

# Global Virtual VoIP Service Supply, Demand and Key Producers, 2026-2032

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## Abstracts

The global Virtual VoIP Service market size is expected to reach \$ 3267 million by 2032, rising at a market growth of 6.5% CAGR during the forecast period (2026-2032). In 2025, global sales of Virtual VoIP Service industry-average gross margin of approximately 40%.

Virtual VoIP Service generally refer to software-based VoIP endpoints and control applications?desktop clients, mobile apps, and browser-based WebRTC/softphone interfaces?that enable dialing, answering, and call control on PCs, smartphones, or tablets without dedicated desk phones. These applications rely on Voice over Internet Protocol (VoIP) to convert voice into IP packets and transmit them over the internet or private IP networks, supporting voice and video calls, messaging, call-center operations, and virtual PBX functions for businesses. Commercially, they are typically sold as subscription-based or per-seat licensed cloud services, embedded into enterprise communications, remote-work tools, contact centers, and broader SaaS platforms.

The Virtual VoIP Service market has evolved into a core pillar of modern business communications, shifting enterprises away from legacy PBXs and fixed-line telephony toward software-based, cloud-delivered voice and collaboration tools. Providers increasingly bundle softphones, virtual PBX, messaging, and video into integrated UCaaS and contact-center platforms that support hybrid work, BYOD, and global distributed teams. Competition is intense, with traditional telcos, pure-play SaaS vendors, and CPaaS/API platforms all converging on similar value propositions, while differentiation is moving toward call analytics, AI-driven automation, security/compliance, and integration with CRM/ERP and workflow tools. As PSTN shutdowns progress and IP connectivity becomes ubiquitous, Virtual VoIP Software is no longer a niche ?cheap calling? solution but a strategic digital infrastructure layer embedded across verticals from SMEs to large multinationals.

This report studies the global Virtual VoIP Service demand, key companies, and key regions.

This report is a detailed and comprehensive analysis of the world market for Virtual VoIP Service, and provides market size (US\$ million) and Year-over-Year (YoY) growth, considering 2025 as the base year. This report explores demand trends and competition, as well as details the characteristics of Virtual VoIP Service that contribute to its increasing demand across many markets.

### **Highlights and key features of the study**

Global Virtual VoIP Service total market, 2021-2032, (USD Million)

Global Virtual VoIP Service total market by region & country, CAGR, 2021-2032, (USD Million)

U.S. VS China: Virtual VoIP Service total market, key domestic companies, and share, (USD Million)

Global Virtual VoIP Service revenue by player, revenue and market share 2021-2026, (USD Million)

Global Virtual VoIP Service total market by Type, CAGR, 2021-2032, (USD Million)

Global Virtual VoIP Service total market by Application, CAGR, 2021-2032, (USD Million)

This report profiles major players in the global Virtual VoIP Service market based on the following parameters - company overview, revenue, gross margin, product portfolio, geographical presence, and key developments. Key companies covered as a part of this study include Zoom, Rakuten Viber, Cisco, Microsoft, Mitel, RingCentral, Avaya, Twilio, Meta, 8x8, etc.

This report also provides key insights about market drivers, restraints, opportunities, new product launches or approvals.

Stakeholders would have ease in decision-making through various strategy matrices used in analyzing the world Virtual VoIP Service market

### **Detailed Segmentation:**

Each section contains quantitative market data including market by value (US\$ Millions), by player, by regions, by Type, and by Application. Data is given for the years 2021-2032 by year with 2025 as the base year, 2026 as the estimate year, and 2027-2032 as the forecast year.

Global Virtual VoIP Service Market, By Region:

United States

China

Europe

Japan

South Korea

ASEAN

India

Rest of World

#### Global Virtual VoIP Service Market, Segmentation by Type:

Android OS

iOS

Windows OS

Others

#### Global Virtual VoIP Service Market, Segmentation by Deployment:

On-premises

Cloud-base

#### Global Virtual VoIP Service Market, Segmentation by Endpoint:

Desktop

Mobile

#### Global Virtual VoIP Service Market, Segmentation by Application:

SMEs

Large Enterprises

Others

**Companies Profiled:**

Zoom

Rakuten Viber

Cisco

Microsoft

Mitel

RingCentral

Avaya

Twilio

Meta

8x8

Verizon

Enreach

GoTo

Vonage

Ooma

TextNow

Aircall

AVOXI

Dialpad

Sangoma Technologies

Dstny

NFON

Nextiva

Grasshopper

3CX

Google

Ziff Davis

OpenPhone

CounterPath (Alianza)

### Key Questions Answered

1. How big is the global Virtual VoIP Service market?
2. What is the demand of the global Virtual VoIP Service market?
3. What is the year over year growth of the global Virtual VoIP Service market?
4. What is the total value of the global Virtual VoIP Service market?
5. Who are the Major Players in the global Virtual VoIP Service market?
6. What are the growth factors driving the market demand?

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