

Global Voice Analytics Market 2024 by Company, Regions, Type and Application, Forecast to 2030

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Abstracts

According to our (Global Info Research) latest study, the global Voice Analytics market size was valued at USD 608.4 million in 2023 and is forecast to a readjusted size of USD 1226 million by 2030 with a CAGR of 10.5% during review period.

Voice analytics refers to the process of evaluating recorded calls to collect information. Voice analytical is done to improve communication and future interaction with customers. In order to resolve customer issues or concerns, resulting in increased sales as well as improved customer satisfaction, Various market players adopting smart technology of voice analytics.

The Global Info Research report includes an overview of the development of the Voice Analytics industry chain, the market status of Sentiment Analysis (Cloud, On-Premises), Sales & Marketing (Cloud, On-Premises), and key enterprises in developed and developing market, and analysed the cutting-edge technology, patent, hot applications and market trends of Voice Analytics.

Regionally, the report analyzes the Voice Analytics markets in key regions. North America and Europe are experiencing steady growth, driven by government initiatives and increasing consumer awareness. Asia-Pacific, particularly China, leads the global Voice Analytics market, with robust domestic demand, supportive policies, and a strong manufacturing base.

Key Features:

The report presents comprehensive understanding of the Voice Analytics market. It provides a holistic view of the industry, as well as detailed insights into individual

components and stakeholders. The report analysis market dynamics, trends, challenges, and opportunities within the Voice Analytics industry.

The report involves analyzing the market at a macro level:

Market Sizing and Segmentation: Report collect data on the overall market size, including the revenue generated, and market share of different by Type (e.g., Cloud, On-Premises).

Industry Analysis: Report analyse the broader industry trends, such as government policies and regulations, technological advancements, consumer preferences, and market dynamics. This analysis helps in understanding the key drivers and challenges influencing the Voice Analytics market.

Regional Analysis: The report involves examining the Voice Analytics market at a regional or national level. Report analyses regional factors such as government incentives, infrastructure development, economic conditions, and consumer behaviour to identify variations and opportunities within different markets.

Market Projections: Report covers the gathered data and analysis to make future projections and forecasts for the Voice Analytics market. This may include estimating market growth rates, predicting market demand, and identifying emerging trends.

The report also involves a more granular approach to Voice Analytics:

Company Analysis: Report covers individual Voice Analytics players, suppliers, and other relevant industry players. This analysis includes studying their financial performance, market positioning, product portfolios, partnerships, and strategies.

Consumer Analysis: Report covers data on consumer behaviour, preferences, and attitudes towards Voice Analytics This may involve surveys, interviews, and analysis of consumer reviews and feedback from different by Application (Sentiment Analysis, Sales & Marketing).

Technology Analysis: Report covers specific technologies relevant to Voice Analytics. It assesses the current state, advancements, and potential future developments in Voice Analytics areas.

Competitive Landscape: By analyzing individual companies, suppliers, and consumers,

the report present insights into the competitive landscape of the Voice Analytics market. This analysis helps understand market share, competitive advantages, and potential areas for differentiation among industry players.

Market Validation: The report involves validating findings and projections through primary research, such as surveys, interviews, and focus groups.

Market Segmentation

Voice Analytics market is split by Type and by Application. For the period 2019-2030, the growth among segments provides accurate calculations and forecasts for consumption value by Type, and by Application in terms of value.

Market segment by Type

Cloud

On-Premises

Market segment by Application

Sentiment Analysis

Sales & Marketing

Risk & Fraud Detection

Call Monitoring

Others

Market segment by players, this report covers

Verint Systems

NICE

Avaya

ThoughtSpot

Uniphore

Calabrio

Talkdesk

RankMiner

VoiceBase

Beyond Verbal

Market segment by regions, regional analysis covers

North America (United States, Canada, and Mexico)

Europe (Germany, France, UK, Russia, Italy, and Rest of Europe)

Asia-Pacific (China, Japan, South Korea, India, Southeast Asia, Australia and Rest of Asia-Pacific)

South America (Brazil, Argentina and Rest of South America)

Middle East & Africa (Turkey, Saudi Arabia, UAE, Rest of Middle East & Africa)

The content of the study subjects, includes a total of 13 chapters:

Chapter 1, to describe Voice Analytics product scope, market overview, market estimation caveats and base year.

Chapter 2, to profile the top players of Voice Analytics, with revenue, gross margin and global market share of Voice Analytics from 2019 to 2024.

Chapter 3, the Voice Analytics competitive situation, revenue and global market share of top players are analyzed emphatically by landscape contrast.

Chapter 4 and 5, to segment the market size by Type and application, with consumption value and growth rate by Type, application, from 2019 to 2030.

Chapter 6, 7, 8, 9, and 10, to break the market size data at the country level, with revenue and market share for key countries in the world, from 2019 to 2024. and Voice Analytics market forecast, by regions, type and application, with consumption value, from 2025 to 2030.

Chapter 11, market dynamics, drivers, restraints, trends and Porters Five Forces analysis.

Chapter 12, the key raw materials and key suppliers, and industry chain of Voice Analytics.

Chapter 13, to describe Voice Analytics research findings and conclusion.

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