

North America Queue Management System (QMS) Market 2021-2031 by Component Type (Solutions, Services), Product Type (Virtual, Linear), Queue Type, Deployment Mode (Cloud-based, On-Premise), Application, End User, Organization Size, and Country: Trend Forecast and Growth Opportunity

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Abstracts

North America queue management system (QMS) market is projected to grow by 5.7% annually in the forecast period and reach \$ 351.7 million by 2031, driven by the technological advancements and innovations, the increasing demand to improve staff efficiency and enhancement of customer experience, the rising need to manage customer traffic and customer service, and the growing adoption of cloud and mobile technology.

Highlighted with 25 tables and 64 figures, this 121-page report “North America Queue Management System (QMS) Market 2021-2031 by Component Type (Solutions, Services), Product Type (Virtual, Linear), Queue Type, Deployment Mode (Cloud-based, On-Premise), Application, End User, Organization Size, and Country: Trend Forecast and Growth Opportunity” is based on a comprehensive research of the entire North America queue management system (QMS) market and all its sub-segments through extensively detailed classifications. Profound analysis and assessment are generated from premium primary and secondary information sources with inputs derived from industry professionals across the value chain. The report is based on studies on 2018-2021 and provides forecast from 2022 till 2031 with 2021 as the base year. (Please note: The report will be updated before delivery so that the latest historical year is the base year and the forecast covers at least 5 years over the base year.)

In-depth qualitative analyses include identification and investigation of the following aspects:

Market Structure

Growth Drivers

Restraints and Challenges

Emerging Product Trends & Market Opportunities

Porter's Fiver Forces

The trend and outlook of North America market is forecast in optimistic, balanced, and conservative view by taking into account of COVID-19 and Russia-Ukraine conflict. The balanced (most likely) projection is used to quantify North America queue management system (QMS) market in every aspect of the classification from perspectives of Component Type, Product Type, Queue Type, Deployment Mode, Application, End User, Organization Size, and Country.

Based on Component Type, the North America market is segmented into the following sub-markets with annual revenue (\$ mn) for 2021-2031 included in each section.

Solutions

Platform

Software

Services

Managed Service

Professional Service

Based on Product Type, the North America market is segmented into the following sub-markets with annual revenue (\$ mn) for 2021-2031 included in each section.

Virtual Queuing

Linear Queuing

By Queue Type, the North America market is segmented into the following sub-markets with annual revenue (\$ mn) for 2021-2031 included in each section.

Structured Queue

Unstructured Queue

Kiosk Based Queue

Mobile Queue

Other Queue Types

By Deployment Mode, the North America market is segmented into the following sub-markets with annual revenue (\$ mn) for 2021-2031 included in each section.

Cloud-based System

On-Premise System

By Application, the North America market is segmented into the following sub-markets with annual revenue (\$ mn) for 2021-2031 included in each section.

Appointment Management

Query Handling

In-Store Management

Workforce Optimization

Real-Time Monitoring

Customer Service

Reporting and Analytics

Other Applications

By End User, the North America market is segmented into the following sub-markets with annual revenue (\$ mn) for 2021-2031 included in each section.

Retail and Consumer Goods

Healthcare and Life Sciences

Utility Service Providers and Airports

BFSI

Hospitality

Government and Public Sector

Transportation and Logistics

IT and Telecom

Other End Users

By Organization Size, the North America market is segmented into the following sub-markets with annual revenue (\$ mn) for 2021-2031 included in each section.

Small and Medium-Sized Enterprises

Large Enterprises

Geographically, the following national/local markets are fully investigated:

U.S.

Canada

Mexico

For each key country, detailed analysis and data for annual revenue (\$ mn) are available for 2021-2031. The breakdown of national markets by Component Type, Product Type and End User over the forecast years are also included.

The report also covers current competitive scenario and the predicted trend; and profiles key vendors including market leaders and important emerging players.

Selected Key Players:

Advantech Co., Ltd.

AKIS Technologies

ATT Systems Group

Aurionpro Solutions Limited

Lavi Industries

QLess, Inc.

Qmatic Group

Qminder Limited

Q-nomy Inc.

Qudini

SEDCO Holding

Seehash Software Pvt. Ltd.

Skiplino

Wavetec

XIPHIAS Software Technologies Pvt. Ltd

Xtreme Media Pvt. Ltd.

(Please note: The report will be updated before delivery so that the latest historical year is the base year and the forecast covers at least 5 years over the base year.)

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