

Global Freight CRM Software Market 2026 by Company, Regions, Type and Application, Forecast to 2032

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Abstracts

According to our (Global Info Research) latest study, the global Freight CRM Software market size was valued at US\$ 446 million in 2025 and is forecast to a readjusted size of US\$ 770 million by 2032 with a CAGR of 8.2% during review period.

Freight CRM software is a specialized customer relationship management tool designed specifically for companies in the freight and logistics industry. It helps manage customer interactions, streamline sales processes, track leads and opportunities, and improve overall customer service in the freight industry.

This report is a detailed and comprehensive analysis for global Freight CRM Software market. Both quantitative and qualitative analyses are presented by company, by region & country, by Type and by Application. As the market is constantly changing, this report explores the competition, supply and demand trends, as well as key factors that contribute to its changing demands across many markets. Company profiles and product examples of selected competitors, along with market share estimates of some of the selected leaders for the year 2025, are provided.

Key Features:

Global Freight CRM Software market size and forecasts, in consumption value (\$ Million), 2021-2032

Global Freight CRM Software market size and forecasts by region and country, in consumption value (\$ Million), 2021-2032

Global Freight CRM Software market size and forecasts, by Type and by Application, in consumption value (\$ Million), 2021-2032

Global Freight CRM Software market shares of main players, in revenue (\$ Million), 2021-2026

The Primary Objectives in This Report Are:

- To determine the size of the total market opportunity of global and key countries
- To assess the growth potential for Freight CRM Software
- To forecast future growth in each product and end-use market
- To assess competitive factors affecting the marketplace

This report profiles key players in the global Freight CRM Software market based on the following parameters - company overview, revenue, gross margin, product portfolio, geographical presence, and key developments. Key companies covered as a part of this study include SugarCRM, Zoho, Salesforce, Sage CRM, Bitrix24, GoComet, Fresa Gold, Logi-Sys, Shipthis, Magaya, etc.

This report also provides key insights about market drivers, restraints, opportunities, new product launches or approvals.

Market segmentation

Freight CRM Software market is split by Type and by Application. For the period 2021-2032, the growth among segments provides accurate calculations and forecasts for Consumption Value by Type and by Application. This analysis can help you expand your business by targeting qualified niche markets.

Market segment by Type

Cloud-based

On Premises

Market segment by Application

Large Enterprises

SMEs

Market segment by players, this report covers

SugarCRM

Zoho

Salesforce

Sage CRM

Bitrix24

GoComet

Fresa Gold

Logi-Sys

Shipthis

Magaya

FreightPrint

Linbis

Descartes

Freightview

Logitude

eCargo Cloud

FreightBro

Scope Freight

ZEALIT

Transcount

Market segment by regions, regional analysis covers

North America (United States, Canada and Mexico)

Europe (Germany, France, UK, Russia, Italy and Rest of Europe)

Asia-Pacific (China, Japan, South Korea, India, Southeast Asia and Rest of Asia-Pacific)

South America (Brazil, Rest of South America)

Middle East & Africa (Turkey, Saudi Arabia, UAE, Rest of Middle East & Africa)

The content of the study subjects, includes a total of 13 chapters:

Chapter 1, to describe Freight CRM Software product scope, market overview, market estimation caveats and base year.

Chapter 2, to profile the top players of Freight CRM Software, with revenue, gross margin, and global market share of Freight CRM Software from 2021 to 2026.

Chapter 3, the Freight CRM Software competitive situation, revenue, and global market share of top players are analyzed emphatically by landscape contrast.

Chapter 4 and 5, to segment the market size by Type and by Application, with consumption value and growth rate by Type, by Application, from 2021 to 2032.

Chapter 6, 7, 8, 9, and 10, to break the market size data at the country level, with revenue and market share for key countries in the world, from 2021 to 2026. and Freight CRM Software market forecast, by regions, by Type and by Application, with consumption value, from 2027 to 2032.

Chapter 11, market dynamics, drivers, restraints, trends, Porters Five Forces analysis.

Chapter 12, the key raw materials and key suppliers, and industry chain of Freight CRM

Software.

Chapter 13, to describe Freight CRM Software research findings and conclusion.

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