

# **Field Force Automation Market Size, Share & Trends Analysis Report By Component (Solution, Services), By Deployment, By Organization Size, By End-use, By Region, And Segment Forecasts, 2024 - 2030**

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## **Abstracts**

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### **Field Force Automation Market Growth & Trends**

The global field force automation market size is anticipated to reach USD 10.02 billion by 2030, exhibiting a CAGR of 21.4% from 2024 to 2030, according to a new report by Grand View Research, Inc. The increasing penetration of mobile internet services is driving the adoption of field force automation solutions as businesses seek to leverage advanced technologies to enhance their operations.

The increasing emphasis on utilizing advanced technologies like cloud computing, the Internet of Things (IoT), and artificial intelligence (AI) is a significant factor driving the expansion of the field force automation industry. These innovations allow companies to streamline field operations, enhance communication, automate tasks, and collect valuable data for improved decision-making. Integrating these cutting-edge technologies into field force automation solutions boosts productivity, efficiency, and overall operational effectiveness.

Service providers that offer customized solutions to meet unique business requirements enable organizations to enhance their field operations efficiently while staying within budget limits. This strategy is attractive to businesses of various sizes, including small and medium enterprises, allowing them to effectively oversee their field teams without incurring unnecessary costs.

Furthermore, the rise of Bring Your Own Device (BYOD) policies in businesses offers lucrative revenue opportunities for the field force automation industry. These policies enable employees to utilize their personal devices for work, promoting smooth integration with field force automation solutions and improving workforce mobility. This development drives higher acceptance and usage of field force automation tools in different sectors.

### Field Force Automation Market Report Highlights

Based on component, the solution segment accounted for the largest revenue share of 81.2% in 2023. The rising need for tools that instantly optimize field teams' effectiveness is a significant factor fueling the demand for field force automation solutions.

In terms of deployment, the cloud segment registered the most significant market revenue share in 2023. A larger shift towards digital transformation and the integration of cutting-edge technologies to enhance operational efficiency in businesses.

Based on organization, the small and medium-sized enterprises (SMEs) segment is anticipated to register the fastest CAGR over the forecast period. The increasing use of technologies such as cloud computing, the Internet of Things (IoT), and artificial intelligence (AI) is fueling the uptake of these solutions.

In terms of end-use, the IT & Telecom sector accounted for the largest market revenue share in 2023. Integrating field force automation in the IT and telecom sector results in advantages like quicker response times, elevated customer contentment, cost savings, and heightened efficiency.

In January 2024, SAP SE announced The RISE with SAP Migration and Modernization program that aims to tackle key challenges businesses encounter during cloud migration, specifically focusing on scope and cost concerns.

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