

# **Work Order Management Systems Market Size, Share & Trends Analysis Report By Component (Solution, Services), By Deployment Mode, By Organization Size, By End Use, And Segment Forecasts, 2025 - 2030**

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## **Abstracts**

**This report can be delivered to the clients within 4 Business Days**

### **Market Size & Trends**

The global work order management systems market size was estimated at USD 760.4 million in 2024 and is projected to grow at a CAGR of 8.2% from 2025 to 2030. WOMS enables organizations to efficiently initiate, schedule, assign, track, and close work orders related to maintenance, field services, asset management, and operations. Traditionally rooted in paper-based or on-premises legacy systems, the market has transitioned rapidly toward cloud-based, mobile-first platforms that offer real-time visibility and integration with enterprise systems like ERP, EAM, and IoT platforms.

The work order management systems industry is witnessing significant growth due to the rapid digitization of asset-intensive industries, such as manufacturing, energy, utilities, and transportation. These sectors heavily rely on the consistent performance of complex machinery and infrastructure, making equipment uptime and maintenance efficiency critical to operational success. As organizations increasingly prioritize reducing unplanned downtime and optimizing labor resources, digital work order systems have become essential tools for scheduling, tracking, and managing maintenance tasks.

The advent of Industry 4.0 has significantly accelerated this shift by enabling the integration of Internet of Things sensors and smart devices into industrial environments.

These technologies provide real-time visibility into asset performance and health, allowing for condition-based monitoring rather than time-based maintenance. When anomalies or thresholds are detected, modern WOMS platforms can automatically generate and assign work orders, ensuring quick response times and minimizing disruptions. This level of automation and intelligence not only enhances operational efficiency but also supports predictive maintenance strategies that reduce long-term costs and extend asset life cycles, making WOMS a cornerstone of modern industrial operations.

As organizations increasingly focus on data-driven decision-making, predictive maintenance, and improving customer experience, Work Order Management Systems (WOMS) have evolved beyond basic maintenance tools. They are now viewed as strategic assets that drive business continuity, operational efficiency, and service excellence. By providing real-time visibility, automation, and integration across systems, WOMS enables proactive issue resolution and streamlined workflows. This transformation has led to strong market demand, not only from large enterprises but also from small and medium-sized businesses, especially those operating in asset-intensive sectors such as manufacturing, utilities, transportation, and facilities management, where uptime and efficiency are mission-critical. Integration with AI and machine learning is expected to drive predictive maintenance capabilities, enabling systems to anticipate failures and auto-generate work orders based on data patterns.

A major restraint in adopting modern Work Order Management Systems (WOMS) is the complexity of integrating them with legacy IT infrastructure. Organizations, especially mid-sized companies, often face significant costs and operational disruptions when connecting WOMS with existing ERP, CRM, or asset management systems. This integration challenge can delay implementation timelines, strain IT resources, and hinder the realization of expected efficiency gains, making some businesses hesitant to adopt modern solutions fully.

## Global Work Order Management Systems Market Report Segmentation

This report forecasts market size growth at global, regional, and country levels and provides an analysis of the latest industry trends in each of the sub-segments from 2018 to 2030. For this study, Grand View Research has segmented the work order management systems market report based on component, deployment mode, organization size, end use, and region.

### Component Outlook (Market Size, USD Million, 2018 - 2030)

Solution

Services

Deployment Mode Outlook (Market Size, USD Million, 2018 - 2030)

Cloud

On-premise

Organization Size Outlook (Market Size, USD Million, 2018 - 2030)

SMEs

Large enterprises

End Use Outlook (Market Size, USD Million, 2018 - 2030)

Manufacturing

Energy and Utilities

Transportation and Logistics

Construction and Real Estate

Consumer Goods and Retail

Healthcare and Life Sciences

Banking, Financial Services, and Insurance (BFSI)

Telecom and IT

Others

Regional Outlook (Market Size, USD Million, 2018 - 2030)

## North America

U.S.

Canada

Mexico

## Europe

Germany

UK

France

## Asia Pacific

China

India

Japan

South Korea

Australia

## Latin America

Brazil

## Middle East & Africa

U.A.E

Saudi Arabia

South Africa

## **Companies Mentioned**

Astea  
eMaint Enterprises, LLC  
IBM Corporation  
IFS  
Infor Inc.  
Lula  
Oracle  
PTC  
SAP SE  
ServiceNow  
UpKeep

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