

# **North America Queue Management System (QMS) Market 2021-2031 by Component Type (Solutions, Services), Product Type (Virtual, Linear), Queue Type, Deployment Mode (Cloud-based, On-Premise), Application, End User, Organization Size, and Country: Trend Forecast and Growth Opportunity**

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## **Abstracts**

North America queue management system (QMS) market is projected to grow by 5.7% annually in the forecast period and reach \$ 351.7 million by 2031, driven by the technological advancements and innovations, the increasing demand to improve staff efficiency and enhancement of customer experience, the rising need to manage customer traffic and customer service, and the growing adoption of cloud and mobile technology.

Highlighted with 25 tables and 64 figures, this 121-page report “North America Queue Management System (QMS) Market 2021-2031 by Component Type (Solutions, Services), Product Type (Virtual, Linear), Queue Type, Deployment Mode (Cloud-based, On-Premise), Application, End User, Organization Size, and Country: Trend Forecast and Growth Opportunity” is based on a comprehensive research of the entire North America queue management system (QMS) market and all its sub-segments through extensively detailed classifications. Profound analysis and assessment are generated from premium primary and secondary information sources with inputs derived from industry professionals across the value chain. The report is based on studies on 2018-2021 and provides forecast from 2022 till 2031 with 2021 as the base year. (Please note: The report will be updated before delivery so that the latest historical year is the base year and the forecast covers at least 5 years over the base year.)

In-depth qualitative analyses include identification and investigation of the following aspects:

Market Structure

Growth Drivers

Restraints and Challenges

Emerging Product Trends & Market Opportunities

Porter's Fiver Forces

The trend and outlook of North America market is forecast in optimistic, balanced, and conservative view by taking into account of COVID-19 and Russia-Ukraine conflict. The balanced (most likely) projection is used to quantify North America queue management system (QMS) market in every aspect of the classification from perspectives of Component Type, Product Type, Queue Type, Deployment Mode, Application, End User, Organization Size, and Country.

Based on Component Type, the North America market is segmented into the following sub-markets with annual revenue (\$ mn) for 2021-2031 included in each section.

Solutions

Platform

Software

Services

Managed Service

Professional Service

Based on Product Type, the North America market is segmented into the following sub-markets with annual revenue (\$ mn) for 2021-2031 included in each section.

Virtual Queuing

Linear Queuing

By Queue Type, the North America market is segmented into the following sub-markets with annual revenue (\$ mn) for 2021-2031 included in each section.

Structured Queue

Unstructured Queue

Kiosk Based Queue

Mobile Queue

Other Queue Types

By Deployment Mode, the North America market is segmented into the following sub-markets with annual revenue (\$ mn) for 2021-2031 included in each section.

Cloud-based System

On-Premise System

By Application, the North America market is segmented into the following sub-markets with annual revenue (\$ mn) for 2021-2031 included in each section.

Appointment Management

Query Handling

In-Store Management

Workforce Optimization

Real-Time Monitoring

Customer Service

Reporting and Analytics

Other Applications

By End User, the North America market is segmented into the following sub-markets with annual revenue (\$ mn) for 2021-2031 included in each section.

Retail and Consumer Goods

Healthcare and Life Sciences

Utility Service Providers and Airports

BFSI

Hospitality

Government and Public Sector

Transportation and Logistics

IT and Telecom

Other End Users

By Organization Size, the North America market is segmented into the following sub-markets with annual revenue (\$ mn) for 2021-2031 included in each section.

Small and Medium-Sized Enterprises

Large Enterprises

Geographically, the following national/local markets are fully investigated:

U.S.

Canada

Mexico

For each key country, detailed analysis and data for annual revenue (\$ mn) are available for 2021-2031. The breakdown of national markets by Component Type, Product Type and End User over the forecast years are also included.

The report also covers current competitive scenario and the predicted trend; and profiles key vendors including market leaders and important emerging players.

#### Selected Key Players:

Advantech Co., Ltd.

AKIS Technologies

ATT Systems Group

Aurionpro Solutions Limited

Lavi Industries

QLess, Inc.

Qmatic Group

Qminder Limited

Q-nomy Inc.

Qudini

SEDCO Holding

Seehash Software Pvt. Ltd.

Skiplino

Wavetec

XIPHIAS Software Technologies Pvt. Ltd

Xtreme Media Pvt. Ltd.

(Please note: The report will be updated before delivery so that the latest historical year is the base year and the forecast covers at least 5 years over the base year.)

## Contents

### **1 INTRODUCTION**

- 1.1 Industry Definition and Research Scope
  - 1.1.1 Industry Definition
  - 1.1.2 Research Scope
- 1.2 Research Methodology
  - 1.2.1 Overview of Market Research Methodology
  - 1.2.2 Market Assumption
  - 1.2.3 Secondary Data
  - 1.2.4 Primary Data
  - 1.2.5 Data Filtration and Model Design
  - 1.2.6 Market Size/Share Estimation
  - 1.2.7 Research Limitations
- 1.3 Executive Summary

### **2 MARKET OVERVIEW AND DYNAMICS**

- 2.1 Market Size and Forecast
  - 2.1.1 Impact of COVID-19 on World Economy
  - 2.1.2 Impact of COVID-19 on the Market
- 2.2 Major Growth Drivers
- 2.3 Market Restraints and Challenges
- 2.4 Emerging Opportunities and Market Trends
- 2.5 Porter's Fiver Forces Analysis

### **3 SEGMENTATION OF NORTH AMERICA MARKET BY COMPONENT TYPE**

- 3.1 Market Overview by Component Type
- 3.2 Solutions
  - 3.3.1 Platform
  - 3.3.2 Software
- 3.3 Services
  - 3.3.1 Managed Service
  - 3.3.2 Professional Service

### **4 SEGMENTATION OF NORTH AMERICA MARKET BY PRODUCT TYPE**

- 4.1 Market Overview by Product Type
- 4.2 Virtual Queuing
- 4.3 Linear Queuing

## **5 SEGMENTATION OF NORTH AMERICA MARKET BY QUEUE TYPE**

- 5.1 Market Overview by Queue Type
- 5.2 Structured Queue
- 5.3 Unstructured Queue
- 5.4 Kiosk Based Queue
- 5.5 Mobile Queue
- 5.6 Other Queue Types

## **6 SEGMENTATION OF NORTH AMERICA MARKET BY DEPLOYMENT MODE**

- 6.1 Market Overview by Deployment Mode
- 6.2 Cloud-based System
- 6.3 On-Premise System

## **7 SEGMENTATION OF NORTH AMERICA MARKET BY APPLICATION**

- 7.1 Market Overview by Application
- 7.2 Appointment Management
- 7.3 Query Handling
- 7.4 In-Store Management
- 7.5 Workforce Optimization
- 7.6 Real-Time Monitoring
- 7.7 Customer Service
- 7.8 Reporting and Analytics
- 7.9 Other Applications

## **8 SEGMENTATION OF NORTH AMERICA MARKET BY END USER**

- 8.1 Market Overview by End User
- 8.2 Retail and Consumer Goods
- 8.3 Healthcare and Life Sciences
- 8.4 Utility Service Providers and Airports
- 8.5 BFSI
- 8.6 Hospitality



8.7 Government and Public Sector

8.8 Transportation and Logistics

8.9 IT and Telecom

8.10 Other End Users

## **9 SEGMENTATION OF NORTH AMERICA MARKET BY ORGANIZATION SIZE**

9.1 Market Overview by Organization Size

9.2 Small and Medium-Sized Enterprises

9.3 Large Enterprises

## **10 NORTH AMERICA MARKET 2021-2031 BY COUNTRY**

10.1 Overview of North America Market

10.2 U.S.

10.3 Canada

10.4 Mexico

## **11 COMPETITIVE LANDSCAPE**

11.1 Overview of Key Vendors

11.2 New Product Launch, Partnership, Investment, and M&A

11.3 Company Profiles

Advantech Co., Ltd.

AKIS Technologies

ATT Systems Group

Aurionpro Solutions Limited

Lavi Industries

QLess, Inc.

Qmatic Group

Qminder Limited

Q-nomy Inc.

Qudini

SEDCO Holding

Seehash Software Pvt. Ltd.

Skiplino

Wavetec

XIPHIAS Software Technologies Pvt. Ltd

Xtreme Media Pvt. Ltd.

## RELATED REPORTS

## List Of Tables

### LIST OF TABLES:

Table 1. Snapshot of North America Queue Management System Market in Balanced Perspective, 2021-2031

Table 2. World Economic Outlook, 2021-2031

Table 3. Main Product Trends and Market Opportunities in North America Queue Management System Market

Table 4. North America Queue Management System Market by Component Type, 2021-2031, \$ mn

Table 5. North America Queue Management System Market: Solutions by Type, 2021-2031, \$ mn

Table 6. North America Queue Management System Market: Services by Type, 2021-2031, \$ mn

Table 7. North America Queue Management System Market by Product Type, 2021-2031, \$ mn

Table 8. North America Queue Management System Market by Queue Type, 2021-2031, \$ mn

Table 9. North America Queue Management System Market by Deployment Mode, 2021-2031, \$ mn

Table 10. North America Queue Management System Market by Application, 2021-2031, \$ mn

Table 11. North America Queue Management System Market by End User, 2021-2031, \$ mn

Table 12. North America Queue Management System Market by Organization Size, 2021-2031, \$ mn

Table 13. North America Queue Management System Market by Country, 2021-2031, \$ mn

Table 14. U.S. Queue Management System Market by Component Type, 2021-2031, \$ mn

Table 15. U.S. Queue Management System Market by Product Type, 2021-2031, \$ mn

Table 16. U.S. Queue Management System Market by End User, 2021-2031, \$ mn

Table 17. Canada Queue Management System Market by Component Type, 2021-2031, \$ mn

Table 18. Canada Queue Management System Market by Product Type, 2021-2031, \$ mn

Table 19. Canada Queue Management System Market by End User, 2021-2031, \$ mn

Table 20. Mexico Queue Management System Market by Component Type, 2021-2031, \$ mn

\$ mn

Table 21. Mexico Queue Management System Market by Product Type, 2021-2031, \$ mn

Table 22. Mexico Queue Management System Market by End User, 2021-2031, \$ mn

Table 23. Advantech Co., Ltd.: Company Snapshot

Table 24. Advantech Co., Ltd.: Business Segmentation

Table 25. Advantech Co., Ltd.: Product Portfolio

## List Of Figures

### LIST OF FIGURES:

Figure 1. Research Method Flow Chart

Figure 2. Bottom-up Approach and Top-down Approach for Market Estimation

Figure 3. North America Market Forecast in Optimistic, Conservative and Balanced Perspectives, 2021-2031

Figure 4. Industry Value Chain Analysis

Figure 5. North America Queue Management System Market, 2021-2031, \$ mn

Figure 6. Impact of COVID-19 on Business

Figure 7. Primary Drivers and Impact Factors of North America Queue Management System Market

Figure 8. Primary Restraints and Impact Factors of North America Queue Management System Market

Figure 9. Investment Opportunity Analysis

Figure 10. Porter's Five Forces Analysis of North America Queue Management System Market

Figure 11. Breakdown of North America Queue Management System Market by Component Type, 2021-2031, % of Revenue

Figure 12. North America Addressable Market Cap in 2022-2031 by Component Type, Value (\$ mn) and Share (%)

Figure 13. North America Queue Management System Market by Component Type: Solutions, 2021-2031, \$ mn

Figure 14. North America Queue Management System Market by Solutions: Platform, 2021-2031, \$ mn

Figure 15. North America Queue Management System Market by Solutions: Software, 2021-2031, \$ mn

Figure 16. North America Queue Management System Market by Component Type: Services, 2021-2031, \$ mn

Figure 17. North America Queue Management System Market by Services: Managed Service, 2021-2031, \$ mn

Figure 18. North America Queue Management System Market by Services: Professional Service, 2021-2031, \$ mn

Figure 19. Breakdown of North America Queue Management System Market by Product Type, 2021-2031, % of Sales Revenue

Figure 20. North America Addressable Market Cap in 2022-2031 by Product Type, Value (\$ mn) and Share (%)

Figure 21. North America Queue Management System Market by Product Type: Virtual

Queuing, 2021-2031, \$ mn

Figure 22. North America Queue Management System Market by Product Type: Linear Queuing, 2021-2031, \$ mn

Figure 23. Breakdown of North America Queue Management System Market by Queue Type, 2021-2031, % of Sales Revenue

Figure 24. North America Addressable Market Cap in 2022-2031 by Queue Type, Value (\$ mn) and Share (%)

Figure 25. North America Queue Management System Market by Queue Type: Structured Queue, 2021-2031, \$ mn

Figure 26. North America Queue Management System Market by Queue Type: Unstructured Queue, 2021-2031, \$ mn

Figure 27. North America Queue Management System Market by Queue Type: Kiosk Based Queue, 2021-2031, \$ mn

Figure 28. North America Queue Management System Market by Queue Type: Mobile Queue, 2021-2031, \$ mn

Figure 29. North America Queue Management System Market by Queue Type: Other Queue Types, 2021-2031, \$ mn

Figure 30. Breakdown of North America Queue Management System Market by Deployment Mode, 2021-2031, % of Revenue

Figure 31. North America Addressable Market Cap in 2022-2031 by Deployment Mode, Value (\$ mn) and Share (%)

Figure 32. North America Queue Management System Market by Deployment Mode: Cloud-based System, 2021-2031, \$ mn

Figure 33. North America Queue Management System Market by Deployment Mode: On-Premise System, 2021-2031, \$ mn

Figure 34. Breakdown of North America Queue Management System Market by Application, 2021-2031, % of Revenue

Figure 35. North America Addressable Market Cap in 2022-2031 by Application, Value (\$ mn) and Share (%)

Figure 36. North America Queue Management System Market by Application: Appointment Management, 2021-2031, \$ mn

Figure 37. North America Queue Management System Market by Application: Query Handling, 2021-2031, \$ mn

Figure 38. North America Queue Management System Market by Application: In-Store Management, 2021-2031, \$ mn

Figure 39. North America Queue Management System Market by Application: Workforce Optimization, 2021-2031, \$ mn

Figure 40. North America Queue Management System Market by Application: Real-Time Monitoring, 2021-2031, \$ mn

Figure 41. North America Queue Management System Market by Application: Customer Service, 2021-2031, \$ mn

Figure 42. North America Queue Management System Market by Application: Reporting and Analytics, 2021-2031, \$ mn

Figure 43. North America Queue Management System Market by Application: Other Applications, 2021-2031, \$ mn

Figure 44. Breakdown of North America Queue Management System Market by End User, 2021-2031, % of Revenue

Figure 45. North America Addressable Market Cap in 2022-2031 by End User, Value (\$ mn) and Share (%)

Figure 46. North America Queue Management System Market by End User: Retail and Consumer Goods, 2021-2031, \$ mn

Figure 47. North America Queue Management System Market by End User: Healthcare and Life Sciences, 2021-2031, \$ mn

Figure 48. North America Queue Management System Market by End User: Utility Service Providers and Airports, 2021-2031, \$ mn

Figure 49. North America Queue Management System Market by End User: BFSI, 2021-2031, \$ mn

Figure 50. North America Queue Management System Market by End User: Hospitality, 2021-2031, \$ mn

Figure 51. North America Queue Management System Market by End User: Government and Public Sector, 2021-2031, \$ mn

Figure 52. North America Queue Management System Market by End User: Transportation and Logistics, 2021-2031, \$ mn

Figure 53. North America Queue Management System Market by End User: IT and Telecom, 2021-2031, \$ mn

Figure 54. North America Queue Management System Market by End User: Other End Users, 2021-2031, \$ mn

Figure 55. Breakdown of North America Queue Management System Market by Organization Size, 2021-2031, % of Revenue

Figure 56. North America Addressable Market Cap in 2022-2031 by Organization Size, Value (\$ mn) and Share (%)

Figure 57. North America Queue Management System Market by Organization Size: Small and Medium-Sized Enterprises, 2021-2031, \$ mn

Figure 58. North America Queue Management System Market by Organization Size: Large Enterprises, 2021-2031, \$ mn

Figure 59. Breakdown of North America Queue Management System Market by Country, 2021 and 2031, % of Revenue

Figure 60. Contribution to North America 2022-2031 Cumulative Market by Country,

Value (\$ mn) and Share (%)

Figure 61. U.S. Queue Management System Market, 2021-2031, \$ mn

Figure 62. Canada Queue Management System Market, 2021-2031, \$ mn

Figure 63. Queue Management System Market in Mexico, 2021-2031, \$ mn

Figure 64. Growth Stage of North America Queue Management System Industry over the Forecast Period



## I would like to order

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