

Global Unattended Payment Kiosk Supply, Demand and Key Producers, 2026-2032

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Abstracts

The global Unattended Payment Kiosk market size is expected to reach \$ 1335 million by 2032, rising at a market growth of 7.7% CAGR during the forecast period (2026-2032).

An unattended payment kiosk is a fixed self-service terminal that enables users to independently select goods or services, identify an account or reservation, review charges, make payments and receive transaction confirmation without direct assistance from a cashier. A typical system integrates a touchscreen, industrial computer, secure payment terminal, NFC or QR-code reader, card reader, barcode scanner, receipt printer, communications module and tamper-resistant enclosure. Advanced configurations may also incorporate banknote acceptance, cash recycling, coin handling, identity verification, passport scanning and card dispensing. The kiosk is designed for continuous operation in unattended or lightly supervised environments and is normally connected to a merchant POS system, payment gateway, acquiring bank, ordering platform or public-service database. In 2025, global sales of unattended payment kiosks reached 237,300 units, with an average selling price of \$3,300 per unit; the average gross profit margin for industry manufacturers ranged from 22% to 35%. The upstream segment of the unmanned payment kiosk industry chain primarily consists of suppliers of components such as touchscreens, industrial PCs, metal enclosures, bank card readers, NFC and QR code payment modules, receipt printers, barcode scanners, and cash acceptance/dispensing modules. The midstream segment comprises manufacturers of complete payment kiosks and system integrators responsible for equipment design, hardware assembly, payment function integration, software development, security certification, and installation and commissioning. The downstream segment mainly includes sectors such as retail and dining, parking facilities, public transportation, hospitals, hotels, cinemas, government public services,

and utility operators. In addition to the sale of complete units, manufacturers can generate recurring revenue through software licensing, system maintenance, remote device management, and component replacement and upgrade services.

Growth in the unmanned payment kiosk market is driven primarily by rising labor costs, recruitment challenges in the service sector, and the need for retail and food service businesses to boost per-employee productivity. Self-service kiosks shift repetitive tasks such as ordering, checkout, bill payment, ticketing, and registration to consumers, allowing staff to focus on restocking, customer service, and handling exceptional transactions, while also extending service hours and increasing processing capacity during peak periods. Secondly, the widespread adoption of contactless card payments, mobile wallets, and QR code payments has significantly lowered the barrier for consumers to use self-service equipment. Furthermore, sectors such as fast food, retail, parking, public transport, hospitality, and public services are increasingly digitizing their operations. Unmanned kiosks integrate with loyalty programs, coupon systems, digital menus, inventory management, ticketing, and back-end analytics platforms; beyond cost reduction, they can increase average transaction values through recommendations, upselling, and personalized interfaces. Features such as outdoor-ready hardware, cloud-based remote management, AI-powered product recognition, multilingual interaction, and identity verification are expanding the range of use cases. Market research identifies the adoption of contactless and mobile payments, labor cost control, government digitization, cloud connectivity, and AI integration as key growth drivers for the industry. Industry risks primarily stem from payment security issues, cyberattacks, card skimming, malware, physical vandalism, and personal data breaches. Because these kiosks operate in public or semi-public environments without constant staff supervision, they require robust security measures, including tamper-resistant enclosures, encrypted card reading, secure boot processes, OS lockdown, and anomaly detection for transactions. While PCI PTS certification mitigates risks at the hardware level, it does not replace the need for merchants to maintain comprehensive PCI DSS compliance across their networks, back-end systems, applications, and cardholder data environments. Additionally, high-end cash-handling, outdoor, and multifunctional units entail high initial procurement costs, alongside ongoing expenses for connectivity, payment processing, software subscriptions, on-site maintenance, and cash replenishment.

This report studies the global Unattended Payment Kiosk production, demand, key manufacturers, and key regions.

This report is a detailed and comprehensive analysis of the world market for Unattended

Payment Kiosk and provides market size (US\$ million) and Year-over-Year (YoY) Growth, considering 2025 as the base year. This report explores demand trends and competition, as well as details the characteristics of Unattended Payment Kiosk that contribute to its increasing demand across many markets.

Highlights and key features of the study

Global Unattended Payment Kiosk total production and demand, 2021-2032, (K Units)

Global Unattended Payment Kiosk total production value, 2021-2032, (USD Million)

Global Unattended Payment Kiosk production by region & country, production, value, CAGR, 2021-2032, (USD Million) & (K Units), (based on production site)

Global Unattended Payment Kiosk consumption by region & country, CAGR, 2021-2032 & (K Units)

U.S. VS China: Unattended Payment Kiosk domestic production, consumption, key domestic manufacturers and share

Global Unattended Payment Kiosk production by manufacturer, production, price, value and market share 2021-2026, (USD Million) & (K Units)

Global Unattended Payment Kiosk production by Type, production, value, CAGR, 2021-2032, (USD Million) & (K Units)

Global Unattended Payment Kiosk production by Application, production, value, CAGR, 2021-2032, (USD Million) & (K Units)

This report profiles key players in the global Unattended Payment Kiosk market based on the following parameters - company overview, production, value, price, gross margin, product portfolio, geographical presence, and key developments. Key companies covered as a part of this study include Diebold Nixdorf, NCR Voyix Corporation, Toshiba Global Commerce Solutions, GLORY, Posiflex Technology, Acrelec Group, GRG Banking Equipment, SKIDATA, ADVANTECH-AURES, KIOSK Information Systems, etc.

This report also provides key insights about market drivers, restraints, opportunities, new product launches or approvals.

Stakeholders would have ease in decision-making through various strategy matrices used in analyzing the World Unattended Payment Kiosk market

Detailed Segmentation:

Each section contains quantitative market data including market by value (US\$

Millions), volume (production, consumption) & (K Units) and average price (US\$/Unit) by manufacturer, by Type, and by Application. Data is given for the years 2021-2032 by year with 2025 as the base year, 2026 as the estimate year, and 2027-2032 as the forecast year.

Global Unattended Payment Kiosk Market, By Region:

United States

China

Europe

Japan

South Korea

ASEAN

India

Rest of World

Global Unattended Payment Kiosk Market, Segmentation by Type:

Floor-Standing

Wall-Mounted

Countertop Kiosks

Others

Global Unattended Payment Kiosk Market, Segmentation by Display Size:

Below 15 Inches

15-21.5 Inches

21.6-27 Inches

Above 27 Inches

Global Unattended Payment Kiosk Market, Segmentation by Connectivity:

Wired Ethernet Kiosks

Wi-Fi-Connected Kiosks

Cellular-Connected Kiosks

Others

Global Unattended Payment Kiosk Market, Segmentation by Application:

Medical Institution

Retail

Parking Lot

Others

Companies Profiled:

Diebold Nixdorf

NCR Voyix Corporation

Toshiba Global Commerce Solutions

GLORY

Posiflex Technology

Acrelec Group

GRG Banking Equipment

SKIDATA

ADVANTECH-AURES

KIOSK Information Systems

KIOSK Embedded Systems GmbH

Meridian Kiosks

Olea Kiosks

PARTTEAM & OEMKIOSKS

PARTNER TECH Europe GmbH

Key Questions Answered:

1. How big is the global Unattended Payment Kiosk market?
2. What is the demand of the global Unattended Payment Kiosk market?
3. What is the year over year growth of the global Unattended Payment Kiosk market?
4. What is the production and production value of the global Unattended Payment Kiosk market?
5. Who are the key producers in the global Unattended Payment Kiosk market?
6. What are the growth factors driving the market demand?

Contents

1 SUPPLY SUMMARY

- 1.1 Unattended Payment Kiosk Introduction
- 1.2 World Unattended Payment Kiosk Supply & Forecast
 - 1.2.1 World Unattended Payment Kiosk Production Value (2021 & 2025 & 2032)
 - 1.2.2 World Unattended Payment Kiosk Production (2021-2032)
 - 1.2.3 World Unattended Payment Kiosk Pricing Trends (2021-2032)
- 1.3 World Unattended Payment Kiosk Production by Region (Based on Production Site)
 - 1.3.1 World Unattended Payment Kiosk Production Value by Region (2021-2032)
 - 1.3.2 World Unattended Payment Kiosk Production by Region (2021-2032)
 - 1.3.3 World Unattended Payment Kiosk Average Price by Region (2021-2032)
 - 1.3.4 North America Unattended Payment Kiosk Production (2021-2032)
 - 1.3.5 Europe Unattended Payment Kiosk Production (2021-2032)
 - 1.3.6 China Unattended Payment Kiosk Production (2021-2032)
 - 1.3.7 Japan Unattended Payment Kiosk Production (2021-2032)
- 1.4 Market Drivers, Restraints and Trends
 - 1.4.1 Unattended Payment Kiosk Market Drivers
 - 1.4.2 Factors Affecting Demand
 - 1.4.3 Unattended Payment Kiosk Major Market Trends

2 DEMAND SUMMARY

- 2.1 World Unattended Payment Kiosk Demand (2021-2032)
- 2.2 World Unattended Payment Kiosk Consumption by Region
 - 2.2.1 World Unattended Payment Kiosk Consumption by Region (2021-2026)
 - 2.2.2 World Unattended Payment Kiosk Consumption Forecast by Region (2027-2032)
- 2.3 United States Unattended Payment Kiosk Consumption (2021-2032)
- 2.4 China Unattended Payment Kiosk Consumption (2021-2032)
- 2.5 Europe Unattended Payment Kiosk Consumption (2021-2032)
- 2.6 Japan Unattended Payment Kiosk Consumption (2021-2032)
- 2.7 South Korea Unattended Payment Kiosk Consumption (2021-2032)
- 2.8 ASEAN Unattended Payment Kiosk Consumption (2021-2032)
- 2.9 India Unattended Payment Kiosk Consumption (2021-2032)

3 WORLD MANUFACTURERS COMPETITIVE ANALYSIS

- 3.1 World Unattended Payment Kiosk Production Value by Manufacturer (2021-2026)

- 3.2 World Unattended Payment Kiosk Production by Manufacturer (2021-2026)
- 3.3 World Unattended Payment Kiosk Average Price by Manufacturer (2021-2026)
- 3.4 Unattended Payment Kiosk Company Evaluation Quadrant
- 3.5 Industry Rank and Concentration Rate (CR)
 - 3.5.1 Global Unattended Payment Kiosk Industry Rank of Major Manufacturers
 - 3.5.2 Global Concentration Ratios (CR4) for Unattended Payment Kiosk in 2025
 - 3.5.3 Global Concentration Ratios (CR8) for Unattended Payment Kiosk in 2025
- 3.6 Unattended Payment Kiosk Market: Overall Company Footprint Analysis
 - 3.6.1 Unattended Payment Kiosk Market: Region Footprint
 - 3.6.2 Unattended Payment Kiosk Market: Company Product Type Footprint
 - 3.6.3 Unattended Payment Kiosk Market: Company Product Application Footprint
- 3.7 Competitive Environment
 - 3.7.1 Historical Structure of the Industry
 - 3.7.2 Barriers of Market Entry
 - 3.7.3 Factors of Competition
- 3.8 New Entrant and Capacity Expansion Plans
- 3.9 Mergers, Acquisition, Agreements, and Collaborations

4 UNITED STATES VS CHINA VS REST OF THE WORLD

- 4.1 United States VS China: Unattended Payment Kiosk Production Value Comparison
 - 4.1.1 United States VS China: Unattended Payment Kiosk Production Value Comparison (2021 & 2025 & 2032)
 - 4.1.2 United States VS China: Unattended Payment Kiosk Production Value Market Share Comparison (2021 & 2025 & 2032)
- 4.2 United States VS China: Unattended Payment Kiosk Production Comparison
 - 4.2.1 United States VS China: Unattended Payment Kiosk Production Comparison (2021 & 2025 & 2032)
 - 4.2.2 United States VS China: Unattended Payment Kiosk Production Market Share Comparison (2021 & 2025 & 2032)
- 4.3 United States VS China: Unattended Payment Kiosk Consumption Comparison
 - 4.3.1 United States VS China: Unattended Payment Kiosk Consumption Comparison (2021 & 2025 & 2032)
 - 4.3.2 United States VS China: Unattended Payment Kiosk Consumption Market Share Comparison (2021 & 2025 & 2032)
- 4.4 United States Based Unattended Payment Kiosk Manufacturers and Market Share, 2021-2026
 - 4.4.1 United States Based Unattended Payment Kiosk Manufacturers, Headquarters and Production Site (States, Country)

4.4.2 United States Based Manufacturers Unattended Payment Kiosk Production Value (2021-2026)

4.4.3 United States Based Manufacturers Unattended Payment Kiosk Production (2021-2026)

4.5 China Based Unattended Payment Kiosk Manufacturers and Market Share

4.5.1 China Based Unattended Payment Kiosk Manufacturers, Headquarters and Production Site (Province, Country)

4.5.2 China Based Manufacturers Unattended Payment Kiosk Production Value (2021-2026)

4.5.3 China Based Manufacturers Unattended Payment Kiosk Production (2021-2026)

4.6 Rest of World Based Unattended Payment Kiosk Manufacturers and Market Share, 2021-2026

4.6.1 Rest of World Based Unattended Payment Kiosk Manufacturers, Headquarters and Production Site (State, Country)

4.6.2 Rest of World Based Manufacturers Unattended Payment Kiosk Production Value (2021-2026)

4.6.3 Rest of World Based Manufacturers Unattended Payment Kiosk Production (2021-2026)

5 MARKET ANALYSIS BY TYPE

5.1 World Unattended Payment Kiosk Market Size Overview by Type: 2021 VS 2025 VS 2032

5.2 Segment Introduction by Type

5.2.1 Floor-Standing

5.2.2 Wall-Mounted

5.2.3 Countertop Kiosks

5.2.4 Others

5.3 Market Segment by Type

5.3.1 World Unattended Payment Kiosk Production by Type (2021-2032)

5.3.2 World Unattended Payment Kiosk Production Value by Type (2021-2032)

5.3.3 World Unattended Payment Kiosk Average Price by Type (2021-2032)

6 MARKET ANALYSIS BY DISPLAY SIZE

6.1 World Unattended Payment Kiosk Market Size Overview by Display Size: 2021 VS 2025 VS 2032

6.2 Segment Introduction by Display Size

6.2.1 Below 15 Inches

6.2.2 15-21.5 Inches

6.2.3 21.6-27 Inches

6.2.4 Above 27 Inches

6.3 Market Segment by Display Size

6.3.1 World Unattended Payment Kiosk Production by Display Size (2021-2032)

6.3.2 World Unattended Payment Kiosk Production Value by Display Size (2021-2032)

6.3.3 World Unattended Payment Kiosk Average Price by Display Size (2021-2032)

7 MARKET ANALYSIS BY CONNECTIVITY

7.1 World Unattended Payment Kiosk Market Size Overview by Connectivity: 2021 VS 2025 VS 2032

7.2 Segment Introduction by Connectivity

7.2.1 Wired Ethernet Kiosks

7.2.2 Wi-Fi-Connected Kiosks

7.2.3 Cellular-Connected Kiosks

7.2.4 Others

7.3 Market Segment by Connectivity

7.3.1 World Unattended Payment Kiosk Production by Connectivity (2021-2032)

7.3.2 World Unattended Payment Kiosk Production Value by Connectivity (2021-2032)

7.3.3 World Unattended Payment Kiosk Average Price by Connectivity (2021-2032)

8 MARKET ANALYSIS BY APPLICATION

8.1 World Unattended Payment Kiosk Market Size Overview by Application: 2021 VS 2025 VS 2032

8.2 Segment Introduction by Application

8.2.1 Medical Institution

8.2.2 Retail

8.2.3 Parking Lot

8.2.4 Others

8.3 Market Segment by Application

8.3.1 World Unattended Payment Kiosk Production by Application (2021-2032)

8.3.2 World Unattended Payment Kiosk Production Value by Application (2021-2032)

8.3.3 World Unattended Payment Kiosk Average Price by Application (2021-2032)

9 COMPANY PROFILES

9.1 Diebold Nixdorf

- 9.1.1 Diebold Nixdorf Details
- 9.1.2 Diebold Nixdorf Major Business
- 9.1.3 Diebold Nixdorf Unattended Payment Kiosk Product and Services
- 9.1.4 Diebold Nixdorf Unattended Payment Kiosk Production, Price, Value, Gross Margin and Market Share (2021-2026)
- 9.1.5 Diebold Nixdorf Recent Developments/Updates
- 9.1.6 Diebold Nixdorf Competitive Strengths & Weaknesses
- 9.2 NCR Voyix Corporation
 - 9.2.1 NCR Voyix Corporation Details
 - 9.2.2 NCR Voyix Corporation Major Business
 - 9.2.3 NCR Voyix Corporation Unattended Payment Kiosk Product and Services
 - 9.2.4 NCR Voyix Corporation Unattended Payment Kiosk Production, Price, Value, Gross Margin and Market Share (2021-2026)
 - 9.2.5 NCR Voyix Corporation Recent Developments/Updates
 - 9.2.6 NCR Voyix Corporation Competitive Strengths & Weaknesses
- 9.3 Toshiba Global Commerce Solutions
 - 9.3.1 Toshiba Global Commerce Solutions Details
 - 9.3.2 Toshiba Global Commerce Solutions Major Business
 - 9.3.3 Toshiba Global Commerce Solutions Unattended Payment Kiosk Product and Services
 - 9.3.4 Toshiba Global Commerce Solutions Unattended Payment Kiosk Production, Price, Value, Gross Margin and Market Share (2021-2026)
 - 9.3.5 Toshiba Global Commerce Solutions Recent Developments/Updates
 - 9.3.6 Toshiba Global Commerce Solutions Competitive Strengths & Weaknesses
- 9.4 GLORY
 - 9.4.1 GLORY Details
 - 9.4.2 GLORY Major Business
 - 9.4.3 GLORY Unattended Payment Kiosk Product and Services
 - 9.4.4 GLORY Unattended Payment Kiosk Production, Price, Value, Gross Margin and Market Share (2021-2026)
 - 9.4.5 GLORY Recent Developments/Updates
 - 9.4.6 GLORY Competitive Strengths & Weaknesses
- 9.5 Posiflex Technology
 - 9.5.1 Posiflex Technology Details
 - 9.5.2 Posiflex Technology Major Business
 - 9.5.3 Posiflex Technology Unattended Payment Kiosk Product and Services
 - 9.5.4 Posiflex Technology Unattended Payment Kiosk Production, Price, Value, Gross Margin and Market Share (2021-2026)
 - 9.5.5 Posiflex Technology Recent Developments/Updates

9.5.6 Posiflex Technology Competitive Strengths & Weaknesses

9.6 Acrelec Group

9.6.1 Acrelec Group Details

9.6.2 Acrelec Group Major Business

9.6.3 Acrelec Group Unattended Payment Kiosk Product and Services

9.6.4 Acrelec Group Unattended Payment Kiosk Production, Price, Value, Gross Margin and Market Share (2021-2026)

9.6.5 Acrelec Group Recent Developments/Updates

9.6.6 Acrelec Group Competitive Strengths & Weaknesses

9.7 GRG Banking Equipment

9.7.1 GRG Banking Equipment Details

9.7.2 GRG Banking Equipment Major Business

9.7.3 GRG Banking Equipment Unattended Payment Kiosk Product and Services

9.7.4 GRG Banking Equipment Unattended Payment Kiosk Production, Price, Value, Gross Margin and Market Share (2021-2026)

9.7.5 GRG Banking Equipment Recent Developments/Updates

9.7.6 GRG Banking Equipment Competitive Strengths & Weaknesses

9.8 SKIDATA

9.8.1 SKIDATA Details

9.8.2 SKIDATA Major Business

9.8.3 SKIDATA Unattended Payment Kiosk Product and Services

9.8.4 SKIDATA Unattended Payment Kiosk Production, Price, Value, Gross Margin and Market Share (2021-2026)

9.8.5 SKIDATA Recent Developments/Updates

9.8.6 SKIDATA Competitive Strengths & Weaknesses

9.9 ADVANTECH-AURES

9.9.1 ADVANTECH-AURES Details

9.9.2 ADVANTECH-AURES Major Business

9.9.3 ADVANTECH-AURES Unattended Payment Kiosk Product and Services

9.9.4 ADVANTECH-AURES Unattended Payment Kiosk Production, Price, Value, Gross Margin and Market Share (2021-2026)

9.9.5 ADVANTECH-AURES Recent Developments/Updates

9.9.6 ADVANTECH-AURES Competitive Strengths & Weaknesses

9.10 KIOSK Information Systems

9.10.1 KIOSK Information Systems Details

9.10.2 KIOSK Information Systems Major Business

9.10.3 KIOSK Information Systems Unattended Payment Kiosk Product and Services

9.10.4 KIOSK Information Systems Unattended Payment Kiosk Production, Price, Value, Gross Margin and Market Share (2021-2026)

- 9.10.5 KIOSK Information Systems Recent Developments/Updates
- 9.10.6 KIOSK Information Systems Competitive Strengths & Weaknesses
- 9.11 KIOSK Embedded Systems GmbH
 - 9.11.1 KIOSK Embedded Systems GmbH Details
 - 9.11.2 KIOSK Embedded Systems GmbH Major Business
 - 9.11.3 KIOSK Embedded Systems GmbH Unattended Payment Kiosk Product and Services
 - 9.11.4 KIOSK Embedded Systems GmbH Unattended Payment Kiosk Production, Price, Value, Gross Margin and Market Share (2021-2026)
 - 9.11.5 KIOSK Embedded Systems GmbH Recent Developments/Updates
 - 9.11.6 KIOSK Embedded Systems GmbH Competitive Strengths & Weaknesses
- 9.12 Meridian Kiosks
 - 9.12.1 Meridian Kiosks Details
 - 9.12.2 Meridian Kiosks Major Business
 - 9.12.3 Meridian Kiosks Unattended Payment Kiosk Product and Services
 - 9.12.4 Meridian Kiosks Unattended Payment Kiosk Production, Price, Value, Gross Margin and Market Share (2021-2026)
 - 9.12.5 Meridian Kiosks Recent Developments/Updates
 - 9.12.6 Meridian Kiosks Competitive Strengths & Weaknesses
- 9.13 Olea Kiosks
 - 9.13.1 Olea Kiosks Details
 - 9.13.2 Olea Kiosks Major Business
 - 9.13.3 Olea Kiosks Unattended Payment Kiosk Product and Services
 - 9.13.4 Olea Kiosks Unattended Payment Kiosk Production, Price, Value, Gross Margin and Market Share (2021-2026)
 - 9.13.5 Olea Kiosks Recent Developments/Updates
 - 9.13.6 Olea Kiosks Competitive Strengths & Weaknesses
- 9.14 PARTTEAM & OEMKIOSKS
 - 9.14.1 PARTTEAM & OEMKIOSKS Details
 - 9.14.2 PARTTEAM & OEMKIOSKS Major Business
 - 9.14.3 PARTTEAM & OEMKIOSKS Unattended Payment Kiosk Product and Services
 - 9.14.4 PARTTEAM & OEMKIOSKS Unattended Payment Kiosk Production, Price, Value, Gross Margin and Market Share (2021-2026)
 - 9.14.5 PARTTEAM & OEMKIOSKS Recent Developments/Updates
 - 9.14.6 PARTTEAM & OEMKIOSKS Competitive Strengths & Weaknesses
- 9.15 PARTNER TECH Europe GmbH
 - 9.15.1 PARTNER TECH Europe GmbH Details
 - 9.15.2 PARTNER TECH Europe GmbH Major Business
 - 9.15.3 PARTNER TECH Europe GmbH Unattended Payment Kiosk Product and

Services

9.15.4 PARTNER TECH Europe GmbH Unattended Payment Kiosk Production, Price, Value, Gross Margin and Market Share (2021-2026)

9.15.5 PARTNER TECH Europe GmbH Recent Developments/Updates

9.15.6 PARTNER TECH Europe GmbH Competitive Strengths & Weaknesses

10 INDUSTRY CHAIN ANALYSIS

10.1 Unattended Payment Kiosk Industry Chain

10.2 Unattended Payment Kiosk Upstream Analysis

10.2.1 Unattended Payment Kiosk Core Raw Materials

10.2.2 Main Manufacturers of Unattended Payment Kiosk Core Raw Materials

10.3 Midstream Analysis

10.4 Downstream Analysis

10.5 Unattended Payment Kiosk Production Mode

10.6 Unattended Payment Kiosk Procurement Model

10.7 Unattended Payment Kiosk Industry Sales Model and Sales Channels

10.7.1 Unattended Payment Kiosk Sales Model

10.7.2 Unattended Payment Kiosk Typical Distributors

11 RESEARCH FINDINGS AND CONCLUSION

12 APPENDIX

12.1 Methodology

12.2 Research Process and Data Source

12.3 Disclaimer

List Of Tables

LIST OF TABLES

Table 1. World Unattended Payment Kiosk Production Value by Region (2021, 2025 and 2032) & (USD Million)

Table 2. World Unattended Payment Kiosk Production Value by Region (2021-2026) & (USD Million)

Table 3. World Unattended Payment Kiosk Production Value by Region (2027-2032) & (USD Million)

Table 4. World Unattended Payment Kiosk Production Value Market Share by Region (2021-2026)

Table 5. World Unattended Payment Kiosk Production Value Market Share by Region (2027-2032)

Table 6. World Unattended Payment Kiosk Production by Region (2021-2026) & (K Units)

Table 7. World Unattended Payment Kiosk Production by Region (2027-2032) & (K Units)

Table 8. World Unattended Payment Kiosk Production Market Share by Region (2021-2026)

Table 9. World Unattended Payment Kiosk Production Market Share by Region (2027-2032)

Table 10. World Unattended Payment Kiosk Average Price by Region (2021-2026) & (US\$/Unit)

Table 11. World Unattended Payment Kiosk Average Price by Region (2027-2032) & (US\$/Unit)

Table 12. Unattended Payment Kiosk Major Market Trends

Table 13. World Unattended Payment Kiosk Consumption Growth Rate Forecast by Region (2021 & 2025 & 2032) & (K Units)

Table 14. World Unattended Payment Kiosk Consumption by Region (2021-2026) & (K Units)

Table 15. World Unattended Payment Kiosk Consumption Forecast by Region (2027-2032) & (K Units)

Table 16. World Unattended Payment Kiosk Production Value by Manufacturer (2021-2026) & (USD Million)

Table 17. Production Value Market Share of Key Unattended Payment Kiosk Producers in 2025

Table 18. World Unattended Payment Kiosk Production by Manufacturer (2021-2026) & (K Units)

Table 19. Production Market Share of Key Unattended Payment Kiosk Producers in 2025

Table 20. World Unattended Payment Kiosk Average Price by Manufacturer (2021-2026) & (US\$/Unit)

Table 21. Global Unattended Payment Kiosk Company Evaluation Quadrant

Table 22. World Unattended Payment Kiosk Industry Rank of Major Manufacturers, Based on Production Value in 2025

Table 23. Head Office and Unattended Payment Kiosk Production Site of Key Manufacturer

Table 24. Unattended Payment Kiosk Market: Company Product Type Footprint

Table 25. Unattended Payment Kiosk Market: Company Product Application Footprint

Table 26. Unattended Payment Kiosk Competitive Factors

Table 27. Unattended Payment Kiosk New Entrant and Capacity Expansion Plans

Table 28. Unattended Payment Kiosk Mergers & Acquisitions Activity

Table 29. United States VS China Unattended Payment Kiosk Production Value Comparison, (2021 & 2025 & 2032) & (USD Million)

Table 30. United States VS China Unattended Payment Kiosk Production Comparison, (2021 & 2025 & 2032) & (K Units)

Table 31. United States VS China Unattended Payment Kiosk Consumption Comparison, (2021 & 2025 & 2032) & (K Units)

Table 32. United States Based Unattended Payment Kiosk Manufacturers, Headquarters and Production Site (States, Country)

Table 33. United States Based Manufacturers Unattended Payment Kiosk Production Value, (2021-2026) & (USD Million)

Table 34. United States Based Manufacturers Unattended Payment Kiosk Production Value Market Share (2021-2026)

Table 35. United States Based Manufacturers Unattended Payment Kiosk Production (2021-2026) & (K Units)

Table 36. United States Based Manufacturers Unattended Payment Kiosk Production Market Share (2021-2026)

Table 37. China Based Unattended Payment Kiosk Manufacturers, Headquarters and Production Site (Province, Country)

Table 38. China Based Manufacturers Unattended Payment Kiosk Production Value, (2021-2026) & (USD Million)

Table 39. China Based Manufacturers Unattended Payment Kiosk Production Value Market Share (2021-2026)

Table 40. China Based Manufacturers Unattended Payment Kiosk Production, (2021-2026) & (K Units)

Table 41. China Based Manufacturers Unattended Payment Kiosk Production Market

Share (2021-2026)

Table 42. Rest of World Based Unattended Payment Kiosk Manufacturers, Headquarters and Production Site (State, Country)

Table 43. Rest of World Based Manufacturers Unattended Payment Kiosk Production Value, (2021-2026) & (USD Million)

Table 44. Rest of World Based Manufacturers Unattended Payment Kiosk Production Value Market Share (2021-2026)

Table 45. Rest of World Based Manufacturers Unattended Payment Kiosk Production, (2021-2026) & (K Units)

Table 46. Rest of World Based Manufacturers Unattended Payment Kiosk Production Market Share (2021-2026)

Table 47. World Unattended Payment Kiosk Production Value by Type, (USD Million), 2021 & 2025 & 2032

Table 48. World Unattended Payment Kiosk Production by Type (2021-2026) & (K Units)

Table 49. World Unattended Payment Kiosk Production by Type (2027-2032) & (K Units)

Table 50. World Unattended Payment Kiosk Production Value by Type (2021-2026) & (USD Million)

Table 51. World Unattended Payment Kiosk Production Value by Type (2027-2032) & (USD Million)

Table 52. World Unattended Payment Kiosk Average Price by Type (2021-2026) & (US\$/Unit)

Table 53. World Unattended Payment Kiosk Average Price by Type (2027-2032) & (US\$/Unit)

Table 54. World Unattended Payment Kiosk Production Value by Display Size, (USD Million), 2021 & 2025 & 2032

Table 55. World Unattended Payment Kiosk Production by Display Size (2021-2026) & (K Units)

Table 56. World Unattended Payment Kiosk Production by Display Size (2027-2032) & (K Units)

Table 57. World Unattended Payment Kiosk Production Value by Display Size (2021-2026) & (USD Million)

Table 58. World Unattended Payment Kiosk Production Value by Display Size (2027-2032) & (USD Million)

Table 59. World Unattended Payment Kiosk Average Price by Display Size (2021-2026) & (US\$/Unit)

Table 60. World Unattended Payment Kiosk Average Price by Display Size (2027-2032) & (US\$/Unit)

Table 61. World Unattended Payment Kiosk Production Value by Connectivity, (USD Million), 2021 & 2025 & 2032

Table 62. World Unattended Payment Kiosk Production by Connectivity (2021-2026) & (K Units)

Table 63. World Unattended Payment Kiosk Production by Connectivity (2027-2032) & (K Units)

Table 64. World Unattended Payment Kiosk Production Value by Connectivity (2021-2026) & (USD Million)

Table 65. World Unattended Payment Kiosk Production Value by Connectivity (2027-2032) & (USD Million)

Table 66. World Unattended Payment Kiosk Average Price by Connectivity (2021-2026) & (US\$/Unit)

Table 67. World Unattended Payment Kiosk Average Price by Connectivity (2027-2032) & (US\$/Unit)

Table 68. World Unattended Payment Kiosk Production Value by Application, (USD Million), 2021 & 2025 & 2032

Table 69. World Unattended Payment Kiosk Production by Application (2021-2026) & (K Units)

Table 70. World Unattended Payment Kiosk Production by Application (2027-2032) & (K Units)

Table 71. World Unattended Payment Kiosk Production Value by Application (2021-2026) & (USD Million)

Table 72. World Unattended Payment Kiosk Production Value by Application (2027-2032) & (USD Million)

Table 73. World Unattended Payment Kiosk Average Price by Application (2021-2026) & (US\$/Unit)

Table 74. World Unattended Payment Kiosk Average Price by Application (2027-2032) & (US\$/Unit)

Table 75. Diebold Nixdorf Basic Information, Manufacturing Base and Competitors

Table 76. Diebold Nixdorf Major Business

Table 77. Diebold Nixdorf Unattended Payment Kiosk Product and Services

Table 78. Diebold Nixdorf Unattended Payment Kiosk Production (K Units), Price (US\$/Unit), Production Value (USD Million), Gross Margin and Market Share (2021-2026)

Table 79. Diebold Nixdorf Recent Developments/Updates

Table 80. Diebold Nixdorf Competitive Strengths & Weaknesses

Table 81. NCR Voyix Corporation Basic Information, Manufacturing Base and Competitors

Table 82. NCR Voyix Corporation Major Business

Table 83. NCR Voyix Corporation Unattended Payment Kiosk Product and Services

Table 84. NCR Voyix Corporation Unattended Payment Kiosk Production (K Units), Price (US\$/Unit), Production Value (USD Million), Gross Margin and Market Share (2021-2026)

Table 85. NCR Voyix Corporation Recent Developments/Updates

Table 86. NCR Voyix Corporation Competitive Strengths & Weaknesses

Table 87. Toshiba Global Commerce Solutions Basic Information, Manufacturing Base and Competitors

Table 88. Toshiba Global Commerce Solutions Major Business

Table 89. Toshiba Global Commerce Solutions Unattended Payment Kiosk Product and Services

Table 90. Toshiba Global Commerce Solutions Unattended Payment Kiosk Production (K Units), Price (US\$/Unit), Production Value (USD Million), Gross Margin and Market Share (2021-2026)

Table 91. Toshiba Global Commerce Solutions Recent Developments/Updates

Table 92. Toshiba Global Commerce Solutions Competitive Strengths & Weaknesses

Table 93. GLORY Basic Information, Manufacturing Base and Competitors

Table 94. GLORY Major Business

Table 95. GLORY Unattended Payment Kiosk Product and Services

Table 96. GLORY Unattended Payment Kiosk Production (K Units), Price (US\$/Unit), Production Value (USD Million), Gross Margin and Market Share (2021-2026)

Table 97. GLORY Recent Developments/Updates

Table 98. GLORY Competitive Strengths & Weaknesses

Table 99. Posiflex Technology Basic Information, Manufacturing Base and Competitors

Table 100. Posiflex Technology Major Business

Table 101. Posiflex Technology Unattended Payment Kiosk Product and Services

Table 102. Posiflex Technology Unattended Payment Kiosk Production (K Units), Price (US\$/Unit), Production Value (USD Million), Gross Margin and Market Share (2021-2026)

Table 103. Posiflex Technology Recent Developments/Updates

Table 104. Posiflex Technology Competitive Strengths & Weaknesses

Table 105. Acrelec Group Basic Information, Manufacturing Base and Competitors

Table 106. Acrelec Group Major Business

Table 107. Acrelec Group Unattended Payment Kiosk Product and Services

Table 108. Acrelec Group Unattended Payment Kiosk Production (K Units), Price (US\$/Unit), Production Value (USD Million), Gross Margin and Market Share (2021-2026)

Table 109. Acrelec Group Recent Developments/Updates

Table 110. Acrelec Group Competitive Strengths & Weaknesses

Table 111. GRG Banking Equipment Basic Information, Manufacturing Base and Competitors

Table 112. GRG Banking Equipment Major Business

Table 113. GRG Banking Equipment Unattended Payment Kiosk Product and Services

Table 114. GRG Banking Equipment Unattended Payment Kiosk Production (K Units), Price (US\$/Unit), Production Value (USD Million), Gross Margin and Market Share (2021-2026)

Table 115. GRG Banking Equipment Recent Developments/Updates

Table 116. GRG Banking Equipment Competitive Strengths & Weaknesses

Table 117. SKIDATA Basic Information, Manufacturing Base and Competitors

Table 118. SKIDATA Major Business

Table 119. SKIDATA Unattended Payment Kiosk Product and Services

Table 120. SKIDATA Unattended Payment Kiosk Production (K Units), Price (US\$/Unit), Production Value (USD Million), Gross Margin and Market Share (2021-2026)

Table 121. SKIDATA Recent Developments/Updates

Table 122. SKIDATA Competitive Strengths & Weaknesses

Table 123. ADVANTECH-AURES Basic Information, Manufacturing Base and Competitors

Table 124. ADVANTECH-AURES Major Business

Table 125. ADVANTECH-AURES Unattended Payment Kiosk Product and Services

Table 126. ADVANTECH-AURES Unattended Payment Kiosk Production (K Units), Price (US\$/Unit), Production Value (USD Million), Gross Margin and Market Share (2021-2026)

Table 127. ADVANTECH-AURES Recent Developments/Updates

Table 128. ADVANTECH-AURES Competitive Strengths & Weaknesses

Table 129. KIOSK Information Systems Basic Information, Manufacturing Base and Competitors

Table 130. KIOSK Information Systems Major Business

Table 131. KIOSK Information Systems Unattended Payment Kiosk Product and Services

Table 132. KIOSK Information Systems Unattended Payment Kiosk Production (K Units), Price (US\$/Unit), Production Value (USD Million), Gross Margin and Market Share (2021-2026)

Table 133. KIOSK Information Systems Recent Developments/Updates

Table 134. KIOSK Information Systems Competitive Strengths & Weaknesses

Table 135. KIOSK Embedded Systems GmbH Basic Information, Manufacturing Base and Competitors

Table 136. KIOSK Embedded Systems GmbH Major Business

Table 137. KIOSK Embedded Systems GmbH Unattended Payment Kiosk Product and

Services

Table 138. KIOSK Embedded Systems GmbH Unattended Payment Kiosk Production (K Units), Price (US\$/Unit), Production Value (USD Million), Gross Margin and Market Share (2021-2026)

Table 139. KIOSK Embedded Systems GmbH Recent Developments/Updates

Table 140. KIOSK Embedded Systems GmbH Competitive Strengths & Weaknesses

Table 141. Meridian Kiosks Basic Information, Manufacturing Base and Competitors

Table 142. Meridian Kiosks Major Business

Table 143. Meridian Kiosks Unattended Payment Kiosk Product and Services

Table 144. Meridian Kiosks Unattended Payment Kiosk Production (K Units), Price (US\$/Unit), Production Value (USD Million), Gross Margin and Market Share (2021-2026)

Table 145. Meridian Kiosks Recent Developments/Updates

Table 146. Meridian Kiosks Competitive Strengths & Weaknesses

Table 147. Olea Kiosks Basic Information, Manufacturing Base and Competitors

Table 148. Olea Kiosks Major Business

Table 149. Olea Kiosks Unattended Payment Kiosk Product and Services

Table 150. Olea Kiosks Unattended Payment Kiosk Production (K Units), Price (US\$/Unit), Production Value (USD Million), Gross Margin and Market Share (2021-2026)

Table 151. Olea Kiosks Recent Developments/Updates

Table 152. Olea Kiosks Competitive Strengths & Weaknesses

Table 153. PARTTEAM & OEMKIOSKS Basic Information, Manufacturing Base and Competitors

Table 154. PARTTEAM & OEMKIOSKS Major Business

Table 155. PARTTEAM & OEMKIOSKS Unattended Payment Kiosk Product and Services

Table 156. PARTTEAM & OEMKIOSKS Unattended Payment Kiosk Production (K Units), Price (US\$/Unit), Production Value (USD Million), Gross Margin and Market Share (2021-2026)

Table 157. PARTTEAM & OEMKIOSKS Recent Developments/Updates

Table 158. PARTTEAM & OEMKIOSKS Competitive Strengths & Weaknesses

Table 159. PARTNER TECH Europe GmbH Basic Information, Manufacturing Base and Competitors

Table 160. PARTNER TECH Europe GmbH Major Business

Table 161. PARTNER TECH Europe GmbH Unattended Payment Kiosk Product and Services

Table 162. PARTNER TECH Europe GmbH Unattended Payment Kiosk Production (K Units), Price (US\$/Unit), Production Value (USD Million), Gross Margin and Market

Share (2021-2026)

Table 163. PARTNER TECH Europe GmbH Recent Developments/Updates

Table 164. PARTNER TECH Europe GmbH Competitive Strengths & Weaknesses

Table 165. Global Key Players of Unattended Payment Kiosk Upstream (Raw Materials)

Table 166. Global Unattended Payment Kiosk Typical Customers

Table 167. Unattended Payment Kiosk Typical Distributors

List Of Figures

LIST OF FIGURES

Figure 1. Unattended Payment Kiosk Picture

Figure 2. World Unattended Payment Kiosk Production Value: 2021 & 2025 & 2032, (USD Million)

Figure 3. World Unattended Payment Kiosk Production Value and Forecast (2021-2032) & (USD Million)

Figure 4. World Unattended Payment Kiosk Production (2021-2032) & (K Units)

Figure 5. World Unattended Payment Kiosk Average Price (2021-2032) & (US\$/Unit)

Figure 6. World Unattended Payment Kiosk Production Value Market Share by Region (2021-2032)

Figure 7. World Unattended Payment Kiosk Production Market Share by Region (2021-2032)

Figure 8. North America Unattended Payment Kiosk Production (2021-2032) & (K Units)

Figure 9. Europe Unattended Payment Kiosk Production (2021-2032) & (K Units)

Figure 10. China Unattended Payment Kiosk Production (2021-2032) & (K Units)

Figure 11. Japan Unattended Payment Kiosk Production (2021-2032) & (K Units)

Figure 12. Unattended Payment Kiosk Market Drivers

Figure 13. Factors Affecting Demand

Figure 14. World Unattended Payment Kiosk Consumption (2021-2032) & (K Units)

Figure 15. World Unattended Payment Kiosk Consumption Market Share by Region (2021-2032)

Figure 16. United States Unattended Payment Kiosk Consumption (2021-2032) & (K Units)

Figure 17. China Unattended Payment Kiosk Consumption (2021-2032) & (K Units)

Figure 18. Europe Unattended Payment Kiosk Consumption (2021-2032) & (K Units)

Figure 19. Japan Unattended Payment Kiosk Consumption (2021-2032) & (K Units)

Figure 20. South Korea Unattended Payment Kiosk Consumption (2021-2032) & (K Units)

Figure 21. ASEAN Unattended Payment Kiosk Consumption (2021-2032) & (K Units)

Figure 22. India Unattended Payment Kiosk Consumption (2021-2032) & (K Units)

Figure 23. Producer Shipments of Unattended Payment Kiosk by Manufacturer Revenue (\$MM) and Market Share (%): 2025

Figure 24. Global Four-firm Concentration Ratios (CR4) for Unattended Payment Kiosk Markets in 2025

Figure 25. Global Four-firm Concentration Ratios (CR8) for Unattended Payment Kiosk Markets in 2025

Figure 26. United States VS China: Unattended Payment Kiosk Production Value Market Share Comparison (2021 & 2025 & 2032)

Figure 27. United States VS China: Unattended Payment Kiosk Production Market Share Comparison (2021 & 2025 & 2032)

Figure 28. United States VS China: Unattended Payment Kiosk Consumption Market Share Comparison (2021 & 2025 & 2032)

Figure 29. United States Based Manufacturers Unattended Payment Kiosk Production Market Share 2025

Figure 30. China Based Manufacturers Unattended Payment Kiosk Production Market Share 2025

Figure 31. Rest of World Based Manufacturers Unattended Payment Kiosk Production Market Share 2025

Figure 32. World Unattended Payment Kiosk Production Value by Type, (USD Million), 2021 & 2025 & 2032

Figure 33. World Unattended Payment Kiosk Production Value Market Share by Type in 2025

Figure 34. Floor-Standing

Figure 35. Wall-Mounted

Figure 36. Countertop Kiosks

Figure 37. Others

Figure 38. World Unattended Payment Kiosk Production Market Share by Type (2021-2032)

Figure 39. World Unattended Payment Kiosk Production Value Market Share by Type (2021-2032)

Figure 40. World Unattended Payment Kiosk Average Price by Type (2021-2032) & (US\$/Unit)

Figure 41. World Unattended Payment Kiosk Production Value by Display Size, (USD Million), 2021 & 2025 & 2032

Figure 42. World Unattended Payment Kiosk Production Value Market Share by Display Size in 2025

Figure 43. Below 15 Inches

Figure 44. 15-21.5 Inches

Figure 45. 21.6-27 Inches

Figure 46. Above 27 Inches

Figure 47. World Unattended Payment Kiosk Production Market Share by Display Size (2021-2032)

Figure 48. World Unattended Payment Kiosk Production Value Market Share by Display Size (2021-2032)

Figure 49. World Unattended Payment Kiosk Average Price by Display Size

(2021-2032) & (US\$/Unit)

Figure 50. World Unattended Payment Kiosk Production Value by Connectivity, (USD Million), 2021 & 2025 & 2032

Figure 51. World Unattended Payment Kiosk Production Value Market Share by Connectivity in 2025

Figure 52. Wired Ethernet Kiosks

Figure 53. Wi-Fi-Connected Kiosks

Figure 54. Cellular-Connected Kiosks

Figure 55. Others

Figure 56. World Unattended Payment Kiosk Production Market Share by Connectivity (2021-2032)

Figure 57. World Unattended Payment Kiosk Production Value Market Share by Connectivity (2021-2032)

Figure 58. World Unattended Payment Kiosk Average Price by Connectivity (2021-2032) & (US\$/Unit)

Figure 59. World Unattended Payment Kiosk Production Value by Application, (USD Million), 2021 & 2025 & 2032

Figure 60. World Unattended Payment Kiosk Production Value Market Share by Application in 2025

Figure 61. Medical Institution

Figure 62. Retail

Figure 63. Parking Lot

Figure 64. Others

Figure 65. World Unattended Payment Kiosk Production Market Share by Application (2021-2032)

Figure 66. World Unattended Payment Kiosk Production Value Market Share by Application (2021-2032)

Figure 67. World Unattended Payment Kiosk Average Price by Application (2021-2032) & (US\$/Unit)

Figure 68. Unattended Payment Kiosk Industry Chain

Figure 69. Unattended Payment Kiosk Procurement Model

Figure 70. Unattended Payment Kiosk Sales Model

Figure 71. Unattended Payment Kiosk Sales Channels, Direct Sales, and Distribution

Figure 72. Methodology

Figure 73. Research Process and Data Source

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