

# Global Smart Locker Software Supply, Demand and Key Producers, 2026-2032

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## Abstracts

The global Smart Locker Software market size is expected to reach \$ 2387 million by 2032, rising at a market growth of 7.2% CAGR during the forecast period (2026-2032).

Smart Locker Software refers to the software platform, cloud service, embedded locker-side application, user app, administrator portal, API/SDK layer, access-control module, notification engine, analytics dashboard and remote operations system used to manage connected locker networks. It enables smart parcel lockers, workplace lockers, asset lockers, IT device lockers, campus mailroom lockers, retail pickup lockers and self-service storage lockers to operate as secure, traceable and digitally integrated storage or handover nodes.

Based on our research, Smart Locker Software should be viewed as an IoT workflow platform rather than a simple locker-control application. The software connects physical locker banks with identity systems, mobile users, administrators, couriers, property systems, workplace tools, e-commerce platforms, WMS/TMS systems and access-control infrastructure. Its value lies in making lockers remotely manageable, dynamically assignable, auditable and integrated into enterprise or consumer workflows. The narrow market scope should include SaaS subscriptions, software licenses, cloud management platforms, APIs, mobile apps, embedded control software, software maintenance and implementation services. It should not directly include the full value of metal locker cabinets, courier delivery revenue, property service fees or installation-only projects. This boundary is critical because most smart locker systems are sold as bundled hardware-software-service packages.

From the supply side, the global market is structured around several application clusters. North America is strong in multifamily package lockers, campus mailroom

automation, enterprise asset lockers and order-pickup lockers. Europe has a particularly active base of workplace locker SaaS vendors, parcel locker software providers, open-network parcel station platforms, electronic-lock software providers and access-control integration specialists. China's market is shaped by platform operators and smart terminal solution providers that embed locker software into courier cabinets, community pickup networks and smart-city infrastructure. The broad vendor universe is therefore much larger than the core formal supplier list. Many visible companies are hardware manufacturers, lock suppliers, installation partners or local integrators, while the core software market should focus on companies that own reusable management platforms, APIs, mobile applications and operating systems for smart locker networks.

Demand growth is driven by four major use cases. Parcel and package lockers continue to benefit from e-commerce parcel growth, failed-delivery reduction and pressure on mailroom labor. Workplace lockers are being reshaped by hybrid work, hot-desking and flexible storage policies. Asset lockers are expanding in IT, healthcare, warehousing, public safety and industrial operations, where accountability and auditability are essential. Retailers, grocery chains, foodservice operators and pharmacies are adopting click-and-collect, BOPIS, returns and temperature-controlled pickup workflows to improve fulfillment efficiency. Across these use cases, software value is moving from basic locker opening to full workflow orchestration, making integrations, analytics, remote support and data security increasingly important buying criteria.

From a product-roadmap perspective, the market is moving toward cloud-native platforms, mobile credentials, configurable workflows, open APIs, real-time monitoring, remote diagnostics, data analytics and multi-site administration. Earlier systems were often local-controller-based and focused on PIN, barcode or card access. Newer platforms must support enterprise security expectations, role-based access, audit trails, uptime commitments, integration with third-party systems and continuous software updates. As customer requirements expand from parcel management into workplace experience, asset control, campus logistics and retail fulfillment, vendors with stronger software architecture, integration ecosystems and recurring-revenue models are likely to gain share.

This report studies the global Smart Locker Software demand, key companies, and key regions.

This report is a detailed and comprehensive analysis of the world market for Smart Locker Software, and provides market size (US\$ million) and Year-over-Year (YoY) growth, considering 2025 as the base year. This report explores demand trends and

competition, as well as details the characteristics of Smart Locker Software that contribute to its increasing demand across many markets.

Highlights and key features of the study

Global Smart Locker Software total market, 2021-2032, (USD Million)

Global Smart Locker Software total market by region & country, CAGR, 2021-2032, (USD Million)

U.S. VS China: Smart Locker Software total market, key domestic companies, and share, (USD Million)

Global Smart Locker Software revenue by player, revenue and market share 2021-2026, (USD Million)

Global Smart Locker Software total market by Type, CAGR, 2021-2032, (USD Million)

Global Smart Locker Software total market by Application, CAGR, 2021-2032, (USD Million)

This report profiles major players in the global Smart Locker Software market based on the following parameters - company overview, revenue, gross margin, product portfolio, geographical presence, and key developments. Key companies covered as a part of this study include Quadient S.A., ASSA ABLOY, InPost S.A., Vecos Europe B.V., KEBA Group AG, Bloq.it, Cleveron AS, SwipBox A/S, Gantner, Pitney Bowes Inc., etc.

This report also provides key insights about market drivers, restraints, opportunities, new product launches or approvals.

Stakeholders would have ease in decision-making through various strategy matrices used in analyzing the world Smart Locker Software market

Detailed Segmentation:

Each section contains quantitative market data including market by value (US\$ Millions), by player, by regions, by Type, and by Application. Data is given for the years 2021-2032 by year with 2025 as the base year, 2026 as the estimate year, and 2027-2032 as the forecast year.

Global Smart Locker Software Market, By Region:

United States

China

Europe

Japan

South Korea

ASEAN

India

Rest of World

#### Global Smart Locker Software Market, Segmentation by Type:

RFID Card Authentication Software

Biometrics

Others

#### Global Smart Locker Software Market, Segmentation by Deployment Methods:

Cloud-based

On-premise

#### Global Smart Locker Software Market, Segmentation by Business Models:

To B Enterprise-Grade Custom Management Software

To C Public Service-Oriented Operational Software

Other

## Global Smart Locker Software Market, Segmentation by Application:

Logistics and Express Delivery Industry

Retail and FMCG Industry

Education Industry

Others

## Companies Profiled:

Quadient S.A.

ASSA ABLOY

InPost S.A.

Vecos Europe B.V.

KEBA Group AG

Bloq.it

Cleveron AS

SwipBox A/S

Gantner

Pitney Bowes Inc.

Smiota Inc.

Apex Supply Chain Technologies

Real Time Networks

Hive Box Technology

Shenzhen Zhilai Sci and Tech

Keynius B.V.

eLocker Ltd.

Digilock

LocknCharge

Bringme NV

StrongPoint ASA

TZ Limited

Metra entering

Cainiao Group

### Key Questions Answered

1. How big is the global Smart Locker Software market?
2. What is the demand of the global Smart Locker Software market?
3. What is the year over year growth of the global Smart Locker Software market?
4. What is the total value of the global Smart Locker Software market?
5. Who are the Major Players in the global Smart Locker Software market?
6. What are the growth factors driving the market demand?

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