

Global Service Virtual Digital People Market 2026 by Company, Regions, Type and Application, Forecast to 2032

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Abstracts

According to our (Global Info Research) latest study, the global Service Virtual Digital People market size was valued at US\$ 380 million in 2025 and is forecast to a readjusted size of US\$ 722 million by 2032 with a CAGR of 10.1% during review period.

Service Virtual Digital People refers to a type of virtual digital person whose primary use is to provide support and services to the service industry. These virtual digital people are typically created through artificial intelligence techniques and computer graphics and can simulate human appearance, speech and behavior in order to interact with users and provide a variety of services and support.

1. From Display Avatars to Digital Employees

Service virtual digital people are evolving from simple visual presenters into task-capable digital employees that can handle consultation, guidance, transactions, and after-sales support across multiple service scenarios.

2. Deep Integration with Large Language Models (LLMs)

The adoption of large language models significantly enhances contextual understanding, multi-turn dialogue, and intent recognition, enabling more natural, accurate, and human-like service interactions.

3. Soft-Hardware Integrated Deployment

Service virtual digital people are increasingly delivered via integrated terminals or all-in-

one machines, combining AI software, edge computing, displays, cameras, and microphones to enable fast deployment and standardized operation.

4. Multi-Modal Interaction Capabilities

Future systems will integrate voice, vision, gesture, facial expression, and touch-based inputs, improving user engagement and making digital people adaptable to complex real-world environments.

5. Industry-Specific and Scenario-Based Customization

Virtual digital people will be increasingly tailored for specific industries such as government services, finance, healthcare, retail, and transportation, using pre-trained industry models and workflow templates.

This report is a detailed and comprehensive analysis for global Service Virtual Digital People market. Both quantitative and qualitative analyses are presented by company, by region & country, by Type and by Application. As the market is constantly changing, this report explores the competition, supply and demand trends, as well as key factors that contribute to its changing demands across many markets. Company profiles and product examples of selected competitors, along with market share estimates of some of the selected leaders for the year 2025, are provided.

Key Features:

Global Service Virtual Digital People market size and forecasts, in consumption value (\$ Million), 2021-2032

Global Service Virtual Digital People market size and forecasts by region and country, in consumption value (\$ Million), 2021-2032

Global Service Virtual Digital People market size and forecasts, by Type and by Application, in consumption value (\$ Million), 2021-2032

Global Service Virtual Digital People market shares of main players, in revenue (\$ Million), 2021-2026

The Primary Objectives in This Report Are:

To determine the size of the total market opportunity of global and key countries

To assess the growth potential for Service Virtual Digital People

To forecast future growth in each product and end-use market

To assess competitive factors affecting the marketplace

This report profiles key players in the global Service Virtual Digital People market based on the following parameters - company overview, revenue, gross margin, product portfolio, geographical presence, and key developments. Key companies covered as a part of this study include SEIYO Technology, AISpeech, iFLYTEK, UneeQ, ForteAI, AiChat, UNITH, RAVABOX, Xiaoice Company, Huawei, etc.

This report also provides key insights about market drivers, restraints, opportunities, new product launches or approvals.

Market segmentation

Service Virtual Digital People market is split by Type and by Application. For the period 2021-2032, the growth among segments provides accurate calculations and forecasts for Consumption Value by Type and by Application. This analysis can help you expand your business by targeting qualified niche markets.

Market segment by Type

Real-life Service Replacement

Multimodal AI Assistants

Market segment by Content

Voice-Driven Digital People

Multi-Modal Digital People

Market segment by Standard

Standardized Service Digital People

Industry-Customized Digital People

Market segment by Application

Travel & Tourism

Retail

Finance

Education

Healthcare

Others

Market segment by players, this report covers

SEIYO Technology

AI Speech

iFLYTEK

UneeQ

ForteAI

AiChat

UNITH

RAVABOX

Xiaoice Company

Huawei

ThunderSoft

Songzhi Intelligence

Morko AI

Motphys

SenseTime

Baidu

JD.com

Fengping Intelligence

Ulike AI

DaAi Hologram

AKURA

Digital Humans Co., Ltd.

Winmore Digital

Akool Inc.

Soul Machines

Market segment by regions, regional analysis covers

North America (United States, Canada and Mexico)

Europe (Germany, France, UK, Russia, Italy and Rest of Europe)

Asia-Pacific (China, Japan, South Korea, India, Southeast Asia and Rest of Asia-Pacific)

South America (Brazil, Rest of South America)

Middle East & Africa (Turkey, Saudi Arabia, UAE, Rest of Middle East & Africa)

The content of the study subjects, includes a total of 13 chapters:

Chapter 1, to describe Service Virtual Digital People product scope, market overview, market estimation caveats and base year.

Chapter 2, to profile the top players of Service Virtual Digital People, with revenue, gross margin, and global market share of Service Virtual Digital People from 2021 to 2026.

Chapter 3, the Service Virtual Digital People competitive situation, revenue, and global market share of top players are analyzed emphatically by landscape contrast.

Chapter 4 and 5, to segment the market size by Type and by Application, with consumption value and growth rate by Type, by Application, from 2021 to 2032.

Chapter 6, 7, 8, 9, and 10, to break the market size data at the country level, with revenue and market share for key countries in the world, from 2021 to 2026. and Service Virtual Digital People market forecast, by regions, by Type and by Application, with consumption value, from 2027 to 2032.

Chapter 11, market dynamics, drivers, restraints, trends, Porters Five Forces analysis.

Chapter 12, the key raw materials and key suppliers, and industry chain of Service Virtual Digital People.

Chapter 13, to describe Service Virtual Digital People research findings and conclusion.

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