

Network Operations Center As A Service Market Size, Share & Trends Analysis Report By Service Type (Remote Monitoring & Management, Network Security Services), By Support Model (Onsite, Offsite), By Enterprise Size, By End Use, By Region, And Segment Forecasts, 2026 - 2033

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Abstracts

The global network operations center as a service market size was estimated at USD 3.46 billion in 2025, and is projected to reach USD 7.39 billion by 2033, growing at a CAGR of 10.6% from 2026 to 2033. The rising complexity of hybrid, multi-cloud, and distributed enterprise networks is driving the growth of the network operations center (NOC) as a service industry.

Organizations are managing a broader mix of on-premise infrastructure, cloud workloads, SaaS applications, branch locations, remote users, and edge assets, which increases the need for centralized monitoring and continuous incident response. NOC as a service addresses this requirement by delivering 24/7 visibility, faster fault detection, and lower downtime without requiring enterprises to build large internal operations teams.

The adoption of AI, machine learning, automation, and analytics-led observability platforms is shaping the technological landscape of the market. Vendors are increasingly positioning NOC as a service focused on predictive incident management, automated remediation, anomaly detection, and performance optimization, rather than on basic alert monitoring alone. The technology stack is also moving toward cloud-native delivery models that can support complex hybrid environments and integrate network operations with security monitoring.

Growing enterprise spending on digital infrastructure modernization and outsourced operations is driving investment across the NOC-as-a-service ecosystem. Large enterprises are allocating capital toward managed monitoring, automation platforms, and third-party service delivery to improve resilience while controlling operating costs. Investment momentum is also being reinforced by expansion in cloud-managed services and by demand from sectors that require always-on infrastructure, including telecom, financial services, healthcare, and manufacturing. This environment is encouraging providers to expand capabilities in remote monitoring, service reporting, performance management, and integrated support across cloud, data center, and edge environments.

Increasing compliance obligations around uptime, cybersecurity, data governance, and operational resilience are influencing the regulatory landscape of the market. Enterprises in regulated sectors such as BFSI, healthcare, telecom, and public services are adopting managed NOC models that can support documentation, incident traceability, audit readiness, and more consistent operational controls. Regulatory pressure is also encouraging service providers to strengthen monitoring processes, reporting standards, and security integration within NOC environments.

Shortage of skilled network operations talent, integration challenges, and buyer concerns around control, customization, and data security are restraining the growth of the market. Many organizations still hesitate to outsource mission-critical operations because of perceived risks related to third-party dependence, service quality, legacy-system compatibility, and visibility into incident handling. Adoption can also be slowed by the complexity of integrating managed NOC platforms across older infrastructure and fragmented IT estates.

Global Network Operations Center As A Service Market Report Segmentation

This report forecasts revenue growth at global, regional, and country levels and provides an analysis of the latest industry trends in each of the sub-segments from 2021 to 2033. For this study, Grand View Research has segmented the global network operations center as a service market report based on service type, support model, enterprise size, end use, and region:

Service Type Outlook (Revenue, USD Billion, 2021 - 2033)

Remote Monitoring & Management

Network Security Services

Incident & Problem Management

Performance Optimization Services

Reporting & Analytics Services

Support Model Outlook (Revenue, USD Billion, 2021 - 2033)

Onsite

Offsite

Hybrid

Enterprise Size Outlook (Revenue, USD Billion, 2021 - 2033)

Large Enterprise

Small & Medium Enterprise (SMEs)

End use Outlook (Revenue, USD Billion, 2021 - 2033)

IT & Telecom

BFSI

Healthcare

Retail & E-commerce

Manufacturing

Government & Public Sector

Energy & Utilities

Others

Regional Outlook (Revenue, USD Billion, 2021 - 2033)

North America

U.S.

Canada

Mexico

Europe

Germany

UK

France

Asia Pacific

China

Japan

India

South Korea

Australia

Latin America

Brazil

Middle East and Africa (MEA)

KSA

UAE

South Africa

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