

# **Telecom Order Management Market Report by Component (Solution, Service), Deployment Mode (On-premises, Cloud-based), Organization Size (Large Organization, Small and Medium Organization), Network Type (Wireless, Wired), and Region 2024-2032**

<https://marketpublishers.com/r/T3DB16008F3EEN.html>

Date: August 2024

Pages: 141

Price: US\$ 3,899.00 (Single User License)

ID: T3DB16008F3EEN

## **Abstracts**

The global telecom order management market size reached US\$ 4.0 Billion in 2023. Looking forward, IMARC Group expects the market to reach US\$ 11.2 Billion by 2032, exhibiting a growth rate (CAGR) of 11.8% during 2024-2032.

Telecom order management refers to a technological solution used for managing multiple telecommunication operations simultaneously and deploying the services promptly to the consumers. It includes order, service order and service inventory management. Telecom order management is commonly used for monitoring the orders of the customers and handling the steps involved with fulfilling them. It involves the use of centralized platforms, which can be deployed on-premises or on the cloud through wired and wireless networks. The process usually involves accepting the order and tracking supply chain activities responsible for assembling and making the telecommunication services available to the subscribers. It is also extensively utilized for standardizing and optimizing marketing and business operations across various industries.

Telecom Order Management Market Trends:

Significant growth in the telecommunication industry across the globe is one of the key factors creating a positive outlook for the market. With the increasing convergence of

networks and connectivity devices, communication service providers (CSPs) are widely adopting sophisticated order management tools to create personalized customer orders and services and facilitate the agile functioning in the organizations. Moreover, the widespread adoption of internet-enabled smartphones and increasing consumer preference for online shopping through ecommerce platforms are favoring the market growth. Telecom order management solutions aid in automating service fulfillment processes and optimizing customer service delivery for the organizations. Additionally, various technological advancements, such as the development of next-generation telecom order management tools, are acting as other growth-inducing factors. Service providers are also utilizing technologies, such as artificial intelligence (AI), machine learning (ML) and big data for enhanced standardization and compatibility with the existing systems. Other factors, including extensive infrastructural developments, especially in the developing economies, along with the implementation of favorable government policies, are anticipated to drive the market toward growth.

#### Key Market Segmentation:

IMARC Group provides an analysis of the key trends in each sub-segment of the global telecom order management market report, along with forecasts at the global, regional and country level from 2024-2032. Our report has categorized the market based on component, deployment mode, organization size and network type.

#### Breakup by Component:

Solution

Customer Order Management

Service Order Management

Service Inventory Management

Service

Integration and Installation Services

Consulting Services

Support Services

### Breakup by Deployment Mode:

On-premises

Cloud-based

### Breakup by Organization Size:

Large Organization

Small and Medium Organization

### Breakup by Network Type:

Wireless

Wired

### Breakup by Region:

North America

United States

Canada

Asia-Pacific

China

Japan

India

South Korea

Australia

Indonesia

Others

Europe

Germany

France

United Kingdom

Italy

Spain

Russia

Others

Latin America

Brazil

Mexico

Others

Middle East and Africa

### Competitive Landscape:

The competitive landscape of the industry has also been examined along with the profiles of the key players being Cerillion, Cognizant, Comarch SA, Fujitsu Limited

(Furukawa Group), Infosys Limited, International Business Machines Corporation, Oracle Corporation, Pegasystems Inc., Telefonaktiebolaget LM Ericsson and Wipro Limited.

### Key Questions Answered in This Report

1. How big is the global telecom order management market?
2. What is the expected growth rate of the global telecom order management market during 2024-2032?
3. What are the key factors driving the global telecom order management market?
4. What has been the impact of COVID-19 on the global telecom order management market?
5. What is the breakup of the global telecom order management market based on the component?
6. What is the breakup of the global telecom order management market based on the deployment mode?
7. What is the breakup of the global telecom order management market based on the organization size?
8. What is the breakup of the global telecom order management market based on the network type?
9. What are the key regions in the global telecom order management market?
10. Who are the key players/companies in the global telecom order management market?

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