

Smart Ticketing Market Report by Product (Ticket Machine, E-Ticket, E-Kiosk, Request Tracker, and Others), Component (Software, Hardware), System (Open Payment System, Smart Card, Near-Field Communication), Application (Sports and Entertainment, Transportation, and Others), and Region 2024-2032

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Abstracts

The global smart ticketing market size reached US\$ 19.9 Billion in 2023. Looking forward, IMARC Group expects the market to reach US\$ 47.3 Billion by 2032, exhibiting a growth rate (CAGR) of 9.78% during 2024-2032.

Smart ticketing refers to a flexible, quick, convenient, contactless, and easy-to-use system that electronically stores travel tickets on a microchip embedded in a smartcard. It allows passengers to seamlessly travel on public transport like buses, trams, or trains without using traditional payment systems like cash or purchasing a paper ticket. Nowadays, several companies are offering the option to add multiple train tickets to a single smartcard, which can be used across multiple journeys and modes of transportation.

Smart Ticketing Market Trends:

Individuals nowadays prefer public transportation over private vehicles on account of traffic congestion and rising environmental concerns, which represents one of the key factors driving the market growth. Moreover, governing agencies of various countries are promoting developments in smart technology and ticketing arrangements across different types of mobility and public transport. They are also promoting modern fare management that is safe, secure, reliable, and convenient for travelers and operators.



Apart from this, the emergence of an innovative open-loop concept that enables passengers to utilize their credit or debit cards or mobile devices with payment functionalities like wearables for ticket payments is also contributing to the market growth. This can also be accredited to the increasing demand for mobile apps and the growing use of digital bank cards. Moreover, integrating blockchain technology with smart ticketing can improve the passenger experience as it offers greater flexibility while minimizing paper ticket waste. Additionally, the coronavirus disease (COVID-19) outbreak, along with the revival of the travel and tourism industry, is catalyzing the demand for contactless smart ticketing solutions to prevent cross-infection. Besides this, leading players are focusing on providing smart ticketing solutions based on fingerprint recognition algorithms and ultra-touch fingerprint sensors, which is projected to create a positive market outlook.

Key Market Segmentation:

IMARC Group provides an analysis of the key trends in each sub-segment of the global smart ticketing market report, along with forecasts at the global, regional and country level from 2024-2032. Our report has categorized the market based on product, component, system and application.

Breakup by Product: Ticket Machine E-Ticket E-Kiosk Request Tracker Others

Breakup by Component:

Software Hardware

Breakup by System:

Open Payment System Smart Card Near-Field Communication

Breakup by Application:



Sports and Entertainment Transportation Others

Breakup by Region: North America United States Canada Asia-Pacific China Japan India South Korea Australia Indonesia Others Europe Germany France United Kingdom Italy Spain Russia Others Latin America Brazil Mexico Others Middle East and Africa

Competitive Landscape:

The competitive landscape of the industry has also been examined along with the profiles of the key players being Confidex Ltd., Cubic Corporation, Hid Global Corporation (Assa Abloy AB), Hitachi Ltd., Indra Sistemas S.A., Infineon Technologies AG, NXP Semiconductors N.V., Rambus Incorporated, Scheidt & Bachmann GmbH, Softjourn Inc., Thales Group and Verimatrix.

Key Questions Answered in This Report



1. What was the size of the global smart ticketing market in 2023?

2. What is the expected growth rate of the global smart ticketing market during 2024-2032?

3. What are the key factors driving the global smart ticketing market?

4. What has been the impact of COVID-19 on the global smart ticketing market?

5. What is the breakup of the global smart ticketing market based on the product?

- 6. What is the breakup of the global smart ticketing market based on component?
- 7. What is the breakup of the global smart ticketing market based on the system?
- 8. What is the breakup of the global smart ticketing market based on the application?
- 9. What are the key regions in the global smart ticketing market?

10. Who are the key players/companies in the global smart ticketing market?



Contents

1 PREFACE

2 SCOPE AND METHODOLOGY

- 2.1 Objectives of the Study
- 2.2 Stakeholders
- 2.3 Data Sources
- 2.3.1 Primary Sources
- 2.3.2 Secondary Sources
- 2.4 Market Estimation
- 2.4.1 Bottom-Up Approach
- 2.4.2 Top-Down Approach
- 2.5 Forecasting Methodology

3 EXECUTIVE SUMMARY

4 INTRODUCTION

- 4.1 Overview
- 4.2 Key Industry Trends

5 GLOBAL SMART TICKETING MARKET

- 5.1 Market Overview
- 5.2 Market Performance
- 5.3 Impact of COVID-19
- 5.4 Market Forecast

6 MARKET BREAKUP BY PRODUCT

6.1 Ticket Machine
6.1.1 Market Trends
6.1.2 Market Forecast
6.2 E-Ticket
6.2.1 Market Trends
6.2.2 Market Forecast
6.3 E-Kiosk



6.3.1 Market Trends
6.3.2 Market Forecast
6.4 Request Tracker
6.4.1 Market Trends
6.4.2 Market Forecast
6.5 Others
6.5.1 Market Trends
6.5.2 Market Forecast

7 MARKET BREAKUP BY COMPONENT

- 7.1 Software
- 7.1.1 Market Trends
- 7.1.2 Market Forecast
- 7.2 Hardware
 - 7.2.1 Market Trends
 - 7.2.2 Market Forecast

8 MARKET BREAKUP BY SYSTEM

8.1 Open Payment System
8.1.1 Market Trends
8.1.2 Market Forecast
8.2 Smart Card
8.2.1 Market Trends
8.2.2 Market Forecast
8.3 Near-Field Communication
8.3.1 Market Trends
8.3.2 Market Forecast

9 MARKET BREAKUP BY APPLICATION

- 9.1 Sports and Entertainment
 - 9.1.1 Market Trends
 - 9.1.2 Market Forecast
- 9.2 Transportation
 - 9.2.1 Market Trends
 - 9.2.2 Market Forecast
- 9.3 Others



9.3.1 Market Trends 9.3.2 Market Forecast

10 MARKET BREAKUP BY REGION

10.1 North America 10.1.1 United States 10.1.1.1 Market Trends 10.1.1.2 Market Forecast 10.1.2 Canada 10.1.2.1 Market Trends 10.1.2.2 Market Forecast 10.2 Asia-Pacific 10.2.1 China 10.2.1.1 Market Trends 10.2.1.2 Market Forecast 10.2.2 Japan 10.2.2.1 Market Trends 10.2.2.2 Market Forecast 10.2.3 India 10.2.3.1 Market Trends 10.2.3.2 Market Forecast 10.2.4 South Korea 10.2.4.1 Market Trends 10.2.4.2 Market Forecast 10.2.5 Australia 10.2.5.1 Market Trends 10.2.5.2 Market Forecast 10.2.6 Indonesia 10.2.6.1 Market Trends 10.2.6.2 Market Forecast 10.2.7 Others 10.2.7.1 Market Trends 10.2.7.2 Market Forecast 10.3 Europe 10.3.1 Germany 10.3.1.1 Market Trends 10.3.1.2 Market Forecast 10.3.2 France



10.3.2.1 Market Trends 10.3.2.2 Market Forecast 10.3.3 United Kingdom 10.3.3.1 Market Trends 10.3.3.2 Market Forecast 10.3.4 Italy 10.3.4.1 Market Trends 10.3.4.2 Market Forecast 10.3.5 Spain 10.3.5.1 Market Trends 10.3.5.2 Market Forecast 10.3.6 Russia 10.3.6.1 Market Trends 10.3.6.2 Market Forecast 10.3.7 Others 10.3.7.1 Market Trends 10.3.7.2 Market Forecast 10.4 Latin America 10.4.1 Brazil 10.4.1.1 Market Trends 10.4.1.2 Market Forecast 10.4.2 Mexico 10.4.2.1 Market Trends 10.4.2.2 Market Forecast 10.4.3 Others 10.4.3.1 Market Trends 10.4.3.2 Market Forecast 10.5 Middle East and Africa 10.5.1 Market Trends 10.5.2 Market Breakup by Country 10.5.3 Market Forecast

11 SWOT ANALYSIS

- 11.1 Overview
- 11.2 Strengths
- 11.3 Weaknesses
- 11.4 Opportunities
- 11.5 Threats



12 VALUE CHAIN ANALYSIS

13 PORTERS FIVE FORCES ANALYSIS

- 13.1 Overview
- 13.2 Bargaining Power of Buyers
- 13.3 Bargaining Power of Suppliers
- 13.4 Degree of Competition
- 13.5 Threat of New Entrants
- 13.6 Threat of Substitutes

14 PRICE ANALYSIS

15 COMPETITIVE LANDSCAPE

15.1 Market Structure 15.2 Key Players 15.3 Profiles of Key Players 15.3.1 Confidex Ltd. 15.3.1.1 Company Overview 15.3.1.2 Product Portfolio 15.3.2 Cubic Corporation 15.3.2.1 Company Overview 15.3.2.2 Product Portfolio 15.3.2.3 SWOT Analysis 15.3.3 Hid Global Corporation (Assa Abloy AB) 15.3.3.1 Company Overview 15.3.3.2 Product Portfolio 15.3.4 Hitachi Ltd. 15.3.4.1 Company Overview 15.3.4.2 Product Portfolio 15.3.4.3 Financials 15.3.4.4 SWOT Analysis 15.3.5 Indra Sistemas S.A. 15.3.5.1 Company Overview 15.3.5.2 Product Portfolio 15.3.5.3 Financials 15.3.5.4 SWOT Analysis



- 15.3.6 Infineon Technologies AG
 - 15.3.6.1 Company Overview
- 15.3.6.2 Product Portfolio
- 15.3.6.3 Financials
- 15.3.6.4 SWOT Analysis
- 15.3.7 NXP Semiconductors N.V.
 - 15.3.7.1 Company Overview
 - 15.3.7.2 Product Portfolio
 - 15.3.7.3 Financials
 - 15.3.7.4 SWOT Analysis
- 15.3.8 Rambus Incorporated
- 15.3.8.1 Company Overview
- 15.3.8.2 Product Portfolio
- 15.3.8.3 Financials
- 15.3.9 Scheidt & Bachmann GmbH
- 15.3.9.1 Company Overview
- 15.3.9.2 Product Portfolio
- 15.3.10 Softjourn Inc.
- 15.3.10.1 Company Overview
- 15.3.10.2 Product Portfolio
- 15.3.11 Thales Group
 - 15.3.11.1 Company Overview
- 15.3.11.2 Product Portfolio
- 15.3.11.3 Financials
- 15.3.11.4 SWOT Analysis
- 15.3.12 Verimatrix
- 15.3.12.1 Company Overview
- 15.3.12.2 Product Portfolio
- 15.3.12.3 Financials



List Of Tables

LIST OF TABLES

Table 1: Global: Smart Ticketing Market: Key Industry Highlights, 2023 and 2032 Table 2: Global: Smart Ticketing Market Forecast: Breakup by Product (in Million US\$), 2024-2032

Table 3: Global: Smart Ticketing Market Forecast: Breakup by Component (in Million US\$), 2024-2032

Table 4: Global: Smart Ticketing Market Forecast: Breakup by System (in Million US\$), 2024-2032

Table 5: Global: Smart Ticketing Market Forecast: Breakup by Application (in Million US\$), 2024-2032

Table 6: Global: Smart Ticketing Market Forecast: Breakup by Region (in Million US\$), 2024-2032

Table 7: Global: Smart Ticketing Market: Competitive Structure

Table 8: Global: Smart Ticketing Market: Key Players



List Of Figures

LIST OF FIGURES

Figure 1: Global: Smart Ticketing Market: Major Drivers and Challenges Figure 2: Global: Smart Ticketing Market: Sales Value (in Billion US\$), 2018-2023 Figure 3: Global: Smart Ticketing Market Forecast: Sales Value (in Billion US\$), 2024-2032 Figure 4: Global: Smart Ticketing Market: Breakup by Product (in %), 2023 Figure 5: Global: Smart Ticketing Market: Breakup by Component (in %), 2023 Figure 6: Global: Smart Ticketing Market: Breakup by System (in %), 2023 Figure 7: Global: Smart Ticketing Market: Breakup by Application (in %), 2023 Figure 8: Global: Smart Ticketing Market: Breakup by Region (in %), 2023 Figure 9: Global: Smart Ticketing (Ticket Machine) Market: Sales Value (in Million US\$), 2018 & 2023 Figure 10: Global: Smart Ticketing (Ticket Machine) Market Forecast: Sales Value (in Million US\$), 2024-2032 Figure 11: Global: Smart Ticketing (E-Ticket) Market: Sales Value (in Million US\$), 2018 & 2023 Figure 12: Global: Smart Ticketing (E-Ticket) Market Forecast: Sales Value (in Million US\$), 2024-2032 Figure 13: Global: Smart Ticketing (E-Kiosk) Market: Sales Value (in Million US\$), 2018 & 2023 Figure 14: Global: Smart Ticketing (E-Kiosk) Market Forecast: Sales Value (in Million US\$), 2024-2032 Figure 15: Global: Smart Ticketing (Request Tracker) Market: Sales Value (in Million US\$), 2018 & 2023 Figure 16: Global: Smart Ticketing (Request Tracker) Market Forecast: Sales Value (in Million US\$), 2024-2032 Figure 17: Global: Smart Ticketing (Other Product) Market: Sales Value (in Million US\$), 2018 & 2023 Figure 18: Global: Smart Ticketing (Other Product) Market Forecast: Sales Value (in Million US\$), 2024-2032 Figure 19: Global: Smart Ticketing (Software) Market: Sales Value (in Million US\$), 2018 & 2023 Figure 20: Global: Smart Ticketing (Software) Market Forecast: Sales Value (in Million US\$), 2024-2032 Figure 21: Global: Smart Ticketing (Hardware) Market: Sales Value (in Million US\$), 2018 & 2023



Figure 22: Global: Smart Ticketing (Hardware) Market Forecast: Sales Value (in Million US\$), 2024-2032

Figure 23: Global: Smart Ticketing (Open Payment System) Market: Sales Value (in Million US\$), 2018 & 2023

Figure 24: Global: Smart Ticketing (Open Payment System) Market Forecast: Sales Value (in Million US\$), 2024-2032

Figure 25: Global: Smart Ticketing (Smart Card) Market: Sales Value (in Million US\$), 2018 & 2023

Figure 26: Global: Smart Ticketing (Smart Card) Market Forecast: Sales Value (in Million US\$), 2024-2032

Figure 27: Global: Smart Ticketing (Near-Field Communication) Market: Sales Value (in Million US\$), 2018 & 2023

Figure 28: Global: Smart Ticketing (Near-Field Communication) Market Forecast: Sales Value (in Million US\$), 2024-2032

Figure 29: Global: Smart Ticketing (Sports and Entertainment) Market: Sales Value (in Million US\$), 2018 & 2023

Figure 30: Global: Smart Ticketing (Sports and Entertainment) Market Forecast: Sales Value (in Million US\$), 2024-2032

Figure 31: Global: Smart Ticketing (Transportation) Market: Sales Value (in Million US\$), 2018 & 2023

Figure 32: Global: Smart Ticketing (Transportation) Market Forecast: Sales Value (in Million US\$), 2024-2032

Figure 33: Global: Smart Ticketing (Other Application) Market: Sales Value (in Million US\$), 2018 & 2023

Figure 34: Global: Smart Ticketing (Other Application) Market Forecast: Sales Value (in Million US\$), 2024-2032

Figure 35: North America: Smart Ticketing Market: Sales Value (in Million US\$), 2018 & 2023

Figure 36: North America: Smart Ticketing Market Forecast: Sales Value (in Million US\$), 2024-2032

Figure 37: United States: Smart Ticketing Market: Sales Value (in Million US\$), 2018 & 2023

Figure 38: United States: Smart Ticketing Market Forecast: Sales Value (in Million US\$), 2024-2032

Figure 39: Canada: Smart Ticketing Market: Sales Value (in Million US\$), 2018 & 2023 Figure 40: Canada: Smart Ticketing Market Forecast: Sales Value (in Million US\$), 2024-2032

Figure 41: Asia-Pacific: Smart Ticketing Market: Sales Value (in Million US\$), 2018 & 2023



Figure 42: Asia-Pacific: Smart Ticketing Market Forecast: Sales Value (in Million US\$), 2024-2032

Figure 43: China: Smart Ticketing Market: Sales Value (in Million US\$), 2018 & 2023 Figure 44: China: Smart Ticketing Market Forecast: Sales Value (in Million US\$), 2024-2032

Figure 45: Japan: Smart Ticketing Market: Sales Value (in Million US\$), 2018 & 2023 Figure 46: Japan: Smart Ticketing Market Forecast: Sales Value (in Million US\$), 2024-2032

Figure 47: India: Smart Ticketing Market: Sales Value (in Million US\$), 2018 & 2023 Figure 48: India: Smart Ticketing Market Forecast: Sales Value (in Million US\$), 2024-2032

Figure 49: South Korea: Smart Ticketing Market: Sales Value (in Million US\$), 2018 & 2023

Figure 50: South Korea: Smart Ticketing Market Forecast: Sales Value (in Million US\$), 2024-2032

Figure 51: Australia: Smart Ticketing Market: Sales Value (in Million US\$), 2018 & 2023 Figure 52: Australia: Smart Ticketing Market Forecast: Sales Value (in Million US\$), 2024-2032

Figure 53: Indonesia: Smart Ticketing Market: Sales Value (in Million US\$), 2018 & 2023

Figure 54: Indonesia: Smart Ticketing Market Forecast: Sales Value (in Million US\$), 2024-2032

Figure 55: Others: Smart Ticketing Market: Sales Value (in Million US\$), 2018 & 2023 Figure 56: Others: Smart Ticketing Market Forecast: Sales Value (in Million US\$), 2024-2032

Figure 57: Europe: Smart Ticketing Market: Sales Value (in Million US\$), 2018 & 2023 Figure 58: Europe: Smart Ticketing Market Forecast: Sales Value (in Million US\$), 2024-2032

Figure 59: Germany: Smart Ticketing Market: Sales Value (in Million US\$), 2018 & 2023 Figure 60: Germany: Smart Ticketing Market Forecast: Sales Value (in Million US\$), 2024-2032

Figure 61: France: Smart Ticketing Market: Sales Value (in Million US\$), 2018 & 2023 Figure 62: France: Smart Ticketing Market Forecast: Sales Value (in Million US\$), 2024-2032

Figure 63: United Kingdom: Smart Ticketing Market: Sales Value (in Million US\$), 2018 & 2023

Figure 64: United Kingdom: Smart Ticketing Market Forecast: Sales Value (in Million US\$), 2024-2032

Figure 65: Italy: Smart Ticketing Market: Sales Value (in Million US\$), 2018 & 2023



Figure 66: Italy: Smart Ticketing Market Forecast: Sales Value (in Million US\$), 2024-2032

Figure 67: Spain: Smart Ticketing Market: Sales Value (in Million US\$), 2018 & 2023 Figure 68: Spain: Smart Ticketing Market Forecast: Sales Value (in Million US\$), 2024-2032

Figure 69: Russia: Smart Ticketing Market: Sales Value (in Million US\$), 2018 & 2023 Figure 70: Russia: Smart Ticketing Market Forecast: Sales Value (in Million US\$), 2024-2032

Figure 71: Others: Smart Ticketing Market: Sales Value (in Million US\$), 2018 & 2023 Figure 72: Others: Smart Ticketing Market Forecast: Sales Value (in Million US\$), 2024-2032

Figure 73: Latin America: Smart Ticketing Market: Sales Value (in Million US\$), 2018 & 2023

Figure 74: Latin America: Smart Ticketing Market Forecast: Sales Value (in Million US\$), 2024-2032

Figure 75: Brazil: Smart Ticketing Market: Sales Value (in Million US\$), 2018 & 2023 Figure 76: Brazil: Smart Ticketing Market Forecast: Sales Value (in Million US\$), 2024-2032

Figure 77: Mexico: Smart Ticketing Market: Sales Value (in Million US\$), 2018 & 2023 Figure 78: Mexico: Smart Ticketing Market Forecast: Sales Value (in Million US\$), 2024-2032

Figure 79: Others: Smart Ticketing Market: Sales Value (in Million US\$), 2018 & 2023 Figure 80: Others: Smart Ticketing Market Forecast: Sales Value (in Million US\$), 2024-2032

Figure 81: Middle East and Africa: Smart Ticketing Market: Sales Value (in Million US\$), 2018 & 2023

Figure 82: Middle East and Africa: Smart Ticketing Market: Breakup by Country (in %), 2023

Figure 83: Middle East and Africa: Smart Ticketing Market Forecast: Sales Value (in Million US\$), 2024-2032

Figure 84: Global: Smart Ticketing Industry: SWOT Analysis

Figure 85: Global: Smart Ticketing Industry: Value Chain Analysis

Figure 86: Global: Smart Ticketing Industry: Porter's Five Forces Analysis



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