

# 2013 Healthcare Benchmarks: Home Visits

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## Abstracts

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Forget yesterday's house calls: doctor and dusty medical bag tending a swooning patient. Today's home visits provide a unique perspective on the patient experience while helping individuals meet everyday needs, avoid rehospitalization or an ER visit, and connect with community resources.

Three-fourths of healthcare organizations visit some percentage of their patients or health plan members in their homes, according to new market data from the Healthcare Intelligence Network.

2013 Healthcare Benchmarks: Home Visits examines the latest trends in home visits for medical purposes, from the populations visited to top health tasks performed in the home to results and ROI from home interventions.

This 40-page report analyzes the responses of 155 healthcare organizations to HIN's inaugural industry survey on home visits conducted in August 2013. It is designed to meet business and planning needs of health plans, employers, managed care organizations, physician organizations, health systems and others by providing critical benchmarks in home-based health visits.

Download the executive summary of 2013 Healthcare Benchmarks: Home Visits.

This all-new research report is supported with dozens of graphs and tables and describes the most effective home visit strategies in use today, including challenges of home visits and the most successful protocols, workflows and tools used in home visits today — all in respondents' own words.

This report provides a high-level look at overall responses and also drills down to sector-specific views from hospitals/health systems in the following areas:

Availability of current and planned home visit programs;

Primary responsibility for home visits;

Risk stratification tools to determine home visit eligibility;

Essential home visit components — metrics on palliative care, falls assessment, medication reconciliation, telehealth, etc.;

Successful population home visit strategies;

Challenges of home visits;

Most effective tools, workflows or processes to optimize home visits;

Impact of home medical visits on reimbursement, hospital and ER utilization, patient compliance and satisfaction, medication adherence, and other key metrics.

ROI from home visits;

and much more.

2013 Healthcare Benchmarks: Home Visits also provides a look at Fallon Community Health Plan's Home Run program for its Medicare Advantage members at risk of high utilization, which keeps these patients in their home and improves their functional living status.

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