

Global Smart Elderly Care Community Platform Supply, Demand and Key Producers, 2026-2032

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Abstracts

The global Smart Elderly Care Community Platform market size is expected to reach \$ 23008 million by 2032, rising at a market growth of 11.8% CAGR during the forecast period (2026-2032).

The smart elderly care community platform refers to the use of advanced technologies such as the Internet of Things, artificial intelligence and big data to create a comprehensive digital platform that provides services such as health monitoring, life assistance, emergency response, social interaction and personalized care. By connecting smart devices, medical resources and community services, the platform can achieve comprehensive management and support for the daily life and health status of the elderly, improve their quality of life and independence, and promote the safety and harmony of the community.

The upstream segment of the smart elderly care community platform industry chain primarily encompasses IoT devices?such as smart wearables, fall detection systems, emergency call terminals, positioning devices, smart mattresses, health monitoring equipment, cameras, door sensors, smoke detectors, and water leak sensors?along with cloud computing resources, communication networks, AI algorithms, data platforms, elderly care service content, and medical/health data interfaces. The midstream consists of platform service providers that offer a suite of services?including elderly profile management, health monitoring, risk alerts, emergency rescue, service dispatch, in-home nursing, meal and cleaning assistance, rehabilitation management, chronic disease follow-ups, billing, family access portals, government oversight, and operational data analysis?tailored to scenarios such as community-based home care, institutional care, and integrated medical-nursing care. Downstream clients include civil affairs departments, sub-district communities, elderly care institutions, health and

wellness groups, property management companies, hospitals, primary healthcare facilities, and insurance companies, as well as home-dwelling seniors and their families; their core needs are to improve service response efficiency, alleviate the burden on caregiving staff, enhance safety for the elderly, and achieve refined management of elderly care resources. The gross profit margin for smart elderly care community platforms stands at approximately 63%.

The core value of a smart elderly care community platform lies in integrating 'fragmented elderly care services' into a community-based care network that is 'dispatchable, supervisable, and traceable.' Traditional community care services often rely on manual registration, telephone appointments, and offline dispatching; this results in scattered resources, delayed responses to seniors' needs, and difficulties for families and government agencies in monitoring service quality. Through features such as senior profiles, health monitoring, emergency calls, service dispatching, billing, and data dashboards, the platform connects communities, care institutions, caregivers, medical facilities, families, and regulatory bodies. This creates a closed-loop system for services including meal assistance, bathing, housekeeping, rehabilitation, nursing care, home visits, and emergency rescue. Consequently, the platform's value extends beyond mere 'digital management' to enhancing the efficiency of resource allocation and the accessibility of services.

Smart elderly care community platforms are evolving from simple 'device connectivity' toward 'proactive early warning and the integration of medical and elderly care.' Early iterations of smart elderly care focused primarily on connecting devices?such as one-touch call buttons, GPS bracelets, smart mattresses, and sensors for smoke, water leaks, and door status?to address safety monitoring and emergency response. Future platforms will incorporate chronic disease management, medication reminders, vital sign monitoring, fall detection, sleep monitoring, anomaly analysis, and remote consultations, shifting the focus from reactive rescue to proactive early warning. Particularly given the rising number of seniors who are advanced in age, living alone, or suffering from varying degrees of disability, integrating resources from community health centers, nursing stations, elderly care service hubs, and family doctors allows the platform to evolve from a basic service provider into an 'integrated platform for medical care, elderly care, rehabilitation, and nursing.'

Competition within the industry will shift from 'selling platforms and hardware' to 'capabilities for sustained operation.' Building a smart elderly care platform is not difficult; the challenge lies in long-term operations, including the continuous updating of senior data, management of service personnel, service quality assessment, emergency

response mechanisms, government subsidy processing, family communication, and the actual delivery of offline services. If a company merely provides software systems and hardware installation, it risks creating a situation where the system is built but unused, and data sits idle. Truly competitive service providers must possess platform technology, experience in elderly care operations, offline service networks, medical resource coordination capabilities, and the ability to deliver government projects. In the future, the industry will place greater emphasis on service outcomes?such as usage rates among the elderly, service completion rates, response times, satisfaction levels, the accuracy of risk alerts, and repeat purchase rates?rather than simply focusing on the number of platform features.

This report studies the global Smart Elderly Care Community Platform demand, key companies, and key regions.

This report is a detailed and comprehensive analysis of the world market for Smart Elderly Care Community Platform, and provides market size (US\$ million) and Year-over-Year (YoY) growth, considering 2025 as the base year. This report explores demand trends and competition, as well as details the characteristics of Smart Elderly Care Community Platform that contribute to its increasing demand across many markets.

Highlights and key features of the study

Global Smart Elderly Care Community Platform total market, 2021-2032, (USD Million)

Global Smart Elderly Care Community Platform total market by region & country, CAGR, 2021-2032, (USD Million)

U.S. VS China: Smart Elderly Care Community Platform total market, key domestic companies, and share, (USD Million)

Global Smart Elderly Care Community Platform revenue by player, revenue and market share 2021-2026, (USD Million)

Global Smart Elderly Care Community Platform total market by Type, CAGR, 2021-2032, (USD Million)

Global Smart Elderly Care Community Platform total market by Application, CAGR, 2021-2032, (USD Million)

This report profiles major players in the global Smart Elderly Care Community Platform market based on the following parameters - company overview, revenue, gross margin, product portfolio, geographical presence, and key developments. Key companies covered as a part of this study include Tunstall Healthcare, Careium, Legrand Care, Person Centred Software, Sensio, Best Buy Health, WellSky, MatrixCare, Netsmart,

CarePredict, etc.

This report also provides key insights about market drivers, restraints, opportunities, new product launches or approvals.

Stakeholders would have ease in decision-making through various strategy matrices used in analyzing the world Smart Elderly Care Community Platform market

Detailed Segmentation:

Each section contains quantitative market data including market by value (US\$ Millions), by player, by regions, by Type, and by Application. Data is given for the years 2021-2032 by year with 2025 as the base year, 2026 as the estimate year, and 2027-2032 as the forecast year.

Global Smart Elderly Care Community Platform Market, By Region:

United States

China

Europe

Japan

South Korea

ASEAN

India

Rest of World

Global Smart Elderly Care Community Platform Market, Segmentation by Type:

Cloud-Based

On-Premises

Hybrid Deployment

Global Smart Elderly Care Community Platform Market, Segmentation by Response Time:

Standard Service Platform (Response Time > 30 Minutes)

Standard Emergency Platform (Response Time 10?30 Minutes)

High-Response Platform (Response Time ? 10 Minutes)

Global Smart Elderly Care Community Platform Market, Segmentation by Level of Intelligence:

Manually Managed

Digitally Managed

Intelligent Early-Warning

Global Smart Elderly Care Community Platform Market, Segmentation by Application:

Family

Nursing Home

Others

Companies Profiled:

Tunstall Healthcare

Careium

Legrand Care

Person Centred Software

Sensio

Best Buy Health

WellSky

MatrixCare

Netsmart

CarePredict

Ankangtong

Neusoft

B-Soft

Wonders Information

Sichuan Jiuyuan Yinhai Software

Fujitsu

NEC

EcoNaviSta

ND Software

Care Connect Japan

Key Questions Answered

1. How big is the global Smart Elderly Care Community Platform market?

Global Smart Elderly Care Community Platform Supply, Demand and Key Producers, 2026-2032

2. What is the demand of the global Smart Elderly Care Community Platform market?
3. What is the year over year growth of the global Smart Elderly Care Community Platform market?
4. What is the total value of the global Smart Elderly Care Community Platform market?
5. Who are the Major Players in the global Smart Elderly Care Community Platform market?
6. What are the growth factors driving the market demand?

Contents

1 SUPPLY SUMMARY

1.1 Smart Elderly Care Community Platform Introduction

1.2 World Smart Elderly Care Community Platform Market Size & Forecast (2021 & 2025 & 2032)

1.3 World Smart Elderly Care Community Platform Total Market by Region (by Headquarter Location)

1.3.1 World Smart Elderly Care Community Platform Market Size by Region (2021-2032), (by Headquarter Location)

1.3.2 United States Based Company Smart Elderly Care Community Platform Revenue (2021-2032)

1.3.3 China Based Company Smart Elderly Care Community Platform Revenue (2021-2032)

1.3.4 Europe Based Company Smart Elderly Care Community Platform Revenue (2021-2032)

1.3.5 Japan Based Company Smart Elderly Care Community Platform Revenue (2021-2032)

1.3.6 South Korea Based Company Smart Elderly Care Community Platform Revenue (2021-2032)

1.3.7 ASEAN Based Company Smart Elderly Care Community Platform Revenue (2021-2032)

1.3.8 India Based Company Smart Elderly Care Community Platform Revenue (2021-2032)

1.4 Market Drivers, Restraints and Trends

1.4.1 Smart Elderly Care Community Platform Market Drivers

1.4.2 Factors Affecting Demand

1.4.3 Major Market Trends

2 DEMAND SUMMARY

2.1 World Smart Elderly Care Community Platform Consumption Value (2021-2032)

2.2 World Smart Elderly Care Community Platform Consumption Value by Region

2.2.1 World Smart Elderly Care Community Platform Consumption Value by Region (2021-2026)

2.2.2 World Smart Elderly Care Community Platform Consumption Value Forecast by Region (2027-2032)

2.3 United States Smart Elderly Care Community Platform Consumption Value

(2021-2032)

2.4 China Smart Elderly Care Community Platform Consumption Value (2021-2032)

2.5 Europe Smart Elderly Care Community Platform Consumption Value (2021-2032)

2.6 Japan Smart Elderly Care Community Platform Consumption Value (2021-2032)

2.7 South Korea Smart Elderly Care Community Platform Consumption Value
(2021-2032)

2.8 ASEAN Smart Elderly Care Community Platform Consumption Value (2021-2032)

2.9 India Smart Elderly Care Community Platform Consumption Value (2021-2032)

3 WORLD SMART ELDERLY CARE COMMUNITY PLATFORM COMPANIES COMPETITIVE ANALYSIS

3.1 World Smart Elderly Care Community Platform Revenue by Player (2021-2026)

3.2 Industry Rank and Concentration Rate (CR)

3.2.1 Global Smart Elderly Care Community Platform Industry Rank of Major Players

3.2.2 Global Concentration Ratios (CR4) for Smart Elderly Care Community Platform
in 2025

3.2.3 Global Concentration Ratios (CR8) for Smart Elderly Care Community Platform
in 2025

3.3 Smart Elderly Care Community Platform Company Evaluation Quadrant

3.4 Smart Elderly Care Community Platform Market: Overall Company Footprint
Analysis

3.4.1 Smart Elderly Care Community Platform Market: Region Footprint

3.4.2 Smart Elderly Care Community Platform Market: Company Product Type
Footprint

3.4.3 Smart Elderly Care Community Platform Market: Company Product Application
Footprint

3.5 Competitive Environment

3.5.1 Historical Structure of the Industry

3.5.2 Barriers of Market Entry

3.5.3 Factors of Competition

3.6 Mergers & Acquisitions Activity

4 UNITED STATES VS CHINA VS REST OF WORLD (BY HEADQUARTER LOCATION)

4.1 United States VS China: Smart Elderly Care Community Platform Revenue
Comparison (by Headquarter Location)

4.1.1 United States VS China: Smart Elderly Care Community Platform Revenue

Comparison (2021 & 2025 & 2032) (by Headquarter Location)

4.1.2 United States VS China: Smart Elderly Care Community Platform Revenue
Market Share Comparison (2021 & 2025 & 2032)

4.2 United States Based Companies VS China Based Companies: Smart Elderly Care
Community Platform Consumption Value Comparison

4.2.1 United States VS China: Smart Elderly Care Community Platform Consumption
Value Comparison (2021 & 2025 & 2032)

4.2.2 United States VS China: Smart Elderly Care Community Platform Consumption
Value Market Share Comparison (2021 & 2025 & 2032)

4.3 United States Based Smart Elderly Care Community Platform Companies and
Market Share, 2021-2026

4.3.1 United States Based Smart Elderly Care Community Platform Companies,
Headquarters (States, Country)

4.3.2 United States Based Companies Smart Elderly Care Community Platform
Revenue, (2021-2026)

4.4 China Based Companies Smart Elderly Care Community Platform Revenue and
Market Share, 2021-2026

4.4.1 China Based Smart Elderly Care Community Platform Companies, Company
Headquarters (Province, Country)

4.4.2 China Based Companies Smart Elderly Care Community Platform Revenue,
(2021-2026)

4.5 Rest of World Based Smart Elderly Care Community Platform Companies and
Market Share, 2021-2026

4.5.1 Rest of World Based Smart Elderly Care Community Platform Companies,
Headquarters (Province, Country)

4.5.2 Rest of World Based Companies Smart Elderly Care Community Platform
Revenue (2021-2026)

5 MARKET ANALYSIS BY TYPE

5.1 World Smart Elderly Care Community Platform Market Size Overview by Type: 2021
VS 2025 VS 2032

5.2 Segment Introduction by Type

5.2.1 Cloud-Based

5.2.2 On-Premises

5.2.3 Hybrid Deployment

5.3 Market Segment by Type

5.3.1 World Smart Elderly Care Community Platform Market Size by Type (2021-2026)

5.3.2 World Smart Elderly Care Community Platform Market Size by Type (2027-2032)

5.3.3 World Smart Elderly Care Community Platform Market Size Market Share by Type (2027-2032)

6 MARKET ANALYSIS BY RESPONSE TIME

6.1 World Smart Elderly Care Community Platform Market Size Overview by Response Time: 2021 VS 2025 VS 2032

6.2 Segment Introduction by Response Time

6.2.1 Standard Service Platform (Response Time > 30 Minutes)

6.2.2 Standard Emergency Platform (Response Time 10?30 Minutes)

6.2.3 High-Response Platform (Response Time ? 10 Minutes)

6.3 Market Segment by Response Time

6.3.1 World Smart Elderly Care Community Platform Market Size by Response Time (2021-2026)

6.3.2 World Smart Elderly Care Community Platform Market Size by Response Time (2027-2032)

6.3.3 World Smart Elderly Care Community Platform Market Size Market Share by Response Time (2027-2032)

7 MARKET ANALYSIS BY LEVEL OF INTELLIGENCE

7.1 World Smart Elderly Care Community Platform Market Size Overview by Level of Intelligence: 2021 VS 2025 VS 2032

7.2 Segment Introduction by Level of Intelligence

7.2.1 Manually Managed

7.2.2 Digitally Managed

7.2.3 Intelligent Early-Warning

7.3 Market Segment by Level of Intelligence

7.3.1 World Smart Elderly Care Community Platform Market Size by Level of Intelligence (2021-2026)

7.3.2 World Smart Elderly Care Community Platform Market Size by Level of Intelligence (2027-2032)

7.3.3 World Smart Elderly Care Community Platform Market Size Market Share by Level of Intelligence (2027-2032)

8 MARKET ANALYSIS BY APPLICATION

8.1 World Smart Elderly Care Community Platform Market Size Overview by Application: 2021 VS 2025 VS 2032

8.2 Segment Introduction by Application

8.2.1 Family

8.2.2 Nursing Home

8.2.3 Others

8.3 Market Segment by Application

8.3.1 World Smart Elderly Care Community Platform Market Size by Application (2021-2026)

8.3.2 World Smart Elderly Care Community Platform Market Size by Application (2027-2032)

8.3.3 World Smart Elderly Care Community Platform Market Size Market Share by Application (2021-2032)

9 COMPANY PROFILES

9.1 Tunstall Healthcare

9.1.1 Tunstall Healthcare Details

9.1.2 Tunstall Healthcare Major Business

9.1.3 Tunstall Healthcare Smart Elderly Care Community Platform Product and Services

9.1.4 Tunstall Healthcare Smart Elderly Care Community Platform Revenue, Gross Margin and Market Share (2021-2026)

9.1.5 Tunstall Healthcare Recent Developments/Updates

9.1.6 Tunstall Healthcare Competitive Strengths & Weaknesses

9.2 Careium

9.2.1 Careium Details

9.2.2 Careium Major Business

9.2.3 Careium Smart Elderly Care Community Platform Product and Services

9.2.4 Careium Smart Elderly Care Community Platform Revenue, Gross Margin and Market Share (2021-2026)

9.2.5 Careium Recent Developments/Updates

9.2.6 Careium Competitive Strengths & Weaknesses

9.3 Legrand Care

9.3.1 Legrand Care Details

9.3.2 Legrand Care Major Business

9.3.3 Legrand Care Smart Elderly Care Community Platform Product and Services

9.3.4 Legrand Care Smart Elderly Care Community Platform Revenue, Gross Margin and Market Share (2021-2026)

9.3.5 Legrand Care Recent Developments/Updates

9.3.6 Legrand Care Competitive Strengths & Weaknesses

9.4 Person Centred Software

9.4.1 Person Centred Software Details

9.4.2 Person Centred Software Major Business

9.4.3 Person Centred Software Smart Elderly Care Community Platform Product and Services

9.4.4 Person Centred Software Smart Elderly Care Community Platform Revenue, Gross Margin and Market Share (2021-2026)

9.4.5 Person Centred Software Recent Developments/Updates

9.4.6 Person Centred Software Competitive Strengths & Weaknesses

9.5 Sensio

9.5.1 Sensio Details

9.5.2 Sensio Major Business

9.5.3 Sensio Smart Elderly Care Community Platform Product and Services

9.5.4 Sensio Smart Elderly Care Community Platform Revenue, Gross Margin and Market Share (2021-2026)

9.5.5 Sensio Recent Developments/Updates

9.5.6 Sensio Competitive Strengths & Weaknesses

9.6 Best Buy Health

9.6.1 Best Buy Health Details

9.6.2 Best Buy Health Major Business

9.6.3 Best Buy Health Smart Elderly Care Community Platform Product and Services

9.6.4 Best Buy Health Smart Elderly Care Community Platform Revenue, Gross Margin and Market Share (2021-2026)

9.6.5 Best Buy Health Recent Developments/Updates

9.6.6 Best Buy Health Competitive Strengths & Weaknesses

9.7 WellSky

9.7.1 WellSky Details

9.7.2 WellSky Major Business

9.7.3 WellSky Smart Elderly Care Community Platform Product and Services

9.7.4 WellSky Smart Elderly Care Community Platform Revenue, Gross Margin and Market Share (2021-2026)

9.7.5 WellSky Recent Developments/Updates

9.7.6 WellSky Competitive Strengths & Weaknesses

9.8 MatrixCare

9.8.1 MatrixCare Details

9.8.2 MatrixCare Major Business

9.8.3 MatrixCare Smart Elderly Care Community Platform Product and Services

9.8.4 MatrixCare Smart Elderly Care Community Platform Revenue, Gross Margin and Market Share (2021-2026)

- 9.8.5 MatrixCare Recent Developments/Updates
- 9.8.6 MatrixCare Competitive Strengths & Weaknesses
- 9.9 Netsmart
 - 9.9.1 Netsmart Details
 - 9.9.2 Netsmart Major Business
 - 9.9.3 Netsmart Smart Elderly Care Community Platform Product and Services
 - 9.9.4 Netsmart Smart Elderly Care Community Platform Revenue, Gross Margin and Market Share (2021-2026)
 - 9.9.5 Netsmart Recent Developments/Updates
 - 9.9.6 Netsmart Competitive Strengths & Weaknesses
- 9.10 CarePredict
 - 9.10.1 CarePredict Details
 - 9.10.2 CarePredict Major Business
 - 9.10.3 CarePredict Smart Elderly Care Community Platform Product and Services
 - 9.10.4 CarePredict Smart Elderly Care Community Platform Revenue, Gross Margin and Market Share (2021-2026)
 - 9.10.5 CarePredict Recent Developments/Updates
 - 9.10.6 CarePredict Competitive Strengths & Weaknesses
- 9.11 Ankangtong
 - 9.11.1 Ankangtong Details
 - 9.11.2 Ankangtong Major Business
 - 9.11.3 Ankangtong Smart Elderly Care Community Platform Product and Services
 - 9.11.4 Ankangtong Smart Elderly Care Community Platform Revenue, Gross Margin and Market Share (2021-2026)
 - 9.11.5 Ankangtong Recent Developments/Updates
 - 9.11.6 Ankangtong Competitive Strengths & Weaknesses
- 9.12 Neusoft
 - 9.12.1 Neusoft Details
 - 9.12.2 Neusoft Major Business
 - 9.12.3 Neusoft Smart Elderly Care Community Platform Product and Services
 - 9.12.4 Neusoft Smart Elderly Care Community Platform Revenue, Gross Margin and Market Share (2021-2026)
 - 9.12.5 Neusoft Recent Developments/Updates
 - 9.12.6 Neusoft Competitive Strengths & Weaknesses
- 9.13 B-Soft
 - 9.13.1 B-Soft Details
 - 9.13.2 B-Soft Major Business
 - 9.13.3 B-Soft Smart Elderly Care Community Platform Product and Services
 - 9.13.4 B-Soft Smart Elderly Care Community Platform Revenue, Gross Margin and

Market Share (2021-2026)

9.13.5 B-Soft Recent Developments/Updates

9.13.6 B-Soft Competitive Strengths & Weaknesses

9.14 Wonders Information

9.14.1 Wonders Information Details

9.14.2 Wonders Information Major Business

9.14.3 Wonders Information Smart Elderly Care Community Platform Product and Services

9.14.4 Wonders Information Smart Elderly Care Community Platform Revenue, Gross Margin and Market Share (2021-2026)

9.14.5 Wonders Information Recent Developments/Updates

9.14.6 Wonders Information Competitive Strengths & Weaknesses

9.15 Sichuan Jiuyuan Yinhai Software

9.15.1 Sichuan Jiuyuan Yinhai Software Details

9.15.2 Sichuan Jiuyuan Yinhai Software Major Business

9.15.3 Sichuan Jiuyuan Yinhai Software Smart Elderly Care Community Platform Product and Services

9.15.4 Sichuan Jiuyuan Yinhai Software Smart Elderly Care Community Platform Revenue, Gross Margin and Market Share (2021-2026)

9.15.5 Sichuan Jiuyuan Yinhai Software Recent Developments/Updates

9.15.6 Sichuan Jiuyuan Yinhai Software Competitive Strengths & Weaknesses

9.16 Fujitsu

9.16.1 Fujitsu Details

9.16.2 Fujitsu Major Business

9.16.3 Fujitsu Smart Elderly Care Community Platform Product and Services

9.16.4 Fujitsu Smart Elderly Care Community Platform Revenue, Gross Margin and Market Share (2021-2026)

9.16.5 Fujitsu Recent Developments/Updates

9.16.6 Fujitsu Competitive Strengths & Weaknesses

9.17 NEC

9.17.1 NEC Details

9.17.2 NEC Major Business

9.17.3 NEC Smart Elderly Care Community Platform Product and Services

9.17.4 NEC Smart Elderly Care Community Platform Revenue, Gross Margin and Market Share (2021-2026)

9.17.5 NEC Recent Developments/Updates

9.17.6 NEC Competitive Strengths & Weaknesses

9.18 EcoNaviSta

9.18.1 EcoNaviSta Details

- 9.18.2 EcoNaviSta Major Business
- 9.18.3 EcoNaviSta Smart Elderly Care Community Platform Product and Services
- 9.18.4 EcoNaviSta Smart Elderly Care Community Platform Revenue, Gross Margin and Market Share (2021-2026)
- 9.18.5 EcoNaviSta Recent Developments/Updates
- 9.18.6 EcoNaviSta Competitive Strengths & Weaknesses
- 9.19 ND Software
 - 9.19.1 ND Software Details
 - 9.19.2 ND Software Major Business
 - 9.19.3 ND Software Smart Elderly Care Community Platform Product and Services
 - 9.19.4 ND Software Smart Elderly Care Community Platform Revenue, Gross Margin and Market Share (2021-2026)
 - 9.19.5 ND Software Recent Developments/Updates
 - 9.19.6 ND Software Competitive Strengths & Weaknesses
- 9.20 Care Connect Japan
 - 9.20.1 Care Connect Japan Details
 - 9.20.2 Care Connect Japan Major Business
 - 9.20.3 Care Connect Japan Smart Elderly Care Community Platform Product and Services
 - 9.20.4 Care Connect Japan Smart Elderly Care Community Platform Revenue, Gross Margin and Market Share (2021-2026)
 - 9.20.5 Care Connect Japan Recent Developments/Updates
 - 9.20.6 Care Connect Japan Competitive Strengths & Weaknesses

10 INDUSTRY CHAIN ANALYSIS

- 10.1 Smart Elderly Care Community Platform Industry Chain
- 10.2 Smart Elderly Care Community Platform Upstream Analysis
- 10.3 Smart Elderly Care Community Platform Midstream Analysis
- 10.4 Smart Elderly Care Community Platform Downstream Analysis

11 RESEARCH FINDINGS AND CONCLUSION

12 APPENDIX

- 12.1 Methodology
- 12.2 Research Process and Data Source
- 12.3 Disclaimer

List Of Tables

LIST OF TABLES

Table 1. World Smart Elderly Care Community Platform Revenue by Region (2021, 2025 and 2032) & (USD Million), (by Headquarter Location)

Table 2. World Smart Elderly Care Community Platform Revenue by Region (2021-2026) & (USD Million), (by Headquarter Location)

Table 3. World Smart Elderly Care Community Platform Revenue by Region (2027-2032) & (USD Million), (by Headquarter Location)

Table 4. World Smart Elderly Care Community Platform Revenue Market Share by Region (2021-2026), (by Headquarter Location)

Table 5. World Smart Elderly Care Community Platform Revenue Market Share by Region (2027-2032), (by Headquarter Location)

Table 6. Major Market Trends

Table 7. World Smart Elderly Care Community Platform Consumption Value Growth Rate Forecast by Region (2021 & 2025 & 2032) & (USD Million)

Table 8. World Smart Elderly Care Community Platform Consumption Value by Region (2021-2026) & (USD Million)

Table 9. World Smart Elderly Care Community Platform Consumption Value Forecast by Region (2027-2032) & (USD Million)

Table 10. World Smart Elderly Care Community Platform Revenue by Player (2021-2026) & (USD Million)

Table 11. Revenue Market Share of Key Smart Elderly Care Community Platform Players in 2025

Table 12. World Smart Elderly Care Community Platform Industry Rank of Major Player, Based on Revenue in 2025

Table 13. Global Smart Elderly Care Community Platform Company Evaluation Quadrant

Table 14. Head Office of Key Smart Elderly Care Community Platform Players

Table 15. Smart Elderly Care Community Platform Market: Company Product Type Footprint

Table 16. Smart Elderly Care Community Platform Market: Company Product Application Footprint

Table 17. Smart Elderly Care Community Platform Mergers & Acquisitions Activity

Table 18. United States VS China Smart Elderly Care Community Platform Revenue Comparison, (2021 & 2025 & 2032) & (USD Million)

Table 19. United States VS China Smart Elderly Care Community Platform Consumption Value Comparison, (2021 & 2025 & 2032) & (USD Million)

Table 20. United States Based Smart Elderly Care Community Platform Companies, Headquarters (States, Country)

Table 21. United States Based Companies Smart Elderly Care Community Platform Revenue, (2021-2026) & (USD Million)

Table 22. United States Based Companies Smart Elderly Care Community Platform Revenue Market Share (2021-2026)

Table 23. China Based Smart Elderly Care Community Platform Companies, Headquarters (Province, Country)

Table 24. China Based Companies Smart Elderly Care Community Platform Revenue, (2021-2026) & (USD Million)

Table 25. China Based Companies Smart Elderly Care Community Platform Revenue Market Share (2021-2026)

Table 26. Rest of World Based Smart Elderly Care Community Platform Companies, Headquarters (Province, Country)

Table 27. Rest of World Based Companies Smart Elderly Care Community Platform Revenue (2021-2026) & (USD Million)

Table 28. Rest of World Based Companies Smart Elderly Care Community Platform Revenue Market Share (2021-2026)

Table 29. World Smart Elderly Care Community Platform Market Size by Type, (USD Million), 2021 & 2025 & 2032

Table 30. World Smart Elderly Care Community Platform Market Size Value by Type (2021-2026) & (USD Million)

Table 31. World Smart Elderly Care Community Platform Market Size by Type (2027-2032) & (USD Million)

Table 32. World Smart Elderly Care Community Platform Market Size by Response Time, (USD Million), 2021 & 2025 & 2032

Table 33. World Smart Elderly Care Community Platform Market Size Value by Response Time (2021-2026) & (USD Million)

Table 34. World Smart Elderly Care Community Platform Market Size by Response Time (2027-2032) & (USD Million)

Table 35. World Smart Elderly Care Community Platform Market Size by Level of Intelligence, (USD Million), 2021 & 2025 & 2032

Table 36. World Smart Elderly Care Community Platform Market Size Value by Level of Intelligence (2021-2026) & (USD Million)

Table 37. World Smart Elderly Care Community Platform Market Size by Level of Intelligence (2027-2032) & (USD Million)

Table 38. World Smart Elderly Care Community Platform Market Size by Application, (USD Million), 2021 & 2025 & 2032

Table 39. World Smart Elderly Care Community Platform Market Size by Application

(2021-2026) & (USD Million)

Table 40. World Smart Elderly Care Community Platform Market Size by Application
(2027-2032) & (USD Million)

Table 41. Tunstall Healthcare Basic Information, Manufacturing Base and Competitors

Table 42. Tunstall Healthcare Major Business

Table 43. Tunstall Healthcare Smart Elderly Care Community Platform Product and Services

Table 44. Tunstall Healthcare Smart Elderly Care Community Platform Revenue, Gross Margin and Market Share (2021-2026) & (USD Million)

Table 45. Tunstall Healthcare Recent Developments/Updates

Table 46. Tunstall Healthcare Competitive Strengths & Weaknesses

Table 47. Careium Basic Information, Manufacturing Base and Competitors

Table 48. Careium Major Business

Table 49. Careium Smart Elderly Care Community Platform Product and Services

Table 50. Careium Smart Elderly Care Community Platform Revenue, Gross Margin and Market Share (2021-2026) & (USD Million)

Table 51. Careium Recent Developments/Updates

Table 52. Careium Competitive Strengths & Weaknesses

Table 53. Legrand Care Basic Information, Manufacturing Base and Competitors

Table 54. Legrand Care Major Business

Table 55. Legrand Care Smart Elderly Care Community Platform Product and Services

Table 56. Legrand Care Smart Elderly Care Community Platform Revenue, Gross Margin and Market Share (2021-2026) & (USD Million)

Table 57. Legrand Care Recent Developments/Updates

Table 58. Legrand Care Competitive Strengths & Weaknesses

Table 59. Person Centred Software Basic Information, Manufacturing Base and Competitors

Table 60. Person Centred Software Major Business

Table 61. Person Centred Software Smart Elderly Care Community Platform Product and Services

Table 62. Person Centred Software Smart Elderly Care Community Platform Revenue, Gross Margin and Market Share (2021-2026) & (USD Million)

Table 63. Person Centred Software Recent Developments/Updates

Table 64. Person Centred Software Competitive Strengths & Weaknesses

Table 65. Sensio Basic Information, Manufacturing Base and Competitors

Table 66. Sensio Major Business

Table 67. Sensio Smart Elderly Care Community Platform Product and Services

Table 68. Sensio Smart Elderly Care Community Platform Revenue, Gross Margin and Market Share (2021-2026) & (USD Million)

Table 69. Sensio Recent Developments/Updates
Table 70. Sensio Competitive Strengths & Weaknesses
Table 71. Best Buy Health Basic Information, Manufacturing Base and Competitors
Table 72. Best Buy Health Major Business
Table 73. Best Buy Health Smart Elderly Care Community Platform Product and Services
Table 74. Best Buy Health Smart Elderly Care Community Platform Revenue, Gross Margin and Market Share (2021-2026) & (USD Million)
Table 75. Best Buy Health Recent Developments/Updates
Table 76. Best Buy Health Competitive Strengths & Weaknesses
Table 77. WellSky Basic Information, Manufacturing Base and Competitors
Table 78. WellSky Major Business
Table 79. WellSky Smart Elderly Care Community Platform Product and Services
Table 80. WellSky Smart Elderly Care Community Platform Revenue, Gross Margin and Market Share (2021-2026) & (USD Million)
Table 81. WellSky Recent Developments/Updates
Table 82. WellSky Competitive Strengths & Weaknesses
Table 83. MatrixCare Basic Information, Manufacturing Base and Competitors
Table 84. MatrixCare Major Business
Table 85. MatrixCare Smart Elderly Care Community Platform Product and Services
Table 86. MatrixCare Smart Elderly Care Community Platform Revenue, Gross Margin and Market Share (2021-2026) & (USD Million)
Table 87. MatrixCare Recent Developments/Updates
Table 88. MatrixCare Competitive Strengths & Weaknesses
Table 89. Netsmart Basic Information, Manufacturing Base and Competitors
Table 90. Netsmart Major Business
Table 91. Netsmart Smart Elderly Care Community Platform Product and Services
Table 92. Netsmart Smart Elderly Care Community Platform Revenue, Gross Margin and Market Share (2021-2026) & (USD Million)
Table 93. Netsmart Recent Developments/Updates
Table 94. Netsmart Competitive Strengths & Weaknesses
Table 95. CarePredict Basic Information, Manufacturing Base and Competitors
Table 96. CarePredict Major Business
Table 97. CarePredict Smart Elderly Care Community Platform Product and Services
Table 98. CarePredict Smart Elderly Care Community Platform Revenue, Gross Margin and Market Share (2021-2026) & (USD Million)
Table 99. CarePredict Recent Developments/Updates
Table 100. CarePredict Competitive Strengths & Weaknesses
Table 101. Ankanthong Basic Information, Manufacturing Base and Competitors

Table 102. Ankaotong Major Business

Table 103. Ankaotong Smart Elderly Care Community Platform Product and Services

Table 104. Ankaotong Smart Elderly Care Community Platform Revenue, Gross Margin and Market Share (2021-2026) & (USD Million)

Table 105. Ankaotong Recent Developments/Updates

Table 106. Ankaotong Competitive Strengths & Weaknesses

Table 107. Neusoft Basic Information, Manufacturing Base and Competitors

Table 108. Neusoft Major Business

Table 109. Neusoft Smart Elderly Care Community Platform Product and Services

Table 110. Neusoft Smart Elderly Care Community Platform Revenue, Gross Margin and Market Share (2021-2026) & (USD Million)

Table 111. Neusoft Recent Developments/Updates

Table 112. Neusoft Competitive Strengths & Weaknesses

Table 113. B-Soft Basic Information, Manufacturing Base and Competitors

Table 114. B-Soft Major Business

Table 115. B-Soft Smart Elderly Care Community Platform Product and Services

Table 116. B-Soft Smart Elderly Care Community Platform Revenue, Gross Margin and Market Share (2021-2026) & (USD Million)

Table 117. B-Soft Recent Developments/Updates

Table 118. B-Soft Competitive Strengths & Weaknesses

Table 119. Wonders Information Basic Information, Manufacturing Base and Competitors

Table 120. Wonders Information Major Business

Table 121. Wonders Information Smart Elderly Care Community Platform Product and Services

Table 122. Wonders Information Smart Elderly Care Community Platform Revenue, Gross Margin and Market Share (2021-2026) & (USD Million)

Table 123. Wonders Information Recent Developments/Updates

Table 124. Wonders Information Competitive Strengths & Weaknesses

Table 125. Sichuan Jiuyuan Yinhai Software Basic Information, Manufacturing Base and Competitors

Table 126. Sichuan Jiuyuan Yinhai Software Major Business

Table 127. Sichuan Jiuyuan Yinhai Software Smart Elderly Care Community Platform Product and Services

Table 128. Sichuan Jiuyuan Yinhai Software Smart Elderly Care Community Platform Revenue, Gross Margin and Market Share (2021-2026) & (USD Million)

Table 129. Sichuan Jiuyuan Yinhai Software Recent Developments/Updates

Table 130. Sichuan Jiuyuan Yinhai Software Competitive Strengths & Weaknesses

Table 131. Fujitsu Basic Information, Manufacturing Base and Competitors

Table 132. Fujitsu Major Business
Table 133. Fujitsu Smart Elderly Care Community Platform Product and Services
Table 134. Fujitsu Smart Elderly Care Community Platform Revenue, Gross Margin and Market Share (2021-2026) & (USD Million)
Table 135. Fujitsu Recent Developments/Updates
Table 136. Fujitsu Competitive Strengths & Weaknesses
Table 137. NEC Basic Information, Manufacturing Base and Competitors
Table 138. NEC Major Business
Table 139. NEC Smart Elderly Care Community Platform Product and Services
Table 140. NEC Smart Elderly Care Community Platform Revenue, Gross Margin and Market Share (2021-2026) & (USD Million)
Table 141. NEC Recent Developments/Updates
Table 142. NEC Competitive Strengths & Weaknesses
Table 143. EcoNaviSta Basic Information, Manufacturing Base and Competitors
Table 144. EcoNaviSta Major Business
Table 145. EcoNaviSta Smart Elderly Care Community Platform Product and Services
Table 146. EcoNaviSta Smart Elderly Care Community Platform Revenue, Gross Margin and Market Share (2021-2026) & (USD Million)
Table 147. EcoNaviSta Recent Developments/Updates
Table 148. EcoNaviSta Competitive Strengths & Weaknesses
Table 149. ND Software Basic Information, Manufacturing Base and Competitors
Table 150. ND Software Major Business
Table 151. ND Software Smart Elderly Care Community Platform Product and Services
Table 152. ND Software Smart Elderly Care Community Platform Revenue, Gross Margin and Market Share (2021-2026) & (USD Million)
Table 153. ND Software Recent Developments/Updates
Table 154. ND Software Competitive Strengths & Weaknesses
Table 155. Care Connect Japan Basic Information, Manufacturing Base and Competitors
Table 156. Care Connect Japan Major Business
Table 157. Care Connect Japan Smart Elderly Care Community Platform Product and Services
Table 158. Care Connect Japan Smart Elderly Care Community Platform Revenue, Gross Margin and Market Share (2021-2026) & (USD Million)
Table 159. Care Connect Japan Recent Developments/Updates
Table 160. Care Connect Japan Competitive Strengths & Weaknesses
Table 161. Global Key Players of Smart Elderly Care Community Platform Upstream (Raw Materials)
Table 162. Global Smart Elderly Care Community Platform Typical Customers

List Of Figures

LIST OF FIGURES

Figure 1. Smart Elderly Care Community Platform Picture

Figure 2. World Smart Elderly Care Community Platform Total Revenue: 2021 & 2025 & 2032, (USD Million)

Figure 3. World Smart Elderly Care Community Platform Total Revenue (2021-2032) & (USD Million)

Figure 4. World Smart Elderly Care Community Platform Revenue by Region (2021, 2025 and 2032) & (USD Million), (by Headquarter Location)

Figure 5. World Smart Elderly Care Community Platform Revenue Market Share by Region (2021-2032), (by Headquarter Location)

Figure 6. United States Based Company Smart Elderly Care Community Platform Revenue (2021-2032) & (USD Million)

Figure 7. China Based Company Smart Elderly Care Community Platform Revenue (2021-2032) & (USD Million)

Figure 8. Europe Based Company Smart Elderly Care Community Platform Revenue (2021-2032) & (USD Million)

Figure 9. Japan Based Company Smart Elderly Care Community Platform Revenue (2021-2032) & (USD Million)

Figure 10. South Korea Based Company Smart Elderly Care Community Platform Revenue (2021-2032) & (USD Million)

Figure 11. ASEAN Based Company Smart Elderly Care Community Platform Revenue (2021-2032) & (USD Million)

Figure 12. India Based Company Smart Elderly Care Community Platform Revenue (2021-2032) & (USD Million)

Figure 13. Smart Elderly Care Community Platform Market Drivers

Figure 14. Factors Affecting Demand

Figure 15. World Smart Elderly Care Community Platform Consumption Value (2021-2032) & (USD Million)

Figure 16. World Smart Elderly Care Community Platform Consumption Value Market Share by Region (2021-2032)

Figure 17. United States Smart Elderly Care Community Platform Consumption Value (2021-2032) & (USD Million)

Figure 18. China Smart Elderly Care Community Platform Consumption Value (2021-2032) & (USD Million)

Figure 19. Europe Smart Elderly Care Community Platform Consumption Value (2021-2032) & (USD Million)

Figure 20. Japan Smart Elderly Care Community Platform Consumption Value (2021-2032) & (USD Million)

Figure 21. South Korea Smart Elderly Care Community Platform Consumption Value (2021-2032) & (USD Million)

Figure 22. ASEAN Smart Elderly Care Community Platform Consumption Value (2021-2032) & (USD Million)

Figure 23. India Smart Elderly Care Community Platform Consumption Value (2021-2032) & (USD Million)

Figure 24. Producer Shipments of Smart Elderly Care Community Platform by Player Revenue (\$MM) and Market Share (%): 2025

Figure 25. Global Four-firm Concentration Ratios (CR4) for Smart Elderly Care Community Platform Markets in 2025

Figure 26. Global Four-firm Concentration Ratios (CR8) for Smart Elderly Care Community Platform Markets in 2025

Figure 27. United States VS China: Smart Elderly Care Community Platform Revenue Market Share Comparison (2021 & 2025 & 2032)

Figure 28. United States VS China: Smart Elderly Care Community Platform Consumption Value Market Share Comparison (2021 & 2025 & 2032)

Figure 29. World Smart Elderly Care Community Platform Market Size by Type, (USD Million), 2021 & 2025 & 2032

Figure 30. World Smart Elderly Care Community Platform Market Size Market Share by Type in 2025

Figure 31. Cloud-Based

Figure 32. On-Premises

Figure 33. Hybrid Deployment

Figure 34. World Smart Elderly Care Community Platform Market Size Market Share by Type (2021-2032)

Figure 35. World Smart Elderly Care Community Platform Market Size by Response Time, (USD Million), 2021 & 2025 & 2032

Figure 36. World Smart Elderly Care Community Platform Market Size Market Share by Response Time in 2025

Figure 37. Standard Service Platform (Response Time > 30 Minutes)

Figure 38. Standard Emergency Platform (Response Time 10?30 Minutes)

Figure 39. High-Response Platform (Response Time ? 10 Minutes)

Figure 40. World Smart Elderly Care Community Platform Market Size Market Share by Response Time (2021-2032)

Figure 41. World Smart Elderly Care Community Platform Market Size by Level of Intelligence, (USD Million), 2021 & 2025 & 2032

Figure 42. World Smart Elderly Care Community Platform Market Size Market Share by

Level of Intelligence in 2025

Figure 43. Manually Managed

Figure 44. Digitally Managed

Figure 45. Intelligent Early-Warning

Figure 46. World Smart Elderly Care Community Platform Market Size Market Share by Level of Intelligence (2021-2032)

Figure 47. World Smart Elderly Care Community Platform Market Size by Application, (USD Million), 2021 & 2025 & 2032

Figure 48. World Smart Elderly Care Community Platform Market Size Market Share by Application in 2025

Figure 49. Family

Figure 50. Nursing Home

Figure 51. Others

Figure 52. World Smart Elderly Care Community Platform Market Size Market Share by Application (2021-2032)

Figure 53. Smart Elderly Care Community Platform Industrial Chain

Figure 54. Methodology

Figure 55. Research Process and Data Source

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