

# Global Problem Management Software Market 2018 by Manufacturers, Countries, Type and Application, Forecast to 2023

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## Abstracts

Problem management software is one of the key support software, focusing primarily on proactively analyzing requests to detect a recurring pattern and diagnosing the underlying root cause for an issue. Problem management software helps organizations minimize the business impact of service disruptions, and prevent future disruptions. This software also helps IT investigate the root cause of an incident through structured problem analysis, and then document solutions and workarounds in the knowledge base. Trend analysis and periodic service configuration reviews also help to prevent the future disruptions, and IT can right-click from within any record in problem management to proactively schedule changes that remediate any issues.

### SCOPE OF THE REPORT:

This report studies the Problem Management Software market status and outlook of Global and major regions, from angles of players, countries, product types and end industries; this report analyzes the top players in global market, and splits the Problem Management Software market by product type and applications/end industries.

The global Problem Management Software market is valued at xx million USD in 2017 and is expected to reach xx million USD by the end of 2023, growing at a CAGR of xx% between 2017 and 2023.

The Asia-Pacific will occupy for more market share in following years, especially in China, also fast growing India and Southeast Asia regions.

North America, especially The United States, will still play an important role which cannot be ignored. Any changes from United States might affect the development trend

of Problem Management Software.

Europe also play important roles in global market, with market size of xx million USD in 2017 and will be xx million USD in 2023, with a CAGR of xx%.

Market Segment by Companies, this report covers

Atlassian

Axios

BMC Software Inc.

Cherwell Software

Freshworks Inc.

IBM Corporation

Ivanti

ServiceNow

Soft Expert

SolarWinds

Team Quest Corporation

Zendesk

Market Segment by Regions, regional analysis covers

North America (United States, Canada and Mexico)

Europe (Germany, France, UK, Russia and Italy)

Asia-Pacific (China, Japan, Korea, India and Southeast Asia)

South America (Brazil, Argentina, Colombia)

Middle East and Africa (Saudi Arabia, UAE, Egypt, Nigeria and South Africa)

Market Segment by Type, covers

On-premise

Cloud

Market Segment by Applications, can be divided into

Banking, Financial Services, and Insurance (BFSI)

IT & Telecommunication

Retail

Healthcare

Manufacturing

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