

# COVID-19 World Contact Center Market Research Report (by Product Type, End-User/Application and Regions/Countries)

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## Abstracts

### SUMMARY

This report includes market status and forecast of global and major regions, with introduction of vendors, regions, product types and end industries; and this report counts product types and end industries in global and major regions.

The report includes as follows:

The report provides current data, historical overview and future forecast.

The report includes an in-depth analysis of the Global market for Contact Center , covering Global total and major region markets.

The data of 2017-2025 are included. All-inclusive market are given through data on sales, consumption, and prices (Global total and by major regions).

The report provides introduction of leading Global manufacturers.

Contact Center market prospects to 2025 are included (in sales, consumption and price).

Market Segment as follows:

By Region / Countries

North America (U.S., Canada, Mexico)

Europe (Germany, U.K., France, Italy, Russia, Spain etc)

Asia-Pacific (China, India, Japan, Southeast Asia etc)

South America (Brazil, Argentina etc)

Middle East & Africa (Saudi Arabia, South Africa etc)

### By Type

On-Premise Type

Cloud-based Type

### By End-User / Application

Telecommunication

BFSI

Government and Public Sector

Healthcare and Life Sciences

Retail and Consumer Goods

Others

### By Company

Teleperformance

Alorica

Convergys

Atento S.A

Sykes Enterprises

Arvato

Serco Group

Acticall (Sitel)

Transcom

TeleTech

Concentrix (SYNNEX)

HKT Teleservices

Comdata Group

## Contents

### 1 MARKET DEFINITION

#### 1.1 Market Segment Overview

Figure Global Contact Center Market Size (Million USD) 2017-2025

#### 1.2 by Type

Table Global Contact Center Market and Growth by Type

#### 1.3 by End-Use / Application

Table Global Contact Center Market and Growth by End-Use / Application

### 2 GLOBAL MARKET BY VENDORS

#### 2.1 Market Share

Table Global Contact Center Revenue (Million USD) by Vendors (2017-2019)

Table Global Contact Center Revenue Share by Vendors (2017-2019)

Table Global Contact Center Market Volume ( ) by Vendors (2017-2019)

Table Global Contact Center Market Volume Share by Vendors (2017-2019)

#### 2.2 Vendor Profile

Table Headquarter, Factories & Sales Regions Comparison of Vendors

Table Product List of Vendors

#### 2.3 Dynamic of Vendors

### 3 GLOBAL MARKET BY TYPE

#### 3.1 Market Share

Table Global Contact Center Market (Million USD) by Type (2017-2019)

Table Global Contact Center Market Share by Type (2017-2019)

Table Global Contact Center Market Volume ( ) by Type (2017-2019)

Table Global Contact Center Market Volume Share by Type (2017-2019)

#### 3.2 Introduction of End-Use by Different Products

### 4 GLOBAL MARKET BY END-USE / APPLICATION

#### 4.1 Market Share

Table Global Contact Center Market (Million USD) by End-Use / Application (2017-2019)

Table Global Contact Center Market Share by End-Use / Application (2017-2019)

Table Global Contact Center Market Volume ( ) by End-Use / Application (2017-2019)

Table Global Contact Center Market Volume Share by End-Use / Application (2017-2019)

4.2 Overview of Consumption Characteristics

4.2.1 Preference Driven

4.2.2 Substitutability

4.2.3 Influence by Strategy

4.2.4 Professional Needs

## **5 GLOBAL MARKET BY REGIONS**

5.1 Market Share

Table Global Contact Center Market (Million USD) by Regions (2017-2019)

Table Global Contact Center Market Share by Regions (2017-2019)

Table Global Contact Center Market Volume ( ) by Regions (2017-2019)

Table Global Contact Center Market Volume Share by Regions (2017-2019)

5.2 Regional Market Growth

5.2.1 North America

Figure North America Market Growth 2015-2018

5.2.2 Europe

Figure Europe Market Growth 2017-2019

5.2.3 Asia-Pacific

Figure Asia-Pacific Market Growth 2017-2019

5.2.4 South America

Figure South America Market Growth 2017-2019

5.2.5 Middle East & Africa

Figure Middle East & Africa Market Growth 2017-2019

## **6 NORTH AMERICA MARKET**

6.1 by Type

Table North America Contact Center Market (Million USD) by Type (2017-2019)

Table North America Contact Center Market Share by Type (2017-2019)

6.2 by End-Use / Application

Table North America Contact Center Market (Million USD) by End-Use / Application (2017-2019)

Table North America Contact Center Market Share by End-Use / Application (2017-2019)

6.3 by Regions

Table North America Contact Center Market (Million USD) by Regions (2017-2019)

Table North America Contact Center Market Share by Regions (2017-2019)

## **7 EUROPE MARKET**

7.1 by Type

Table Europe Contact Center Market (Million USD) by Type (2017-2019)

Table Europe Contact Center Market Share by Type (2017-2019)

7.2 by End-Use / Application

Table Europe Contact Center Market (Million USD) by End-Use / Application (2017-2019)

Table Europe Contact Center Market Share by End-Use / Application (2017-2019)

7.3 by Regions

Table Europe Contact Center Market (Million USD) by Regions (2017-2019)

Table Europe Contact Center Market Share by Regions (2017-2019)

## **8 ASIA-PACIFIC MARKET**

8.1 by Type

Table Asia-Pacific Contact Center Market (Million USD) by Type (2017-2019)

Table Asia-Pacific Contact Center Market Share by Type (2017-2019)

8.2 by End-Use / Application

Table Asia-Pacific Contact Center Market (Million USD) by End-Use / Application (2017-2019)

Table Asia-Pacific Contact Center Market Share by End-Use / Application (2017-2019)

8.3 by Regions

Table Asia-Pacific Contact Center Market (Million USD) by Regions (2017-2019)

Table Asia-Pacific Contact Center Market Share by Regions (2017-2019)

## **9 SOUTH AMERICA MARKET**

9.1 by Type

Table South America Contact Center Market (Million USD) by Type (2017-2019)

Table South America Contact Center Market Share by Type (2017-2019)

9.2 by End-Use / Application

Table South America Contact Center Market (Million USD) by End-Use / Application (2017-2019)

Table South America Contact Center Market Share by End-Use / Application (2017-2019)

9.3 by Regions

Table South America Contact Center Market (Million USD) by Regions (2017-2019)  
Table Middle East & Africa Contact Center Market Share by Regions (2017-2019)

## **10 MIDDLE EAST & AFRICA MARKET**

### 10.1 by Type

Table Middle East & Africa Contact Center Market (Million USD) by Type (2017-2019)

Table Middle East & Africa Contact Center Market Share by Type (2017-2019)

### 10.2 by End-Use / Application

Table Middle East & Africa Contact Center Market (Million USD) by End-Use / Application (2017-2019)

Table Middle East & Africa Contact Center Market Share by End-Use / Application (2017-2019)

### 10.3 by Regions

Table Middle East & Africa Contact Center Market (Million USD) by Regions (2017-2019)

Table Middle East & Africa Contact Center Market Share by Regions (2017-2019)

## **11 MARKET FORECAST**

### 11.1 Global Market Forecast (2020-2025)

Figure Global Contact Center Market (Million USD) and Growth Forecast (2020-2025)

Figure Global Contact Center Market Volume ( ) and Growth Forecast (2020-2025)

### 11.2 Market Forecast by Regions (2020-2025)

Table Global Contact Center Market (Million USD) Forecast by Regions (2020-2025)

Table Global Contact Center Market Share Forecast by Regions (2020-2025)

Table Global Contact Center Market Volume ( ) Forecast by Regions (2020-2025)

Table Global Contact Center Market Volume Share Forecast by Regions (2020-2025)

### 11.3 Market Forecast by Type (2020-2025)

Table Global Contact Center Market (Million USD) Forecast by Type (2020-2025)

Table Global Contact Center Market Share by Forecast Type (2020-2025)

### 11.4 Market Forecast by End-Use / Application (2020-2025)

Table Global Contact Center Market (Million USD) Forecast by End-Use / Application (2020-2025)

Table Global Contact Center Market Share Forecast by End-Use / Application (2020-2025)

## **12 KEY MANUFACTURERS**

## **12.HERMAN MILLER TELEPERFORMANCE**

12.1.2 Company Overview

12.1.2 Product and End-User / Application

12.1.3 Business Data (Sales Revenue, Cost and Margin)

Table Sales Revenue, Volume, Price, Cost and Margin of Teleperformance

12.2 Alorica

12.3 Convergys

12.4 Atento S.A

12.5 Sykes Enterprises

12.6 Arvato

12.7 Serco Group

12.8 Actical (Sitel)

12.9 Transcom

12.10 TeleTech

12.11 Concentrix (SYNNEX)

12.12 HKT Teleservices

12.13 Comdata Group

## **13 OVERVIEW OF INDUSTRY DEVELOPMENT (COVID-19)**

13.1 Analysis of Industry Development (COVID-19)

13.2 Industry Development Stage (COVID-19)

13.3 General Situation of Industry Development (COVID-19)

13.4 Analysis of Industry Development Characteristics (COVID-19)

## **14 RESEARCH CONCLUSION**



## List Of Tables

### LIST OF TABLES

- Table Global Contact Center Market and Growth by Type
- Table Global Contact Center Market and Growth by End-Use / Application
- Table Global Contact Center Revenue (Million USD) by Vendors (2017-2019)
- Table Global Contact Center Revenue Share by Vendors (2017-2019)
- Table Global Contact Center Market Volume ( ) by Vendors (2017-2019)
- Table Global Contact Center Market Volume Share by Vendors (2017-2019)
- Table Headquarter, Factories & Sales Regions Comparison of Vendors
- Table Product List of Vendors
- Table Global Contact Center Market (Million USD) by Type (2017-2019)
- Table Global Contact Center Market Share by Type (2017-2019)
- Table Global Contact Center Market Volume ( ) by Type (2017-2019)
- Table Global Contact Center Market Volume Share by Type (2017-2019)
- Table Global Contact Center Market (Million USD) by End-Use / Application (2017-2019)
- Table Global Contact Center Market Share by End-Use / Application (2017-2019)
- Table Global Contact Center Market Volume ( ) by End-Use / Application (2017-2019)
- Table Global Contact Center Market Volume Share by End-Use / Application (2017-2019)
- Table Global Contact Center Market (Million USD) by Regions (2017-2019)
- Table Global Contact Center Market Share by Regions (2017-2019)
- Table Global Contact Center Market Volume ( ) by Regions (2017-2019)
- Table Global Contact Center Market Volume Share by Regions (2017-2019)
- Table North America Contact Center Market (Million USD) by Type (2017-2019)
- Table North America Contact Center Market Share by Type (2017-2019)
- Table North America Contact Center Market (Million USD) by End-Use / Application (2017-2019)
- Table North America Contact Center Market Share by End-Use / Application (2017-2019)
- Table North America Contact Center Market (Million USD) by Regions (2017-2019)
- Table North America Contact Center Market Share by Regions (2017-2019)
- Table Europe Contact Center Market (Million USD) by Type (2017-2019)
- Table Europe Contact Center Market Share by Type (2017-2019)
- Table Europe Contact Center Market (Million USD) by End-Use / Application (2017-2019)
- Table Europe Contact Center Market Share by End-Use / Application (2017-2019)

Table Europe Contact Center Market (Million USD) by Regions (2017-2019)  
Table Europe Contact Center Market Share by Regions (2017-2019)  
Table Asia-Pacific Contact Center Market (Million USD) by Type (2017-2019)  
Table Asia-Pacific Contact Center Market Share by Type (2017-2019)  
Table Asia-Pacific Contact Center Market (Million USD) by End-Use / Application (2017-2019)  
Table Asia-Pacific Contact Center Market Share by End-Use / Application (2017-2019)  
Table Asia-Pacific Contact Center Market (Million USD) by Regions (2017-2019)  
Table Asia-Pacific Contact Center Market Share by Regions (2017-2019)  
Table South America Contact Center Market (Million USD) by Type (2017-2019)  
Table South America Contact Center Market Share by Type (2017-2019)  
Table South America Contact Center Market (Million USD) by End-Use / Application (2017-2019)  
Table South America Contact Center Market Share by End-Use / Application (2017-2019)  
Table South America Contact Center Market (Million USD) by Regions (2017-2019)  
Table Middle East & Africa Contact Center Market Share by Regions (2017-2019)  
Table Middle East & Africa Contact Center Market (Million USD) by Type (2017-2019)  
Table Middle East & Africa Contact Center Market Share by Type (2017-2019)  
Table Middle East & Africa Contact Center Market (Million USD) by End-Use / Application (2017-2019)  
Table Middle East & Africa Contact Center Market Share by End-Use / Application (2017-2019)  
Table Middle East & Africa Contact Center Market (Million USD) by Regions (2017-2019)  
Table Middle East & Africa Contact Center Market Share by Regions (2017-2019)  
Table Global Contact Center Market (Million USD) Forecast by Regions (2020-2025)  
Table Global Contact Center Market Share Forecast by Regions (2020-2025)  
Table Global Contact Center Market Volume ( ) Forecast by Regions (2020-2025)  
Table Global Contact Center Market Volume Share Forecast by Regions (2020-2025)  
Table Global Contact Center Market (Million USD) Forecast by Type (2020-2025)  
Table Global Contact Center Market Share by Forecast Type (2020-2025)  
Table Global Contact Center Market (Million USD) Forecast by End-Use / Application (2020-2025)  
Table Global Contact Center Market Share Forecast by End-Use / Application (2020-2025)  
Table Sales Revenue, Volume, Price, Cost and Margin of Teleperformance  
Table Sales Revenue, Volume, Price, Cost and Margin of Alorica  
Table Sales Revenue, Volume, Price, Cost and Margin of Convergys

Table Sales Revenue, Volume, Price, Cost and Margin of Atento S.A  
Table Sales Revenue, Volume, Price, Cost and Margin of Sykes Enterprises  
Table Sales Revenue, Volume, Price, Cost and Margin of Arvato  
Table Sales Revenue, Volume, Price, Cost and Margin of Serco Group  
Table Sales Revenue, Volume, Price, Cost and Margin of Acticall (Sitel)  
Table Sales Revenue, Volume, Price, Cost and Margin of Transcom  
Table Sales Revenue, Volume, Price, Cost and Margin of TeleTech  
Table Sales Revenue, Volume, Price, Cost and Margin of Concentrix (SYNNEX)  
Table Sales Revenue, Volume, Price, Cost and Margin of HKT Teleservices  
Table Sales Revenue, Volume, Price, Cost and Margin of Comdata Group

## List Of Figures

### LIST OF FIGURES

Figure Global Contact Center Market Size (Million USD) 2017-2025

Figure North America Market Growth 2015-2018

Figure Europe Market Growth 2017-2019

Figure Asia-Pacific Market Growth 2017-2019

Figure South America Market Growth 2017-2019

Figure Middle East & Africa Market Growth 2017-2019

Figure Global Contact Center Market (Million USD) and Growth Forecast (2020-2025)

Figure Global Contact Center Market Volume ( ) and Growth Forecast (2020-2025)

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