

Document Management System Market Report by Offering (Services, Solution), Deployment Mode (On-premises, Cloud-based), Organization (Small and Medium-sized Enterprises, Large Enterprises), Application (BFSI, IT and Telecommunication, Government, Healthcare, Retail, Manufacturing, and Others), and Region 2024-2032

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Abstracts

The global document management system market size reached US\$ 7.8 Billion in 2023. Looking forward, IMARC Group expects the market to reach US\$ 18.5 Billion by 2032, exhibiting a growth rate (CAGR) of 9.8% during 2024-2032.

A document management system (DMS) is an automated software solution designed to manage documents and files and simplify data management systematically. It helps capture, track and store electronic documents like PDFs, word processing files, and digital images of paper-based content. It provides document security, access control, centralized storage, audit trails, and streamlined search and retrieval. Besides this, it stores files in the cloud, makes sharing information and collaborating easier, and allows documents from different sources to be accessible from multiple locations through an internet connection. As a result, DMS enables companies to manage the workplace environment and achieve their goals.

Document Management System Market Trends:

The growing demand for web-based services to address consumer concerns is leading to the widespread adoption of DMS across small- and medium-sized enterprises (SMEs). In addition, the growing acceptance towards remote work models is increasing the need for workforce mobility and other integrated facility management solutions to

access official assets and decrease the physical infrastructure requirements of the organization. Along with this, improving technologies and efficient execution of the DMS are gradually eliminating the traditional concept of paper files, which, in turn, is offering a favorable market outlook. Besides this, the lack of cohesive data on patients in the healthcare sector is further driving the usage of DMS to eliminate human error. The effective and reliable management of documents generated, along with the escalating need to minimize paper usage, helps reduce operational costs and storage issues, which is positively influencing the market. Furthermore, the growing sales of smartphones and the integration of cloud technology, including artificial intelligence (AI), machine learning (ML), virtual and augmented reality (VR/AR), and point of sale (POS) platforms with DMS to meet consumer-specific needs is strengthening the market growth.

Key Market Segmentation:

IMARC Group provides an analysis of the key trends in each sub-segment of the global document management system market report, along with forecasts at the global, regional and country level from 2024-2032. Our report has categorized the market based on offering, deployment mode, organization and application.

Breakup by Offering:

- Services
- Solution

Breakup by Deployment Mode:

- On-premises
- Cloud-based

Breakup by Organization:

- Small and Medium-sized Enterprises
- Large Enterprises

Breakup by Application:

- BFSI
- IT and Telecommunication
- Government

Healthcare
Retail
Manufacturing
Others

Breakup by Region:

North America
United States
Canada
Asia-Pacific
China
Japan
India
South Korea
Australia
Indonesia
Others
Europe
Germany
France
United Kingdom
Italy
Spain
Russia
Others
Latin America
Brazil
Mexico
Others
Middle East and Africa

Competitive Landscape:

The competitive landscape of the industry has also been examined along with the profiles of the key players being Agiloft Inc., DocuSign Inc., eFileCabinet, Hyland Software, International Business Machines Corporation, OpenText Corporation, Oracle Corporation, Ricoh Company Ltd., Scrypt Inc., Synergis Technologies LLC, Xerox Holdings Corporation and Zoho Corporation.

Key Questions Answered in This Report

1. What was the size of the global document management system market in 2023?
2. What is the expected growth rate of the global document management system market during 2024-2032?
3. What are the key factors driving the global document management system market?
4. What has been the impact of COVID-19 on the global document management system market?
5. What is the breakup of the global document management system market based on the deployment mode?
6. What is the breakup of the global document management system market based on the organization?
7. What is the breakup of the global document management system market based on application?
8. What are the key regions in the global document management system market?
9. Who are the key players/companies in the global document management system market?

Contents

1 PREFACE

2 SCOPE AND METHODOLOGY

- 2.1 Objectives of the Study
- 2.2 Stakeholders
- 2.3 Data Sources
 - 2.3.1 Primary Sources
 - 2.3.2 Secondary Sources
- 2.4 Market Estimation
 - 2.4.1 Bottom-Up Approach
 - 2.4.2 Top-Down Approach
- 2.5 Forecasting Methodology

3 EXECUTIVE SUMMARY

4 INTRODUCTION

- 4.1 Overview
- 4.2 Key Industry Trends

5 GLOBAL DOCUMENT MANAGEMENT SYSTEM MARKET

- 5.1 Market Overview
- 5.2 Market Performance
- 5.3 Impact of COVID-19
- 5.4 Market Forecast

6 MARKET BREAKUP BY OFFERING

- 6.1 Services
 - 6.1.1 Market Trends
 - 6.1.2 Market Forecast
- 6.2 Solution
 - 6.2.1 Market Trends
 - 6.2.2 Market Forecast

7 MARKET BREAKUP BY DEPLOYMENT MODE

7.1 On-premises

7.1.1 Market Trends

7.1.2 Market Forecast

7.2 Cloud-based

7.2.1 Market Trends

7.2.2 Market Forecast

8 MARKET BREAKUP BY ORGANIZATION

8.1 Small and Medium-sized Enterprises

8.1.1 Market Trends

8.1.2 Market Forecast

8.2 Large Enterprises

8.2.1 Market Trends

8.2.2 Market Forecast

9 MARKET BREAKUP BY APPLICATION

9.1 BFSI

9.1.1 Market Trends

9.1.2 Market Forecast

9.2 IT and Telecommunication

9.2.1 Market Trends

9.2.2 Market Forecast

9.3 Government

9.3.1 Market Trends

9.3.2 Market Forecast

9.4 Healthcare

9.4.1 Market Trends

9.4.2 Market Forecast

9.5 Retail

9.5.1 Market Trends

9.5.2 Market Forecast

9.6 Manufacturing

9.6.1 Market Trends

9.6.2 Market Forecast

9.7 Others

9.7.1 Market Trends

9.7.2 Market Forecast

10 MARKET BREAKUP BY REGION

10.1 North America

10.1.1 United States

10.1.1.1 Market Trends

10.1.1.2 Market Forecast

10.1.2 Canada

10.1.2.1 Market Trends

10.1.2.2 Market Forecast

10.2 Asia-Pacific

10.2.1 China

10.2.1.1 Market Trends

10.2.1.2 Market Forecast

10.2.2 Japan

10.2.2.1 Market Trends

10.2.2.2 Market Forecast

10.2.3 India

10.2.3.1 Market Trends

10.2.3.2 Market Forecast

10.2.4 South Korea

10.2.4.1 Market Trends

10.2.4.2 Market Forecast

10.2.5 Australia

10.2.5.1 Market Trends

10.2.5.2 Market Forecast

10.2.6 Indonesia

10.2.6.1 Market Trends

10.2.6.2 Market Forecast

10.2.7 Others

10.2.7.1 Market Trends

10.2.7.2 Market Forecast

10.3 Europe

10.3.1 Germany

10.3.1.1 Market Trends

10.3.1.2 Market Forecast

10.3.2 France

- 10.3.2.1 Market Trends
- 10.3.2.2 Market Forecast
- 10.3.3 United Kingdom
 - 10.3.3.1 Market Trends
 - 10.3.3.2 Market Forecast
- 10.3.4 Italy
 - 10.3.4.1 Market Trends
 - 10.3.4.2 Market Forecast
- 10.3.5 Spain
 - 10.3.5.1 Market Trends
 - 10.3.5.2 Market Forecast
- 10.3.6 Russia
 - 10.3.6.1 Market Trends
 - 10.3.6.2 Market Forecast
- 10.3.7 Others
 - 10.3.7.1 Market Trends
 - 10.3.7.2 Market Forecast
- 10.4 Latin America
 - 10.4.1 Brazil
 - 10.4.1.1 Market Trends
 - 10.4.1.2 Market Forecast
 - 10.4.2 Mexico
 - 10.4.2.1 Market Trends
 - 10.4.2.2 Market Forecast
 - 10.4.3 Others
 - 10.4.3.1 Market Trends
 - 10.4.3.2 Market Forecast
- 10.5 Middle East and Africa
 - 10.5.1 Market Trends
 - 10.5.2 Market Breakup by Country
 - 10.5.3 Market Forecast

11 SWOT ANALYSIS

- 11.1 Overview
- 11.2 Strengths
- 11.3 Weaknesses
- 11.4 Opportunities
- 11.5 Threats

12 VALUE CHAIN ANALYSIS

13 PORTERS FIVE FORCES ANALYSIS

13.1 Overview

13.2 Bargaining Power of Buyers

13.3 Bargaining Power of Suppliers

13.4 Degree of Competition

13.5 Threat of New Entrants

13.6 Threat of Substitutes

14 PRICE ANALYSIS

15 COMPETITIVE LANDSCAPE

15.1 Market Structure

15.2 Key Players

15.3 Profiles of Key Players

15.3.1 Agiloft Inc.

15.3.1.1 Company Overview

15.3.1.2 Product Portfolio

15.3.2 DocuSign Inc.

15.3.2.1 Company Overview

15.3.2.2 Product Portfolio

15.3.2.3 Financials

15.3.3 eFileCabinet

15.3.3.1 Company Overview

15.3.3.2 Product Portfolio

15.3.4 Hyland Software

15.3.4.1 Company Overview

15.3.4.2 Product Portfolio

15.3.5 International Business Machines Corporation

15.3.5.1 Company Overview

15.3.5.2 Product Portfolio

15.3.5.3 Financials

15.3.5.4 SWOT Analysis

15.3.6 OpenText Corporation

15.3.6.1 Company Overview

- 15.3.6.2 Product Portfolio
- 15.3.6.3 Financials
- 15.3.6.4 SWOT Analysis
- 15.3.7 Oracle Corporation
 - 15.3.7.1 Company Overview
 - 15.3.7.2 Product Portfolio
 - 15.3.7.3 Financials
 - 15.3.7.4 SWOT Analysis
- 15.3.8 Ricoh Company Ltd.
 - 15.3.8.1 Company Overview
 - 15.3.8.2 Product Portfolio
 - 15.3.8.3 Financials
 - 15.3.8.4 SWOT Analysis
- 15.3.9 Scrypt Inc.
 - 15.3.9.1 Company Overview
 - 15.3.9.2 Product Portfolio
- 15.3.10 Synergis Technologies LLC
 - 15.3.10.1 Company Overview
 - 15.3.10.2 Product Portfolio
- 15.3.11 Xerox Holdings Corporation
 - 15.3.11.1 Company Overview
 - 15.3.11.2 Product Portfolio
 - 15.3.11.3 Financials
 - 15.3.11.4 SWOT Analysis
- 15.3.12 Zoho Corporation
 - 15.3.12.1 Company Overview
 - 15.3.12.2 Product Portfolio

List Of Tables

LIST OF TABLES

Table 1: Global: Document Management System Market: Key Industry Highlights, 2023 and 2032

Table 2: Global: Document Management System Market Forecast: Breakup by Offering (in Million US\$), 2024-2032

Table 3: Global: Document Management System Market Forecast: Breakup by Deployment Mode (in Million US\$), 2024-2032

Table 4: Global: Document Management System Market Forecast: Breakup by Organization (in Million US\$), 2024-2032

Table 5: Global: Document Management System Market Forecast: Breakup by Application (in Million US\$), 2024-2032

Table 6: Global: Document Management System Market Forecast: Breakup by Region (in Million US\$), 2024-2032

Table 7: Global: Document Management System Market: Competitive Structure

Table 8: Global: Document Management System Market: Key Players

List Of Figures

LIST OF FIGURES

Figure 1: Global: Document Management System Market: Major Drivers and Challenges

Figure 2: Global: Document Management System Market: Sales Value (in Billion US\$), 2018-2023

Figure 3: Global: Document Management System Market Forecast: Sales Value (in Billion US\$), 2024-2032

Figure 4: Global: Document Management System Market: Breakup by Offering (in %), 2023

Figure 5: Global: Document Management System Market: Breakup by Deployment Mode (in %), 2023

Figure 6: Global: Document Management System Market: Breakup by Organization (in %), 2023

Figure 7: Global: Document Management System Market: Breakup by Application (in %), 2023

Figure 8: Global: Document Management System Market: Breakup by Region (in %), 2023

Figure 9: Global: Document Management System (Services) Market: Sales Value (in Million US\$), 2018 & 2023

Figure 10: Global: Document Management System (Services) Market Forecast: Sales Value (in Million US\$), 2024-2032

Figure 11: Global: Document Management System (Solution) Market: Sales Value (in Million US\$), 2018 & 2023

Figure 12: Global: Document Management System (Solution) Market Forecast: Sales Value (in Million US\$), 2024-2032

Figure 13: Global: Document Management System (On-premises) Market: Sales Value (in Million US\$), 2018 & 2023

Figure 14: Global: Document Management System (On-premises) Market Forecast: Sales Value (in Million US\$), 2024-2032

Figure 15: Global: Document Management System (Cloud-based) Market: Sales Value (in Million US\$), 2018 & 2023

Figure 16: Global: Document Management System (Cloud-based) Market Forecast: Sales Value (in Million US\$), 2024-2032

Figure 17: Global: Document Management System (Small and Medium-sized Enterprises) Market: Sales Value (in Million US\$), 2018 & 2023

Figure 18: Global: Document Management System (Small and Medium-sized

Enterprises) Market Forecast: Sales Value (in Million US\$), 2024-2032

Figure 19: Global: Document Management System (Large Enterprises) Market: Sales Value (in Million US\$), 2018 & 2023

Figure 20: Global: Document Management System (Large Enterprises) Market Forecast: Sales Value (in Million US\$), 2024-2032

Figure 21: Global: Document Management System (BFSI) Market: Sales Value (in Million US\$), 2018 & 2023

Figure 22: Global: Document Management System (BFSI) Market Forecast: Sales Value (in Million US\$), 2024-2032

Figure 23: Global: Document Management System (IT and Telecommunication) Market: Sales Value (in Million US\$), 2018 & 2023

Figure 24: Global: Document Management System (IT and Telecommunication) Market Forecast: Sales Value (in Million US\$), 2024-2032

Figure 25: Global: Document Management System (Government) Market: Sales Value (in Million US\$), 2018 & 2023

Figure 26: Global: Document Management System (Government) Market Forecast: Sales Value (in Million US\$), 2024-2032

Figure 27: Global: Document Management System (Healthcare) Market: Sales Value (in Million US\$), 2018 & 2023

Figure 28: Global: Document Management System (Healthcare) Market Forecast: Sales Value (in Million US\$), 2024-2032

Figure 29: Global: Document Management System (Retail) Market: Sales Value (in Million US\$), 2018 & 2023

Figure 30: Global: Document Management System (Retail) Market Forecast: Sales Value (in Million US\$), 2024-2032

Figure 31: Global: Document Management System (Manufacturing) Market: Sales Value (in Million US\$), 2018 & 2023

Figure 32: Global: Document Management System (Manufacturing) Market Forecast: Sales Value (in Million US\$), 2024-2032

Figure 33: Global: Document Management System (Other Applications) Market: Sales Value (in Million US\$), 2018 & 2023

Figure 34: Global: Document Management System (Other Applications) Market Forecast: Sales Value (in Million US\$), 2024-2032

Figure 35: North America: Document Management System Market: Sales Value (in Million US\$), 2018 & 2023

Figure 36: North America: Document Management System Market Forecast: Sales Value (in Million US\$), 2024-2032

Figure 37: United States: Document Management System Market: Sales Value (in Million US\$), 2018 & 2023

Figure 38: United States: Document Management System Market Forecast: Sales Value (in Million US\$), 2024-2032

Figure 39: Canada: Document Management System Market: Sales Value (in Million US\$), 2018 & 2023

Figure 40: Canada: Document Management System Market Forecast: Sales Value (in Million US\$), 2024-2032

Figure 41: Asia-Pacific: Document Management System Market: Sales Value (in Million US\$), 2018 & 2023

Figure 42: Asia-Pacific: Document Management System Market Forecast: Sales Value (in Million US\$), 2024-2032

Figure 43: China: Document Management System Market: Sales Value (in Million US\$), 2018 & 2023

Figure 44: China: Document Management System Market Forecast: Sales Value (in Million US\$), 2024-2032

Figure 45: Japan: Document Management System Market: Sales Value (in Million US\$), 2018 & 2023

Figure 46: Japan: Document Management System Market Forecast: Sales Value (in Million US\$), 2024-2032

Figure 47: India: Document Management System Market: Sales Value (in Million US\$), 2018 & 2023

Figure 48: India: Document Management System Market Forecast: Sales Value (in Million US\$), 2024-2032

Figure 49: South Korea: Document Management System Market: Sales Value (in Million US\$), 2018 & 2023

Figure 50: South Korea: Document Management System Market Forecast: Sales Value (in Million US\$), 2024-2032

Figure 51: Australia: Document Management System Market: Sales Value (in Million US\$), 2018 & 2023

Figure 52: Australia: Document Management System Market Forecast: Sales Value (in Million US\$), 2024-2032

Figure 53: Indonesia: Document Management System Market: Sales Value (in Million US\$), 2018 & 2023

Figure 54: Indonesia: Document Management System Market Forecast: Sales Value (in Million US\$), 2024-2032

Figure 55: Others: Document Management System Market: Sales Value (in Million US\$), 2018 & 2023

Figure 56: Others: Document Management System Market Forecast: Sales Value (in Million US\$), 2024-2032

Figure 57: Europe: Document Management System Market: Sales Value (in Million

US\$), 2018 & 2023

Figure 58: Europe: Document Management System Market Forecast: Sales Value (in Million US\$), 2024-2032

Figure 59: Germany: Document Management System Market: Sales Value (in Million US\$), 2018 & 2023

Figure 60: Germany: Document Management System Market Forecast: Sales Value (in Million US\$), 2024-2032

Figure 61: France: Document Management System Market: Sales Value (in Million US\$), 2018 & 2023

Figure 62: France: Document Management System Market Forecast: Sales Value (in Million US\$), 2024-2032

Figure 63: United Kingdom: Document Management System Market: Sales Value (in Million US\$), 2018 & 2023

Figure 64: United Kingdom: Document Management System Market Forecast: Sales Value (in Million US\$), 2024-2032

Figure 65: Italy: Document Management System Market: Sales Value (in Million US\$), 2018 & 2023

Figure 66: Italy: Document Management System Market Forecast: Sales Value (in Million US\$), 2024-2032

Figure 67: Spain: Document Management System Market: Sales Value (in Million US\$), 2018 & 2023

Figure 68: Spain: Document Management System Market Forecast: Sales Value (in Million US\$), 2024-2032

Figure 69: Russia: Document Management System Market: Sales Value (in Million US\$), 2018 & 2023

Figure 70: Russia: Document Management System Market Forecast: Sales Value (in Million US\$), 2024-2032

Figure 71: Others: Document Management System Market: Sales Value (in Million US\$), 2018 & 2023

Figure 72: Others: Document Management System Market Forecast: Sales Value (in Million US\$), 2024-2032

Figure 73: Latin America: Document Management System Market: Sales Value (in Million US\$), 2018 & 2023

Figure 74: Latin America: Document Management System Market Forecast: Sales Value (in Million US\$), 2024-2032

Figure 75: Brazil: Document Management System Market: Sales Value (in Million US\$), 2018 & 2023

Figure 76: Brazil: Document Management System Market Forecast: Sales Value (in Million US\$), 2024-2032

Figure 77: Mexico: Document Management System Market: Sales Value (in Million US\$), 2018 & 2023

Figure 78: Mexico: Document Management System Market Forecast: Sales Value (in Million US\$), 2024-2032

Figure 79: Others: Document Management System Market: Sales Value (in Million US\$), 2018 & 2023

Figure 80: Others: Document Management System Market Forecast: Sales Value (in Million US\$), 2024-2032

Figure 81: Middle East and Africa: Document Management System Market: Sales Value (in Million US\$), 2018 & 2023

Figure 82: Middle East and Africa: Document Management System Market: Breakup by Country (in %), 2023

Figure 83: Middle East and Africa: Document Management System Market Forecast: Sales Value (in Million US\$), 2024-2032

Figure 84: Global: Document Management System Industry: SWOT Analysis

Figure 85: Global: Document Management System Industry: Value Chain Analysis

Figure 86: Global: Document Management System Industry: Porter's Five Forces Analysis

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