

Global Knowledge Management Market 2018 by Manufacturers, Countries, Type and Application, Forecast to 2023

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Abstracts

Knowledge management, a mature sector, is experiencing a long-overdue resurgence in 2018. KM has become revitalized because of the convergence of several industry trends, particularly the growing interest in incorporating artificial intelligence (AI) into contact center solutions. AI solutions require a source of knowledge, and KM solutions can address this need by providing a centralized repository for information gathered from across the enterprise.

SCOPE OF THE REPORT:

This report studies the Knowledge Management market status and outlook of Global and major regions, from angles of players, countries, product types and end industries; this report analyzes the top players in global market, and splits the Knowledge Management market by product type and applications/end industries.

The global Knowledge Management market is valued at xx million USD in 2017 and is expected to reach xx million USD by the end of 2023, growing at a CAGR of xx% between 2017 and 2023.

The Asia-Pacific will occupy for more market share in following years, especially in China, also fast growing India and Southeast Asia regions.

North America, especially The United States, will still play an important role which cannot be ignored. Any changes from United States might affect the development trend of Knowledge Management.

Europe also play important roles in global market, with market size of xx million USD in

2017 and will be xx million USD in 2023, with a CAGR of xx%.

Market Segment by Companies, this report covers

CallidusCloud

ProProfs

Pgi

Bloomfire

Chadha Software Technologies

ComAround

MindTouch

Market Segment by Regions, regional analysis covers

North America (United States, Canada and Mexico)

Europe (Germany, France, UK, Russia and Italy)

Asia-Pacific (China, Japan, Korea, India and Southeast Asia)

South America (Brazil, Argentina, Colombia)

Middle East and Africa (Saudi Arabia, UAE, Egypt, Nigeria and South Africa)

Market Segment by Type, covers

Knowledge Management Process

Knowledge Management Systems

Knowledge Management Mechanisms and Technologies

Knowledge Management Infrastructure

Market Segment by Applications, can be divided into

SME?s

Large Enterprise

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