

Global Next-generation IT Service Management (ITSM) Platform Market 2026 by Company, Regions, Type and Application, Forecast to 2032

<https://marketpublishers.com/r/G63911432978EN.html>

Date: July 2026

Pages: 158

Price: US\$ 3,480.00 (Single User License)

ID: G63911432978EN

Abstracts

According to our (Global Info Research) latest study, the global Next-generation IT Service Management (ITSM) Platform market size was valued at US\$ 13891 million in 2025 and is forecast to a readjusted size of US\$ 35517 million by 2032 with a CAGR of 14.6% during review period.

A Next-generation IT Service Management (ITSM) Platform is a cloud-based, platform-oriented, and intelligent software system designed to manage enterprise IT service delivery and IT operations workflows. It typically integrates incident management, problem management, change management, service request management, knowledge management, configuration management database, IT asset management, service catalog, service-level management, and operational analytics within a unified service management environment. Compared with traditional ticketing tools, next-generation ITSM platforms place stronger emphasis on AI-assisted service delivery, automated ticket classification and routing, intelligent knowledge recommendation, self-service portals, virtual service agents, workflow orchestration, low-code configuration, observability integration, and connectivity with identity management, monitoring, IT asset, DevOps, security operations, and collaboration systems.

The product is mainly delivered through software-as-a-service subscriptions, on-premises licenses, or hybrid deployment models. Major producing and vendor regions include the United States, Europe, Japan, China, and India. Typical application scenarios include enterprise IT service desks, financial and telecom operation centers, digital manufacturing plants, public-sector IT operations, healthcare information centers, and service operations teams in internet and cloud service companies. Its commercial value lies in reducing incident response time, increasing service-request automation,

standardizing ITIL-based workflows, lowering manual operating costs, and upgrading ITSM from reactive ticket handling to enterprise-wide digital service operations.

The global Next-generation ITSM Platform market is moving from traditional service desk software toward intelligent enterprise service operations platforms. Cloud computing, hybrid work, multi-cloud architecture, rising cybersecurity incidents, and the expansion of internal digital workflows are pushing IT departments to manage tickets, assets, configurations, knowledge, changes, and service levels within unified platforms. Artificial intelligence is becoming a key driver of platform upgrades, with typical capabilities including intent recognition, automated ticket routing, knowledge-based answer generation, agent assistance for repetitive issues, predictive incident detection, and integration with monitoring and IT operations systems. As service management extends from IT departments to HR, finance, legal, facilities, and customer support teams, next-generation ITSM platforms are evolving from back-office tools into enterprise workflow hubs.

Market challenges are also clear. First, large-scale platforms involve long implementation cycles and high licensing costs, while customers need continuous investment in CMDB construction, data governance, process redesign, and system integration, making total cost of ownership a central procurement factor. Second, AI features improve automation but create risks around knowledge quality, access control, model explainability, incorrect recommendations, and compliance auditing, so enterprises are unlikely to hand over critical IT operations decisions entirely to autonomous agents. Third, existing ITSM systems, monitoring tools, asset platforms, and collaboration software create strong switching barriers, and migration costs and organizational resistance slow replacement cycles. As a result, future growth is more likely to come from cloud migration, module expansion, AI add-on packages, enterprise service management extension, and continued platform consolidation among mid-sized and large enterprises, rather than from simple new-customer expansion.

This report is a detailed and comprehensive analysis for global Next-generation IT Service Management (ITSM) Platform market. Both quantitative and qualitative analyses are presented by company, by region & country, by Type and by Application. As the market is constantly changing, this report explores the competition, supply and demand trends, as well as key factors that contribute to its changing demands across many markets. Company profiles and product examples of selected competitors, along with market share estimates of some of the selected leaders for the year 2025, are provided.

Key Features:

Global Next-generation IT Service Management (ITSM) Platform market size and forecasts, in consumption value (\$ Million), 2021-2032

Global Next-generation IT Service Management (ITSM) Platform market size and forecasts by region and country, in consumption value (\$ Million), 2021-2032

Global Next-generation IT Service Management (ITSM) Platform market size and forecasts, by Type and by Application, in consumption value (\$ Million), 2021-2032

Global Next-generation IT Service Management (ITSM) Platform market shares of main players, in revenue (\$ Million), 2021-2026

The Primary Objectives in This Report Are:

- To determine the size of the total market opportunity of global and key countries

- To assess the growth potential for Next-generation IT Service Management (ITSM) Platform

- To forecast future growth in each product and end-use market

- To assess competitive factors affecting the marketplace

This report profiles key players in the global Next-generation IT Service Management (ITSM) Platform market based on the following parameters - company overview, revenue, gross margin, product portfolio, geographical presence, and key developments. Key companies covered as a part of this study include ServiceNow, Inc., Salesforce, Inc., Atlassian Corporation, BMC Helix, Inc., Ivanti, Inc., Freshworks Inc., Zoho Corporation, OpenText Corporation, SolarWinds Corporation, GoTo Group, Inc., etc.

This report also provides key insights about market drivers, restraints, opportunities, new product launches or approvals.

Market segmentation

Next-generation IT Service Management (ITSM) Platform market is split by Type and by Application. For the period 2021-2032, the growth among segments provides accurate calculations and forecasts for Consumption Value by Type and by Application. This analysis can help you expand your business by targeting qualified niche markets.

Market segment by Type

Cloud Native SaaS Platform

Hybrid Managed Platform

On Premises Platform

Market segment by Component

Software Subscription

Implementation Services

Managed Support Services

Market segment by End User Industry

IT and Telecom

Financial Services

Healthcare and Education

Others

Market segment by Application

Large Enterprises

Small and Medium Enterprises

Others

Market segment by players, this report covers

ServiceNow, Inc.

Salesforce, Inc.

Atlassian Corporation

BMC Helix, Inc.

Ivanti, Inc.

Freshworks Inc.

Zoho Corporation

OpenText Corporation

SolarWinds Corporation

GoTo Group, Inc.

Xurrent, Inc.

InvGate

IFS AB

Matrix42 GmbH

EasyVista SAS

TOPdesk Nederland B.V.

USU Software AG

SysAid Technologies Ltd.

Halo Service Solutions Ltd.

Mindarray Systems Private Limited

Nomura Research Institute, Ltd.

STEG Co., Ltd.

Cloudwise Beijing Technology Co., Ltd.

Guangzhou Canway Technology Co., Ltd.

Galaxy Software Services Corporation

Market segment by regions, regional analysis covers

North America (United States, Canada and Mexico)

Europe (Germany, France, UK, Russia, Italy and Rest of Europe)

Asia-Pacific (China, Japan, South Korea, India, Southeast Asia and Rest of Asia-Pacific)

South America (Brazil, Rest of South America)

Middle East & Africa (Turkey, Saudi Arabia, UAE, Rest of Middle East & Africa)

The content of the study subjects, includes a total of 13 chapters:

Chapter 1, to describe Next-generation IT Service Management (ITSM) Platform product scope, market overview, market estimation caveats and base year.

Chapter 2, to profile the top players of Next-generation IT Service Management (ITSM) Platform, with revenue, gross margin, and global market share of Next-

generation IT Service Management (ITSM) Platform from 2021 to 2026.

Chapter 3, the Next-generation IT Service Management (ITSM) Platform competitive situation, revenue, and global market share of top players are analyzed emphatically by landscape contrast.

Chapter 4 and 5, to segment the market size by Type and by Application, with consumption value and growth rate by Type, by Application, from 2021 to 2032.

Chapter 6, 7, 8, 9, and 10, to break the market size data at the country level, with revenue and market share for key countries in the world, from 2021 to 2026. and Next-generation IT Service Management (ITSM) Platform market forecast, by regions, by Type and by Application, with consumption value, from 2027 to 2032.

Chapter 11, market dynamics, drivers, restraints, trends, Porters Five Forces analysis.

Chapter 12, the key raw materials and key suppliers, and industry chain of Next-generation IT Service Management (ITSM) Platform.

Chapter 13, to describe Next-generation IT Service Management (ITSM) Platform research findings and conclusion.

Contents

1 MARKET OVERVIEW

1.1 Product Overview and Scope

1.2 Market Estimation Caveats and Base Year

1.3 Classification of Next-generation IT Service Management (ITSM) Platform by Type

1.3.1 Overview: Global Next-generation IT Service Management (ITSM) Platform

Market Size by Type: 2021 Versus 2025 Versus 2032

1.3.2 Global Next-generation IT Service Management (ITSM) Platform Consumption Value Market Share by Type in 2025

1.3.3 Cloud Native SaaS Platform

1.3.4 Hybrid Managed Platform

1.3.5 On Premises Platform

1.4 Classification of Next-generation IT Service Management (ITSM) Platform by Component

1.4.1 Overview: Global Next-generation IT Service Management (ITSM) Platform

Market Size by Component: 2021 Versus 2025 Versus 2032

1.4.2 Global Next-generation IT Service Management (ITSM) Platform Consumption Value Market Share by Component in 2025

1.4.3 Software Subscription

1.4.4 Implementation Services

1.4.5 Managed Support Services

1.5 Classification of Next-generation IT Service Management (ITSM) Platform by End User Industry

1.5.1 Overview: Global Next-generation IT Service Management (ITSM) Platform

Market Size by End User Industry: 2021 Versus 2025 Versus 2032

1.5.2 Global Next-generation IT Service Management (ITSM) Platform Consumption Value Market Share by End User Industry in 2025

1.5.3 IT and Telecom

1.5.4 Financial Services

1.5.5 Healthcare and Education

1.5.6 Others

1.6 Global Next-generation IT Service Management (ITSM) Platform Market by Application

1.6.1 Overview: Global Next-generation IT Service Management (ITSM) Platform

Market Size by Application: 2021 Versus 2025 Versus 2032

1.6.2 Large Enterprises

1.6.3 Small and Medium Enterprises

1.6.4 Others

1.7 Global Next-generation IT Service Management (ITSM) Platform Market Size & Forecast

1.8 Global Next-generation IT Service Management (ITSM) Platform Market Size and Forecast by Region

1.8.1 Global Next-generation IT Service Management (ITSM) Platform Market Size by Region: 2021 VS 2025 VS 2032

1.8.2 Global Next-generation IT Service Management (ITSM) Platform Market Size by Region, (2021-2032)

1.8.3 North America Next-generation IT Service Management (ITSM) Platform Market Size and Prospect (2021-2032)

1.8.4 Europe Next-generation IT Service Management (ITSM) Platform Market Size and Prospect (2021-2032)

1.8.5 Asia-Pacific Next-generation IT Service Management (ITSM) Platform Market Size and Prospect (2021-2032)

1.8.6 South America Next-generation IT Service Management (ITSM) Platform Market Size and Prospect (2021-2032)

1.8.7 Middle East & Africa Next-generation IT Service Management (ITSM) Platform Market Size and Prospect (2021-2032)

2 COMPANY PROFILES

2.1 ServiceNow, Inc.

2.1.1 ServiceNow, Inc. Details

2.1.2 ServiceNow, Inc. Major Business

2.1.3 ServiceNow, Inc. Next-generation IT Service Management (ITSM) Platform Product and Solutions

2.1.4 ServiceNow, Inc. Next-generation IT Service Management (ITSM) Platform Revenue, Gross Margin and Market Share (2021-2026)

2.1.5 ServiceNow, Inc. Recent Developments and Future Plans

2.2 Salesforce, Inc.

2.2.1 Salesforce, Inc. Details

2.2.2 Salesforce, Inc. Major Business

2.2.3 Salesforce, Inc. Next-generation IT Service Management (ITSM) Platform Product and Solutions

2.2.4 Salesforce, Inc. Next-generation IT Service Management (ITSM) Platform Revenue, Gross Margin and Market Share (2021-2026)

2.2.5 Salesforce, Inc. Recent Developments and Future Plans

2.3 Atlassian Corporation

- 2.3.1 Atlassian Corporation Details
- 2.3.2 Atlassian Corporation Major Business
- 2.3.3 Atlassian Corporation Next-generation IT Service Management (ITSM) Platform Product and Solutions
- 2.3.4 Atlassian Corporation Next-generation IT Service Management (ITSM) Platform Revenue, Gross Margin and Market Share (2021-2026)
- 2.3.5 Atlassian Corporation Recent Developments and Future Plans
- 2.4 BMC Helix, Inc.
 - 2.4.1 BMC Helix, Inc. Details
 - 2.4.2 BMC Helix, Inc. Major Business
 - 2.4.3 BMC Helix, Inc. Next-generation IT Service Management (ITSM) Platform Product and Solutions
 - 2.4.4 BMC Helix, Inc. Next-generation IT Service Management (ITSM) Platform Revenue, Gross Margin and Market Share (2021-2026)
 - 2.4.5 BMC Helix, Inc. Recent Developments and Future Plans
- 2.5 Ivanti, Inc.
 - 2.5.1 Ivanti, Inc. Details
 - 2.5.2 Ivanti, Inc. Major Business
 - 2.5.3 Ivanti, Inc. Next-generation IT Service Management (ITSM) Platform Product and Solutions
 - 2.5.4 Ivanti, Inc. Next-generation IT Service Management (ITSM) Platform Revenue, Gross Margin and Market Share (2021-2026)
 - 2.5.5 Ivanti, Inc. Recent Developments and Future Plans
- 2.6 Freshworks Inc.
 - 2.6.1 Freshworks Inc. Details
 - 2.6.2 Freshworks Inc. Major Business
 - 2.6.3 Freshworks Inc. Next-generation IT Service Management (ITSM) Platform Product and Solutions
 - 2.6.4 Freshworks Inc. Next-generation IT Service Management (ITSM) Platform Revenue, Gross Margin and Market Share (2021-2026)
 - 2.6.5 Freshworks Inc. Recent Developments and Future Plans
- 2.7 Zoho Corporation
 - 2.7.1 Zoho Corporation Details
 - 2.7.2 Zoho Corporation Major Business
 - 2.7.3 Zoho Corporation Next-generation IT Service Management (ITSM) Platform Product and Solutions
 - 2.7.4 Zoho Corporation Next-generation IT Service Management (ITSM) Platform Revenue, Gross Margin and Market Share (2021-2026)
 - 2.7.5 Zoho Corporation Recent Developments and Future Plans

2.8 OpenText Corporation

2.8.1 OpenText Corporation Details

2.8.2 OpenText Corporation Major Business

2.8.3 OpenText Corporation Next-generation IT Service Management (ITSM) Platform Product and Solutions

2.8.4 OpenText Corporation Next-generation IT Service Management (ITSM) Platform Revenue, Gross Margin and Market Share (2021-2026)

2.8.5 OpenText Corporation Recent Developments and Future Plans

2.9 SolarWinds Corporation

2.9.1 SolarWinds Corporation Details

2.9.2 SolarWinds Corporation Major Business

2.9.3 SolarWinds Corporation Next-generation IT Service Management (ITSM) Platform Product and Solutions

2.9.4 SolarWinds Corporation Next-generation IT Service Management (ITSM) Platform Revenue, Gross Margin and Market Share (2021-2026)

2.9.5 SolarWinds Corporation Recent Developments and Future Plans

2.10 GoTo Group, Inc.

2.10.1 GoTo Group, Inc. Details

2.10.2 GoTo Group, Inc. Major Business

2.10.3 GoTo Group, Inc. Next-generation IT Service Management (ITSM) Platform Product and Solutions

2.10.4 GoTo Group, Inc. Next-generation IT Service Management (ITSM) Platform Revenue, Gross Margin and Market Share (2021-2026)

2.10.5 GoTo Group, Inc. Recent Developments and Future Plans

2.11 Xurrent, Inc.

2.11.1 Xurrent, Inc. Details

2.11.2 Xurrent, Inc. Major Business

2.11.3 Xurrent, Inc. Next-generation IT Service Management (ITSM) Platform Product and Solutions

2.11.4 Xurrent, Inc. Next-generation IT Service Management (ITSM) Platform Revenue, Gross Margin and Market Share (2021-2026)

2.11.5 Xurrent, Inc. Recent Developments and Future Plans

2.12 InvGate

2.12.1 InvGate Details

2.12.2 InvGate Major Business

2.12.3 InvGate Next-generation IT Service Management (ITSM) Platform Product and Solutions

2.12.4 InvGate Next-generation IT Service Management (ITSM) Platform Revenue, Gross Margin and Market Share (2021-2026)

2.12.5 InvGate Recent Developments and Future Plans

2.13 IFS AB

2.13.1 IFS AB Details

2.13.2 IFS AB Major Business

2.13.3 IFS AB Next-generation IT Service Management (ITSM) Platform Product and Solutions

2.13.4 IFS AB Next-generation IT Service Management (ITSM) Platform Revenue, Gross Margin and Market Share (2021-2026)

2.13.5 IFS AB Recent Developments and Future Plans

2.14 Matrix42 GmbH

2.14.1 Matrix42 GmbH Details

2.14.2 Matrix42 GmbH Major Business

2.14.3 Matrix42 GmbH Next-generation IT Service Management (ITSM) Platform Product and Solutions

2.14.4 Matrix42 GmbH Next-generation IT Service Management (ITSM) Platform Revenue, Gross Margin and Market Share (2021-2026)

2.14.5 Matrix42 GmbH Recent Developments and Future Plans

2.15 EasyVista SAS

2.15.1 EasyVista SAS Details

2.15.2 EasyVista SAS Major Business

2.15.3 EasyVista SAS Next-generation IT Service Management (ITSM) Platform Product and Solutions

2.15.4 EasyVista SAS Next-generation IT Service Management (ITSM) Platform Revenue, Gross Margin and Market Share (2021-2026)

2.15.5 EasyVista SAS Recent Developments and Future Plans

2.16 TOPdesk Nederland B.V.

2.16.1 TOPdesk Nederland B.V. Details

2.16.2 TOPdesk Nederland B.V. Major Business

2.16.3 TOPdesk Nederland B.V. Next-generation IT Service Management (ITSM) Platform Product and Solutions

2.16.4 TOPdesk Nederland B.V. Next-generation IT Service Management (ITSM) Platform Revenue, Gross Margin and Market Share (2021-2026)

2.16.5 TOPdesk Nederland B.V. Recent Developments and Future Plans

2.17 USU Software AG

2.17.1 USU Software AG Details

2.17.2 USU Software AG Major Business

2.17.3 USU Software AG Next-generation IT Service Management (ITSM) Platform Product and Solutions

2.17.4 USU Software AG Next-generation IT Service Management (ITSM) Platform

Revenue, Gross Margin and Market Share (2021-2026)

2.17.5 USU Software AG Recent Developments and Future Plans

2.18 SysAid Technologies Ltd.

2.18.1 SysAid Technologies Ltd. Details

2.18.2 SysAid Technologies Ltd. Major Business

2.18.3 SysAid Technologies Ltd. Next-generation IT Service Management (ITSM)

Platform Product and Solutions

2.18.4 SysAid Technologies Ltd. Next-generation IT Service Management (ITSM)

Platform Revenue, Gross Margin and Market Share (2021-2026)

2.18.5 SysAid Technologies Ltd. Recent Developments and Future Plans

2.19 Halo Service Solutions Ltd.

2.19.1 Halo Service Solutions Ltd. Details

2.19.2 Halo Service Solutions Ltd. Major Business

2.19.3 Halo Service Solutions Ltd. Next-generation IT Service Management (ITSM)

Platform Product and Solutions

2.19.4 Halo Service Solutions Ltd. Next-generation IT Service Management (ITSM)

Platform Revenue, Gross Margin and Market Share (2021-2026)

2.19.5 Halo Service Solutions Ltd. Recent Developments and Future Plans

2.20 Mindarray Systems Private Limited

2.20.1 Mindarray Systems Private Limited Details

2.20.2 Mindarray Systems Private Limited Major Business

2.20.3 Mindarray Systems Private Limited Next-generation IT Service Management (ITSM) Platform Product and Solutions

2.20.4 Mindarray Systems Private Limited Next-generation IT Service Management (ITSM) Platform Revenue, Gross Margin and Market Share (2021-2026)

2.20.5 Mindarray Systems Private Limited Recent Developments and Future Plans

2.21 Nomura Research Institute, Ltd.

2.21.1 Nomura Research Institute, Ltd. Details

2.21.2 Nomura Research Institute, Ltd. Major Business

2.21.3 Nomura Research Institute, Ltd. Next-generation IT Service Management (ITSM) Platform Product and Solutions

2.21.4 Nomura Research Institute, Ltd. Next-generation IT Service Management (ITSM) Platform Revenue, Gross Margin and Market Share (2021-2026)

2.21.5 Nomura Research Institute, Ltd. Recent Developments and Future Plans

2.22 STEG Co., Ltd.

2.22.1 STEG Co., Ltd. Details

2.22.2 STEG Co., Ltd. Major Business

2.22.3 STEG Co., Ltd. Next-generation IT Service Management (ITSM) Platform Product and Solutions

2.22.4 STEG Co., Ltd. Next-generation IT Service Management (ITSM) Platform Revenue, Gross Margin and Market Share (2021-2026)

2.22.5 STEG Co., Ltd. Recent Developments and Future Plans

2.23 Cloudwise Beijing Technology Co., Ltd.

2.23.1 Cloudwise Beijing Technology Co., Ltd. Details

2.23.2 Cloudwise Beijing Technology Co., Ltd. Major Business

2.23.3 Cloudwise Beijing Technology Co., Ltd. Next-generation IT Service Management (ITSM) Platform Product and Solutions

2.23.4 Cloudwise Beijing Technology Co., Ltd. Next-generation IT Service Management (ITSM) Platform Revenue, Gross Margin and Market Share (2021-2026)

2.23.5 Cloudwise Beijing Technology Co., Ltd. Recent Developments and Future Plans

2.24 Guangzhou Canway Technology Co., Ltd.

2.24.1 Guangzhou Canway Technology Co., Ltd. Details

2.24.2 Guangzhou Canway Technology Co., Ltd. Major Business

2.24.3 Guangzhou Canway Technology Co., Ltd. Next-generation IT Service Management (ITSM) Platform Product and Solutions

2.24.4 Guangzhou Canway Technology Co., Ltd. Next-generation IT Service Management (ITSM) Platform Revenue, Gross Margin and Market Share (2021-2026)

2.24.5 Guangzhou Canway Technology Co., Ltd. Recent Developments and Future Plans

2.25 Galaxy Software Services Corporation

2.25.1 Galaxy Software Services Corporation Details

2.25.2 Galaxy Software Services Corporation Major Business

2.25.3 Galaxy Software Services Corporation Next-generation IT Service Management (ITSM) Platform Product and Solutions

2.25.4 Galaxy Software Services Corporation Next-generation IT Service Management (ITSM) Platform Revenue, Gross Margin and Market Share (2021-2026)

2.25.5 Galaxy Software Services Corporation Recent Developments and Future Plans

3 MARKET COMPETITION, BY PLAYERS

3.1 Global Next-generation IT Service Management (ITSM) Platform Revenue and Share by Players (2021-2026)

3.2 Market Share Analysis (2025)

3.2.1 Market Share of Next-generation IT Service Management (ITSM) Platform by Company Revenue

3.2.2 Top 3 Next-generation IT Service Management (ITSM) Platform Players Market Share in 2025

3.2.3 Top 6 Next-generation IT Service Management (ITSM) Platform Players Market Share in 2025

3.3 Next-generation IT Service Management (ITSM) Platform Market: Overall Company Footprint Analysis

3.3.1 Next-generation IT Service Management (ITSM) Platform Market: Region Footprint

3.3.2 Next-generation IT Service Management (ITSM) Platform Market: Company Product Type Footprint

3.3.3 Next-generation IT Service Management (ITSM) Platform Market: Company Product Application Footprint

3.4 New Market Entrants and Barriers to Market Entry

3.5 Mergers, Acquisition, Agreements, and Collaborations

4 MARKET SIZE SEGMENT BY TYPE

4.1 Global Next-generation IT Service Management (ITSM) Platform Consumption Value and Market Share by Type (2021-2026)

4.2 Global Next-generation IT Service Management (ITSM) Platform Market Forecast by Type (2027-2032)

5 MARKET SIZE SEGMENT BY APPLICATION

5.1 Global Next-generation IT Service Management (ITSM) Platform Consumption Value Market Share by Application (2021-2026)

5.2 Global Next-generation IT Service Management (ITSM) Platform Market Forecast by Application (2027-2032)

6 NORTH AMERICA

6.1 North America Next-generation IT Service Management (ITSM) Platform Consumption Value by Type (2021-2032)

6.2 North America Next-generation IT Service Management (ITSM) Platform Market Size by Application (2021-2032)

6.3 North America Next-generation IT Service Management (ITSM) Platform Market Size by Country

6.3.1 North America Next-generation IT Service Management (ITSM) Platform Consumption Value by Country (2021-2032)

6.3.2 United States Next-generation IT Service Management (ITSM) Platform Market Size and Forecast (2021-2032)

6.3.3 Canada Next-generation IT Service Management (ITSM) Platform Market Size and Forecast (2021-2032)

6.3.4 Mexico Next-generation IT Service Management (ITSM) Platform Market Size and Forecast (2021-2032)

7 EUROPE

7.1 Europe Next-generation IT Service Management (ITSM) Platform Consumption Value by Type (2021-2032)

7.2 Europe Next-generation IT Service Management (ITSM) Platform Consumption Value by Application (2021-2032)

7.3 Europe Next-generation IT Service Management (ITSM) Platform Market Size by Country

7.3.1 Europe Next-generation IT Service Management (ITSM) Platform Consumption Value by Country (2021-2032)

7.3.2 Germany Next-generation IT Service Management (ITSM) Platform Market Size and Forecast (2021-2032)

7.3.3 France Next-generation IT Service Management (ITSM) Platform Market Size and Forecast (2021-2032)

7.3.4 United Kingdom Next-generation IT Service Management (ITSM) Platform Market Size and Forecast (2021-2032)

7.3.5 Russia Next-generation IT Service Management (ITSM) Platform Market Size and Forecast (2021-2032)

7.3.6 Italy Next-generation IT Service Management (ITSM) Platform Market Size and Forecast (2021-2032)

8 ASIA-PACIFIC

8.1 Asia-Pacific Next-generation IT Service Management (ITSM) Platform Consumption Value by Type (2021-2032)

8.2 Asia-Pacific Next-generation IT Service Management (ITSM) Platform Consumption Value by Application (2021-2032)

8.3 Asia-Pacific Next-generation IT Service Management (ITSM) Platform Market Size by Region

8.3.1 Asia-Pacific Next-generation IT Service Management (ITSM) Platform Consumption Value by Region (2021-2032)

8.3.2 China Next-generation IT Service Management (ITSM) Platform Market Size and Forecast (2021-2032)

8.3.3 Japan Next-generation IT Service Management (ITSM) Platform Market Size and

Forecast (2021-2032)

8.3.4 South Korea Next-generation IT Service Management (ITSM) Platform Market Size and Forecast (2021-2032)

8.3.5 India Next-generation IT Service Management (ITSM) Platform Market Size and Forecast (2021-2032)

8.3.6 Southeast Asia Next-generation IT Service Management (ITSM) Platform Market Size and Forecast (2021-2032)

8.3.7 Australia Next-generation IT Service Management (ITSM) Platform Market Size and Forecast (2021-2032)

9 SOUTH AMERICA

9.1 South America Next-generation IT Service Management (ITSM) Platform Consumption Value by Type (2021-2032)

9.2 South America Next-generation IT Service Management (ITSM) Platform Consumption Value by Application (2021-2032)

9.3 South America Next-generation IT Service Management (ITSM) Platform Market Size by Country

9.3.1 South America Next-generation IT Service Management (ITSM) Platform Consumption Value by Country (2021-2032)

9.3.2 Brazil Next-generation IT Service Management (ITSM) Platform Market Size and Forecast (2021-2032)

9.3.3 Argentina Next-generation IT Service Management (ITSM) Platform Market Size and Forecast (2021-2032)

10 MIDDLE EAST & AFRICA

10.1 Middle East & Africa Next-generation IT Service Management (ITSM) Platform Consumption Value by Type (2021-2032)

10.2 Middle East & Africa Next-generation IT Service Management (ITSM) Platform Consumption Value by Application (2021-2032)

10.3 Middle East & Africa Next-generation IT Service Management (ITSM) Platform Market Size by Country

10.3.1 Middle East & Africa Next-generation IT Service Management (ITSM) Platform Consumption Value by Country (2021-2032)

10.3.2 Turkey Next-generation IT Service Management (ITSM) Platform Market Size and Forecast (2021-2032)

10.3.3 Saudi Arabia Next-generation IT Service Management (ITSM) Platform Market Size and Forecast (2021-2032)

10.3.4 UAE Next-generation IT Service Management (ITSM) Platform Market Size and Forecast (2021-2032)

11 MARKET DYNAMICS

- 11.1 Next-generation IT Service Management (ITSM) Platform Market Drivers
- 11.2 Next-generation IT Service Management (ITSM) Platform Market Restraints
- 11.3 Next-generation IT Service Management (ITSM) Platform Trends Analysis
- 11.4 Porters Five Forces Analysis
 - 11.4.1 Threat of New Entrants
 - 11.4.2 Bargaining Power of Suppliers
 - 11.4.3 Bargaining Power of Buyers
 - 11.4.4 Threat of Substitutes
 - 11.4.5 Competitive Rivalry

12 INDUSTRY CHAIN ANALYSIS

- 12.1 Next-generation IT Service Management (ITSM) Platform Industry Chain
- 12.2 Next-generation IT Service Management (ITSM) Platform Upstream Analysis
- 12.3 Next-generation IT Service Management (ITSM) Platform Midstream Analysis
- 12.4 Next-generation IT Service Management (ITSM) Platform Downstream Analysis

13 RESEARCH FINDINGS AND CONCLUSION

14 APPENDIX

- 14.1 Methodology
- 14.2 Research Process and Data Source
- 14.3 Disclaimer

List Of Tables

LIST OF TABLES

Table 1. Global Next-generation IT Service Management (ITSM) Platform Consumption Value by Type, (USD Million), 2021 & 2025 & 2032

Table 2. Global Next-generation IT Service Management (ITSM) Platform Consumption Value by Component, (USD Million), 2021 & 2025 & 2032

Table 3. Global Next-generation IT Service Management (ITSM) Platform Consumption Value by End User Industry, (USD Million), 2021 & 2025 & 2032

Table 4. Global Next-generation IT Service Management (ITSM) Platform Consumption Value by Application, (USD Million), 2021 & 2025 & 2032

Table 5. Global Next-generation IT Service Management (ITSM) Platform Consumption Value by Region (2021-2026) & (USD Million)

Table 6. Global Next-generation IT Service Management (ITSM) Platform Consumption Value by Region (2027-2032) & (USD Million)

Table 7. ServiceNow, Inc. Company Information, Head Office, and Major Competitors

Table 8. ServiceNow, Inc. Major Business

Table 9. ServiceNow, Inc. Next-generation IT Service Management (ITSM) Platform Product and Solutions

Table 10. ServiceNow, Inc. Next-generation IT Service Management (ITSM) Platform Revenue (USD Million), Gross Margin and Market Share (2021-2026)

Table 11. ServiceNow, Inc. Recent Developments and Future Plans

Table 12. Salesforce, Inc. Company Information, Head Office, and Major Competitors

Table 13. Salesforce, Inc. Major Business

Table 14. Salesforce, Inc. Next-generation IT Service Management (ITSM) Platform Product and Solutions

Table 15. Salesforce, Inc. Next-generation IT Service Management (ITSM) Platform Revenue (USD Million), Gross Margin and Market Share (2021-2026)

Table 16. Salesforce, Inc. Recent Developments and Future Plans

Table 17. Atlassian Corporation Company Information, Head Office, and Major Competitors

Table 18. Atlassian Corporation Major Business

Table 19. Atlassian Corporation Next-generation IT Service Management (ITSM) Platform Product and Solutions

Table 20. Atlassian Corporation Next-generation IT Service Management (ITSM) Platform Revenue (USD Million), Gross Margin and Market Share (2021-2026)

Table 21. BMC Helix, Inc. Company Information, Head Office, and Major Competitors

Table 22. BMC Helix, Inc. Major Business

Table 23. BMC Helix, Inc. Next-generation IT Service Management (ITSM) Platform Product and Solutions

Table 24. BMC Helix, Inc. Next-generation IT Service Management (ITSM) Platform Revenue (USD Million), Gross Margin and Market Share (2021-2026)

Table 25. BMC Helix, Inc. Recent Developments and Future Plans

Table 26. Ivanti, Inc. Company Information, Head Office, and Major Competitors

Table 27. Ivanti, Inc. Major Business

Table 28. Ivanti, Inc. Next-generation IT Service Management (ITSM) Platform Product and Solutions

Table 29. Ivanti, Inc. Next-generation IT Service Management (ITSM) Platform Revenue (USD Million), Gross Margin and Market Share (2021-2026)

Table 30. Ivanti, Inc. Recent Developments and Future Plans

Table 31. Freshworks Inc. Company Information, Head Office, and Major Competitors

Table 32. Freshworks Inc. Major Business

Table 33. Freshworks Inc. Next-generation IT Service Management (ITSM) Platform Product and Solutions

Table 34. Freshworks Inc. Next-generation IT Service Management (ITSM) Platform Revenue (USD Million), Gross Margin and Market Share (2021-2026)

Table 35. Freshworks Inc. Recent Developments and Future Plans

Table 36. Zoho Corporation Company Information, Head Office, and Major Competitors

Table 37. Zoho Corporation Major Business

Table 38. Zoho Corporation Next-generation IT Service Management (ITSM) Platform Product and Solutions

Table 39. Zoho Corporation Next-generation IT Service Management (ITSM) Platform Revenue (USD Million), Gross Margin and Market Share (2021-2026)

Table 40. Zoho Corporation Recent Developments and Future Plans

Table 41. OpenText Corporation Company Information, Head Office, and Major Competitors

Table 42. OpenText Corporation Major Business

Table 43. OpenText Corporation Next-generation IT Service Management (ITSM) Platform Product and Solutions

Table 44. OpenText Corporation Next-generation IT Service Management (ITSM) Platform Revenue (USD Million), Gross Margin and Market Share (2021-2026)

Table 45. OpenText Corporation Recent Developments and Future Plans

Table 46. SolarWinds Corporation Company Information, Head Office, and Major Competitors

Table 47. SolarWinds Corporation Major Business

Table 48. SolarWinds Corporation Next-generation IT Service Management (ITSM) Platform Product and Solutions

Table 49. SolarWinds Corporation Next-generation IT Service Management (ITSM) Platform Revenue (USD Million), Gross Margin and Market Share (2021-2026)

Table 50. SolarWinds Corporation Recent Developments and Future Plans

Table 51. GoTo Group, Inc. Company Information, Head Office, and Major Competitors

Table 52. GoTo Group, Inc. Major Business

Table 53. GoTo Group, Inc. Next-generation IT Service Management (ITSM) Platform Product and Solutions

Table 54. GoTo Group, Inc. Next-generation IT Service Management (ITSM) Platform Revenue (USD Million), Gross Margin and Market Share (2021-2026)

Table 55. GoTo Group, Inc. Recent Developments and Future Plans

Table 56. Xurrent, Inc. Company Information, Head Office, and Major Competitors

Table 57. Xurrent, Inc. Major Business

Table 58. Xurrent, Inc. Next-generation IT Service Management (ITSM) Platform Product and Solutions

Table 59. Xurrent, Inc. Next-generation IT Service Management (ITSM) Platform Revenue (USD Million), Gross Margin and Market Share (2021-2026)

Table 60. Xurrent, Inc. Recent Developments and Future Plans

Table 61. InvGate Company Information, Head Office, and Major Competitors

Table 62. InvGate Major Business

Table 63. InvGate Next-generation IT Service Management (ITSM) Platform Product and Solutions

Table 64. InvGate Next-generation IT Service Management (ITSM) Platform Revenue (USD Million), Gross Margin and Market Share (2021-2026)

Table 65. InvGate Recent Developments and Future Plans

Table 66. IFS AB Company Information, Head Office, and Major Competitors

Table 67. IFS AB Major Business

Table 68. IFS AB Next-generation IT Service Management (ITSM) Platform Product and Solutions

Table 69. IFS AB Next-generation IT Service Management (ITSM) Platform Revenue (USD Million), Gross Margin and Market Share (2021-2026)

Table 70. IFS AB Recent Developments and Future Plans

Table 71. Matrix42 GmbH Company Information, Head Office, and Major Competitors

Table 72. Matrix42 GmbH Major Business

Table 73. Matrix42 GmbH Next-generation IT Service Management (ITSM) Platform Product and Solutions

Table 74. Matrix42 GmbH Next-generation IT Service Management (ITSM) Platform Revenue (USD Million), Gross Margin and Market Share (2021-2026)

Table 75. Matrix42 GmbH Recent Developments and Future Plans

Table 76. EasyVista SAS Company Information, Head Office, and Major Competitors

Table 77. EasyVista SAS Major Business

Table 78. EasyVista SAS Next-generation IT Service Management (ITSM) Platform Product and Solutions

Table 79. EasyVista SAS Next-generation IT Service Management (ITSM) Platform Revenue (USD Million), Gross Margin and Market Share (2021-2026)

Table 80. EasyVista SAS Recent Developments and Future Plans

Table 81. TOPdesk Nederland B.V. Company Information, Head Office, and Major Competitors

Table 82. TOPdesk Nederland B.V. Major Business

Table 83. TOPdesk Nederland B.V. Next-generation IT Service Management (ITSM) Platform Product and Solutions

Table 84. TOPdesk Nederland B.V. Next-generation IT Service Management (ITSM) Platform Revenue (USD Million), Gross Margin and Market Share (2021-2026)

Table 85. TOPdesk Nederland B.V. Recent Developments and Future Plans

Table 86. USU Software AG Company Information, Head Office, and Major Competitors

Table 87. USU Software AG Major Business

Table 88. USU Software AG Next-generation IT Service Management (ITSM) Platform Product and Solutions

Table 89. USU Software AG Next-generation IT Service Management (ITSM) Platform Revenue (USD Million), Gross Margin and Market Share (2021-2026)

Table 90. USU Software AG Recent Developments and Future Plans

Table 91. SysAid Technologies Ltd. Company Information, Head Office, and Major Competitors

Table 92. SysAid Technologies Ltd. Major Business

Table 93. SysAid Technologies Ltd. Next-generation IT Service Management (ITSM) Platform Product and Solutions

Table 94. SysAid Technologies Ltd. Next-generation IT Service Management (ITSM) Platform Revenue (USD Million), Gross Margin and Market Share (2021-2026)

Table 95. SysAid Technologies Ltd. Recent Developments and Future Plans

Table 96. Halo Service Solutions Ltd. Company Information, Head Office, and Major Competitors

Table 97. Halo Service Solutions Ltd. Major Business

Table 98. Halo Service Solutions Ltd. Next-generation IT Service Management (ITSM) Platform Product and Solutions

Table 99. Halo Service Solutions Ltd. Next-generation IT Service Management (ITSM) Platform Revenue (USD Million), Gross Margin and Market Share (2021-2026)

Table 100. Halo Service Solutions Ltd. Recent Developments and Future Plans

Table 101. Mindarray Systems Private Limited Company Information, Head Office, and Major Competitors

Table 102. Mindarray Systems Private Limited Major Business

Table 103. Mindarray Systems Private Limited Next-generation IT Service Management (ITSM) Platform Product and Solutions

Table 104. Mindarray Systems Private Limited Next-generation IT Service Management (ITSM) Platform Revenue (USD Million), Gross Margin and Market Share (2021-2026)

Table 105. Mindarray Systems Private Limited Recent Developments and Future Plans

Table 106. Nomura Research Institute, Ltd. Company Information, Head Office, and Major Competitors

Table 107. Nomura Research Institute, Ltd. Major Business

Table 108. Nomura Research Institute, Ltd. Next-generation IT Service Management (ITSM) Platform Product and Solutions

Table 109. Nomura Research Institute, Ltd. Next-generation IT Service Management (ITSM) Platform Revenue (USD Million), Gross Margin and Market Share (2021-2026)

Table 110. Nomura Research Institute, Ltd. Recent Developments and Future Plans

Table 111. STEG Co., Ltd. Company Information, Head Office, and Major Competitors

Table 112. STEG Co., Ltd. Major Business

Table 113. STEG Co., Ltd. Next-generation IT Service Management (ITSM) Platform Product and Solutions

Table 114. STEG Co., Ltd. Next-generation IT Service Management (ITSM) Platform Revenue (USD Million), Gross Margin and Market Share (2021-2026)

Table 115. STEG Co., Ltd. Recent Developments and Future Plans

Table 116. Cloudwise Beijing Technology Co., Ltd. Company Information, Head Office, and Major Competitors

Table 117. Cloudwise Beijing Technology Co., Ltd. Major Business

Table 118. Cloudwise Beijing Technology Co., Ltd. Next-generation IT Service Management (ITSM) Platform Product and Solutions

Table 119. Cloudwise Beijing Technology Co., Ltd. Next-generation IT Service Management (ITSM) Platform Revenue (USD Million), Gross Margin and Market Share (2021-2026)

Table 120. Cloudwise Beijing Technology Co., Ltd. Recent Developments and Future Plans

Table 121. Guangzhou Canway Technology Co., Ltd. Company Information, Head Office, and Major Competitors

Table 122. Guangzhou Canway Technology Co., Ltd. Major Business

Table 123. Guangzhou Canway Technology Co., Ltd. Next-generation IT Service Management (ITSM) Platform Product and Solutions

Table 124. Guangzhou Canway Technology Co., Ltd. Next-generation IT Service Management (ITSM) Platform Revenue (USD Million), Gross Margin and Market Share (2021-2026)

Table 125. Guangzhou Canway Technology Co., Ltd. Recent Developments and Future Plans

Table 126. Galaxy Software Services Corporation Company Information, Head Office, and Major Competitors

Table 127. Galaxy Software Services Corporation Major Business

Table 128. Galaxy Software Services Corporation Next-generation IT Service Management (ITSM) Platform Product and Solutions

Table 129. Galaxy Software Services Corporation Next-generation IT Service Management (ITSM) Platform Revenue (USD Million), Gross Margin and Market Share (2021-2026)

Table 130. Galaxy Software Services Corporation Recent Developments and Future Plans

Table 131. Global Next-generation IT Service Management (ITSM) Platform Revenue (USD Million) by Players (2021-2026)

Table 132. Global Next-generation IT Service Management (ITSM) Platform Revenue Share by Players (2021-2026)

Table 133. Breakdown of Next-generation IT Service Management (ITSM) Platform by Company Type (Tier 1, Tier 2, and Tier 3)

Table 134. Market Position of Players in Next-generation IT Service Management (ITSM) Platform, (Tier 1, Tier 2, and Tier 3), Based on Revenue in 2025

Table 135. Head Office of Key Next-generation IT Service Management (ITSM) Platform Players

Table 136. Next-generation IT Service Management (ITSM) Platform Market: Company Product Type Footprint

Table 137. Next-generation IT Service Management (ITSM) Platform Market: Company Product Application Footprint

Table 138. Next-generation IT Service Management (ITSM) Platform New Market Entrants and Barriers to Market Entry

Table 139. Next-generation IT Service Management (ITSM) Platform Mergers, Acquisition, Agreements, and Collaborations

Table 140. Global Next-generation IT Service Management (ITSM) Platform Consumption Value (USD Million) by Type (2021-2026)

Table 141. Global Next-generation IT Service Management (ITSM) Platform Consumption Value Share by Type (2021-2026)

Table 142. Global Next-generation IT Service Management (ITSM) Platform Consumption Value Forecast by Type (2027-2032)

Table 143. Global Next-generation IT Service Management (ITSM) Platform Consumption Value by Application (2021-2026)

Table 144. Global Next-generation IT Service Management (ITSM) Platform

Consumption Value Forecast by Application (2027-2032)

Table 145. North America Next-generation IT Service Management (ITSM) Platform Consumption Value by Type (2021-2026) & (USD Million)

Table 146. North America Next-generation IT Service Management (ITSM) Platform Consumption Value by Type (2027-2032) & (USD Million)

Table 147. North America Next-generation IT Service Management (ITSM) Platform Consumption Value by Application (2021-2026) & (USD Million)

Table 148. North America Next-generation IT Service Management (ITSM) Platform Consumption Value by Application (2027-2032) & (USD Million)

Table 149. North America Next-generation IT Service Management (ITSM) Platform Consumption Value by Country (2021-2026) & (USD Million)

Table 150. North America Next-generation IT Service Management (ITSM) Platform Consumption Value by Country (2027-2032) & (USD Million)

Table 151. Europe Next-generation IT Service Management (ITSM) Platform Consumption Value by Type (2021-2026) & (USD Million)

Table 152. Europe Next-generation IT Service Management (ITSM) Platform Consumption Value by Type (2027-2032) & (USD Million)

Table 153. Europe Next-generation IT Service Management (ITSM) Platform Consumption Value by Application (2021-2026) & (USD Million)

Table 154. Europe Next-generation IT Service Management (ITSM) Platform Consumption Value by Application (2027-2032) & (USD Million)

Table 155. Europe Next-generation IT Service Management (ITSM) Platform Consumption Value by Country (2021-2026) & (USD Million)

Table 156. Europe Next-generation IT Service Management (ITSM) Platform Consumption Value by Country (2027-2032) & (USD Million)

Table 157. Asia-Pacific Next-generation IT Service Management (ITSM) Platform Consumption Value by Type (2021-2026) & (USD Million)

Table 158. Asia-Pacific Next-generation IT Service Management (ITSM) Platform Consumption Value by Type (2027-2032) & (USD Million)

Table 159. Asia-Pacific Next-generation IT Service Management (ITSM) Platform Consumption Value by Application (2021-2026) & (USD Million)

Table 160. Asia-Pacific Next-generation IT Service Management (ITSM) Platform Consumption Value by Application (2027-2032) & (USD Million)

Table 161. Asia-Pacific Next-generation IT Service Management (ITSM) Platform Consumption Value by Region (2021-2026) & (USD Million)

Table 162. Asia-Pacific Next-generation IT Service Management (ITSM) Platform Consumption Value by Region (2027-2032) & (USD Million)

Table 163. South America Next-generation IT Service Management (ITSM) Platform Consumption Value by Type (2021-2026) & (USD Million)

Table 164. South America Next-generation IT Service Management (ITSM) Platform Consumption Value by Type (2027-2032) & (USD Million)

Table 165. South America Next-generation IT Service Management (ITSM) Platform Consumption Value by Application (2021-2026) & (USD Million)

Table 166. South America Next-generation IT Service Management (ITSM) Platform Consumption Value by Application (2027-2032) & (USD Million)

Table 167. South America Next-generation IT Service Management (ITSM) Platform Consumption Value by Country (2021-2026) & (USD Million)

Table 168. South America Next-generation IT Service Management (ITSM) Platform Consumption Value by Country (2027-2032) & (USD Million)

Table 169. Middle East & Africa Next-generation IT Service Management (ITSM) Platform Consumption Value by Type (2021-2026) & (USD Million)

Table 170. Middle East & Africa Next-generation IT Service Management (ITSM) Platform Consumption Value by Type (2027-2032) & (USD Million)

Table 171. Middle East & Africa Next-generation IT Service Management (ITSM) Platform Consumption Value by Application (2021-2026) & (USD Million)

Table 172. Middle East & Africa Next-generation IT Service Management (ITSM) Platform Consumption Value by Application (2027-2032) & (USD Million)

Table 173. Middle East & Africa Next-generation IT Service Management (ITSM) Platform Consumption Value by Country (2021-2026) & (USD Million)

Table 174. Middle East & Africa Next-generation IT Service Management (ITSM) Platform Consumption Value by Country (2027-2032) & (USD Million)

Table 175. Global Key Players of Next-generation IT Service Management (ITSM) Platform Upstream (Raw Materials)

Table 176. Global Next-generation IT Service Management (ITSM) Platform Typical Customers

List Of Figures

LIST OF FIGURES

- Figure 1. Next-generation IT Service Management (ITSM) Platform Picture
- Figure 2. Global Next-generation IT Service Management (ITSM) Platform Consumption Value by Type, (USD Million), 2021 & 2025 & 2032
- Figure 3. Global Next-generation IT Service Management (ITSM) Platform Consumption Value Market Share by Type in 2025
- Figure 4. Cloud Native SaaS Platform
- Figure 5. Hybrid Managed Platform
- Figure 6. On Premises Platform
- Figure 7. Global Next-generation IT Service Management (ITSM) Platform Consumption Value by Component, (USD Million), 2021 & 2025 & 2032
- Figure 8. Global Next-generation IT Service Management (ITSM) Platform Consumption Value Market Share by Component in 2025
- Figure 9. Software Subscription
- Figure 10. Implementation Services
- Figure 11. Managed Support Services
- Figure 12. Global Next-generation IT Service Management (ITSM) Platform Consumption Value by End User Industry, (USD Million), 2021 & 2025 & 2032
- Figure 13. Global Next-generation IT Service Management (ITSM) Platform Consumption Value Market Share by End User Industry in 2025
- Figure 14. IT and Telecom
- Figure 15. Financial Services
- Figure 16. Healthcare and Education
- Figure 17. Others
- Figure 18. Global Next-generation IT Service Management (ITSM) Platform Consumption Value by Application, (USD Million), 2021 & 2025 & 2032
- Figure 19. Next-generation IT Service Management (ITSM) Platform Consumption Value Market Share by Application in 2025
- Figure 20. Large Enterprises Picture
- Figure 21. Small and Medium Enterprises Picture
- Figure 22. Others Picture
- Figure 23. Global Next-generation IT Service Management (ITSM) Platform Consumption Value, (USD Million): 2021 & 2025 & 2032
- Figure 24. Global Next-generation IT Service Management (ITSM) Platform Consumption Value and Forecast (2021-2032) & (USD Million)
- Figure 25. Global Market Next-generation IT Service Management (ITSM) Platform

Consumption Value (USD Million) Comparison by Region (2021 VS 2025 VS 2032)

Figure 26. Global Next-generation IT Service Management (ITSM) Platform

Consumption Value Market Share by Region (2021-2032)

Figure 27. Global Next-generation IT Service Management (ITSM) Platform

Consumption Value Market Share by Region in 2025

Figure 28. North America Next-generation IT Service Management (ITSM) Platform

Consumption Value (2021-2032) & (USD Million)

Figure 29. Europe Next-generation IT Service Management (ITSM) Platform

Consumption Value (2021-2032) & (USD Million)

Figure 30. Asia-Pacific Next-generation IT Service Management (ITSM) Platform

Consumption Value (2021-2032) & (USD Million)

Figure 31. South America Next-generation IT Service Management (ITSM) Platform

Consumption Value (2021-2032) & (USD Million)

Figure 32. Middle East & Africa Next-generation IT Service Management (ITSM)

Platform Consumption Value (2021-2032) & (USD Million)

Figure 33. Company Three Recent Developments and Future Plans

Figure 34. Global Next-generation IT Service Management (ITSM) Platform Revenue
Share by Players in 2025

Figure 35. Next-generation IT Service Management (ITSM) Platform Market Share by
Company Type (Tier 1, Tier 2, and Tier 3) in 2025

Figure 36. Market Share of Next-generation IT Service Management (ITSM) Platform by
Player Revenue in 2025

Figure 37. Top 3 Next-generation IT Service Management (ITSM) Platform Players
Market Share in 2025

Figure 38. Top 6 Next-generation IT Service Management (ITSM) Platform Players
Market Share in 2025

Figure 39. Global Next-generation IT Service Management (ITSM) Platform
Consumption Value Share by Type (2021-2026)

Figure 40. Global Next-generation IT Service Management (ITSM) Platform Market
Share Forecast by Type (2027-2032)

Figure 41. Global Next-generation IT Service Management (ITSM) Platform
Consumption Value Share by Application (2021-2026)

Figure 42. Global Next-generation IT Service Management (ITSM) Platform Market
Share Forecast by Application (2027-2032)

Figure 43. North America Next-generation IT Service Management (ITSM) Platform
Consumption Value Market Share by Type (2021-2032)

Figure 44. North America Next-generation IT Service Management (ITSM) Platform
Consumption Value Market Share by Application (2021-2032)

Figure 45. North America Next-generation IT Service Management (ITSM) Platform

Consumption Value Market Share by Country (2021-2032)

Figure 46. United States Next-generation IT Service Management (ITSM) Platform Consumption Value (2021-2032) & (USD Million)

Figure 47. Canada Next-generation IT Service Management (ITSM) Platform Consumption Value (2021-2032) & (USD Million)

Figure 48. Mexico Next-generation IT Service Management (ITSM) Platform Consumption Value (2021-2032) & (USD Million)

Figure 49. Europe Next-generation IT Service Management (ITSM) Platform Consumption Value Market Share by Type (2021-2032)

Figure 50. Europe Next-generation IT Service Management (ITSM) Platform Consumption Value Market Share by Application (2021-2032)

Figure 51. Europe Next-generation IT Service Management (ITSM) Platform Consumption Value Market Share by Country (2021-2032)

Figure 52. Germany Next-generation IT Service Management (ITSM) Platform Consumption Value (2021-2032) & (USD Million)

Figure 53. France Next-generation IT Service Management (ITSM) Platform Consumption Value (2021-2032) & (USD Million)

Figure 54. United Kingdom Next-generation IT Service Management (ITSM) Platform Consumption Value (2021-2032) & (USD Million)

Figure 55. Russia Next-generation IT Service Management (ITSM) Platform Consumption Value (2021-2032) & (USD Million)

Figure 56. Italy Next-generation IT Service Management (ITSM) Platform Consumption Value (2021-2032) & (USD Million)

Figure 57. Asia-Pacific Next-generation IT Service Management (ITSM) Platform Consumption Value Market Share by Type (2021-2032)

Figure 58. Asia-Pacific Next-generation IT Service Management (ITSM) Platform Consumption Value Market Share by Application (2021-2032)

Figure 59. Asia-Pacific Next-generation IT Service Management (ITSM) Platform Consumption Value Market Share by Region (2021-2032)

Figure 60. China Next-generation IT Service Management (ITSM) Platform Consumption Value (2021-2032) & (USD Million)

Figure 61. Japan Next-generation IT Service Management (ITSM) Platform Consumption Value (2021-2032) & (USD Million)

Figure 62. South Korea Next-generation IT Service Management (ITSM) Platform Consumption Value (2021-2032) & (USD Million)

Figure 63. India Next-generation IT Service Management (ITSM) Platform Consumption Value (2021-2032) & (USD Million)

Figure 64. Southeast Asia Next-generation IT Service Management (ITSM) Platform Consumption Value (2021-2032) & (USD Million)

- Figure 65. Australia Next-generation IT Service Management (ITSM) Platform Consumption Value (2021-2032) & (USD Million)
- Figure 66. South America Next-generation IT Service Management (ITSM) Platform Consumption Value Market Share by Type (2021-2032)
- Figure 67. South America Next-generation IT Service Management (ITSM) Platform Consumption Value Market Share by Application (2021-2032)
- Figure 68. South America Next-generation IT Service Management (ITSM) Platform Consumption Value Market Share by Country (2021-2032)
- Figure 69. Brazil Next-generation IT Service Management (ITSM) Platform Consumption Value (2021-2032) & (USD Million)
- Figure 70. Argentina Next-generation IT Service Management (ITSM) Platform Consumption Value (2021-2032) & (USD Million)
- Figure 71. Middle East & Africa Next-generation IT Service Management (ITSM) Platform Consumption Value Market Share by Type (2021-2032)
- Figure 72. Middle East & Africa Next-generation IT Service Management (ITSM) Platform Consumption Value Market Share by Application (2021-2032)
- Figure 73. Middle East & Africa Next-generation IT Service Management (ITSM) Platform Consumption Value Market Share by Country (2021-2032)
- Figure 74. Turkey Next-generation IT Service Management (ITSM) Platform Consumption Value (2021-2032) & (USD Million)
- Figure 75. Saudi Arabia Next-generation IT Service Management (ITSM) Platform Consumption Value (2021-2032) & (USD Million)
- Figure 76. UAE Next-generation IT Service Management (ITSM) Platform Consumption Value (2021-2032) & (USD Million)
- Figure 77. Next-generation IT Service Management (ITSM) Platform Market Drivers
- Figure 78. Next-generation IT Service Management (ITSM) Platform Market Restraints
- Figure 79. Next-generation IT Service Management (ITSM) Platform Market Trends
- Figure 80. Porters Five Forces Analysis
- Figure 81. Next-generation IT Service Management (ITSM) Platform Industrial Chain
- Figure 82. Methodology
- Figure 83. Research Process and Data Source

I would like to order

Product name: Global Next-generation IT Service Management (ITSM) Platform Market 2026 by Company, Regions, Type and Application, Forecast to 2032

Product link: <https://marketpublishers.com/r/G63911432978EN.html>

Price: US\$ 3,480.00 (Single User License / Electronic Delivery)

If you want to order Corporate License or Hard Copy, please, contact our Customer Service:

info@marketpublishers.com

Payment

To pay by Credit Card (Visa, MasterCard, American Express, PayPal), please, click button on product page <https://marketpublishers.com/r/G63911432978EN.html>