

# 2017-2025 World Contact Center Market Research Report (by Product Type, End-User/Application and Regions/Countries)

<https://marketpublishers.com/r/2DEF16C89A8DEN.html>

Date: November 2019

Pages: 108

Price: US\$ 2,800.00 (Single User License)

ID: 2DEF16C89A8DEN

## Abstracts

### SUMMARY

This report includes market status and forecast of global and major regions, with introduction of vendors, regions, product types and end industries; and this report counts product types and end industries in global and major regions.

The report includes as follows:

The report provides current data, historical overview and future forecast.

The report includes an in-depth analysis of the Global market for Contact Center , covering Global total and major region markets.

The data of 2017-2025 are included. All-inclusive market are given through data on sales, consumption, and prices (Global total and by major regions).

The report provides introduction of leading Global manufacturers.

Contact Center market prospects to 2025 are included (in sales, consumption and price).

Market Segment as follows:

By Region / Countries

North America (U.S., Canada, Mexico)

Europe (Germany, U.K., France, Italy, Russia, Spain etc)

Asia-Pacific (China, India, Japan, Southeast Asia etc)

South America (Brazil, Argentina etc)

Middle East & Africa (Saudi Arabia, South Africa etc)

#### By Type

On-Premise Type

Cloud-based Type

#### By End-User / Application

Telecommunication

BFSI

Government and Public Sector

Healthcare and Life Sciences

Retail and Consumer Goods

Others

#### By Company

Teleperformance

Alorica

Convergys

Atento S.A

Sykes Enterprises

Arvato

Serco Group

Acticall (Sitel)

Transcom

TeleTech

Concentrix (SYNNEX)

HKT Teleservices

Comdata Group

## Contents

### **1 MARKET DEFINITION**

- 1.1 Market Segment Overview
- 1.2 by Type
- 1.3 by End-Use / Application

### **2 GLOBAL MARKET BY VENDORS**

- 2.1 Market Share
- 2.2 Vendor Profile
- 2.3 Dynamic of Vendors

### **3 GLOBAL MARKET BY TYPE**

- 3.1 Market Share
- 3.2 Introduction of End-Use by Different Products

### **4 GLOBAL MARKET BY END-USE / APPLICATION**

- 4.1 Market Share
- 4.2 Overview of Consumption Characteristics
  - 4.2.1 Preference Driven
  - 4.2.2 Substitutability
  - 4.2.3 Influence by Strategy
  - 4.2.4 Professional Needs

### **5 GLOBAL MARKET BY REGIONS**

- 5.1 Market Share
- 5.2 Regional Market Growth
  - 5.2.1 North America
  - 5.2.2 Europe
  - 5.2.3 Asia-Pacific
  - 5.2.4 South America
  - 5.2.5 Middle East & Africa

### **6 NORTH AMERICA MARKET**

- 6.1 by Type
- 6.2 by End-Use / Application
- 6.3 by Regions

## **7 EUROPE MARKET**

- 7.1 by Type
- 7.2 by End-Use / Application
- 7.3 by Regions

## **8 ASIA-PACIFIC MARKET**

- 8.1 by Type
- 8.2 by End-Use / Application
- 8.3 by Regions

## **9 SOUTH AMERICA MARKET**

- 9.1 by Type
- 9.2 by End-Use / Application
- 9.3 by Regions

## **10 MIDDLE EAST & AFRICA MARKET**

- 10.1 by Type
- 10.2 by End-Use / Application
- 10.3 by Regions

## **11 MARKET FORECAST**

- 11.1 Global Market Forecast (2020-2025)
- 11.2 Market Forecast by Regions (2020-2025)
- 11.3 Market Forecast by Type (2020-2025)
- 11.4 Market Forecast by End-Use / Application (2020-2025)

## **12 KEY MANUFACTURERS**

### **12.HERMAN MILLER TELEPERFORMANCE**

- 12.1.2 Company Overview
- 12.1.2 Product and End-User / Application
- 12.1.3 Business Data (Sales Revenue, Cost and Margin)
- 12.2 Alorica
- 12.3 Convergys
- 12.4 Atento S.A
- 12.5 Sykes Enterprises
- 12.6 Arvato
- 12.7 Serco Group
- 12.8 Acticall (Sitel)
- 12.9 Transcom
- 12.10 TeleTech
- 12.11 Concentrix (SYNNEX)
- 12.12 HKT Teleservices
- 12.13 Comdata Group

## **13 PRICE OVERVIEW**

- 13.1 Price Segment
- 13.2 Price Trend

## **14 RESEARCH CONCLUSION**

## List Of Tables

### LIST OF TABLES

- Table Global Contact Center Market and Growth by Type
- Table Global Contact Center Market and Growth by End-Use / Application
- Table Global Contact Center Revenue (Million USD) by Vendors (2017-2019)
- Table Global Contact Center Revenue Share by Vendors (2017-2019)
- Table Global Contact Center Market Volume ( ) by Vendors (2017-2019)
- Table Global Contact Center Market Volume Share by Vendors (2017-2019)
- Table Headquarter, Factories & Sales Regions Comparison of Vendors
- Table Product List of Vendors
- Table Global Contact Center Market (Million USD) by Type (2017-2019)
- Table Global Contact Center Market Share by Type (2017-2019)
- Table Global Contact Center Market Volume ( ) by Type (2017-2019)
- Table Global Contact Center Market Volume Share by Type (2017-2019)
- Table Global Contact Center Market (Million USD) by End-Use / Application (2017-2019)
- Table Global Contact Center Market Share by End-Use / Application (2017-2019)
- Table Global Contact Center Market Volume ( ) by End-Use / Application (2017-2019)
- Table Global Contact Center Market Volume Share by End-Use / Application (2017-2019)
- Table Global Contact Center Market (Million USD) by Regions (2017-2019)
- Table Global Contact Center Market Share by Regions (2017-2019)
- Table Global Contact Center Market Volume ( ) by Regions (2017-2019)
- Table Global Contact Center Market Volume Share by Regions (2017-2019)
- Table North America Contact Center Market (Million USD) by Type (2017-2019)
- Table North America Contact Center Market Share by Type (2017-2019)
- Table North America Contact Center Market (Million USD) by End-Use / Application (2017-2019)
- Table North America Contact Center Market Share by End-Use / Application (2017-2019)
- Table North America Contact Center Market (Million USD) by Regions (2017-2019)
- Table North America Contact Center Market Share by Regions (2017-2019)
- Table Europe Contact Center Market (Million USD) by Type (2017-2019)
- Table Europe Contact Center Market Share by Type (2017-2019)
- Table Europe Contact Center Market (Million USD) by End-Use / Application (2017-2019)
- Table Europe Contact Center Market Share by End-Use / Application (2017-2019)

Table Europe Contact Center Market (Million USD) by Regions (2017-2019)  
Table Europe Contact Center Market Share by Regions (2017-2019)  
Table Asia-Pacific Contact Center Market (Million USD) by Type (2017-2019)  
Table Asia-Pacific Contact Center Market Share by Type (2017-2019)  
Table Asia-Pacific Contact Center Market (Million USD) by End-Use / Application (2017-2019)  
Table Asia-Pacific Contact Center Market Share by End-Use / Application (2017-2019)  
Table Asia-Pacific Contact Center Market (Million USD) by Regions (2017-2019)  
Table Asia-Pacific Contact Center Market Share by Regions (2017-2019)  
Table South America Contact Center Market (Million USD) by Type (2017-2019)  
Table South America Contact Center Market Share by Type (2017-2019)  
Table South America Contact Center Market (Million USD) by End-Use / Application (2017-2019)  
Table South America Contact Center Market Share by End-Use / Application (2017-2019)  
Table South America Contact Center Market (Million USD) by Regions (2017-2019)  
Table Middle East & Africa Contact Center Market Share by Regions (2017-2019)  
Table Middle East & Africa Contact Center Market (Million USD) by Type (2017-2019)  
Table Middle East & Africa Contact Center Market Share by Type (2017-2019)  
Table Middle East & Africa Contact Center Market (Million USD) by End-Use / Application (2017-2019)  
Table Middle East & Africa Contact Center Market Share by End-Use / Application (2017-2019)  
Table Middle East & Africa Contact Center Market (Million USD) by Regions (2017-2019)  
Table Middle East & Africa Contact Center Market Share by Regions (2017-2019)  
Table Global Contact Center Market (Million USD) Forecast by Regions (2020-2025)  
Table Global Contact Center Market Share Forecast by Regions (2020-2025)  
Table Global Contact Center Market Volume ( ) Forecast by Regions (2020-2025)  
Table Global Contact Center Market Volume Share Forecast by Regions (2020-2025)  
Table Global Contact Center Market (Million USD) Forecast by Type (2020-2025)  
Table Global Contact Center Market Share by Forecast Type (2020-2025)  
Table Global Contact Center Market (Million USD) Forecast by End-Use / Application (2020-2025)  
Table Global Contact Center Market Share Forecast by End-Use / Application (2020-2025)  
Table Sales Revenue, Volume, Price, Cost and Margin of Teleperformance  
Table Sales Revenue, Volume, Price, Cost and Margin of Alorica  
Table Sales Revenue, Volume, Price, Cost and Margin of Convergys



Table Sales Revenue, Volume, Price, Cost and Margin of Atento S.A  
Table Sales Revenue, Volume, Price, Cost and Margin of Sykes Enterprises  
Table Sales Revenue, Volume, Price, Cost and Margin of Arvato  
Table Sales Revenue, Volume, Price, Cost and Margin of Serco Group  
Table Sales Revenue, Volume, Price, Cost and Margin of Actical (Sitel)  
Table Sales Revenue, Volume, Price, Cost and Margin of Transcom  
Table Sales Revenue, Volume, Price, Cost and Margin of TeleTech  
Table Sales Revenue, Volume, Price, Cost and Margin of Concentrix (SYNNEX)  
Table Sales Revenue, Volume, Price, Cost and Margin of HKT Teleservices  
Table Sales Revenue, Volume, Price, Cost and Margin of Comdata Group

## List Of Figures

### LIST OF FIGURES

Figure Global Contact Center Market Size (Million USD) 2017-2025

Figure North America Market Growth 2015-2018

Figure Europe Market Growth 2017-2019

Figure Asia-Pacific Market Growth 2017-2019

Figure South America Market Growth 2017-2019

Figure Middle East & Africa Market Growth 2017-2019

Figure Global Contact Center Market (Million USD) and Growth Forecast (2020-2025)

Figure Global Contact Center Market Volume ( ) and Growth Forecast (2020-2025)

## I would like to order

Product name: 2017-2025 World Contact Center Market Research Report (by Product Type, End-User/Application and Regions/Countries)

Product link: <https://marketpublishers.com/r/2DEF16C89A8DEN.html>

Price: US\$ 2,800.00 (Single User License / Electronic Delivery)

If you want to order Corporate License or Hard Copy, please, contact our Customer Service:

[info@marketpublishers.com](mailto:info@marketpublishers.com)

## Payment

To pay by Credit Card (Visa, MasterCard, American Express, PayPal), please, click button on product page <https://marketpublishers.com/r/2DEF16C89A8DEN.html>

To pay by Wire Transfer, please, fill in your contact details in the form below:

First name:  
Last name:  
Email:  
Company:  
Address:  
City:  
Zip code:  
Country:  
Tel:  
Fax:  
Your message:

**\*\*All fields are required**

Customer signature \_\_\_\_\_

Please, note that by ordering from marketpublishers.com you are agreeing to our Terms & Conditions at <https://marketpublishers.com/docs/terms.html>

To place an order via fax simply print this form, fill in the information below and fax the completed form to +44 20 7900 3970

