

# **Global IT Services and BPO in Government Market 2018 by Manufacturers, Countries, Type and Application, Forecast to 2023**

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## **Abstracts**

Business process outsourcing (BPO) is defined as a subset of outsourcing that involves the contracting of the operations and responsibilities of a specific business process to a third-party service provider. Often the business processes are information technology-based, and are referred to as ITES-BPO, where ITES stands for Information Technology Enabled Service.

### **Scope of the Report:**

This report studies the IT Services and BPO in Government market status and outlook of Global and major regions, from angles of players, countries, product types and end industries; this report analyzes the top players in global market, and splits the IT Services and BPO in Government market by product type and applications/end industries.

IT and BPO services are required in the Government sector to manage IT systems and improve business-related processes and methodologies. IT and BPO Service outsourcing supports the Government sector to perform various functions, including taxation, pensions, asset registration, welfare programs including financial assistance for the unemployed, and other e-governance initiatives in a cost-effective manner. The global IT Services and BPO in Government market is valued at xx million USD in 2017 and is expected to reach xx million USD by the end of 2023, growing at a CAGR of xx% between 2017 and 2023.

The Asia-Pacific will occupy for more market share in following years, especially in China, also fast growing India and Southeast Asia regions.

North America, especially The United States, will still play an important role which cannot be ignored. Any changes from United States might affect the development trend

of IT Services and BPO in Government.

Europe also play important roles in global market, with market size of xx million USD in 2017 and will be xx million USD in 2023, with a CAGR of xx%.

Market Segment by Companies, this report covers

Capgemini

CSC

IBM

TCS

Wipro

CSC

Dell

Fujitsu

HP

Unisys

Xerox

Market Segment by Regions, regional analysis covers

North America (United States, Canada and Mexico)

Europe (Germany, France, UK, Russia and Italy)

Asia-Pacific (China, Japan, Korea, India and Southeast Asia)

South America (Brazil, Argentina, Colombia)

Middle East and Africa (Saudi Arabia, UAE, Egypt, Nigeria and South Africa)

Market Segment by Type, covers

IT services

CRM BPO

HRO

Others

Market Segment by Applications, can be divided into

Government

Military

Financial Authority

Police

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