

# AI Agents In Financial Services Market Size, Share & Trends Analysis Report By Type (Risk Management Agents, Compliance and Regulatory Agents, Fraud Detection Agents, Customer Service Agents), By Institutional Type, By Technology, By Region, And Segment Forecasts, 2026 - 2033

<https://marketpublishers.com/r/A20EF0A2898BEN.html>

Date: January 2026

Pages: 150

Price: US\$ 4,950.00 (Single User License)

ID: A20EF0A2898BEN

## Abstracts

The global AI agents in financial services market size was estimated at USD 691.3 million in 2025 and is projected to reach USD 6,708.0 million by 2033, growing at a CAGR of 31.5% from 2026 to 2033. AI agents are rapidly transforming financial services by automating complicated processes, improving decision-making, and serving personalized customer experiences.

These intelligent systems manage tasks ranging from customer onboarding and 24/7 support to fraud detection and real-time investment management, making tasks more efficient and secure. AI-driven automation and digitalization are increasingly shaping financial services, and several companies are actively implementing these solutions. AI agents help streamline core banking and insurance operations, reducing manual workloads. Natural language interfaces enable easier interaction with financial data. Real-time insights and predictive analytics improve decision-making speed and accuracy. Integration of AI into existing platforms supports scalable digital transformation across the. For instance, in June 2025, SAP Pioneer, a German financial technology company, launched its AI Agent to transform core banking and insurance operations. This solution automates processes, provides real-time insights, and allows users to interact with financial data using natural language, all integrated with SAP's financial services platforms.

AI-driven automation and intelligent decision support are transforming financial services. AI agents help streamline accounting, reporting, and workflow processes, reducing manual effort. Natural language interfaces make accessing and analyzing financial data easier for users. Real-time insights from AI agents improve accuracy and speed in decision-making. Automation also helps minimize errors and enhances operational efficiency. Many companies are actively implementing these AI solutions to improve financial operations. These developments are driving growth in the AI-powered financial tools market. For instance, in November 2025, Sage Group plc, a UK-based financial technology company, announced the Finance Intelligence Agent, a new AI agent within its Sage Intacct suite that autonomously delivers insights, automates accounting workflows, and routes natural language queries to the right financial data sources, reducing manual reporting work.

Integration of generative AI with enterprise systems accelerates the adoption of AI agents across financial services by enabling deeper automation and intelligence. Access to core banking, ERP, and CRM platforms allows AI agents to operate on real-time, high-quality enterprise data. This capability enhances decision-making across credit assessment, fraud detection, and risk management. Automated report generation, compliance documents, and insights reduce manual workloads and operational costs. Personalized financial guidance and customer interactions improve user experience and retention. Seamless system integration supports end-to-end workflow orchestration across front-, middle-, and back-office functions. Faster data processing enables institutions to respond quickly to market and regulatory changes. Improved scalability encourages financial firms to deploy AI agents across multiple business units.

## Global AI Agents In Financial Services Market Report Segmentation

This report forecasts revenue growth at the global, regional, and country levels and provides an analysis of the latest industry trends in each of the sub-segments from 2021 to 2033. For this study, Grand View Research has segmented the global AI agents in financial Services market report based on type, institution type, technology, and region:

Type Outlook (Revenue, USD Million, 2021 - 2033)

Risk Management Agents

Compliance and Regulatory Agents

Fraud Detection Agents

Customer Service Agents

Credit Scoring Agents

Others

Institutional Type Outlook (Revenue, USD Million, 2021 - 2033)

Traditional Banks

InsurTech Firms

FinTech Companies

Others

Technology Outlook (Revenue, USD Million, 2021 - 2033)

Machine Learning (ML) & Deep Learning

Large Language Models (LLMs)

Robotic Process Automation (RPA)

Cloud Computing & APIs

Others

Regional Outlook (Revenue, USD Million, 2021 - 2033)

North America

U.S.

Canada

Mexico

## Europe

UK

Germany

France

## Asia Pacific

China

Japan

India

South Korea

Australia

## Latin America

Brazil

## Middle East and Africa (MEA)

KSA

UAE

South Africa

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