

# Global BPO Market Research Report 2023

<https://marketpublishers.com/r/GA1465DCB19BEN.html>

Date: March 2023

Pages: 300

Price: US\$ 3,450.00 (Single User License)

ID: GA1465DCB19BEN

## Abstracts

### Global BPO Market Overview:

Global BPO Market Report 2022 comes with the extensive industry analysis by Introspective Market Research with development components, patterns, flows and sizes. The report also calculates present and past market values to forecast potential market management through the forecast period between 2022-2028. This research study of BPO involved the extensive usage of both primary and secondary data sources. This includes the study of various parameters affecting the industry, including the government policy, market environment, competitive landscape, historical data, present trends in the market, technological innovation, upcoming technologies and the technical progress in related industry.

### Scope of the BPO Market

The BPO Market Research report incorporate value chain analysis for each of the product type. Value chain analysis offers in depth information about value addition at each stage. The study includes drivers and restraints for BPO Market along with their impact on demand during the forecast period. The study also provides key market indicators affecting the growth of the market. Research report includes major key player analysis with shares of each player inside market, growth rate and market attractiveness in different endusers/regions. Our study BPO Market helps user to make precise decision in order to expand their market presence and increase market share.

### Impact of COVID-19 on BPO Market

Report covers Impact of Coronavirus COVID-19: Since the COVID-19 virus outbreak in December 2019, the disease has spread to almost every country around the globe with the World Health Organization declaring it a public health emergency. The global impacts of the coronavirus disease 2019 (COVID-19) are already starting to be felt, and will significantly affect the BPO market in 2020. The outbreak of COVID-19 has brought effects on many aspects, like flight cancellations; travel bans and quarantines;

restaurants closed; all indoor/outdoor events restricted; over forty countries state of emergency declared; massive slowing of the supply chain; stock market volatility; falling business confidence, growing panic among the population, and uncertainty about future.

### Global BPO Market Segmentation

Global BPO Market Research report comprises of Porter's five forces analysis to do the detail study about its each segmentation like Product segmentation, End user/application segment analysis and Major key players analysis mentioned as below;

By Type, BPO market has been segmented into:

Finance & Accounting

Customer Services

HR Outsourcing

KPO

Procurement Outsourcing

By Application, BPO market has been segmented into:

BFSI

Manufacturing

Telecommunications & Technology

Retail

Others

Regional Analysis:

North America (U.S., Canada, Mexico)

Europe (Germany, U.K., France, Italy, Russia, Spain, Rest of Europe)

Asia-Pacific (China, India, Japan, Singapore, Australia, New Zealand, Rest of APAC)

South America (Brazil, Argentina, Rest of SA)

Middle East & Africa (Turkey, Saudi Arabia, Iran, UAE, Africa, Rest of MEA)

Competitive Landscape:

Competitive analysis is the study of strength and weakness, market investment, market share, market sales volume, market trends of major players in the market. The BPO market study focused on including all the primary level, secondary level and tertiary level competitors in the report. The data generated by conducting the primary and secondary research. The report covers detail analysis of driver, constraints and scope for new players entering the BPO market.

Top Key Players Covered in BPO market are:

Intelenet Global Services  
Tata Consultancy Services  
Hewlett-Packard Co.  
Genpact  
Capgemini  
Genpact  
Accenture  
EXL Service  
NCO Financial Systems Inc  
IBM  
Xerox Corp.  
Aegis Ltd.  
Convergys Corp.

Objective to buy this Report:

1. BPO analysis predicts the representation of this market, supply and demand, capacity, detailed investigations, etc.
2. Even the report, along with the international series, conducts an in-depth study of rules, policies and current policy.
3. In addition, additional factors are mentioned: imports, arrangement of commodity prices for the market, supply and demand of industry products, major manufacturers.
4. The report starts with BPO market statistics and moves to important points, with dependent markets categorized by market trend by application.
5. Applications of market may also be assessed based on their performances.
6. Other market attributes, such as future aspects, limitations and growth for all departments.

## Contents

### **CHAPTER 1: INTRODUCTION**

- 1.1 Research Objectives
- 1.2 Research Methodology
- 1.3 Research Process
- 1.4 Scope and Coverage
  - 1.4.1 Market Definition
  - 1.4.2 Key Questions Answered
- 1.5 Market Segmentation

### **CHAPTER 2: EXECUTIVE SUMMARY**

### **CHAPTER 3: GROWTH OPPORTUNITIES BY SEGMENT**

- 3.1 By Type
- 3.2 By Application

### **CHAPTER 4: MARKET LANDSCAPE**

- 4.1 Porter's Five Forces Analysis
  - 4.1.1 Bargaining Power of Supplier
  - 4.1.2 Threat of New Entrants
  - 4.1.3 Threat of Substitutes
  - 4.1.4 Competitive Rivalry
  - 4.1.5 Bargaining Power Among Buyers
- 4.2 Industry Value Chain Analysis
- 4.3 Market Dynamics
  - 4.3.1 Drivers
  - 4.3.2 Restraints
  - 4.3.3 Opportunities
  - 4.5.4 Challenges
- 4.4 Pestle Analysis
- 4.5 Technological Roadmap
- 4.6 Regulatory Landscape
- 4.7 SWOT Analysis
- 4.8 Price Trend Analysis
- 4.9 Patent Analysis

- 4.10 Analysis of the Impact of Covid-19
  - 4.10.1 Impact on the Overall Market
  - 4.10.2 Impact on the Supply Chain
  - 4.10.3 Impact on the Key Manufacturers
  - 4.10.4 Impact on the Pricing

## **CHAPTER 5: BPO MARKET BY TYPE**

- 5.1 BPO Market Overview Snapshot and Growth Engine
- 5.2 BPO Market Overview
- 5.3 Finance & Accounting
  - 5.3.1 Introduction and Market Overview
  - 5.3.2 Historic and Forecasted Market Size (2016-2028F)
  - 5.3.3 Key Market Trends, Growth Factors and Opportunities
  - 5.3.4 Finance & Accounting: Geographic Segmentation
- 5.4 Customer Services
  - 5.4.1 Introduction and Market Overview
  - 5.4.2 Historic and Forecasted Market Size (2016-2028F)
  - 5.4.3 Key Market Trends, Growth Factors and Opportunities
  - 5.4.4 Customer Services: Geographic Segmentation
- 5.5 HR Outsourcing
  - 5.5.1 Introduction and Market Overview
  - 5.5.2 Historic and Forecasted Market Size (2016-2028F)
  - 5.5.3 Key Market Trends, Growth Factors and Opportunities
  - 5.5.4 HR Outsourcing: Geographic Segmentation
- 5.6 KPO
  - 5.6.1 Introduction and Market Overview
  - 5.6.2 Historic and Forecasted Market Size (2016-2028F)
  - 5.6.3 Key Market Trends, Growth Factors and Opportunities
  - 5.6.4 KPO: Geographic Segmentation
- 5.7 Procurement Outsourcing
  - 5.7.1 Introduction and Market Overview
  - 5.7.2 Historic and Forecasted Market Size (2016-2028F)
  - 5.7.3 Key Market Trends, Growth Factors and Opportunities
  - 5.7.4 Procurement Outsourcing: Geographic Segmentation

## **CHAPTER 6: BPO MARKET BY APPLICATION**

- 6.1 BPO Market Overview Snapshot and Growth Engine

## 6.2 BPO Market Overview

### 6.3 BFSI

#### 6.3.1 Introduction and Market Overview

#### 6.3.2 Historic and Forecasted Market Size (2016-2028F)

#### 6.3.3 Key Market Trends, Growth Factors and Opportunities

#### 6.3.4 BFSI: Geographic Segmentation

### 6.4 Manufacturing

#### 6.4.1 Introduction and Market Overview

#### 6.4.2 Historic and Forecasted Market Size (2016-2028F)

#### 6.4.3 Key Market Trends, Growth Factors and Opportunities

#### 6.4.4 Manufacturing: Geographic Segmentation

### 6.5 Telecommunications & Technology

#### 6.5.1 Introduction and Market Overview

#### 6.5.2 Historic and Forecasted Market Size (2016-2028F)

#### 6.5.3 Key Market Trends, Growth Factors and Opportunities

#### 6.5.4 Telecommunications & Technology: Geographic Segmentation

### 6.6 Retail

#### 6.6.1 Introduction and Market Overview

#### 6.6.2 Historic and Forecasted Market Size (2016-2028F)

#### 6.6.3 Key Market Trends, Growth Factors and Opportunities

#### 6.6.4 Retail: Geographic Segmentation

### 6.7 Others

#### 6.7.1 Introduction and Market Overview

#### 6.7.2 Historic and Forecasted Market Size (2016-2028F)

#### 6.7.3 Key Market Trends, Growth Factors and Opportunities

#### 6.7.4 Others: Geographic Segmentation

## **CHAPTER 7: COMPANY PROFILES AND COMPETITIVE ANALYSIS**

### 7.1 Competitive Landscape

#### 7.1.1 Competitive Positioning

#### 7.1.2 BPO Sales and Market Share By Players

#### 7.1.3 Industry BCG Matrix

#### 7.1.4 Heat Map Analysis

#### 7.1.5 BPO Industry Concentration Ratio (CR5 and HHI)

#### 7.1.6 Top 5 BPO Players Market Share

#### 7.1.7 Mergers and Acquisitions

#### 7.1.8 Business Strategies By Top Players

### 7.2 INTELENET GLOBAL SERVICES

- 7.2.1 Company Overview
- 7.2.2 Key Executives
- 7.2.3 Company Snapshot
- 7.2.4 Operating Business Segments
- 7.2.5 Product Portfolio
- 7.2.6 Business Performance
- 7.2.7 Key Strategic Moves and Recent Developments
- 7.2.8 SWOT Analysis
- 7.3 TATA CONSULTANCY SERVICES
- 7.4 HEWLETT-PACKARD CO.
- 7.5 GENPACT
- 7.6 CAPGEMINI
- 7.7 GENPACT
- 7.8 ACCENTURE
- 7.9 EXL SERVICE
- 7.10 NCO FINANCIAL SYSTEMS INC
- 7.11 IBM
- 7.12 XEROX CORP.
- 7.13 AEGIS LTD.
- 7.14 CONVERGYS CORP.

## **CHAPTER 8: GLOBAL BPO MARKET ANALYSIS, INSIGHTS AND FORECAST, 2016-2028**

- 8.1 Market Overview
- 8.2 Historic and Forecasted Market Size By Type
  - 8.2.1 Finance & Accounting
  - 8.2.2 Customer Services
  - 8.2.3 HR Outsourcing
  - 8.2.4 KPO
  - 8.2.5 Procurement Outsourcing
- 8.3 Historic and Forecasted Market Size By Application
  - 8.3.1 BFSI
  - 8.3.2 Manufacturing
  - 8.3.3 Telecommunications & Technology
  - 8.3.4 Retail
  - 8.3.5 Others

## **CHAPTER 9: NORTH AMERICA BPO MARKET ANALYSIS, INSIGHTS AND**

## **FORECAST, 2016-2028**

- 9.1 Key Market Trends, Growth Factors and Opportunities
- 9.2 Impact of Covid-19
- 9.3 Key Players
- 9.4 Key Market Trends, Growth Factors and Opportunities
- 9.4 Historic and Forecasted Market Size By Type
  - 9.4.1 Finance & Accounting
  - 9.4.2 Customer Services
  - 9.4.3 HR Outsourcing
  - 9.4.4 KPO
  - 9.4.5 Procurement Outsourcing
- 9.5 Historic and Forecasted Market Size By Application
  - 9.5.1 BFSI
  - 9.5.2 Manufacturing
  - 9.5.3 Telecommunications & Technology
  - 9.5.4 Retail
  - 9.5.5 Others
- 9.6 Historic and Forecast Market Size by Country
  - 9.6.1 U.S.
  - 9.6.2 Canada
  - 9.6.3 Mexico

## **CHAPTER 10: EUROPE BPO MARKET ANALYSIS, INSIGHTS AND FORECAST, 2016-2028**

- 10.1 Key Market Trends, Growth Factors and Opportunities
- 10.2 Impact of Covid-19
- 10.3 Key Players
- 10.4 Key Market Trends, Growth Factors and Opportunities
- 10.4 Historic and Forecasted Market Size By Type
  - 10.4.1 Finance & Accounting
  - 10.4.2 Customer Services
  - 10.4.3 HR Outsourcing
  - 10.4.4 KPO
  - 10.4.5 Procurement Outsourcing
- 10.5 Historic and Forecasted Market Size By Application
  - 10.5.1 BFSI
  - 10.5.2 Manufacturing



- 10.5.3 Telecommunications & Technology
- 10.5.4 Retail
- 10.5.5 Others
- 10.6 Historic and Forecast Market Size by Country
  - 10.6.1 Germany
  - 10.6.2 U.K.
  - 10.6.3 France
  - 10.6.4 Italy
  - 10.6.5 Russia
  - 10.6.6 Spain
  - 10.6.7 Rest of Europe

## **CHAPTER 11: ASIA-PACIFIC BPO MARKET ANALYSIS, INSIGHTS AND FORECAST, 2016-2028**

- 11.1 Key Market Trends, Growth Factors and Opportunities
- 11.2 Impact of Covid-19
- 11.3 Key Players
- 11.4 Key Market Trends, Growth Factors and Opportunities
- 11.4 Historic and Forecasted Market Size By Type
  - 11.4.1 Finance & Accounting
  - 11.4.2 Customer Services
  - 11.4.3 HR Outsourcing
  - 11.4.4 KPO
  - 11.4.5 Procurement Outsourcing
- 11.5 Historic and Forecasted Market Size By Application
  - 11.5.1 BFSI
  - 11.5.2 Manufacturing
  - 11.5.3 Telecommunications & Technology
  - 11.5.4 Retail
  - 11.5.5 Others
- 11.6 Historic and Forecast Market Size by Country
  - 11.6.1 China
  - 11.6.2 India
  - 11.6.3 Japan
  - 11.6.4 Singapore
  - 11.6.5 Australia
  - 11.6.6 New Zealand
  - 11.6.7 Rest of APAC

## **CHAPTER 12: MIDDLE EAST & AFRICA BPO MARKET ANALYSIS, INSIGHTS AND FORECAST, 2016-2028**

- 12.1 Key Market Trends, Growth Factors and Opportunities
- 12.2 Impact of Covid-19
- 12.3 Key Players
- 12.4 Key Market Trends, Growth Factors and Opportunities
- 12.4 Historic and Forecasted Market Size By Type
  - 12.4.1 Finance & Accounting
  - 12.4.2 Customer Services
  - 12.4.3 HR Outsourcing
  - 12.4.4 KPO
  - 12.4.5 Procurement Outsourcing
- 12.5 Historic and Forecasted Market Size By Application
  - 12.5.1 BFSI
  - 12.5.2 Manufacturing
  - 12.5.3 Telecommunications & Technology
  - 12.5.4 Retail
  - 12.5.5 Others
- 12.6 Historic and Forecast Market Size by Country
  - 12.6.1 Turkey
  - 12.6.2 Saudi Arabia
  - 12.6.3 Iran
  - 12.6.4 UAE
  - 12.6.5 Africa
  - 12.6.6 Rest of MEA

## **CHAPTER 13: SOUTH AMERICA BPO MARKET ANALYSIS, INSIGHTS AND FORECAST, 2016-2028**

- 13.1 Key Market Trends, Growth Factors and Opportunities
- 13.2 Impact of Covid-19
- 13.3 Key Players
- 13.4 Key Market Trends, Growth Factors and Opportunities
- 13.4 Historic and Forecasted Market Size By Type
  - 13.4.1 Finance & Accounting
  - 13.4.2 Customer Services
  - 13.4.3 HR Outsourcing

13.4.4 KPO

13.4.5 Procurement Outsourcing

13.5 Historic and Forecasted Market Size By Application

13.5.1 BFSI

13.5.2 Manufacturing

13.5.3 Telecommunications & Technology

13.5.4 Retail

13.5.5 Others

13.6 Historic and Forecast Market Size by Country

13.6.1 Brazil

13.6.2 Argentina

13.6.3 Rest of SA

## **CHAPTER 14 INVESTMENT ANALYSIS**

## **CHAPTER 15 ANALYST VIEWPOINT AND CONCLUSION**

## List Of Tables

### LIST OF TABLES

TABLE 001. EXECUTIVE SUMMARY
TABLE 002. BPO MARKET BARGAINING POWER OF SUPPLIERS
TABLE 003. BPO MARKET BARGAINING POWER OF CUSTOMERS
TABLE 004. BPO MARKET COMPETITIVE RIVALRY
TABLE 005. BPO MARKET THREAT OF NEW ENTRANTS
TABLE 006. BPO MARKET THREAT OF SUBSTITUTES
TABLE 007. BPO MARKET BY TYPE
TABLE 008. FINANCE & ACCOUNTING MARKET OVERVIEW (2016-2028)
TABLE 009. CUSTOMER SERVICES MARKET OVERVIEW (2016-2028)
TABLE 010. HR OUTSOURCING MARKET OVERVIEW (2016-2028)
TABLE 011. KPO MARKET OVERVIEW (2016-2028)
TABLE 012. PROCUREMENT OUTSOURCING MARKET OVERVIEW (2016-2028)
TABLE 013. BPO MARKET BY APPLICATION
TABLE 014. BFSI MARKET OVERVIEW (2016-2028)
TABLE 015. MANUFACTURING MARKET OVERVIEW (2016-2028)
TABLE 016. TELECOMMUNICATIONS & TECHNOLOGY MARKET OVERVIEW (2016-2028)
TABLE 017. RETAIL MARKET OVERVIEW (2016-2028)
TABLE 018. OTHERS MARKET OVERVIEW (2016-2028)
TABLE 019. NORTH AMERICA BPO MARKET, BY TYPE (2016-2028)
TABLE 020. NORTH AMERICA BPO MARKET, BY APPLICATION (2016-2028)
TABLE 021. N BPO MARKET, BY COUNTRY (2016-2028)
TABLE 022. EUROPE BPO MARKET, BY TYPE (2016-2028)
TABLE 023. EUROPE BPO MARKET, BY APPLICATION (2016-2028)
TABLE 024. BPO MARKET, BY COUNTRY (2016-2028)
TABLE 025. ASIA PACIFIC BPO MARKET, BY TYPE (2016-2028)
TABLE 026. ASIA PACIFIC BPO MARKET, BY APPLICATION (2016-2028)
TABLE 027. BPO MARKET, BY COUNTRY (2016-2028)
TABLE 028. MIDDLE EAST & AFRICA BPO MARKET, BY TYPE (2016-2028)
TABLE 029. MIDDLE EAST & AFRICA BPO MARKET, BY APPLICATION (2016-2028)
TABLE 030. BPO MARKET, BY COUNTRY (2016-2028)
TABLE 031. SOUTH AMERICA BPO MARKET, BY TYPE (2016-2028)
TABLE 032. SOUTH AMERICA BPO MARKET, BY APPLICATION (2016-2028)
TABLE 033. BPO MARKET, BY COUNTRY (2016-2028)
TABLE 034. INTELENET GLOBAL SERVICES: SNAPSHOT

TABLE 035. INTELENET GLOBAL SERVICES: BUSINESS PERFORMANCE  
TABLE 036. INTELENET GLOBAL SERVICES: PRODUCT PORTFOLIO  
TABLE 037. INTELENET GLOBAL SERVICES: KEY STRATEGIC MOVES AND DEVELOPMENTS  
TABLE 037. TATA CONSULTANCY SERVICES: SNAPSHOT  
TABLE 038. TATA CONSULTANCY SERVICES: BUSINESS PERFORMANCE  
TABLE 039. TATA CONSULTANCY SERVICES: PRODUCT PORTFOLIO  
TABLE 040. TATA CONSULTANCY SERVICES: KEY STRATEGIC MOVES AND DEVELOPMENTS  
TABLE 040. HEWLETT-PACKARD CO.: SNAPSHOT  
TABLE 041. HEWLETT-PACKARD CO.: BUSINESS PERFORMANCE  
TABLE 042. HEWLETT-PACKARD CO.: PRODUCT PORTFOLIO  
TABLE 043. HEWLETT-PACKARD CO.: KEY STRATEGIC MOVES AND DEVELOPMENTS  
TABLE 043. GENPACT: SNAPSHOT  
TABLE 044. GENPACT: BUSINESS PERFORMANCE  
TABLE 045. GENPACT: PRODUCT PORTFOLIO  
TABLE 046. GENPACT: KEY STRATEGIC MOVES AND DEVELOPMENTS  
TABLE 046. CAPGEMINI: SNAPSHOT  
TABLE 047. CAPGEMINI: BUSINESS PERFORMANCE  
TABLE 048. CAPGEMINI: PRODUCT PORTFOLIO  
TABLE 049. CAPGEMINI: KEY STRATEGIC MOVES AND DEVELOPMENTS  
TABLE 049. GENPACT: SNAPSHOT  
TABLE 050. GENPACT: BUSINESS PERFORMANCE  
TABLE 051. GENPACT: PRODUCT PORTFOLIO  
TABLE 052. GENPACT: KEY STRATEGIC MOVES AND DEVELOPMENTS  
TABLE 052. ACCENTURE: SNAPSHOT  
TABLE 053. ACCENTURE: BUSINESS PERFORMANCE  
TABLE 054. ACCENTURE: PRODUCT PORTFOLIO  
TABLE 055. ACCENTURE: KEY STRATEGIC MOVES AND DEVELOPMENTS  
TABLE 055. EXL SERVICE: SNAPSHOT  
TABLE 056. EXL SERVICE: BUSINESS PERFORMANCE  
TABLE 057. EXL SERVICE: PRODUCT PORTFOLIO  
TABLE 058. EXL SERVICE: KEY STRATEGIC MOVES AND DEVELOPMENTS  
TABLE 058. NCO FINANCIAL SYSTEMS INC: SNAPSHOT  
TABLE 059. NCO FINANCIAL SYSTEMS INC: BUSINESS PERFORMANCE  
TABLE 060. NCO FINANCIAL SYSTEMS INC: PRODUCT PORTFOLIO  
TABLE 061. NCO FINANCIAL SYSTEMS INC: KEY STRATEGIC MOVES AND DEVELOPMENTS

TABLE 061. IBM: SNAPSHOT  
TABLE 062. IBM: BUSINESS PERFORMANCE  
TABLE 063. IBM: PRODUCT PORTFOLIO  
TABLE 064. IBM: KEY STRATEGIC MOVES AND DEVELOPMENTS  
TABLE 064. XEROX CORP.: SNAPSHOT  
TABLE 065. XEROX CORP.: BUSINESS PERFORMANCE  
TABLE 066. XEROX CORP.: PRODUCT PORTFOLIO  
TABLE 067. XEROX CORP.: KEY STRATEGIC MOVES AND DEVELOPMENTS  
TABLE 067. AEGIS LTD.: SNAPSHOT  
TABLE 068. AEGIS LTD.: BUSINESS PERFORMANCE  
TABLE 069. AEGIS LTD.: PRODUCT PORTFOLIO  
TABLE 070. AEGIS LTD.: KEY STRATEGIC MOVES AND DEVELOPMENTS  
TABLE 070. CONVERGYS CORP.: SNAPSHOT  
TABLE 071. CONVERGYS CORP.: BUSINESS PERFORMANCE  
TABLE 072. CONVERGYS CORP.: PRODUCT PORTFOLIO  
TABLE 073. CONVERGYS CORP.: KEY STRATEGIC MOVES AND DEVELOPMENTS

## List Of Figures

### LIST OF FIGURES

- FIGURE 001. YEARS CONSIDERED FOR ANALYSIS
- FIGURE 002. SCOPE OF THE STUDY
- FIGURE 003. BPO MARKET OVERVIEW BY REGIONS
- FIGURE 004. PORTER'S FIVE FORCES ANALYSIS
- FIGURE 005. BARGAINING POWER OF SUPPLIERS
- FIGURE 006. COMPETITIVE RIVALRY
- FIGURE 007. THREAT OF NEW ENTRANTS
- FIGURE 008. THREAT OF SUBSTITUTES
- FIGURE 009. VALUE CHAIN ANALYSIS
- FIGURE 010. PESTLE ANALYSIS
- FIGURE 011. BPO MARKET OVERVIEW BY TYPE
- FIGURE 012. FINANCE & ACCOUNTING MARKET OVERVIEW (2016-2028)
- FIGURE 013. CUSTOMER SERVICES MARKET OVERVIEW (2016-2028)
- FIGURE 014. HR OUTSOURCING MARKET OVERVIEW (2016-2028)
- FIGURE 015. KPO MARKET OVERVIEW (2016-2028)
- FIGURE 016. PROCUREMENT OUTSOURCING MARKET OVERVIEW (2016-2028)
- FIGURE 017. BPO MARKET OVERVIEW BY APPLICATION
- FIGURE 018. BFSI MARKET OVERVIEW (2016-2028)
- FIGURE 019. MANUFACTURING MARKET OVERVIEW (2016-2028)
- FIGURE 020. TELECOMMUNICATIONS & TECHNOLOGY MARKET OVERVIEW (2016-2028)
- FIGURE 021. RETAIL MARKET OVERVIEW (2016-2028)
- FIGURE 022. OTHERS MARKET OVERVIEW (2016-2028)
- FIGURE 023. NORTH AMERICA BPO MARKET OVERVIEW BY COUNTRY (2016-2028)
- FIGURE 024. EUROPE BPO MARKET OVERVIEW BY COUNTRY (2016-2028)
- FIGURE 025. ASIA PACIFIC BPO MARKET OVERVIEW BY COUNTRY (2016-2028)
- FIGURE 026. MIDDLE EAST & AFRICA BPO MARKET OVERVIEW BY COUNTRY (2016-2028)
- FIGURE 027. SOUTH AMERICA BPO MARKET OVERVIEW BY COUNTRY (2016-2028)

## I would like to order

Product name: Global BPO Market Research Report 2023

Product link: <https://marketpublishers.com/r/GA1465DCB19BEN.html>

Price: US\$ 3,450.00 (Single User License / Electronic Delivery)

If you want to order Corporate License or Hard Copy, please, contact our Customer Service:

[info@marketpublishers.com](mailto:info@marketpublishers.com)

## Payment

To pay by Credit Card (Visa, MasterCard, American Express, PayPal), please, click button on product page <https://marketpublishers.com/r/GA1465DCB19BEN.html>

To pay by Wire Transfer, please, fill in your contact details in the form below:

First name:  
Last name:  
Email:  
Company:  
Address:  
City:  
Zip code:  
Country:  
Tel:  
Fax:  
Your message:

**\*\*All fields are required**

Customer signature \_\_\_\_\_

Please, note that by ordering from marketpublishers.com you are agreeing to our Terms & Conditions at <https://marketpublishers.com/docs/terms.html>

To place an order via fax simply print this form, fill in the information below and fax the completed form to +44 20 7900 3970