 - 2019, USD MILLION

TABLE 192 CHINA ON-CALL SCHEDULING SOFTWARE MARKET BY APPLICATION, 2020 - 2026, USD MILLION

TABLE 193 JAPAN ON-CALL SCHEDULING SOFTWARE MARKET, 2016 - 2019, USD MILLION

TABLE 194 JAPAN ON-CALL SCHEDULING SOFTWARE MARKET, 2020 - 2026, USD MILLION

TABLE 195 JAPAN ON-CALL SCHEDULING SOFTWARE MARKET BY COMPONENT, 2016 - 2019, USD MILLION

TABLE 196 JAPAN ON-CALL SCHEDULING SOFTWARE MARKET BY COMPONENT, 2020 - 2026, USD MILLION

TABLE 197 JAPAN ON-CALL SCHEDULING SOFTWARE MARKET BY DEPLOYMENT TYPE, 2016 - 2019, USD MILLION

TABLE 198 JAPAN ON-CALL SCHEDULING SOFTWARE MARKET BY DEPLOYMENT TYPE, 2020 - 2026, USD MILLION

TABLE 199 JAPAN ON-CALL SCHEDULING SOFTWARE MARKET BY APPLICATION, 2016 - 2019, USD MILLION

TABLE 200 JAPAN ON-CALL SCHEDULING SOFTWARE MARKET BY APPLICATION, 2020 - 2026, USD MILLION

TABLE 201 INDIA ON-CALL SCHEDULING SOFTWARE MARKET, 2016 - 2019, USD MILLION

TABLE 202 INDIA ON-CALL SCHEDULING SOFTWARE MARKET, 2020 - 2026, USD MILLION

TABLE 203 INDIA ON-CALL SCHEDULING SOFTWARE MARKET BY COMPONENT, 2016 - 2019, USD MILLION

TABLE 204 INDIA ON-CALL SCHEDULING SOFTWARE MARKET BY COMPONENT, 2020 - 2026, USD MILLION

TABLE 205 INDIA ON-CALL SCHEDULING SOFTWARE MARKET BY DEPLOYMENT TYPE, 2016 - 2019, USD MILLION

TABLE 206 INDIA ON-CALL SCHEDULING SOFTWARE MARKET BY DEPLOYMENT TYPE, 2020 - 2026, USD MILLION

TABLE 207 INDIA ON-CALL SCHEDULING SOFTWARE MARKET BY APPLICATION, 2016 - 2019, USD MILLION

TABLE 208 INDIA ON-CALL SCHEDULING SOFTWARE MARKET BY APPLICATION, 2020 - 2026, USD MILLION

TABLE 209 SOUTH KOREA ON-CALL SCHEDULING SOFTWARE MARKET, 2016 - 2019, USD MILLION

TABLE 210 SOUTH KOREA ON-CALL SCHEDULING SOFTWARE MARKET, 2020 - 2026, USD MILLION

TABLE 211 SOUTH KOREA ON-CALL SCHEDULING SOFTWARE MARKET BY COMPONENT, 2016 - 2019, USD MILLION

TABLE 212 SOUTH KOREA ON-CALL SCHEDULING SOFTWARE MARKET BY COMPONENT, 2020 - 2026, USD MILLION

TABLE 213 SOUTH KOREA ON-CALL SCHEDULING SOFTWARE MARKET BY

DEPLOYMENT TYPE, 2016 - 2019, USD MILLION

TABLE 214 SOUTH KOREA ON-CALL SCHEDULING SOFTWARE MARKET BY DEPLOYMENT TYPE, 2020 - 2026, USD MILLION

TABLE 215 SOUTH KOREA ON-CALL SCHEDULING SOFTWARE MARKET BY APPLICATION, 2016 - 2019, USD MILLION

TABLE 216 SOUTH KOREA ON-CALL SCHEDULING SOFTWARE MARKET BY APPLICATION, 2020 - 2026, USD MILLION

TABLE 217 SINGAPORE ON-CALL SCHEDULING SOFTWARE MARKET, 2016 - 2019, USD MILLION

TABLE 218 SINGAPORE ON-CALL SCHEDULING SOFTWARE MARKET, 2020 - 2026, USD MILLION

TABLE 219 SINGAPORE ON-CALL SCHEDULING SOFTWARE MARKET BY COMPONENT, 2016 - 2019, USD MILLION

TABLE 220 SINGAPORE ON-CALL SCHEDULING SOFTWARE MARKET BY COMPONENT, 2020 - 2026, USD MILLION

TABLE 221 SINGAPORE ON-CALL SCHEDULING SOFTWARE MARKET BY DEPLOYMENT TYPE, 2016 - 2019, USD MILLION

TABLE 222 SINGAPORE ON-CALL SCHEDULING SOFTWARE MARKET BY DEPLOYMENT TYPE, 2020 - 2026, USD MILLION

TABLE 223 SINGAPORE ON-CALL SCHEDULING SOFTWARE MARKET BY APPLICATION, 2016 - 2019, USD MILLION

TABLE 224 SINGAPORE ON-CALL SCHEDULING SOFTWARE MARKET BY APPLICATION, 2020 - 2026, USD MILLION

TABLE 225 MALAYSIA ON-CALL SCHEDULING SOFTWARE MARKET, 2016 - 2019, USD MILLION

TABLE 226 MALAYSIA ON-CALL SCHEDULING SOFTWARE MARKET, 2020 - 2026, USD MILLION

TABLE 227 MALAYSIA ON-CALL SCHEDULING SOFTWARE MARKET BY COMPONENT, 2016 - 2019, USD MILLION

TABLE 228 MALAYSIA ON-CALL SCHEDULING SOFTWARE MARKET BY COMPONENT, 2020 - 2026, USD MILLION

TABLE 229 MALAYSIA ON-CALL SCHEDULING SOFTWARE MARKET BY DEPLOYMENT TYPE, 2016 - 2019, USD MILLION

TABLE 230 MALAYSIA ON-CALL SCHEDULING SOFTWARE MARKET BY DEPLOYMENT TYPE, 2020 - 2026, USD MILLION

TABLE 231 MALAYSIA ON-CALL SCHEDULING SOFTWARE MARKET BY APPLICATION, 2016 - 2019, USD MILLION

TABLE 232 MALAYSIA ON-CALL SCHEDULING SOFTWARE MARKET BY APPLICATION, 2020 - 2026, USD MILLION

TABLE 233 REST OF ASIA PACIFIC ON-CALL SCHEDULING SOFTWARE MARKET, 2016 - 2019, USD MILLION

TABLE 234 REST OF ASIA PACIFIC ON-CALL SCHEDULING SOFTWARE MARKET, 2020 - 2026, USD MILLION

TABLE 235 REST OF ASIA PACIFIC ON-CALL SCHEDULING SOFTWARE MARKET BY COMPONENT, 2016 - 2019, USD MILLION

TABLE 236 REST OF ASIA PACIFIC ON-CALL SCHEDULING SOFTWARE MARKET BY COMPONENT, 2020 - 2026, USD MILLION

TABLE 237 REST OF ASIA PACIFIC ON-CALL SCHEDULING SOFTWARE MARKET BY DEPLOYMENT TYPE, 2016 - 2019, USD MILLION

TABLE 238 REST OF ASIA PACIFIC ON-CALL SCHEDULING SOFTWARE MARKET BY DEPLOYMENT TYPE, 2020 - 2026, USD MILLION

TABLE 239 REST OF ASIA PACIFIC ON-CALL SCHEDULING SOFTWARE MARKET BY APPLICATION, 2016 - 2019, USD MILLION

TABLE 240 REST OF ASIA PACIFIC ON-CALL SCHEDULING SOFTWARE MARKET BY APPLICATION, 2020 - 2026, USD MILLION

TABLE 241 LAMEA ON-CALL SCHEDULING SOFTWARE MARKET, 2016 - 2019, USD MILLION

TABLE 242 LAMEA ON-CALL SCHEDULING SOFTWARE MARKET, 2020 - 2026, USD MILLION

TABLE 243 LAMEA ON-CALL SCHEDULING SOFTWARE MARKET BY COMPONENT, 2016 - 2019, USD MILLION

TABLE 244 LAMEA ON-CALL SCHEDULING SOFTWARE MARKET BY COMPONENT, 2020 - 2026, USD MILLION

TABLE 245 LAMEA ON-CALL SCHEDULING SOFTWARE SOLUTION MARKET BY COUNTRY, 2016 - 2019, USD MILLION

TABLE 246 LAMEA ON-CALL SCHEDULING SOFTWARE SOLUTION MARKET BY COUNTRY, 2020 - 2026, USD MILLION

TABLE 247 LAMEA ON-CALL SCHEDULING SOFTWARE SERVICES MARKET BY COUNTRY, 2016 - 2019, USD MILLION

TABLE 248 LAMEA ON-CALL SCHEDULING SOFTWARE SERVICES MARKET BY COUNTRY, 2020 - 2026, USD MILLION

TABLE 249 LAMEA ON-CALL SCHEDULING SOFTWARE MARKET BY DEPLOYMENT TYPE, 2016 - 2019, USD MILLION

TABLE 250 LAMEA ON-CALL SCHEDULING SOFTWARE MARKET BY DEPLOYMENT TYPE, 2020 - 2026, USD MILLION

TABLE 251 LAMEA ON-PREMISE ON-CALL SCHEDULING SOFTWARE MARKET BY COUNTRY, 2016 - 2019, USD MILLION

TABLE 252 LAMEA ON-PREMISE ON-CALL SCHEDULING SOFTWARE MARKET BY

COUNTRY, 2020 - 2026, USD MILLION

TABLE 253 LAMEA CLOUD ON-CALL SCHEDULING SOFTWARE MARKET BY COUNTRY, 2016 - 2019, USD MILLION

TABLE 254 LAMEA CLOUD ON-CALL SCHEDULING SOFTWARE MARKET BY COUNTRY, 2020 - 2026, USD MILLION

TABLE 255 LAMEA ON-CALL SCHEDULING SOFTWARE MARKET BY APPLICATION, 2016 - 2019, USD MILLION

TABLE 256 LAMEA ON-CALL SCHEDULING SOFTWARE MARKET BY APPLICATION, 2020 - 2026, USD MILLION

TABLE 257 LAMEA MEDICAL USE ON-CALL SCHEDULING SOFTWARE MARKET BY COUNTRY, 2016 - 2019, USD MILLION

TABLE 258 LAMEA MEDICAL USE ON-CALL SCHEDULING SOFTWARE MARKET BY COUNTRY, 2020 - 2026, USD MILLION

TABLE 259 LAMEA BUSINESS ON-CALL SCHEDULING SOFTWARE MARKET BY COUNTRY, 2016 - 2019, USD MILLION

TABLE 260 LAMEA BUSINESS ON-CALL SCHEDULING SOFTWARE MARKET BY COUNTRY, 2020 - 2026, USD MILLION

TABLE 261 LAMEA OTHERS ON-CALL SCHEDULING SOFTWARE MARKET BY COUNTRY, 2016 - 2019, USD MILLION

TABLE 262 LAMEA OTHERS ON-CALL SCHEDULING SOFTWARE MARKET BY COUNTRY, 2020 - 2026, USD MILLION

TABLE 263 LAMEA ON-CALL SCHEDULING SOFTWARE MARKET BY COUNTRY, 2016 - 2019, USD MILLION

TABLE 264 LAMEA ON-CALL SCHEDULING SOFTWARE MARKET BY COUNTRY, 2020 - 2026, USD MILLION

TABLE 265 BRAZIL ON-CALL SCHEDULING SOFTWARE MARKET, 2016 - 2019, USD MILLION

TABLE 266 BRAZIL ON-CALL SCHEDULING SOFTWARE MARKET, 2020 - 2026, USD MILLION

TABLE 267 BRAZIL ON-CALL SCHEDULING SOFTWARE MARKET BY COMPONENT, 2016 - 2019, USD MILLION

TABLE 268 BRAZIL ON-CALL SCHEDULING SOFTWARE MARKET BY COMPONENT, 2020 - 2026, USD MILLION

TABLE 269 BRAZIL ON-CALL SCHEDULING SOFTWARE MARKET BY DEPLOYMENT TYPE, 2016 - 2019, USD MILLION

TABLE 270 BRAZIL ON-CALL SCHEDULING SOFTWARE MARKET BY DEPLOYMENT TYPE, 2020 - 2026, USD MILLION

TABLE 271 BRAZIL ON-CALL SCHEDULING SOFTWARE MARKET BY APPLICATION, 2016 - 2019, USD MILLION

TABLE 272 BRAZIL ON-CALL SCHEDULING SOFTWARE MARKET BY APPLICATION, 2020 - 2026, USD MILLION

TABLE 273 ARGENTINA ON-CALL SCHEDULING SOFTWARE MARKET, 2016 - 2019, USD MILLION

TABLE 274 ARGENTINA ON-CALL SCHEDULING SOFTWARE MARKET, 2020 - 2026, USD MILLION

TABLE 275 ARGENTINA ON-CALL SCHEDULING SOFTWARE MARKET BY COMPONENT, 2016 - 2019, USD MILLION

TABLE 276 ARGENTINA ON-CALL SCHEDULING SOFTWARE MARKET BY COMPONENT, 2020 - 2026, USD MILLION

TABLE 277 ARGENTINA ON-CALL SCHEDULING SOFTWARE MARKET BY DEPLOYMENT TYPE, 2016 - 2019, USD MILLION

TABLE 278 ARGENTINA ON-CALL SCHEDULING SOFTWARE MARKET BY DEPLOYMENT TYPE, 2020 - 2026, USD MILLION

TABLE 279 ARGENTINA ON-CALL SCHEDULING SOFTWARE MARKET BY APPLICATION, 2016 - 2019, USD MILLION

TABLE 280 ARGENTINA ON-CALL SCHEDULING SOFTWARE MARKET BY APPLICATION, 2020 - 2026, USD MILLION

TABLE 281 UAE ON-CALL SCHEDULING SOFTWARE MARKET, 2016 - 2019, USD MILLION

TABLE 282 UAE ON-CALL SCHEDULING SOFTWARE MARKET, 2020 - 2026, USD MILLION

TABLE 283 UAE ON-CALL SCHEDULING SOFTWARE MARKET BY COMPONENT, 2016 - 2019, USD MILLION

TABLE 284 UAE ON-CALL SCHEDULING SOFTWARE MARKET BY COMPONENT, 2020 - 2026, USD MILLION

TABLE 285 UAE ON-CALL SCHEDULING SOFTWARE MARKET BY DEPLOYMENT TYPE, 2016 - 2019, USD MILLION

TABLE 286 UAE ON-CALL SCHEDULING SOFTWARE MARKET BY DEPLOYMENT TYPE, 2020 - 2026, USD MILLION

TABLE 287 UAE ON-CALL SCHEDULING SOFTWARE MARKET BY APPLICATION, 2016 - 2019, USD MILLION

TABLE 288 UAE ON-CALL SCHEDULING SOFTWARE MARKET BY APPLICATION, 2020 - 2026, USD MILLION

TABLE 289 SAUDI ARABIA ON-CALL SCHEDULING SOFTWARE MARKET, 2016 - 2019, USD MILLION

TABLE 290 SAUDI ARABIA ON-CALL SCHEDULING SOFTWARE MARKET, 2020 - 2026, USD MILLION

TABLE 291 SAUDI ARABIA ON-CALL SCHEDULING SOFTWARE MARKET BY

COMPONENT, 2016 - 2019, USD MILLION

TABLE 292 SAUDI ARABIA ON-CALL SCHEDULING SOFTWARE MARKET BY COMPONENT, 2020 - 2026, USD MILLION

TABLE 293 SAUDI ARABIA ON-CALL SCHEDULING SOFTWARE MARKET BY DEPLOYMENT TYPE, 2016 - 2019, USD MILLION

TABLE 294 SAUDI ARABIA ON-CALL SCHEDULING SOFTWARE MARKET BY DEPLOYMENT TYPE, 2020 - 2026, USD MILLION

TABLE 295 SAUDI ARABIA ON-CALL SCHEDULING SOFTWARE MARKET BY APPLICATION, 2016 - 2019, USD MILLION

TABLE 296 SAUDI ARABIA ON-CALL SCHEDULING SOFTWARE MARKET BY APPLICATION, 2020 - 2026, USD MILLION

TABLE 297 SOUTH AFRICA ON-CALL SCHEDULING SOFTWARE MARKET, 2016 - 2019, USD MILLION

TABLE 298 SOUTH AFRICA ON-CALL SCHEDULING SOFTWARE MARKET, 2020 - 2026, USD MILLION

TABLE 299 SOUTH AFRICA ON-CALL SCHEDULING SOFTWARE MARKET BY COMPONENT, 2016 - 2019, USD MILLION

TABLE 300 SOUTH AFRICA ON-CALL SCHEDULING SOFTWARE MARKET BY COMPONENT, 2020 - 2026, USD MILLION

TABLE 301 SOUTH AFRICA ON-CALL SCHEDULING SOFTWARE MARKET BY DEPLOYMENT TYPE, 2016 - 2019, USD MILLION

TABLE 302 SOUTH AFRICA ON-CALL SCHEDULING SOFTWARE MARKET BY DEPLOYMENT TYPE, 2020 - 2026, USD MILLION

TABLE 303 SOUTH AFRICA ON-CALL SCHEDULING SOFTWARE MARKET BY APPLICATION, 2016 - 2019, USD MILLION

TABLE 304 SOUTH AFRICA ON-CALL SCHEDULING SOFTWARE MARKET BY APPLICATION, 2020 - 2026, USD MILLION

TABLE 305 NIGERIA ON-CALL SCHEDULING SOFTWARE MARKET, 2016 - 2019, USD MILLION

TABLE 306 NIGERIA ON-CALL SCHEDULING SOFTWARE MARKET, 2020 - 2026, USD MILLION

TABLE 307 NIGERIA ON-CALL SCHEDULING SOFTWARE MARKET BY COMPONENT, 2016 - 2019, USD MILLION

TABLE 308 NIGERIA ON-CALL SCHEDULING SOFTWARE MARKET BY COMPONENT, 2020 - 2026, USD MILLION

TABLE 309 NIGERIA ON-CALL SCHEDULING SOFTWARE MARKET BY DEPLOYMENT TYPE, 2016 - 2019, USD MILLION

TABLE 310 NIGERIA ON-CALL SCHEDULING SOFTWARE MARKET BY DEPLOYMENT TYPE, 2020 - 2026, USD MILLION

TABLE 311 NIGERIA ON-CALL SCHEDULING SOFTWARE MARKET BY APPLICATION, 2016 - 2019, USD MILLION

TABLE 312 NIGERIA ON-CALL SCHEDULING SOFTWARE MARKET BY APPLICATION, 2020 - 2026, USD MILLION

TABLE 313 REST OF LAMEA ON-CALL SCHEDULING SOFTWARE MARKET, 2016 - 2019, USD MILLION

TABLE 314 REST OF LAMEA ON-CALL SCHEDULING SOFTWARE MARKET, 2020 - 2026, USD MILLION

TABLE 315 REST OF LAMEA ON-CALL SCHEDULING SOFTWARE MARKET BY COMPONENT, 2016 - 2019, USD MILLION

TABLE 316 REST OF LAMEA ON-CALL SCHEDULING SOFTWARE MARKET BY COMPONENT, 2020 - 2026, USD MILLION

TABLE 317 REST OF LAMEA ON-CALL SCHEDULING SOFTWARE MARKET BY DEPLOYMENT TYPE, 2016 - 2019, USD MILLION

TABLE 318 REST OF LAMEA ON-CALL SCHEDULING SOFTWARE MARKET BY DEPLOYMENT TYPE, 2020 - 2026, USD MILLION

TABLE 319 REST OF LAMEA ON-CALL SCHEDULING SOFTWARE MARKET BY APPLICATION, 2016 - 2019, USD MILLION

TABLE 320 REST OF LAMEA ON-CALL SCHEDULING SOFTWARE MARKET BY APPLICATION, 2020 - 2026, USD MILLION

TABLE 321 KEY INFORMATION – EVERBRIDGE, INC.

TABLE 322 KEY INFORMATION – SERVICENOW, INC.

TABLE 323 KEY INFORMATION – SPOK HOLDINGS, INC.

TABLE 324 KEY INFORMATION – PERFECTSERVE, INC.

TABLE 325 KEY INFORMATION – AMBS CALL CENTER, INC.

TABLE 326 KEY INFORMATION – SHIFT ADMINISTRATORS LLC

TABLE 327 KEY INFORMATION – OPENTEMPO, INC.

TABLE 328 KEY INFORMATION – CENTRAL LOGIC, INC.

TABLE 329 KEY INFORMATION – UKG, INC.

TABLE 330 KEY INFORMATION – AMTELCO

List Of Figures

LIST OF FIGURES

FIG 1 METHODOLOGY FOR THE RESEARCH

FIG 2 RECENT STRATEGIES AND DEVELOPMENTS: EVERBRIDGE, INC.

FIG 3 RECENT STRATEGIES AND DEVELOPMENTS: PERFECTSERVE, INC.

FIG 4 RECENT STRATEGIES AND DEVELOPMENTS: OPENTEMPO, INC.

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