

Global Hotel Concierge App Market 2026 by Company, Regions, Type and Application, Forecast to 2032

<https://marketpublishers.com/r/GB08F0189C60EN.html>

Date: January 2026

Pages: 167

Price: US\$ 3,480.00 (Single User License)

ID: GB08F0189C60EN

Abstracts

According to our (Global Info Research) latest study, the global Hotel Concierge App market size was valued at US\$ 337 million in 2025 and is forecast to a readjusted size of US\$ 591 million by 2032 with a CAGR of 8.3% during review period.

A Hotel Concierge App is a mobile or web-based application designed to streamline and enhance the guest experience by centralizing personalized hotel services, local recommendations, and on-demand assistance? serving as a digital alternative to or complement for the traditional in-person concierge desk. It connects guests directly with hotel staff, third-party vendors, and local businesses, enabling seamless, 24/7 access to services without the need for in-person requests.

The global hotel concierge app market is experiencing significant transformation, driven by digitalization trends in hospitality, rising consumer expectations, and post-pandemic recovery. This growth is fueled by increasing smartphone penetration, demand for contactless services, and hotels' focus on enhancing guest experience through technology.

The hotel concierge app market represents a dynamic intersection of hospitality and technology, with substantial growth potential. Success will depend on balancing technological sophistication with human-centric design, maintaining robust security while ensuring ease of use, and offering customization while achieving scalability. The market is moving from transactional service platforms to integrated experience ecosystems, creating opportunities for innovative players who can address the evolving needs of both hotels and their guests.

This report is a detailed and comprehensive analysis for global Hotel Concierge App

market. Both quantitative and qualitative analyses are presented by company, by region & country, by Type and by Application. As the market is constantly changing, this report explores the competition, supply and demand trends, as well as key factors that contribute to its changing demands across many markets. Company profiles and product examples of selected competitors, along with market share estimates of some of the selected leaders for the year 2025, are provided.

Key Features:

Global Hotel Concierge App market size and forecasts, in consumption value (\$ Million), 2021-2032

Global Hotel Concierge App market size and forecasts by region and country, in consumption value (\$ Million), 2021-2032

Global Hotel Concierge App market size and forecasts, by Type and by Application, in consumption value (\$ Million), 2021-2032

Global Hotel Concierge App market shares of main players, in revenue (\$ Million), 2021-2026

The Primary Objectives in This Report Are:

To determine the size of the total market opportunity of global and key countries

To assess the growth potential for Hotel Concierge App

To forecast future growth in each product and end-use market

To assess competitive factors affecting the marketplace

This report profiles key players in the global Hotel Concierge App market based on the following parameters - company overview, revenue, gross margin, product portfolio, geographical presence, and key developments. Key companies covered as a part of this study include HotelFriend, HiJiffy, Hotefy, Alliant, Hinfo, STAY, Manet, Flexkeeping, Gustaffo, Alice, etc.

This report also provides key insights about market drivers, restraints, opportunities, new product launches or approvals.

Market segmentation

Hotel Concierge App market is split by Type and by Application. For the period 2021-2032, the growth among segments provides accurate calculations and forecasts for Consumption Value by Type and by Application. This analysis can help you expand your business by targeting qualified niche markets.

Market segment by Type

Android

iOS

Market segment by Hotel Type

Luxury (5-star & above)

Boutique & Lifestyle

Business & Convention

Resorts

Market segment by Service Type

Basic Concierge Services

Integrated Experience Platforms

AI-Powered Personalization

Market segment by Application

Business Travelers

Leisure Travelers

Other

Market segment by players, this report covers

HotelFriend

HiJiffy

Hotefy

Alliant

Hinfo

STAY

Manet

Flexkeeping

Gustaffo

Alice

HelloGuest

Eleanor

Faundit

Concierge Atlas

Infosys

Hotel Concierge App

AppHotel

Operto Guest

Duve

Actabl

myLike

MandyMurry

Intelity

Hotel's Touch

Vouch

MyConcierge

Servr

GuestPro

Quality Digital Concierge

Resavio

Market segment by regions, regional analysis covers

North America (United States, Canada and Mexico)

Europe (Germany, France, UK, Russia, Italy and Rest of Europe)

Asia-Pacific (China, Japan, South Korea, India, Southeast Asia and Rest of Asia-Pacific)

South America (Brazil, Rest of South America)

Middle East & Africa (Turkey, Saudi Arabia, UAE, Rest of Middle East & Africa)

The content of the study subjects, includes a total of 13 chapters:

Chapter 1, to describe Hotel Concierge App product scope, market overview, market estimation caveats and base year.

Chapter 2, to profile the top players of Hotel Concierge App, with revenue, gross margin, and global market share of Hotel Concierge App from 2021 to 2026.

Chapter 3, the Hotel Concierge App competitive situation, revenue, and global market share of top players are analyzed emphatically by landscape contrast.

Chapter 4 and 5, to segment the market size by Type and by Application, with consumption value and growth rate by Type, by Application, from 2021 to 2032.

Chapter 6, 7, 8, 9, and 10, to break the market size data at the country level, with revenue and market share for key countries in the world, from 2021 to 2026. and Hotel Concierge App market forecast, by regions, by Type and by Application, with consumption value, from 2027 to 2032.

Chapter 11, market dynamics, drivers, restraints, trends, Porters Five Forces analysis.

Chapter 12, the key raw materials and key suppliers, and industry chain of Hotel Concierge App.

Chapter 13, to describe Hotel Concierge App research findings and conclusion.

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