

# 2017-2022 Global and Japan Interactive Voice Response Market Analysis Report

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## Abstracts

The global Interactive Voice Response market is valued at XX million USD in 2016 and is expected to reach XX million USD by the end of 2017, growing at a CAGR of XX% between 2016 and 2022.

Japan plays an important role in global market, with market size of xx million USD in 2016 and will be xx million USD in 2017, with a CAGR of xx%.

This report, with focus on top players in the global and Japan, studies the Interactive Voice Response market's development status and future trend in the global and Japan. It splits Interactive Voice Response market by type and by applications to fully and deeply research and reveal market profile and prospect.

The major players include

8X8, Inc. (US)

Nuance Communications, Inc. (US)

Convergys Corporation (US)

Avaya Inc. (US)

Cisco Systems, Inc. (US)

AT&T Inc. (US)

West Corporation (US)

Genesys Telecommunication Laboratories, Inc. (US)

Verizon Communications Inc. (US)

IVR Lab (US),

Aspect Software Parent Inc. (US)

24/7 Customer, Inc. (US)

inContact Inc. (US)  
NewVoiceMedia (UK)  
Five9, Inc. (US)  
Quintum (US)

Geographically, this report splits the Global market into the following regions:

#### Asia Pacific

Japan

Tokyo

Yokohama

Osaka

Nagoya

Others

China

Korea

India

Others

#### Europe

France

Germany

United Kingdom

Italy

Russia

Others

North America

United States

Canada

Latin America

Brazil

Mexico

Others

Southeast Asia

Singapore

Malaysia

Vietnam

Myanmar

Thailand

Indonesia

Philippines

Others

Middle East & Africa

Saudi Arabia

Iran

UAE

Turkey

Israel

Egypt

South Africa

Others

On the basis of product, the Interactive Voice Response market is primarily split into

By Technology

Speech Based

Touch-tone Based

By Deployment Mode

Cloud

On Premise

By Services

Installation

Training & Education

Maintenance & Support

Key Applications

BFSI

Travel and Hospitality

Pharma and Healthcare

Telecommunications

Government and Public Sector

Transportation and Logistics

ITES

Media, Retail, and E-commerce

Education  
Others

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