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On-call Scheduling Software Market Size, Share & Trends Analysis Report By Component, By Deployment, By Application, By Region, And Segment Forecasts, 2022 - 2030

https://marketpublishers.com/r/O065BB2BBC7EEN.html
Date: April 2022
Pages: 130
Price: US$ 5,950.00 (Single User License)
ID: O065BB2BBC7EEN

Abstracts

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On-call Scheduling Software Market Growth & Trends

The global on-call scheduling software market size is expected to reach USD 21.80 billion by 2030, expanding at a CAGR of 35.3% from 2022 to 2030, according to a new report by Grand View Research, Inc. The market growth can be attributed to the rising need for on-call scheduling software in hospitals and healthcare centers to manage appointment schedules, allocate medical staff, and automate administrative workflows. Furthermore, the changing business needs have prompted numerous organizations to adopt digitization in their business processes. This, in turn, is expected to increase the demand for cloud-based on-call scheduling software during the forecast period.

Many on-call scheduling software providers are focused on enhancing their product portfolio to provide better workflow and incident management across teams. For instance, in November 2021, Everbridge, Inc., an on-call scheduling software provider, announced the launch of the Digital Operations Platform, which helps organizations to save time and money and maintain their revenue streams. The platform extends Everbridge, Inc.'s Critical Event Management (CEM) for Digital solutions to automate and streamline incident management across teams and enable organizations to innovate and accelerate their digital transformation initiatives.

On-call scheduling software offers on-call rotation management services that enable

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admins to easily maintain and move shifts in the calendar to ensure that there are no gaps in the coverage. Moreover, the main differences between homegrown solutions and purpose-built-on-call scheduling software are automation and flexibility. Through alert automation, users can optimize both technological and human workflows simultaneously.

The COVID-19 pandemic is expected to unfold new growth opportunities for the market during the forecast period. Several businesses and hospitals are adopting on-call scheduling software to effectively manage their staff and provide patient care and satisfaction with more effective communications. Therefore, market players are also responding to the changing requirements of their clients and diversifying their solutions and services to provide better agility and flexibility in staff management.

On-Call Scheduling Software Market Report Highlights

- The solutions segment is expected to retain its dominance during the forecast period as numerous businesses are widely adopting on-call scheduling solutions to connect their employees and technology through integrated workflows and transparency

- Numerous small & medium enterprises across the globe are focusing on moving their existing applications to the cloud and introducing new cloud applications into their business operations. This, as a result, is expected to create growth opportunities for the cloud-based segment

- Healthcare organizations use on-call scheduling solutions to effectively manage resources, reduce scheduling friction, boost employee morale, address scheduling irregularities, and improve patient care

- In the North American region, factors such as the widespread use of online booking systems in various service-based businesses and the early adoption of digitalization are expected to contribute to market growth

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