

# Global Self-Service Patient Information Kiosks Market 2026 by Manufacturers, Regions, Type and Application, Forecast to 2032

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## Abstracts

According to our (Global Info Research) latest study, the global Self-Service Patient Information Kiosks market size was valued at US\$ 370 million in 2025 and is forecast to a readjusted size of US\$ 466 million by 2032 with a CAGR of 3.5% during review period.

In 2025, global sales of Self-Service Patient Information Kiosks reached approximately 120 k units, with an average market price of about USD 3000 per unit, an annual production capacity of roughly 200 k units, and an industry-average gross margin of approximately 30%.

A Self-Service Patient Information Kiosk is a self-service terminal integrating a touchscreen, identity verification modules, insurance/payment interfaces, and connectivity to Hospital Information Systems (HIS), enabling patient self-registration, check-in, information access, payment processing, and document printing to improve operational efficiency and reduce front-desk workload.

Upstream suppliers include industrial touch displays, embedded motherboards, card readers, biometric modules, printing components, and metal enclosure manufacturers; midstream consists of system integrators and software developers; downstream demand comes from public and private hospitals, community clinics, and large diagnostic centers, supported by ongoing digital healthcare and smart hospital initiatives.

Self-Service Patient Information Kiosks are a key “front door” component of smart hospital and digital health transformation, designed to shift routine administrative

tasks—check-in, registration, payments, ID verification, queueing, and information lookup—from staffed counters to self-service. Demand is driven by hospitals' need to reduce waiting times, improve patient flow, standardize intake processes, and operate with tighter staffing, while also supporting contactless workflows and better data capture. The market is shaped by deep integration requirements with HIS/EMR, billing and insurance systems, and local identity/payment standards, which often makes implementation and service capability as important as the hardware itself. Competition typically spans specialized healthcare IT vendors and kiosk/terminal manufacturers, with differentiation around interoperability, security and compliance, uptime/service networks, user experience and accessibility, and the ability to manage fleets remotely and update software over time.

This report is a detailed and comprehensive analysis for global Self-Service Patient Information Kiosks market. Both quantitative and qualitative analyses are presented by manufacturers, by region & country, by Type and by Application. As the market is constantly changing, this report explores the competition, supply and demand trends, as well as key factors that contribute to its changing demands across many markets. Company profiles and product examples of selected competitors, along with market share estimates of some of the selected leaders for the year 2025, are provided.

### **Key Features:**

Global Self-Service Patient Information Kiosks market size and forecasts, in consumption value (\$ Million), sales quantity (Units), and average selling prices (US\$/Unit), 2021-2032

Global Self-Service Patient Information Kiosks market size and forecasts by region and country, in consumption value (\$ Million), sales quantity (Units), and average selling prices (US\$/Unit), 2021-2032

Global Self-Service Patient Information Kiosks market size and forecasts, by Type and by Application, in consumption value (\$ Million), sales quantity (Units), and average selling prices (US\$/Unit), 2021-2032

Global Self-Service Patient Information Kiosks market shares of main players, shipments in revenue (\$ Million), sales quantity (Units), and ASP (US\$/Unit), 2021-2026

### **The Primary Objectives in This Report Are:**

To determine the size of the total market opportunity of global and key countries

To assess the growth potential for Self-Service Patient Information Kiosks  
To forecast future growth in each product and end-use market  
To assess competitive factors affecting the marketplace

This report profiles key players in the global Self-Service Patient Information Kiosks market based on the following parameters - company overview, sales quantity, revenue, price, gross margin, product portfolio, geographical presence, and key developments. Key companies covered as a part of this study include Neo Self-Service Solutions, KIOSK Information Systems (Posiflex Technology), Meridian, Kiosk Group, ADVANTECH, Aila Technologies, imageHOLDERS, Frank Mayer and Associates, PatientTrak, Popshap, etc.

This report also provides key insights about market drivers, restraints, opportunities, new product launches or approvals.

## **Market Segmentation**

Self-Service Patient Information Kiosks market is split by Type and by Application. For the period 2021-2032, the growth among segments provides accurate calculations and forecasts for consumption value by Type, and by Application in terms of volume and value. This analysis can help you expand your business by targeting qualified niche markets.

### Market segment by Type

Indoor Kiosk

Outdoor Kiosk

### Market segment by Identification Technology

Card-based

Biometric

Mobile-enabled

## Market segment by Physical Design

Freestanding

Wall-Mounted

## Market segment by Application

Hospital

Clinic

Others

## Major players covered

Neo Self-Service Solutions

KIOSK Information Systems (Posiflex Technology)

Meridian

Kiosk Group

ADVANTECH

Aila Technologies

imageHOLDERS

Frank Mayer and Associates

PatientTrak

Popshap

Olea Kiosks

## XIPHIAS GROUP

Market segment by region, regional analysis covers  
North America (United States, Canada, and Mexico)  
Europe (Germany, France, United Kingdom, Russia, Italy, and Rest of Europe)  
Asia-Pacific (China, Japan, Korea, India, Southeast Asia, and Australia)  
South America (Brazil, Argentina, Colombia, and Rest of South America)  
Middle East & Africa (Saudi Arabia, UAE, Egypt, South Africa, and Rest of Middle East & Africa)

### **The content of the study subjects, includes a total of 15 chapters:**

Chapter 1, to describe Self-Service Patient Information Kiosks product scope, market overview, market estimation caveats and base year.

Chapter 2, to profile the top manufacturers of Self-Service Patient Information Kiosks, with price, sales quantity, revenue, and global market share of Self-Service Patient Information Kiosks from 2021 to 2026.

Chapter 3, the Self-Service Patient Information Kiosks competitive situation, sales quantity, revenue, and global market share of top manufacturers are analyzed emphatically by landscape contrast.

Chapter 4, the Self-Service Patient Information Kiosks breakdown data are shown at the regional level, to show the sales quantity, consumption value, and growth by regions, from 2021 to 2032.

Chapter 5 and 6, to segment the sales by Type and by Application, with sales market share and growth rate by Type, by Application, from 2021 to 2032.

Chapter 7, 8, 9, 10 and 11, to break the sales data at the country level, with sales quantity, consumption value, and market share for key countries in the world, from 2021 to 2026. and Self-Service Patient Information Kiosks market forecast, by regions, by Type, and by Application, with sales and revenue, from 2027 to 2032.

Chapter 12, market dynamics, drivers, restraints, trends, and Porters Five Forces analysis.

Chapter 13, the key raw materials and key suppliers, and industry chain of Self-Service Patient Information Kiosks.

Chapter 14 and 15, to describe Self-Service Patient Information Kiosks sales channel, distributors, customers, research findings and conclusion.

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