

# Global Cloud Field Service Management Market Analysis (2017-2023)

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## Abstracts

The Global Cloud Field Service Management Market size is expected to reach \$2.6 billion by 2023, rising at a market growth of 18% CAGR during the forecast period. Field service management (FSM) is a process used to manage or coordinate field operations through a mobile workforce. Some of the examples of field service management are locating vehicles, tracking job status, scheduling and dispatching work, ensuring driver safety, and integrating the management of such activities with inventory, billing, accounting and other back-office systems. The demand for cloud services is driven by many factors, such as cost effectiveness, flexibility, agility, and security.

Based on Types, the market report segments the market into Solution and Services. Solution Types are further segmented into Scheduling & Dispatch, Mobile Field Service Management, Reporting & Analytics, Service Project Management, Work Order Management, Inventory Management, Warranty Management, and Other. Services types are further segmented into Professional and Managed Services.

Based on Organizations Size, the Global Cloud Field Service Management market segments the market into Small & Medium Enterprises and Large Enterprises. Based on Verticals, the market report segments the market into Manufacturing, Construction & Real Estate, Energy & Utilities, Healthcare, BFSI, Retail, Telecom & IT, Transportation & Logistics, and Others. Based on Regions, the Global Cloud Field Service Management market segments the market into North America, Europe, Latin America, Asia Pacific, Middle East and Africa.

The market research report covers the competition analysis of key stake holders of the Global Cloud Field Service Management Market. Key companies profiled in the report include SAP SE, Microsoft Corporation, Servicenow, Inc., Oracle Corporation, IBM

Corporation, Servicepower Technologies Plc., Clicksoftware Technologies Ltd.,  
Salesforce.Com, Inc., Acumatica, Inc., and Astea International Inc.

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