

Sales Performance Management Market Report by Solution (Territory Management, Sales Analytics, Sales Planning and Monitoring, Incentive Compensation Management, and Others), Services (Consulting Services, Managed Services, Training and Support, and Others), Organization Size (Small and Medium-sized Enterprises, Large Enterprises), Deployment Model (On-premises, Cloud-based), End User (BFSI, IT and Telecom, Retail, Energy and Utilities, Travel and Hospitality, Transportation and Logistics, Healthcare, and Others), and Region 2023-2028

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Abstracts

The global sales performance management market size reached US\$ 4.2 Billion in 2022. Looking forward, IMARC Group expects the market to reach US\$ 10.3 Billion by 2028, exhibiting a growth rate (CAGR) of 16.13% during 2022-2028.

Sales performance management (SPM) refers to a set of operational and analytical functions that help automate and unite back-office operational sales processes. It focuses on various aspects of sales performance, including forecasting, insights, gamification, quota setting, and advanced analytics. It also offers the services of account segmentation, territory planning, incentive compensation, standard reporting, and pipeline optimization. Nowadays, SPM tools and strategies are adopted by organizations across the globe to improve their operational efficiency and effectiveness.



Sales Performance Management Market Trends:

The outbreak of the coronavirus disease (COVID-19) and subsequent lockdown restrictions imposed by governing agencies of several countries have resulted in economic uncertainty and disruption. This represents one of the key factors driving the demand for SPM solutions around the world as they allow enterprises to automate their business operations and adapt to the remote working conditions with minimal disruption to their operations. Moreover, it is widely adopted by small and medium-sized enterprises (SMEs) to effectively monitor and strategize according to the ever-changing business needs and work on different company objectives. SPM also assists in optimizing planning, increasing revenue, predicting sales, and improving decision making and sales agility. Apart from this, SPM solutions are incorporated into the banking, financial services, and insurance (BFSI) sector to address the challenges of high transaction counts, complex credit assignments, and developing expense models. Furthermore, as manual intervention makes the task significantly more time-consuming and prone to inaccuracies, hospitals are adopting SPM solutions to structure and monitor goals information easily. They also provide access to real-time data and accurate benchmarking and data visualization capabilities for key performance insights. This, coupled with the growing need for healthcare services, is influencing the market positively.

Key Market Segmentation:

IMARC Group provides an analysis of the key trends in each sub-segment of the global sales performance management market report, along with forecasts at the global, regional and country level from 2023-2028. Our report has categorized the market based on solution, services, organization size, deployment model and end user.

Breakup by Solution:

Territory Management
Sales Analytics
Sales Planning and Monitoring
Incentive Compensation Management
Others

Breakup by Services:

Consulting Services
Managed Services



Training and Support Others

Breakup by Organization Size:

Small and Medium-sized Enterprises Large Enterprises

Breakup by Deployment Model:

On-premises

Cloud-based

Breakup by End User:

BFSI

IT and Telecom

Retail

Energy and Utilities

Travel and Hospitality

Transportation and Logistics

Healthcare

Others

Breakup by Region:

North America

United States

Canada

Asia-Pacific

China

Japan

India

South Korea

Australia

Indonesia

Others

Europe

Germany



France

United Kingdom

Italy

Spain

Russia

Others

Latin America

Brazil

Mexico

Others

Middle East and Africa

Competitive Landscape:

The competitive landscape of the industry has also been examined along with the profiles of the key players being Anaplan Inc., Axtria Inc., beqom SA, Iconixx Software Corporation, International Business Machines Corporation, Microsoft Corporation, NICE Ltd., Oracle Corporation, Salesforce.com Inc., SAP SE and Xactly Corporation.

Key Questions Answered in This Report

- 1. How big is the global sales performance management market?
- 2. What is the expected growth rate of the global sales performance management market during 2023-2028?
- 3. What are the key factors driving the global sales performance management market?
- 4. What has been the impact of COVID-19 on the global sales performance management market?
- 5. What is the breakup of the global sales performance management market based on the organization size?
- 6. What is the breakup of the global sales performance management market based on the deployment model?
- 7. What is the breakup of the global sales performance management market based on the end user?
- 8. What are the key regions in the global sales performance management market?
- 9. Who are the key players/companies in the global sales performance management market?



Contents

1 PREFACE

2 SCOPE AND METHODOLOGY

- 2.1 Objectives of the Study
- 2.2 Stakeholders
- 2.3 Data Sources
 - 2.3.1 Primary Sources
 - 2.3.2 Secondary Sources
- 2.4 Market Estimation
 - 2.4.1 Bottom-Up Approach
 - 2.4.2 Top-Down Approach
- 2.5 Forecasting Methodology

3 EXECUTIVE SUMMARY

4 INTRODUCTION

- 4.1 Overview
- 4.2 Key Industry Trends

5 GLOBAL SALES PERFORMANCE MANAGEMENT MARKET

- 5.1 Market Overview
- 5.2 Market Performance
- 5.3 Impact of COVID-19
- 5.4 Market Forecast

6 MARKET BREAKUP BY SOLUTION

- 6.1 Territory Management
 - 6.1.1 Market Trends
 - 6.1.2 Market Forecast
- 6.2 Sales Analytics
 - 6.2.1 Market Trends
 - 6.2.2 Market Forecast
- 6.3 Sales Planning and Monitoring



- 6.3.1 Market Trends
- 6.3.2 Market Forecast
- 6.4 Incentive Compensation Management
 - 6.4.1 Market Trends
 - 6.4.2 Market Forecast
- 6.5 Others
 - 6.5.1 Market Trends
 - 6.5.2 Market Forecast

7 MARKET BREAKUP BY SERVICES

- 7.1 Consulting Services
 - 7.1.1 Market Trends
 - 7.1.2 Market Forecast
- 7.2 Managed Services
 - 7.2.1 Market Trends
 - 7.2.2 Market Forecast
- 7.3 Training and Support
 - 7.3.1 Market Trends
 - 7.3.2 Market Forecast
- 7.4 Others
 - 7.4.1 Market Trends
 - 7.4.2 Market Forecast

8 MARKET BREAKUP BY ORGANIZATION SIZE

- 8.1 Small and Medium-sized Enterprises
 - 8.1.1 Market Trends
 - 8.1.2 Market Forecast
- 8.2 Large Enterprises
 - 8.2.1 Market Trends
 - 8.2.2 Market Forecast

9 MARKET BREAKUP BY DEPLOYMENT MODEL

- 9.1 On-premises
 - 9.1.1 Market Trends
 - 9.1.2 Market Forecast
- 9.2 Cloud-based



- 9.2.1 Market Trends
- 9.2.2 Market Forecast

10 MARKET BREAKUP BY END USER

- 10.1 BFSI
 - 10.1.1 Market Trends
 - 10.1.2 Market Forecast
- 10.2 IT and Telecom
 - 10.2.1 Market Trends
 - 10.2.2 Market Forecast
- 10.3 Retail
 - 10.3.1 Market Trends
 - 10.3.2 Market Forecast
- 10.4 Energy and Utilities
 - 10.4.1 Market Trends
 - 10.4.2 Market Forecast
- 10.5 Travel and Hospitality
 - 10.5.1 Market Trends
 - 10.5.2 Market Forecast
- 10.6 Transportation and Logistics
 - 10.6.1 Market Trends
 - 10.6.2 Market Forecast
- 10.7 Healthcare
 - 10.7.1 Market Trends
 - 10.7.2 Market Forecast
- 10.8 Others
 - 10.8.1 Market Trends
 - 10.8.2 Market Forecast

11 MARKET BREAKUP BY REGION

- 11.1 North America
 - 11.1.1 United States
 - 11.1.1.1 Market Trends
 - 11.1.1.2 Market Forecast
 - 11.1.2 Canada
 - 11.1.2.1 Market Trends
 - 11.1.2.2 Market Forecast



- 11.2 Asia-Pacific
 - 11.2.1 China
 - 11.2.1.1 Market Trends
 - 11.2.1.2 Market Forecast
 - 11.2.2 Japan
 - 11.2.2.1 Market Trends
 - 11.2.2.2 Market Forecast
 - 11.2.3 India
 - 11.2.3.1 Market Trends
 - 11.2.3.2 Market Forecast
 - 11.2.4 South Korea
 - 11.2.4.1 Market Trends
 - 11.2.4.2 Market Forecast
 - 11.2.5 Australia
 - 11.2.5.1 Market Trends
 - 11.2.5.2 Market Forecast
 - 11.2.6 Indonesia
 - 11.2.6.1 Market Trends
 - 11.2.6.2 Market Forecast
 - 11.2.7 Others
 - 11.2.7.1 Market Trends
 - 11.2.7.2 Market Forecast
- 11.3 Europe
 - 11.3.1 Germany
 - 11.3.1.1 Market Trends
 - 11.3.1.2 Market Forecast
 - 11.3.2 France
 - 11.3.2.1 Market Trends
 - 11.3.2.2 Market Forecast
 - 11.3.3 United Kingdom
 - 11.3.3.1 Market Trends
 - 11.3.3.2 Market Forecast
 - 11.3.4 Italy
 - 11.3.4.1 Market Trends
 - 11.3.4.2 Market Forecast
 - 11.3.5 Spain
 - 11.3.5.1 Market Trends
 - 11.3.5.2 Market Forecast
 - 11.3.6 Russia



- 11.3.6.1 Market Trends
- 11.3.6.2 Market Forecast
- 11.3.7 Others
 - 11.3.7.1 Market Trends
 - 11.3.7.2 Market Forecast
- 11.4 Latin America
 - 11.4.1 Brazil
 - 11.4.1.1 Market Trends
 - 11.4.1.2 Market Forecast
 - 11.4.2 Mexico
 - 11.4.2.1 Market Trends
 - 11.4.2.2 Market Forecast
 - 11.4.3 Others
 - 11.4.3.1 Market Trends
 - 11.4.3.2 Market Forecast
- 11.5 Middle East and Africa
 - 11.5.1 Market Trends
 - 11.5.2 Market Breakup by Country
 - 11.5.3 Market Forecast

12 SWOT ANALYSIS

- 12.1 Overview
- 12.2 Strengths
- 12.3 Weaknesses
- 12.4 Opportunities
- 12.5 Threats

13 VALUE CHAIN ANALYSIS

14 PORTERS FIVE FORCES ANALYSIS

- 14.1 Overview
- 14.2 Bargaining Power of Buyers
- 14.3 Bargaining Power of Suppliers
- 14.4 Degree of Competition
- 14.5 Threat of New Entrants
- 14.6 Threat of Substitutes



15 PRICE ANALYSIS

16 COMPETITIVE LANDSCAPE

- 16.1 Market Structure
- 16.2 Key Players
- 16.3 Profiles of Key Players
 - 16.3.1 Anaplan Inc.
 - 16.3.1.1 Company Overview
 - 16.3.1.2 Product Portfolio
 - 16.3.1.3 Financials
 - 16.3.2 Axtria Inc.
 - 16.3.2.1 Company Overview
 - 16.3.2.2 Product Portfolio
 - 16.3.3 begom SA
 - 16.3.3.1 Company Overview
 - 16.3.3.2 Product Portfolio
 - 16.3.4 Iconixx Software Corporation
 - 16.3.4.1 Company Overview
 - 16.3.4.2 Product Portfolio
 - 16.3.5 International Business Machines Corporation
 - 16.3.5.1 Company Overview
 - 16.3.5.2 Product Portfolio
 - 16.3.5.3 Financials
 - 16.3.5.4 SWOT Analysis
 - 16.3.6 Microsoft Corporation
 - 16.3.6.1 Company Overview
 - 16.3.6.2 Product Portfolio
 - 16.3.6.3 Financials
 - 16.3.6.4 SWOT Analysis
 - 16.3.7 NICE Ltd.
 - 16.3.7.1 Company Overview
 - 16.3.7.2 Product Portfolio
 - 16.3.7.3 Financials
 - 16.3.7.4 SWOT Analysis
 - 16.3.8 Oracle Corporation
 - 16.3.8.1 Company Overview
 - 16.3.8.2 Product Portfolio
 - 16.3.8.3 Financials



- 16.3.8.4 SWOT Analysis
- 16.3.9 Salesforce.com Inc.
 - 16.3.9.1 Company Overview
 - 16.3.9.2 Product Portfolio
 - 16.3.9.3 Financials
- 16.3.9.4 SWOT Analysis
- 16.3.10 SAP SE
- 16.3.10.1 Company Overview
- 16.3.10.2 Product Portfolio
- 16.3.10.3 Financials
- 16.3.10.4 SWOT Analysis
- 16.3.11 Xactly Corporation
 - 16.3.11.1 Company Overview
 - 16.3.11.2 Product Portfolio



List Of Tables

LIST OF TABLES

Table 1: Global: Sales Performance Management Market: Key Industry Highlights, 2022 and 2028

Table 2: Global: Sales Performance Management Market Forecast: Breakup by Solution (in Million US\$), 2023-2028

Table 3: Global: Sales Performance Management Market Forecast: Breakup by Services (in Million US\$), 2023-2028

Table 4: Global: Sales Performance Management Market Forecast: Breakup by Organization Size (in Million US\$), 2023-2028

Table 5: Global: Sales Performance Management Market Forecast: Breakup by Deployment Model (in Million US\$), 2023-2028

Table 6: Global: Sales Performance Management Market Forecast: Breakup by End User (in Million US\$), 2023-2028

Table 7: Global: Sales Performance Management Market Forecast: Breakup by Region (in Million US\$), 2023-2028

Table 8: Global: Sales Performance Management Market: Competitive Structure

Table 9: Global: Sales Performance Management Market: Key Players



List Of Figures

LIST OF FIGURES

Figure 1: Global: Sales Performance Management Market: Major Drivers and

Challenges

Figure 2: Global: Sales Performance Management Market: Sales Value (in Billion US\$),

2017-2022

Figure 3: Global: Sales Performance Management Market Forecast: Sales Value (in

Billion US\$), 2023-2028

Figure 4: Global: Sales Performance Management Market: Breakup by Solution (in %),

2022

Figure 5: Global: Sales Performance Management Market: Breakup by Services (in %),

2022

Figure 6: Global: Sales Performance Management Market: Breakup by Organization

Size (in %), 2022

Figure 7: Global: Sales Performance Management Market: Breakup by Deployment

Model (in %), 2022

Figure 8: Global: Sales Performance Management Market: Breakup by End User (in %),

2022

Figure 9: Global: Sales Performance Management Market: Breakup by Region (in %),

2022

Figure 10: Global: Sales Performance Management (Territory Management) Market:

Sales Value (in Million US\$), 2017 & 2022

Figure 11: Global: Sales Performance Management (Territory Management) Market

Forecast: Sales Value (in Million US\$), 2023-2028

Figure 12: Global: Sales Performance Management (Sales Analytics) Market: Sales

Value (in Million US\$), 2017 & 2022

Figure 13: Global: Sales Performance Management (Sales Analytics) Market Forecast:

Sales Value (in Million US\$), 2023-2028

Figure 14: Global: Sales Performance Management (Sales Planning and Monitoring)

Market: Sales Value (in Million US\$), 2017 & 2022

Figure 15: Global: Sales Performance Management (Sales Planning and Monitoring)

Market Forecast: Sales Value (in Million US\$), 2023-2028

Figure 16: Global: Sales Performance Management (Incentive Compensation

Management) Market: Sales Value (in Million US\$), 2017 & 2022

Figure 17: Global: Sales Performance Management (Incentive Compensation

Management) Market Forecast: Sales Value (in Million US\$), 2023-2028

Figure 18: Global: Sales Performance Management (Other Solutions) Market: Sales



Value (in Million US\$), 2017 & 2022

Figure 19: Global: Sales Performance Management (Other Solutions) Market Forecast:

Sales Value (in Million US\$), 2023-2028

Figure 20: Global: Sales Performance Management (Consulting Services) Market:

Sales Value (in Million US\$), 2017 & 2022

Figure 21: Global: Sales Performance Management (Consulting Services) Market

Forecast: Sales Value (in Million US\$), 2023-2028

Figure 22: Global: Sales Performance Management (Managed Services) Market: Sales

Value (in Million US\$), 2017 & 2022

Figure 23: Global: Sales Performance Management (Managed Services) Market

Forecast: Sales Value (in Million US\$), 2023-2028

Figure 24: Global: Sales Performance Management (Training and Support) Market:

Sales Value (in Million US\$), 2017 & 2022

Figure 25: Global: Sales Performance Management (Training and Support) Market

Forecast: Sales Value (in Million US\$), 2023-2028

Figure 26: Global: Sales Performance Management (Other Services) Market: Sales

Value (in Million US\$), 2017 & 2022

Figure 27: Global: Sales Performance Management (Other Services) Market Forecast:

Sales Value (in Million US\$), 2023-2028

Figure 28: Global: Sales Performance Management (Small and Medium-sized

Enterprises) Market: Sales Value (in Million US\$), 2017 & 2022

Figure 29: Global: Sales Performance Management (Small and Medium-sized

Enterprises) Market Forecast: Sales Value (in Million US\$), 2023-2028

Figure 30: Global: Sales Performance Management (Large Enterprises) Market: Sales

Value (in Million US\$), 2017 & 2022

Figure 31: Global: Sales Performance Management (Large Enterprises) Market

Forecast: Sales Value (in Million US\$), 2023-2028

Figure 32: Global: Sales Performance Management (On-premises) Market: Sales Value

(in Million US\$), 2017 & 2022

Figure 33: Global: Sales Performance Management (On-premises) Market Forecast:

Sales Value (in Million US\$), 2023-2028

Figure 34: Global: Sales Performance Management (Cloud-based) Market: Sales Value

(in Million US\$), 2017 & 2022

Figure 35: Global: Sales Performance Management (Cloud-based) Market Forecast:

Sales Value (in Million US\$), 2023-2028

Figure 36: Global: Sales Performance Management (BFSI) Market: Sales Value (in

Million US\$), 2017 & 2022

Figure 37: Global: Sales Performance Management (BFSI) Market Forecast: Sales

Value (in Million US\$), 2023-2028



Figure 38: Global: Sales Performance Management (IT and Telecom) Market: Sales Value (in Million US\$), 2017 & 2022

Figure 39: Global: Sales Performance Management (IT and Telecom) Market Forecast:

Sales Value (in Million US\$), 2023-2028

Figure 40: Global: Sales Performance Management (Retail) Market: Sales Value (in Million US\$), 2017 & 2022

Figure 41: Global: Sales Performance Management (Retail) Market Forecast: Sales Value (in Million US\$), 2023-2028

Figure 42: Global: Sales Performance Management (Energy and Utilities) Market: Sales Value (in Million US\$), 2017 & 2022

Figure 43: Global: Sales Performance Management (Energy and Utilities) Market

Forecast: Sales Value (in Million US\$), 2023-2028

Figure 44: Global: Sales Performance Management (Travel and Hospitality) Market: Sales Value (in Million US\$), 2017 & 2022

Figure 45: Global: Sales Performance Management (Travel and Hospitality) Market Forecast: Sales Value (in Million US\$), 2023-2028

Figure 46: Global: Sales Performance Management (Transportation and Logistics)

Market: Sales Value (in Million US\$), 2017 & 2022

Figure 47: Global: Sales Performance Management (Transportation and Logistics)

Market Forecast: Sales Value (in Million US\$), 2023-2028

Figure 48: Global: Sales Performance Management (Healthcare) Market: Sales Value (in Million US\$), 2017 & 2022

Figure 49: Global: Sales Performance Management (Healthcare) Market Forecast:

Sales Value (in Million US\$), 2023-2028

Figure 50: Global: Sales Performance Management (Other End Users) Market: Sales Value (in Million US\$), 2017 & 2022

Figure 51: Global: Sales Performance Management (Other End Users) Market

Forecast: Sales Value (in Million US\$), 2023-2028

Figure 52: North America: Sales Performance Management Market: Sales Value (in Million US\$), 2017 & 2022

Figure 53: North America: Sales Performance Management Market Forecast: Sales Value (in Million US\$), 2023-2028

Figure 54: United States: Sales Performance Management Market: Sales Value (in Million US\$), 2017 & 2022

Figure 55: United States: Sales Performance Management Market Forecast: Sales Value (in Million US\$), 2023-2028

Figure 56: Canada: Sales Performance Management Market: Sales Value (in Million US\$), 2017 & 2022

Figure 57: Canada: Sales Performance Management Market Forecast: Sales Value (in



Million US\$), 2023-2028

Figure 58: Asia-Pacific: Sales Performance Management Market: Sales Value (in Million US\$), 2017 & 2022

Figure 59: Asia-Pacific: Sales Performance Management Market Forecast: Sales Value (in Million US\$), 2023-2028

Figure 60: China: Sales Performance Management Market: Sales Value (in Million US\$), 2017 & 2022

Figure 61: China: Sales Performance Management Market Forecast: Sales Value (in Million US\$), 2023-2028

Figure 62: Japan: Sales Performance Management Market: Sales Value (in Million US\$), 2017 & 2022

Figure 63: Japan: Sales Performance Management Market Forecast: Sales Value (in Million US\$), 2023-2028

Figure 64: India: Sales Performance Management Market: Sales Value (in Million US\$), 2017 & 2022

Figure 65: India: Sales Performance Management Market Forecast: Sales Value (in Million US\$), 2023-2028

Figure 66: South Korea: Sales Performance Management Market: Sales Value (in Million US\$), 2017 & 2022

Figure 67: South Korea: Sales Performance Management Market Forecast: Sales Value (in Million US\$), 2023-2028

Figure 68: Australia: Sales Performance Management Market: Sales Value (in Million US\$), 2017 & 2022

Figure 69: Australia: Sales Performance Management Market Forecast: Sales Value (in Million US\$), 2023-2028

Figure 70: Indonesia: Sales Performance Management Market: Sales Value (in Million US\$), 2017 & 2022

Figure 71: Indonesia: Sales Performance Management Market Forecast: Sales Value (in Million US\$), 2023-2028

Figure 72: Others: Sales Performance Management Market: Sales Value (in Million US\$), 2017 & 2022

Figure 73: Others: Sales Performance Management Market Forecast: Sales Value (in Million US\$), 2023-2028

Figure 74: Europe: Sales Performance Management Market: Sales Value (in Million US\$), 2017 & 2022

Figure 75: Europe: Sales Performance Management Market Forecast: Sales Value (in Million US\$), 2023-2028

Figure 76: Germany: Sales Performance Management Market: Sales Value (in Million US\$), 2017 & 2022



Figure 77: Germany: Sales Performance Management Market Forecast: Sales Value (in Million US\$), 2023-2028

Figure 78: France: Sales Performance Management Market: Sales Value (in Million US\$), 2017 & 2022

Figure 79: France: Sales Performance Management Market Forecast: Sales Value (in Million US\$), 2023-2028

Figure 80: United Kingdom: Sales Performance Management Market: Sales Value (in Million US\$), 2017 & 2022

Figure 81: United Kingdom: Sales Performance Management Market Forecast: Sales Value (in Million US\$), 2023-2028

Figure 82: Italy: Sales Performance Management Market: Sales Value (in Million US\$), 2017 & 2022

Figure 83: Italy: Sales Performance Management Market Forecast: Sales Value (in Million US\$), 2023-2028

Figure 84: Spain: Sales Performance Management Market: Sales Value (in Million US\$), 2017 & 2022

Figure 85: Spain: Sales Performance Management Market Forecast: Sales Value (in Million US\$), 2023-2028

Figure 86: Russia: Sales Performance Management Market: Sales Value (in Million US\$), 2017 & 2022

Figure 87: Russia: Sales Performance Management Market Forecast: Sales Value (in Million US\$), 2023-2028

Figure 88: Others: Sales Performance Management Market: Sales Value (in Million US\$), 2017 & 2022

Figure 89: Others: Sales Performance Management Market Forecast: Sales Value (in Million US\$), 2023-2028

Figure 90: Latin America: Sales Performance Management Market: Sales Value (in Million US\$), 2017 & 2022

Figure 91: Latin America: Sales Performance Management Market Forecast: Sales Value (in Million US\$), 2023-2028

Figure 92: Brazil: Sales Performance Management Market: Sales Value (in Million US\$), 2017 & 2022

Figure 93: Brazil: Sales Performance Management Market Forecast: Sales Value (in Million US\$), 2023-2028

Figure 94: Mexico: Sales Performance Management Market: Sales Value (in Million US\$), 2017 & 2022

Figure 95: Mexico: Sales Performance Management Market Forecast: Sales Value (in Million US\$), 2023-2028

Figure 96: Others: Sales Performance Management Market: Sales Value (in Million



US\$), 2017 & 2022

Figure 97: Others: Sales Performance Management Market Forecast: Sales Value (in

Million US\$), 2023-2028

Figure 98: Middle East and Africa: Sales Performance Management Market: Sales

Value (in Million US\$), 2017 & 2022

Figure 99: Middle East and Africa: Sales Performance Management Market: Breakup by

Country (in %), 2022

Figure 100: Middle East and Africa: Sales Performance Management Market Forecast:

Sales Value (in Million US\$), 2023-2028

Figure 101: Global: Sales Performance Management Industry: SWOT Analysis

Figure 102: Global: Sales Performance Management Industry: Value Chain Analysis

Figure 103: Global: Sales Performance Management Industry: Porter's Five Forces

Analysis



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