

Europe Live Chat Software Market Analysis (2017-2023)

<https://marketpublishers.com/r/E6BBF286C58EN.html>

Date: September 2017

Pages: 64

Price: US\$ 1,500.00 (Single User License)

ID: E6BBF286C58EN

Abstracts

The Europe Live Chat Software Market would witness market growth of 6.6% CAGR during the forecast period (2017 – 2023). Live chat works as a real-time platform of communication between two users with the help of a computer and is generally appropriate for businesses that require moderately complex product support system. Growing focus on customer management, which is a crucial factor for effective revenue generation in any enterprise and rise in emphasis on real time communication, offers tremendous opportunities for the growth of the live chat software market. The integration of the technology with social media as well as increase in use of artificial intelligence and machine learning techniques has propelled the market expansion in various market sectors.

Based on Products Type, the market report segments the market into Customer Service Live Chat Systems, Informational Service Live Chat Systems, and Others. Based on End Users, the Europe Live Chat Software market segments the market into Retail & Ecommerce, Travel & Hospitality, Healthcare, BFSI, Media & Entertainment, Telecom & IT, Government, and Others. Based on countries, the Europe Live Chat Software market segments the market into Germany, UK, France, Russia, Spain, Italy, and Rest of Europe.

The market research report covers the key stake holders of the Europe Live Chat Software Market. Key companies profiled in the report include LogMeIn, Inc., LivePerson, Inc., Zendesk, SnapEngage, Livechat, Inc., Olark, Kayako, Inc., Freshdesk, Inc., Woopra, Inc., and Provide Support LLC.

Contents

CHAPTER 1. MARKET SCOPE & METHODOLOGY

- 1.1 Market Definition
- 1.2 Objectives
- 1.3 Market Scope
- 1.4 Segmentation
 - 1.4.1 Europe Live Chat Software Market, by Products Type
 - 1.4.2 Europe Live Chat Software Market, by End Users
 - 1.4.3 Europe Live Chat Software Market, by Countries
- 1.5 Methodology for the research

CHAPTER 2. MARKET OVERVIEW

- 2.1 Introduction
- 2.2 Drivers, and Restraints
 - 2.2.1 Market Drivers
 - 2.2.2 Market Restraints

CHAPTER 3. EUROPE LIVE CHAT SOFTWARE MARKET

- 3.1 Europe Live Chat Software Market by Product Type
 - 3.1.1 Europe Live Chat Software Customer Service Live Chat Systems Market by Country
 - 3.1.2 Europe Informational Service Live Chat Systems Market by Country
 - 3.1.3 Europe Others Market by Country

CHAPTER 4. EUROPE LIVE CHAT SOFTWARE MARKET BY END USER

- 4.1 Introduction
 - 4.1.1 Europe Live Chat Software in Retail & Ecommerce Market by Country
 - 4.1.2 Europe Live Chat Software in Travel & Hospitality Market by Country
 - 4.1.3 Europe Live Chat Software in Healthcare Market by Country
 - 4.1.4 Europe Live Chat Software in BFSI Market by Country
 - 4.1.5 Europe Live Chat Software in Media & Entertainment Market by Country
 - 4.1.6 Europe Live Chat Software in Telecom & IT Market by Country
 - 4.1.7 Europe Live Chat Software in Government Market by Country
 - 4.1.8 Europe Live Chat Software in Others Market by Country

CHAPTER 5. EUROPE LIVE CHAT SOFTWARE MARKET BY COUNTRY

5.1 Introduction

5.2 Germany Live Chat Software Market

5.2.1 Germany Live Chat Software Market by Product Type

5.2.2 Germany Live Chat Software Market by End User

5.3 UK Live Chat Software Market

5.3.1 UK Live Chat Software Market by Product Type

5.3.2 UK Live Chat Software Market by End User

5.4 France Live Chat Software Market

5.4.1 France Live Chat Software Market by Product Type

5.4.2 France Live Chat Software Market by End User

5.5 Russia Live Chat Software Market

5.5.1 Russia Live Chat Software Market by Product Type

5.5.2 Russia Live Chat Software Market by End User

5.6 Spain Live Chat Software Market

5.6.1 Spain Live Chat Software Market by Product Type

5.6.2 Spain Live Chat Software Market by End User

5.7 Italy Live Chat Software Market

5.7.1 Italy Live Chat Software Market by Product Type

5.7.2 Italy Live Chat Software Market by End User

5.8 Rest of Europe Live Chat Software Market

5.8.1 Rest of Europe Live Chat Software Market by Product Type

5.8.2 Rest of Europe Live Chat Software Market by End User

CHAPTER 6. COMPANY PROFILES

6.1 LogMeIn, Inc.

6.1.1 Company Overview

6.1.2 Financial Analysis

6.1.3 Research & Development Expense

6.1.4 Strategies at a Glance

6.1.4.1 Partnerships, Collaborations and Agreements

6.2 LivePerson, Inc.

6.2.1 Company Overview

6.2.2 Financial Analysis

6.2.3 Segmental and Regional Analysis

6.2.4 Strategies at a Glance

6.2.4.1 Partnerships, Collaborations and Agreements

6.3 Zendesk

6.3.1 Company Overview

6.3.2 Financial Analysis

6.3.3 Regional Analysis

6.3.4 Research & Development Expense

6.3.5 Strategies at a Glance

6.3.5.1 Expansion

6.3.5.2 Product Launch

6.3.5.3 Mergers & Acquisitions

6.4 SnapEngage

6.4.1 Company Overview

6.5 Livechat, Inc.

6.5.1 Company Overview

6.5.2 Financial Analysis

6.6 Olark

6.6.1 Company Overview

6.7 Kayako, Inc.

6.7.1 Company Overview

6.8 Freshdesk, Inc.

6.8.1 Company Overview

6.8.2 Strategies at a Glance

6.8.2.1 Mergers & Acquisitions

6.8.2.2 Product Launch

6.9 Woopra, Inc.

6.9.1 Company Overview

6.1 Provide Support LLC.

6.10.1 Company Overview

List Of Tables

LIST OF TABLES

TABLE 1 EUROPE LIVE CHAT SOFTWARE MARKET, 2013 - 2016, USD MILLION

TABLE 2 EUROPE LIVE CHAT SOFTWARE MARKET, 2017 - 2023, USD MILLION

TABLE 3 EUROPE LIVE CHAT SOFTWARE MARKET BY PRODUCT TYPE, 2013 - 2016, USD MILLION

TABLE 4 EUROPE LIVE CHAT SOFTWARE MARKET BY PRODUCT TYPE, 2017 - 2023, USD MILLION

TABLE 5 EUROPE LIVE CHAT SOFTWARE CUSTOMER SERVICE LIVE CHAT SYSTEMS MARKET BY COUNTRY, 2013 - 2016, USD MILLION

TABLE 6 EUROPE LIVE CHAT SOFTWARE CUSTOMER SERVICE LIVE CHAT SYSTEMS MARKET BY COUNTRY, 2017 - 2023, USD MILLION

TABLE 7 EUROPE INFORMATIONAL SERVICE LIVE CHAT SYSTEMS MARKET BY COUNTRY, 2013 - 2016, USD MILLION

TABLE 8 EUROPE INFORMATIONAL SERVICE LIVE CHAT SYSTEMS MARKET BY COUNTRY, 2017 - 2023, USD MILLION

TABLE 9 EUROPE OTHERS MARKET BY COUNTRY, 2013 - 2016, USD MILLION

TABLE 10 EUROPE OTHERS MARKET BY COUNTRY, 2017 - 2023, USD MILLION

TABLE 11 EUROPE LIVE CHAT SOFTWARE MARKET BY END USER, 2013 - 2016, USD MILLION

TABLE 12 EUROPE LIVE CHAT SOFTWARE MARKET BY END USER, 2017 - 2023, USD MILLION

TABLE 13 EUROPE LIVE CHAT SOFTWARE IN RETAIL & ECOMMERCE MARKET BY COUNTRY, 2013 - 2016, USD MILLION

TABLE 14 EUROPE LIVE CHAT SOFTWARE IN RETAIL & ECOMMERCE MARKET BY COUNTRY, 2017 - 2023, USD MILLION

TABLE 15 EUROPE LIVE CHAT SOFTWARE IN TRAVEL & HOSPITALITY MARKET BY COUNTRY, 2013 - 2016, USD MILLION

TABLE 16 EUROPE LIVE CHAT SOFTWARE IN TRAVEL & HOSPITALITY MARKET BY COUNTRY, 2017 - 2023, USD MILLION

TABLE 17 EUROPE LIVE CHAT SOFTWARE IN HEALTHCARE MARKET BY COUNTRY, 2013 - 2016, USD MILLION

TABLE 18 EUROPE LIVE CHAT SOFTWARE IN HEALTHCARE MARKET BY COUNTRY, 2017 - 2023, USD MILLION

TABLE 19 EUROPE LIVE CHAT SOFTWARE IN BFSI MARKET BY COUNTRY, 2013 - 2016, USD MILLION

TABLE 20 EUROPE LIVE CHAT SOFTWARE IN BFSI MARKET BY COUNTRY, 2017 -

2023, USD MILLION

TABLE 21 EUROPE LIVE CHAT SOFTWARE IN MEDIA & ENTERTAINMENT
MARKET BY COUNTRY, 2013 - 2016, USD MILLION

TABLE 22 EUROPE LIVE CHAT SOFTWARE IN MEDIA & ENTERTAINMENT
MARKET BY COUNTRY, 2017 - 2023, USD MILLION

TABLE 23 EUROPE LIVE CHAT SOFTWARE IN TELECOM & IT MARKET BY
COUNTRY, 2013 - 2016, USD MILLION

TABLE 24 EUROPE LIVE CHAT SOFTWARE IN TELECOM & IT MARKET BY
COUNTRY, 2017 - 2023, USD MILLION

TABLE 25 EUROPE LIVE CHAT SOFTWARE IN GOVERNMENT MARKET BY
COUNTRY, 2013 - 2016, USD MILLION

TABLE 26 EUROPE LIVE CHAT SOFTWARE IN GOVERNMENT MARKET BY
COUNTRY, 2017 - 2023, USD MILLION

TABLE 27 EUROPE LIVE CHAT SOFTWARE IN OTHERS MARKET BY COUNTRY,
2013 - 2016, USD MILLION

TABLE 28 EUROPE LIVE CHAT SOFTWARE IN OTHERS MARKET BY COUNTRY,
2017 - 2023, USD MILLION

TABLE 29 EUROPE LIVE CHAT SOFTWARE MARKET BY COUNTRY, 2013 - 2016,
USD MILLION

TABLE 30 EUROPE LIVE CHAT SOFTWARE MARKET BY COUNTRY, 2017 - 2023,
USD MILLION

TABLE 31 GERMANY LIVE CHAT SOFTWARE MARKET, 2013 - 2016, USD MILLION

TABLE 32 GERMANY LIVE CHAT SOFTWARE MARKET, 2017 - 2023, USD MILLION

TABLE 33 GERMANY LIVE CHAT SOFTWARE MARKET BY PRODUCT TYPE, 2013 -
2016, USD MILLION

TABLE 34 GERMANY LIVE CHAT SOFTWARE MARKET BY PRODUCT TYPE, 2017 -
2023, USD MILLION

TABLE 35 GERMANY LIVE CHAT SOFTWARE MARKET BY END USER, 2013 - 2016,
USD MILLION

TABLE 36 GERMANY LIVE CHAT SOFTWARE MARKET BY END USER, 2017 - 2023,
USD MILLION

TABLE 37 UK LIVE CHAT SOFTWARE MARKET, 2013 - 2016, USD MILLION

TABLE 38 UK LIVE CHAT SOFTWARE MARKET, 2017 - 2023, USD MILLION

TABLE 39 UK LIVE CHAT SOFTWARE MARKET BY PRODUCT TYPE, 2013 - 2016,
USD MILLION

TABLE 40 UK LIVE CHAT SOFTWARE MARKET BY PRODUCT TYPE, 2017 - 2023,
USD MILLION

TABLE 41 UK LIVE CHAT SOFTWARE MARKET BY END USER, 2013 - 2016, USD
MILLION

TABLE 42 UK LIVE CHAT SOFTWARE MARKET BY END USER, 2017 - 2023, USD MILLION

TABLE 43 FRANCE LIVE CHAT SOFTWARE MARKET, 2013 - 2016, USD MILLION

TABLE 44 FRANCE LIVE CHAT SOFTWARE MARKET, 2017 - 2023, USD MILLION

TABLE 45 FRANCE LIVE CHAT SOFTWARE MARKET BY PRODUCT TYPE, 2013 - 2016, USD MILLION

TABLE 46 FRANCE LIVE CHAT SOFTWARE MARKET BY PRODUCT TYPE, 2017 - 2023, USD MILLION

TABLE 47 FRANCE LIVE CHAT SOFTWARE MARKET BY END USER, 2013 - 2016, USD MILLION

TABLE 48 FRANCE LIVE CHAT SOFTWARE MARKET BY END USER, 2017 - 2023, USD MILLION

TABLE 49 RUSSIA LIVE CHAT SOFTWARE MARKET, 2013 - 2016, USD MILLION

TABLE 50 RUSSIA LIVE CHAT SOFTWARE MARKET, 2017 - 2023, USD MILLION

TABLE 51 RUSSIA LIVE CHAT SOFTWARE MARKET BY PRODUCT TYPE, 2013 - 2016, USD MILLION

TABLE 52 RUSSIA LIVE CHAT SOFTWARE MARKET BY PRODUCT TYPE, 2017 - 2023, USD MILLION

TABLE 53 RUSSIA LIVE CHAT SOFTWARE MARKET BY END USER, 2013 - 2016, USD MILLION

TABLE 54 RUSSIA LIVE CHAT SOFTWARE MARKET BY END USER, 2017 - 2023, USD MILLION

TABLE 55 SPAIN LIVE CHAT SOFTWARE MARKET, 2013 - 2016, USD MILLION

TABLE 56 SPAIN LIVE CHAT SOFTWARE MARKET, 2017 - 2023, USD MILLION

TABLE 57 SPAIN LIVE CHAT SOFTWARE MARKET BY PRODUCT TYPE, 2013 - 2016, USD MILLION

TABLE 58 SPAIN LIVE CHAT SOFTWARE MARKET BY PRODUCT TYPE, 2017 - 2023, USD MILLION

TABLE 59 SPAIN LIVE CHAT SOFTWARE MARKET BY END USER, 2013 - 2016, USD MILLION

TABLE 60 SPAIN LIVE CHAT SOFTWARE MARKET BY END USER, 2017 - 2023, USD MILLION

TABLE 61 ITALY LIVE CHAT SOFTWARE MARKET, 2013 - 2016, USD MILLION

TABLE 62 ITALY LIVE CHAT SOFTWARE MARKET, 2017 - 2023, USD MILLION

TABLE 63 ITALY LIVE CHAT SOFTWARE MARKET BY PRODUCT TYPE, 2013 - 2016, USD MILLION

TABLE 64 ITALY LIVE CHAT SOFTWARE MARKET BY PRODUCT TYPE, 2017 - 2023, USD MILLION

TABLE 65 ITALY LIVE CHAT SOFTWARE MARKET BY END USER, 2013 - 2016,

USD MILLION

TABLE 66 ITALY LIVE CHAT SOFTWARE MARKET BY END USER, 2017 - 2023,
USD MILLION

TABLE 67 REST OF EUROPE LIVE CHAT SOFTWARE MARKET, 2013 - 2016, USD
MILLION

TABLE 68 REST OF EUROPE LIVE CHAT SOFTWARE MARKET, 2017 - 2023, USD
MILLION

TABLE 69 REST OF EUROPE LIVE CHAT SOFTWARE MARKET BY PRODUCT
TYPE, 2013 - 2016, USD MILLION

TABLE 70 REST OF EUROPE LIVE CHAT SOFTWARE MARKET BY PRODUCT
TYPE, 2017 - 2023, USD MILLION

TABLE 71 REST OF EUROPE LIVE CHAT SOFTWARE MARKET BY END USER,
2013 - 2016, USD MILLION

TABLE 72 REST OF EUROPE LIVE CHAT SOFTWARE MARKET BY END USER,
2017 - 2023, USD MILLION

TABLE 73 KEY INFORMATION – LOGMEIN, INC.

TABLE 74 KEY INFORMATION – LIVEPERSON, INC.

TABLE 75 KEY INFORMATION – ZENDESK

TABLE 76 KEY INFORMATION – SNAPENGAGE

TABLE 77 KEY INFORMATION – LIVECHAT, INC.

TABLE 78 KEY INFORMATION – OLARK

TABLE 79 KEY INFORMATION – KAYAKO, INC.

TABLE 80 KEY INFORMATION – FRESHDESK, INC.

TABLE 81 KEY INFORMATION – WOOPRA, INC.

TABLE 82 KEY INFORMATION – PROVIDE SUPPORT LLC.

I would like to order

Product name: Europe Live Chat Software Market Analysis (2017-2023)

Product link: <https://marketpublishers.com/r/E6BBF286C58EN.html>

Price: US\$ 1,500.00 (Single User License / Electronic Delivery)

If you want to order Corporate License or Hard Copy, please, contact our Customer Service:

info@marketpublishers.com

Payment

To pay by Credit Card (Visa, MasterCard, American Express, PayPal), please, click button on product page <https://marketpublishers.com/r/E6BBF286C58EN.html>

To pay by Wire Transfer, please, fill in your contact details in the form below:

First name:
Last name:
Email:
Company:
Address:
City:
Zip code:
Country:
Tel:
Fax:
Your message:

****All fields are required**

Customer signature _____

Please, note that by ordering from marketpublishers.com you are agreeing to our Terms & Conditions at <https://marketpublishers.com/docs/terms.html>

To place an order via fax simply print this form, fill in the information below and fax the completed form to +44 20 7900 3970