

2013 Healthcare Benchmarks: Telehealth & Telemedicine

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Abstracts

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More than 10 million Americans directly benefited from a telemedicine service during the past year, according to American Telemedicine Association estimates. Telehealth's broad reach encompasses telemedicine — the use of telecommunications technology to deliver clinical diagnosis, services and patient consultations — as well as the exploding field of mobile health.

In continued monitoring of this trend, the Healthcare Intelligence Network has published 2013 Healthcare Benchmarks: Telehealth & Telemedicine, an analysis of responses to HIN's third annual survey on telehealth & telemedicine.

Download the executive summary of 2013 Healthcare Benchmarks: Telehealth & Telemedicine.

2013 Healthcare Benchmarks: Telehealth & Telemedicine is packed with actionable new information from more than 125 healthcare organizations on their utilization of telehealth & telemedicine. This 60-page report, now in its third year, documents trends and metrics on current and planned telehealth and telemedicine initiatives and includes a year-over-year comparison of telehealth trends from 2009 to present.

This exclusive report analyzes responses from 129 healthcare organizations to HIN's third annual industry survey on Telehealth & Telemedicine conducted in June 2013. This expanded analysis is punctuated with more than 40 easy-to-follow graphs and tables.

New in the 2013 Edition:

Telehealth applications for dual eligibles and patients recently discharged from the hospital;

The use of telehealth to monitor patients with hypertension, high blood glucose levels or behavioral health conditions;

The use of Interactive Voice Response (IVR) as a telemedicine tool;

Metrics on the use of glucose monitors and heart monitors;

Benchmarks on the impact of telehealth on care of remotely located patients.

Additionally, 2013 Healthcare Benchmarks: Telehealth & Telemedicine takes a third annual look at the following metrics:

Current and planned telehealth and telemedicine programs;

Populations and conditions targeted by telehealth and telemedicine;

Most frequently employed applications, devices and technologies;

Emerging trends in funding, reimbursement and incentives for telehealth and telemedicine;

Devices utilized in telehealth;

The top non-clinical and clinical applications for telehealth;

Telehealth tools available to patients and health plan members;

A closer look at remote monitoring — health conditions and activities monitored as well as results achieved with remote monitoring;

How respondents are benefiting from telehealth provisions in the Affordable Care Act;

Impact of telehealth on clinical and utilization metrics, including patient compliance, medication adherence, healthcare access, office visits, hospitalizations, ER visits, bed days, readmissions, and much more;

The most successful applications of telehealth;

Sector-specific analysis of telehealth use and impact by health plans and hospitals;

Challenges, benefits and barriers related to the use of telehealth and telemedicine;

The impact of telehealth on healthcare delivery, efficiency and ROI.

and much more.

Download the executive summary of 2013 Healthcare Benchmarks: Telehealth & Telemedicine.

Organizations considering new or renewed investment in telehealth and telemedicine can learn from the experiences and feedback from healthcare payors, purchasers, providers and others presented in this resource.

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