

U.S. Healthcare Training And Education Services Outsourcing Market Size, Share & Trends Analysis Report By Service (Training and Development, Assessment & Evaluation), By Delivery Mode (Online, Offline), By End Use, By Region, And Segment Forecasts, 2024 - 2030

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Abstracts

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U.S. Healthcare Training And Education Services Outsourcing Market Growth & Trends

The U.S. healthcare training and education services outsourcing market size is expected to reach USD 1.12 billion by 2030, growing at a CAGR of 3.93% during the forecast period, according to a new report by Grand View Research, Inc. Rapid technological advancements among healthcare training methodologies is major driver accelerating the U.S. market's growth.

Integration of technologies such as artificial intelligence (AI), virtual reality (VR), and augmented reality (AR) into training programs, offers personalized and immersive learning practices. Additionally, AI-driven analytics and machine learning algorithms can provide specific training content to individual learning styles and needs, significantly enhancing training effectiveness and knowledge retention. Whereas VR and AR provide accurate simulations for hands-on practice, predominantly beneficial for complex surgical procedures and emergency response training. These technological advancements improve the quality of training as well as reduce costs and logistical challenges associated with traditional in-person training sessions. Such aforementioned factors are anticipated to boost overall market growth.

Cost efficiency is another major driver of the outsourcing market. Healthcare organizations are under constant pressure to reduce operational costs while maintaining high standards of care. Outsourcing training and education services to specialized providers helps organizations limit the expenses associated with maintaining an in-house training infrastructure, including staffing, facilities, and materials. Additionally, outsourcing allows for greater scalability, enabling organizations to expand or contract training programs based on current needs without the fixed costs of an in-house team. Thus, the growing preference for training and education services outsourcing is predicted to bolster industry revenue growth.

Regulatory compliance is another critical factor influencing the healthcare training and education services outsourcing market growth. The healthcare industry in the U.S. needs to adhere to stringent regulations that mandate continuous training for compliance with federal and state laws, such as the Health Insurance Portability and Accountability Act (HIPAA) and the Occupational Safety and Health Administration (OSHA) standards. Outsourcing such services ensures that training programs are consistently updated to meet evolving regulatory requirements and mitigate the risk of non-compliance. Specialized training providers are proficient at developing programs that align with the latest standards and best practices, helping healthcare organizations maintain compliance and avoid costly penalties, thereby accelerating market demand.

Service and regional expansions are notable trends in the market, majorly driven by the growing need to provide comprehensive and accessible training solutions across diverse healthcare sites. Training providers proactively focus on broadening their service offerings to include a wide range of modules, from clinical and compliance training to technical and soft skills and leadership development. This diversification allows providers to cater to the specific needs of numerous healthcare segments, enhancing their competitive edge.

U.S. Healthcare Training and Education Services Outsourcing Market Report Highlights

Based on Service, The training and development segment held the largest market share of over 34.40% in 2023. The segment growth is attributed to technological advancements, regulatory compliance requirements, and the need for specialized expertise.

Technological innovations such as AI, VR, and e-learning platforms are enhancing training efficiency and

effectiveness. Moreover, the demand for clinical training is growing due to advancements in clinical procedures and technologies, while soft skills training is essential for improving technical expertise and communication. Healthcare companies outsource services to control specialized training solutions, ultimately leading to improved operational efficiency, cost savings, and better patient outcomes, thereby propelling the demand in the market over the forecast period.

Based on delivery mode, the offline segment accounted for the largest revenue share in 2023. The segmental growth is attributed to the growing preference for outsourcing non-core activities like CROs and CMOs among healthcare companies is anticipated to boost segmental revenue growth. Moreover, the integration of simulation-based training and workshops, which provide immersive, real-world experiences for healthcare professionals is estimated to boost segmental growth.

Based on end use, the biotech and pharmaceutical companies segment accounted for the largest revenue share in 2023. The segmental growth is driven by the stringent regulatory requirements that mandate continuous training for compliance with FDA and other regulatory bodies, driving demand for specialized training services. The rapid advancement of biotechnology and pharmaceutical innovations necessitates up-to-date training programs that can be efficiently delivered by outsourcing providers with domain-specific knowledge. Additionally, outsourcing training functions helps companies reduce operational costs and focus on core competencies such as research and development.

The South U.S. region dominated the healthcare training and education services outsourcing market with a revenue share of 33.60% in 2023. The region's revenue growth is owing to the growing presence of these companies expanding their manufacturing capabilities to cater

the rising demand for pharmaceuticals is anticipated to propel market growth.

Contents

CHAPTER 1. METHODOLOGY AND SCOPE

- 1.1. Market Segmentation and Scope
- 1.2. Market Definitions
- 1.3. Research Methodology
- 1.4. Information Procurement
 - 1.4.1. Purchased Database
 - 1.4.2. GVR's Internal Database
 - 1.4.3. Secondary Sources
 - 1.4.4. Primary Research
- 1.5. Details of Primary Research
- 1.6. Market Formulation and Validation
- 1.7. Region Wise Market Calculation
 - 1.7.1. Region Wise Market: Base Estimates
 - 1.7.2. CAGR Calculation
 - 1.7.3. Country Based Segment Share Calculation
- 1.8. Model Details
 - 1.8.1. Commodity flow analysis (Model 1)
 - 1.8.2. Value Chain-Based Sizing and Forecasting (Model 2)
 - 1.8.3. QFD Model Sizing and Forecasting (Model 3)
 - 1.8.4. Bottom-up Approach (Model 4)
- 1.9. Research Scope and Assumptions
- 1.10. List of Secondary Sources
- 1.11. List of Primary Sources
- 1.12. List of Abbreviations
- 1.13. Objectives
 - 1.13.1. Objective
 - 1.13.2. Objective
 - 1.13.3. Objective
 - 1.13.4. Objective

CHAPTER 2. EXECUTIVE SUMMARY

- 2.1. Market Outlook
- 2.2. Segment Outlook
- 2.3. Competitive Insights

CHAPTER 3. U.S. HEALTHCARE TRAINING AND EDUCATION SERVICES OUTSOURCING MARKET VARIABLES, TRENDS, AND SCOPE

- 3.1. Market Lineage Outlook
 - 3.1.1. Parent Market Outlook
 - 3.1.2. Ancillary Market Outlook
- 3.2. Market Dynamics
 - 3.2.1. Market Driver Analysis
 - 3.2.1.1. Continuous Technological Advancements
 - 3.2.1.2. Ongoing regulatory changes and amendments
 - 3.2.1.3. Growing need for high skilled workforce
 - 3.2.2. Market Restraint Analysis
 - 3.2.2.1. Data Security and Privacy Concerns
 - 3.2.2.2. Quality Control Issues
- 3.3. Technology Landscape
- 3.4. Industry Ecosystem Analysis
- 3.5. Industry Analysis Tools
 - 3.5.1. Porter's Five Forces Analysis
 - 3.5.2. PESTEL Analysis
- 3.6. COVID-19 Impact Analysis

CHAPTER 4. U.S. HEALTHCARE TRAINING AND EDUCATION SERVICES OUTSOURCING MARKET: SERVICE ESTIMATES AND TREND ANALYSIS

- 4.1. Segment Dashboard
- 4.2. U.S. Healthcare Training and Education Services Outsourcing Market: Service Movement Analysis
- 4.3. U.S. Healthcare Training and Education Services Outsourcing Market Size and Trend Analysis, by Service, 2018 to 2030 (USD Million)
- 4.4. Training and Development
 - 4.4.1. Training and Development Market Revenue Estimates and Forecasts, 2018 - 2030 (USD Million)
 - 4.4.2. Technical Training
 - 4.4.2.1. Technical Training Market Revenue Estimates and Forecasts, 2018 - 2030 (USD Million)
 - 4.4.3. Compliance Training
 - 4.4.3.1. Compliance Training Market Revenue Estimates and Forecasts, 2018 - 2030 (USD Million)
 - 4.4.4. Clinical Training

4.4.4.1. Clinical Training Market Revenue Estimates and Forecasts, 2018 - 2030
(USD Million)

4.4.5. Soft Skills Training

4.4.6. Soft Skills Training Market Revenue Estimates and Forecasts, 2018 - 2030
(USD Million)

4.5. Assessment and Evaluation

4.5.1. Assessment and Evaluation Market Revenue Estimates and Forecasts, 2018 -
2030 (USD Million)

4.6. Curriculum Design and Development

4.6.1. Curriculum Design and Development Market Revenue Estimates and Forecasts,
2018 - 2030 (USD Million)

4.7. Consulting and Advisory

4.7.1. Consulting and Advisory Market Revenue Estimates and Forecasts, 2018 - 2030
(USD Million)

4.8. Administrative Services

4.8.1. Administrative Services Market Revenue Estimates and Forecasts, 2018 - 2030
(USD Million)

CHAPTER 5. U.S. HEALTHCARE TRAINING AND EDUCATION SERVICES OUTSOURCING MARKET: DELIVERY MODE ESTIMATES AND TREND ANALYSIS

5.1. Segment Dashboard

5.2. U.S. Healthcare Training and Education Services Outsourcing Market: Delivery
Mode Movement Analysis

5.3. U.S. Healthcare Training and Education Services Outsourcing Market Size and
Trend Analysis, by Delivery Mode, 2018 to 2030 (USD Million)

5.4. Online

5.4.1. Online Market Revenue Estimates and Forecasts, 2018 - 2030 (USD Million)

5.5. Offline

5.5.1. Offline Market Revenue Estimates and Forecasts, 2018 - 2030 (USD Million)

CHAPTER 6. U.S. HEALTHCARE TRAINING AND EDUCATION SERVICES OUTSOURCING MARKET: END USE ESTIMATES AND TREND ANALYSIS

6.1. Segment Dashboard

6.2. U.S. Healthcare Training and Education Services Outsourcing Market: End use
Movement Analysis

6.3. U.S. Healthcare Training and Education Services Outsourcing Market Size and
Trend Analysis, by End use, 2018 to 2030 (USD Million)

6.4. Biotech & Pharmaceutical Companies

6.4.1. Biotech & Pharmaceutical Companies Market Revenue Estimates and Forecasts, 2018 - 2030 (USD Million)

6.5. Medical Device Companies

6.5.1. Medical Device Companies Market Revenue Estimates and Forecasts, 2018 - 2030 (USD Million)

CHAPTER 7. U.S. HEALTHCARE TRAINING AND EDUCATION SERVICES OUTSOURCING MARKET: REGION ESTIMATES AND TREND ANALYSIS, BY SERVICE, BY DELIVERY MODE, BY END USE

7.1. Region Dashboard

7.2. U.S. Healthcare Training and Education Services Outsourcing Market: Region Movement Analysis

7.3. Northeast

7.3.1. Competitive Scenario

7.3.2. Northeast Healthcare Training and Education Services Outsourcing Market Estimates and Forecasts, 2018 - 2030 (USD Million)

7.4. Midwest

7.4.1. Competitive Scenario

7.4.2. Midwest Healthcare Training and Education Services Outsourcing Market Estimates and Forecasts, 2018 - 2030 (USD Million)

7.5. South

7.5.1. Competitive Scenario

7.5.2. South Healthcare Training and Education Services Outsourcing Market Estimates and Forecasts, 2018 - 2030 (USD Million)

7.6. West

7.6.1. Competitive Scenario

7.6.2. West Healthcare Training and Education Services Outsourcing Market Estimates and Forecasts, 2018 - 2030 (USD Million)

CHAPTER 8. COMPETITIVE LANDSCAPE

8.1. Company Categorization

8.1.1. Market Leaders

8.1.2. Emerging Players

8.2. Company Market Share/Assessment Analysis, 2023

8.3. Service Heat Map Analysis

8.4. Company Profiles

8.4.1. Parexel International Corporation

- 8.4.1.1. Company Overview
- 8.4.1.2. Financial Performance
- 8.4.1.3. Service Benchmarking
- 8.4.1.4. Strategic Initiatives

8.4.2. Thermo Fisher Scientific, Inc.

- 8.4.2.1. Company Overview
- 8.4.2.2. Financial Performance
- 8.4.2.3. Service Benchmarking
- 8.4.2.4. Strategic Initiatives

8.4.3. IQVIA

- 8.4.3.1. Company Overview
- 8.4.3.2. Financial Performance
- 8.4.3.3. Service Benchmarking
- 8.4.3.4. Strategic Initiatives

8.4.4. Medpace

- 8.4.4.1. Company Overview
- 8.4.4.2. Financial Performance
- 8.4.4.3. Service Benchmarking
- 8.4.4.4. Strategic Initiatives

8.4.5. LabCorp

- 8.4.5.1. Company Overview
- 8.4.5.2. Financial Performance
- 8.4.5.3. Service Benchmarking
- 8.4.5.4. Strategic Initiatives

8.4.6. Charles River Laboratories

- 8.4.6.1. Company Overview
- 8.4.6.2. Financial Performance
- 8.4.6.3. Service Benchmarking
- 8.4.6.4. Strategic Initiatives

8.4.7. ICON plc.

- 8.4.7.1. Company Overview
- 8.4.7.2. Financial Performance
- 8.4.7.3. Service Benchmarking
- 8.4.7.4. Strategic Initiatives

8.4.8. Syneos Health

- 8.4.8.1. Company Overview
- 8.4.8.2. Financial Performance
- 8.4.8.3. Service Benchmarking

8.4.8.4. Strategic Initiatives

8.4.9. Lonza

8.4.9.1. Company Overview

8.4.9.2. Financial Performance

8.4.9.3. Service Benchmarking

8.4.9.4. Strategic Initiatives

8.4.10. Catalent Inc.

8.4.10.1. Company Overview

8.4.10.2. Financial Performance

8.4.10.3. Service Benchmarking

8.4.10.4. Strategic Initiatives

List Of Tables

LIST OF TABLES

Table 1. List of Secondary Sources

Table 2. List of Abbreviations

Table 3. U.S. Healthcare Training and Education Services Outsourcing by Service, 2018 - 2030 (USD Million)

Table 4. U.S. Healthcare Training and Education Services Outsourcing by Training Type, 2018 - 2030 (USD Million)

Table 5. U.S. Healthcare Training and Education Services Outsourcing by Delivery Mode, 2018 - 2030 (USD Million)

Table 6. U.S. Healthcare Training and Education Services Outsourcing by End use, 2018 - 2030 (USD Million)

Table 7. Northeast Healthcare Training and Education Services Outsourcing by Service, 2018 - 2030 (USD Million)

Table 8. Northeast Healthcare Training and Education Services Outsourcing by Training Type, 2018 - 2030 (USD Million)

Table 9. Northeast Healthcare Training and Education Services Outsourcing by Delivery Mode, 2018 - 2030 (USD Million)

Table 10. Northeast Healthcare Training and Education Services Outsourcing by End use, 2018 - 2030 (USD Million)

Table 11. Midwest Healthcare Training and Education Services Outsourcing by Service, 2018 - 2030 (USD Million)

Table 12. Midwest Healthcare Training and Education Services Outsourcing by Training Type, 2018 - 2030 (USD Million)

Table 13. Midwest Healthcare Training and Education Services Outsourcing by Delivery Mode, 2018 - 2030 (USD Million)

Table 14. Midwest Healthcare Training and Education Services Outsourcing by End use, 2018 - 2030 (USD Million)

Table 15. South Healthcare Training and Education Services Outsourcing by Service, 2018 - 2030 (USD Million)

Table 16. South Healthcare Training and Education Services Outsourcing by Training Type, 2018 - 2030 (USD Million)

Table 17. South Healthcare Training and Education Services Outsourcing by Delivery Mode, 2018 - 2030 (USD Million)

Table 18. South Healthcare Training and Education Services Outsourcing by End use, 2018 - 2030 (USD Million)

Table 19. West Healthcare Training and Education Services Outsourcing by Service, 2018 - 2030 (USD Million)

Table 20. West Healthcare Training and Education Services Outsourcing by Training Type, 2018 - 2030 (USD Million)

Table 21. West Healthcare Training and Education Services Outsourcing by Delivery Mode, 2018 - 2030 (USD Million)

Table 22. West Healthcare Training and Education Services Outsourcing by End use, 2018 - 2030 (USD Million)

List Of Figures

LIST OF FIGURES

- Fig. 1 Artificial intelligence in patient engagement market segmentation
- Fig. 2 Market research process
- Fig. 3 Information procurement
- Fig. 4 Commodity flow analysis
- Fig. 5 Parent market analysis
- Fig. 6 Market snapshot
- Fig. 7 Segment snapshot
- Fig. 8 Segment snapshot
- Fig. 9 Segment snapshot
- Fig. 10 Competitive landscape snapshot
- Fig. 11 AI in Patient Engagement Market Dynamics
- Fig. 12 Major chatbot use cases in healthcare
- Fig. 13 Advantages of omnichannel for pharmaceutical industry
- Fig. 14 Key benefits of patient-centered care:
- Fig. 15 Key challenges and strategies to maximize the potential of conversational AI in healthcare
- Fig. 16 AI in patient engagement market: Porter's five forces analysis
- Fig. 17 AI in patient engagement market: PESTLE analysis
- Fig. 18 AI in patient engagement market, component outlook key takeaways (USD million)
- Fig. 19 AI in patient engagement market: Technology movement analysis, 2023 & 2030 (USD Million)
- Fig. 20 NLP market estimates and forecasts, 2018 - 2030 (USD Million)
- Fig. 21 Smart assistance market estimates and forecasts, 2018 - 2030 (USD Million)
- Fig. 22 OCR market estimates and forecasts, 2018 - 2030 (USD Million)
- Fig. 23 Auto coding market estimates and forecasts, 2018 - 2030 (USD Million)
- Fig. 24 Text analytics market estimates and forecasts, 2018 - 2030 (USD Million)
- Fig. 25 Speech analytics market estimates and forecasts, 2018 - 2030 (USD Million)
- Fig. 26 Text analytics market estimates and forecasts, 2018 - 2030 (USD Million)
- Fig. 27 Others market estimates and forecasts, 2018 - 2030 (USD Million)
- Fig. 28 AI in patient engagement market, therapeutic outlook key takeaways (USD Million)
- Fig. 29 AI in patient engagement market: Therapeutic area movement analysis, 2023 & 2030 (USD Million)

- Fig. 30 Health & wellness market estimates and forecasts, 2018 - 2030 (USD Million)
- Fig. 31 Chronic disease management market estimates and forecasts, 2018 - 2030 (USD Million)
- Fig. 32 Others market estimates and forecasts, 2018 - 2030 (USD Million)
- Fig. 33 AI in patient engagement market, functionality outlook key takeaways (USD Million)
- Fig. 34 AI in patient engagement market: Functionality movement analysis, 2023 & 2030 (USD Million)
- Fig. 35 Enhanced communication market estimates and forecasts, 2018 - 2030 (USD Million)
- Fig. 36 Patient education market estimates and forecasts, 2018 - 2030 (USD Million)
- Fig. 37 Chatbots and virtual health assistants market estimates and forecasts, 2018 - 2030 (USD Million)
- Fig. 38 Predictive analytics market estimates and forecasts, 2018 - 2030 (USD Million)
- Fig. 39 Administrative and streamlined operations market estimates and forecasts, 2018 - 2030 (USD Million)
- Fig. 40 Others market estimates and forecasts, 2018 - 2030 (USD Million)
- Fig. 41 AI in patient engagement market, delivery type outlook key takeaways (USD million)
- Fig. 42 AI in patient engagement market: Delivery type movement analysis, 2023 & 2030 (USD Million)
- Fig. 43 Cloud-based market estimates and forecasts, 2018 - 2030 (USD Million)
- Fig. 44 On-premise market estimates and forecasts, 2018 - 2030 (USD Million)
- Fig. 45 AI in patient engagement market, end use outlook key takeaways (USD Million)
- Fig. 46 AI in patient engagement market: End use movement analysis, 2023 & 2030 (USD Million)
- Fig. 47 Healthcare providers market estimates and forecasts, 2018 - 2030 (USD Million)
- Fig. 48 Healthcare payers market estimates and forecasts, 2018 - 2030 (USD Million)
- Fig. 49 Others market estimates and forecasts, 2018 - 2030 (USD Million)
- Fig. 50 Regional outlook, 2023 & 2030
- Fig. 51 Regional marketplace: Key takeaways
- Fig. 52 Regional marketplace: Key takeaways
- Fig. 53 North America: SWOT Analysis
- Fig. 54 North America AI in patient engagement market, 2018 - 2030 (USD Million)
- Fig. 55 U.S country dynamics
- Fig. 56 U.S. AI in patient engagement market, 2018 - 2030 (USD Million)
- Fig. 57 Canada country dynamics
- Fig. 58 Canada AI in patient engagement market, 2018 - 2030 (USD Million)
- Fig. 59 Mexico country dynamics

- Fig. 60 Mexico AI in patient engagement market, 2018 - 2030 (USD Million)
- Fig. 61 Europe: SWOT Analysis
- Fig. 62 Europe AI in patient engagement market, 2018 - 2030 (USD Million)
- Fig. 63 Germany country dynamics
- Fig. 64 Germany AI in patient engagement market, 2018 - 2030 (USD Million)
- Fig. 65 France country dynamics
- Fig. 66 France AI in patient engagement market, 2018 - 2030 (USD Million)
- Fig. 67 UK country dynamics
- Fig. 68 UK AI in patient engagement market, 2018 - 2030 (USD Million)
- Fig. 69 Italy country dynamics
- Fig. 70 Italy AI in patient engagement market, 2018 - 2030 (USD Million)
- Fig. 71 Spain country dynamics
- Fig. 72 Spain AI in patient engagement market, 2018 - 2030 (USD Million)
- Fig. 73 Denmark country dynamics
- Fig. 74 Denmark AI in patient engagement market, 2018 - 2030 (USD Million)
- Fig. 75 Sweden country dynamics
- Fig. 76 Sweden AI in patient engagement market, 2018 - 2030 (USD Million)
- Fig. 77 Norway country dynamics
- Fig. 78 Norway AI in patient engagement market, 2018 - 2030 (USD Million)
- Fig. 79 Asia Pacific: SWOT Analysis
- Fig. 80 Asia Pacific AI in patient engagement market, 2018 - 2030 (USD Million)
- Fig. 81 Japan country dynamics
- Fig. 82 Japan AI in patient engagement market, 2018 - 2030 (USD Million)
- Fig. 83 China country dynamics
- Fig. 84 China AI in patient engagement market, 2018 - 2030 (USD Million)
- Fig. 85 India country dynamics
- Fig. 86 India AI in patient engagement market, 2018 - 2030 (USD Million)
- Fig. 87 Australia country dynamics
- Fig. 88 Australia AI in patient engagement market, 2018 - 2030 (USD Million)
- Fig. 89 South Korea country dynamics
- Fig. 90 South Korea AI in patient engagement market, 2018 - 2030 (USD Million)
- Fig. 91 Thailand country dynamics
- Fig. 92 Thailand AI in patient engagement market, 2018 - 2030 (USD Million)
- Fig. 93 Latin America: SWOT Analysis
- Fig. 94 Latin America AI in patient engagement market, 2018 - 2030 (USD Million)
- Fig. 95 Brazil country dynamics
- Fig. 96 Brazil AI in patient engagement market, 2018 - 2030 (USD Million)
- Fig. 97 Argentina country dynamics
- Fig. 98 Argentina AI in patient engagement market, 2018 - 2030 (USD Million)

- Fig. 99 MEA: SWOT Analysis
- Fig. 100 MEA AI in patient engagement market, 2018 - 2030 (USD Million)
- Fig. 101 South Africa country dynamics
- Fig. 102 South Africa AI in patient engagement market, 2018 - 2030 (USD Million)
- Fig. 103 Saudi Arabia country dynamics
- Fig. 104 Saudi Arabia AI in patient engagement market, 2018 - 2030 (USD Million)
- Fig. 105 UAE country dynamics
- Fig. 106 UAE AI in patient engagement market, 2018 - 2030 (USD Million)
- Fig. 107 Kuwait country dynamics
- Fig. 108 Kuwait AI in patient engagement market, 2018 - 2030 (USD Million)
- Fig. 109 Key company categorization
- Fig. 110 Company market position analysis
- Fig. 111 Strategy mapping

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