

# **KPIs: Telcos vs OTTs - How Internet Giants Differ from Telcos**

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## **Abstracts**

This report looks into the KPIs from both the telco and OTT angles. A simple comparison is not sufficient as these two industries have very different dynamics, and hence cannot be measured in the same way.

This report goes in depth to identify what messages the KPIs can tell us about these two very different markets. How are they similar, or different, and what does that tell us about the way they operate?

#### Key questions:

What are the standout KPIs which differentiate the telcos and OTTs?

What do the similarities and/or differences in KPIs mean in terms of how these markets operate?

Which KPIs truly matter when comparing the performances of telcos against OTTs?

What do the KPIs tell us in terms of the maturity and growth of the markets?



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