

# Asia Pacific Self Services Technology Market (2016-2022)

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## Abstracts

Increasing security threats such as card skimming and information hacking are the major restraining factors for the market growth. Countries such as India and Australia are witnessing huge demand for self-services technologies over the past few years. Governments of various regions have restricted the usage of food and beverage vending machines at schools, colleges, thereby limiting the demand of these machines. However, companies have started introducing technologically advanced machines abiding under strict government regulations. Biometrics for self-service machines has helped consumers to enjoy secure and safe transactions. Digital kiosks are becoming more user-friendly as they are capable of undertaking difficult tasks in healthcare, banking and smart businesses.

China and Japan contribute to more than 75% of overall market share in the Asia-Pacific self-service technology market. Moreover, India and Australia would witness tremendous growth potential towards the adoption of self-service technology during the forecast period. Since many banks operate under proprietary networks, the ATM industry is growing at an exponential rate in India. In addition, increasing number of banking customers is likely to foster the growth of the ATM market in India. Currently, there are less than 100 ATMs installed per 1 lakh population in India. Demand for vending machines is also growing at a rapid pace in this region. Japan and China being the major contributors to this growth, have now reached a point of saturation. In Japan for every 23rd person, there is self-service assistance in the form of vending machines such as kiosks and ATMs. The boom in the retail sector and emerging infrastructures are some of the key factors facilitating the growth of the kiosks in this region.

The Asia-Pacific self-services technology market is bifurcated based on type and solution type. Based on type, the report segments the market into vending machine,

ATM and kiosks and based on solution types, into deployment and managed services. ATM dominated the Asia-Pacific self-service technology market and is expected to maintain its dominance throughout the forecast period. Kiosk and other self-service technology have enhanced the overall consumer satisfaction level. Within the vending machine type, the market is segmented into beverage, snacks, candy, gumball, cigarette and specialized vending machines. Conventional, brown label, white label, smart ATM and cash dispenser are the major types of ATM's analyzed in the report. In addition, photo, DVD, ticketing, HR & employment, patient self-service, information providing and banking & financial among others are the various kiosks available in the market.

Further, for better analysis and penetration of self-service technology solutions the report bifurcate the Asia-Pacific self-service technology market into different countries including China, Japan, India, South Korea, Singapore, Malaysia and rest of Asia-Pacific. In 2015, China is estimated to dominate the Asia-Pacific self-services technology market. Singapore on the other hand is expected to register fastest growth during the forecast period.

Some of the prominent players profiled in the report include KIOSK Information Systems Inc., HESS Cash Systems GmbH & Co. KG, NCR Corporation, Fujitsu Limited, Glory Ltd., Azkoyen Group, Crane Co., Maas International B.V., Diebold, Incorporated and IBM Corporation.

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