

# Global Virtual Assistant Market 2018 by Manufacturers, Countries, Type and Application, Forecast to 2023

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# **Abstracts**

IVA is software driven assistant which uses artificial intelligence to model the human interaction to perform multiple tasks. IVA helps in managing connected cars, and homes and some of the leading examples of IVA are Google Assistant, Apple Siri, Microsoft's Cortana, and Amazon Echo.

# **SCOPE OF THE REPORT:**

This report studies the Virtual Assistant market status and outlook of Global and major regions, from angles of players, countries, product types and end industries; this report analyzes the top players in global market, and splits the Virtual Assistant market by product type and applications/end industries.

Growing trend of outsourcing, growing mobile workforce, increased focus on customer engagement are the factors that are driving the market for intelligent virtual assistants. Growing popularity of cloud applications, big data analytics and social media has changed the way businesses interact with customers. To add to the revenue and improve consumer satisfaction, organizations are revisiting consumer experience strategies. Digital Employee by Artificial Solutions is some strategies that are worked on for assisting the employees in achieving their sales targets. Other than adding to the enhancement of user experience, IVAs are meant to reduce customer service operational costs.

The global Virtual Assistant market is valued at xx million USD in 2017 and is expected to reach xx million USD by the end of 2023, growing at a CAGR of xx% between 2017 and 2023.



The Asia-Pacific will occupy for more market share in following years, especially in China, also fast growing India and Southeast Asia regions.

North America, especially The United States, will still play an important role which cannot be ignored. Any changes from United States might affect the development trend of Virtual Assistant.

Europe also play important roles in global market, with market size of xx million USD in 2017 and will be xx million USD in 2023, with a CAGR of xx%.

Market Segment by Companies, this report covers Oracle **Nuance Communications** Microsoft Inbenta Technologies Samsung Electronics Apple **IBM** Intel Google Amazon Market Segment by Regions, regional analysis covers

North America (United States, Canada and Mexico)

Europe (Germany, France, UK, Russia and Italy)



Asia-Pacific (China, Japan, Korea, India and Southeast Asia) South America (Brazil, Argentina, Colombia) Middle East and Africa (Saudi Arabia, UAE, Egypt, Nigeria and South Africa) Market Segment by Type, covers Speech Intelligent Speech Recognition Intelligent Market Segment by Applications, can be divided into BFSI Retail & Ecommerce Automotive Healthcare Others



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