

Global Facilities Management Services Supply, Demand and Key Producers, 2026-2032

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Abstracts

The global Facilities Management Services market size is expected to reach \$ 2119445 million by 2032, rising at a market growth of 5.4% CAGR during the forecast period (2026-2032).

Facilities Operations and Maintenance Management Services refer to an outsourced, lifecycle-oriented service system designed to ensure the safe, continuous, compliant, and cost-efficient operation of buildings, campuses, and physical infrastructure assets. The service is widely adopted across office buildings, retail complexes, industrial parks and manufacturing sites, logistics warehouses, data centers, hospitals and schools, transportation hubs, and public facilities. It typically consists of hard services, soft services, and a management platform. Hard services focus on engineering and technical operations, including inspection, preventive maintenance, repairs, spare parts management, retrofits, and lifecycle management of MEP systems such as HVAC, power distribution, water supply and drainage, fire protection, elevators, and building automation. Soft services cover environmental and workplace support such as cleaning, security, landscaping, catering, reception, logistics, and space services. The management platform layer standardizes delivery through work order systems, asset registries, service quality control, and vendor management, and can be enhanced with energy monitoring and optimization, emergency response, compliance audits, carbon management, and ESG reporting support. As digitalization accelerates, facilities services are shifting from labor-intensive outsourcing to data-driven asset performance management, emphasizing measurable service quality, predictive failure prevention, and continuous energy-efficiency improvement to meet customers' requirements for reliability, cost control, and sustainability performance.

The global Facilities Operations and Maintenance Management services market is rapidly evolving from traditional property support outsourcing into a mission-critical foundation for enterprise operations and urban space management. The maturity of

commercial real estate markets, the expansion of industrial and logistics parks, and the continuous build-out of critical infrastructure and data centers are raising expectations for facility uptime, risk control, and compliance delivery. Meanwhile, structural changes in the labor market and rising labor costs are strengthening the business case for outsourcing, pushing customers to consolidate fragmented cleaning, security, and technical maintenance contracts into integrated facilities management agreements that offer faster response, more consistent service quality, and greater cost transparency.

Two powerful growth engines are reshaping the sector: digital transformation and decarbonization. Digital tools such as IoT sensors, mobile workflows, and CMMS or IWMS platforms are improving operational visibility and standardizing service delivery, shifting the industry from reactive repairs toward predictive and preventive maintenance while reducing downtime and safety incidents for critical equipment. In parallel, energy price volatility and carbon reduction requirements are forcing asset owners to prioritize energy efficiency and lifecycle cost management. As a result, facilities service providers are building higher-value portfolios that combine energy monitoring, system optimization, and retrofit programs, increasingly adopting performance-linked contracts and shared-savings mechanisms to strengthen ROI certainty for customers.

This report studies the global Facilities Management Services demand, key companies, and key regions.

This report is a detailed and comprehensive analysis of the world market for Facilities Management Services, and provides market size (US\$ million) and Year-over-Year (YoY) growth, considering 2025 as the base year. This report explores demand trends and competition, as well as details the characteristics of Facilities Management Services that contribute to its increasing demand across many markets.

Highlights and key features of the study

Global Facilities Management Services total market, 2021-2032, (USD Million)

Global Facilities Management Services total market by region & country, CAGR, 2021-2032, (USD Million)

U.S. VS China: Facilities Management Services total market, key domestic companies, and share, (USD Million)

Global Facilities Management Services revenue by player, revenue and market share 2021-2026, (USD Million)

Global Facilities Management Services total market by Type, CAGR, 2021-2032, (USD Million)

Global Facilities Management Services total market by Application, CAGR, 2021-2032, (USD Million)

This report profiles major players in the global Facilities Management Services market based on the following parameters - company overview, revenue, gross margin, product

portfolio, geographical presence, and key developments. Key companies covered as a part of this study include Compass Group PLC, Aramark, ISS A/S, Sodexo S.A., CBRE Group, Inc., Jones Lang LaSalle, C&W Services, Macro Group, Apleona, ENGIE (ENGIE Cofely, Formerly Cofely BESIX Facility Management), etc.

This report also provides key insights about market drivers, restraints, opportunities, new product launches or approvals.

Stakeholders would have ease in decision-making through various strategy matrices used in analyzing the world Facilities Management Services market

Detailed Segmentation:

Each section contains quantitative market data including market by value (US\$ Millions), by player, by regions, by Type, and by Application. Data is given for the years 2021-2032 by year with 2025 as the base year, 2026 as the estimate year, and 2027-2032 as the forecast year.

Global Facilities Management Services Market, By Region:

United States

China

Europe

Japan

South Korea

ASEAN

India

Rest of World

Global Facilities Management Services Market, Segmentation by Type:

Soft FM Services

Hard FM Services

Global Facilities Management Services Market, Segmentation by Contract Scope:

- Single Service Contracts
- Bundled Multi Service Contracts
- Integrated Facilities Management

Global Facilities Management Services Market, Segmentation by Technology Enablement Level:

- Traditional Operations
- Platform Enabled Operations
- Smart and Remote Operations

Global Facilities Management Services Market, Segmentation by Sustainability Service Depth:

- Standard Fm Services
- Energy Management Add On
- Decarbonization Programs
- Others

Global Facilities Management Services Market, Segmentation by Application:

- Office and Campus Facilities
- Retail and Hospitality Facilities
- Industrial Facilities

Others

Companies Profiled:

Compass Group PLC

Aramark

ISS A/S

Sodexo S.A.

CBRE Group, Inc.

Jones Lang LaSalle

C&W Services

Macro Group

Apleona

ENGIE (ENGIE Cofely, Formerly Cofely BESIX Facility Management)

GDI Integrated Facility Services Inc.

OCS Group

BGIS

Updater Services Ltd

Onewo Inc.

Poly Property Services Co., Ltd.

China Overseas Property Holdings Limited

Greentown Service Group Co., Ltd.

A-Living Smart City Services Co., Ltd.

Country Garden Services Holdings Company Limited

China Resources Mixc Lifestyle Services Limited

China Merchants Property Operation & Service Co., Ltd.

Jinke Service Group Co., Ltd.

Sino-Ocean Service Holding Limited

Key Questions Answered

1. How big is the global Facilities Management Services market?
2. What is the demand of the global Facilities Management Services market?
3. What is the year over year growth of the global Facilities Management Services market?
4. What is the total value of the global Facilities Management Services market?
5. Who are the Major Players in the global Facilities Management Services market?
6. What are the growth factors driving the market demand?

Contents

1 SUPPLY SUMMARY

- 1.1 Facilities Management Services Introduction
- 1.2 World Facilities Management Services Market Size & Forecast (2021 & 2025 & 2032)
- 1.3 World Facilities Management Services Total Market by Region (by Headquarter Location)
 - 1.3.1 World Facilities Management Services Market Size by Region (2021-2032), (by Headquarter Location)
 - 1.3.2 United States Based Company Facilities Management Services Revenue (2021-2032)
 - 1.3.3 China Based Company Facilities Management Services Revenue (2021-2032)
 - 1.3.4 Europe Based Company Facilities Management Services Revenue (2021-2032)
 - 1.3.5 Japan Based Company Facilities Management Services Revenue (2021-2032)
 - 1.3.6 South Korea Based Company Facilities Management Services Revenue (2021-2032)
 - 1.3.7 ASEAN Based Company Facilities Management Services Revenue (2021-2032)
 - 1.3.8 India Based Company Facilities Management Services Revenue (2021-2032)
- 1.4 Market Drivers, Restraints and Trends
 - 1.4.1 Facilities Management Services Market Drivers
 - 1.4.2 Factors Affecting Demand
 - 1.4.3 Major Market Trends

2 DEMAND SUMMARY

- 2.1 World Facilities Management Services Consumption Value (2021-2032)
- 2.2 World Facilities Management Services Consumption Value by Region
 - 2.2.1 World Facilities Management Services Consumption Value by Region (2021-2026)
 - 2.2.2 World Facilities Management Services Consumption Value Forecast by Region (2027-2032)
- 2.3 United States Facilities Management Services Consumption Value (2021-2032)
- 2.4 China Facilities Management Services Consumption Value (2021-2032)
- 2.5 Europe Facilities Management Services Consumption Value (2021-2032)
- 2.6 Japan Facilities Management Services Consumption Value (2021-2032)
- 2.7 South Korea Facilities Management Services Consumption Value (2021-2032)
- 2.8 ASEAN Facilities Management Services Consumption Value (2021-2032)

2.9 India Facilities Management Services Consumption Value (2021-2032)

3 WORLD FACILITIES MANAGEMENT SERVICES COMPANIES COMPETITIVE ANALYSIS

3.1 World Facilities Management Services Revenue by Player (2021-2026)

3.2 Industry Rank and Concentration Rate (CR)

3.2.1 Global Facilities Management Services Industry Rank of Major Players

3.2.2 Global Concentration Ratios (CR4) for Facilities Management Services in 2025

3.2.3 Global Concentration Ratios (CR8) for Facilities Management Services in 2025

3.3 Facilities Management Services Company Evaluation Quadrant

3.4 Facilities Management Services Market: Overall Company Footprint Analysis

3.4.1 Facilities Management Services Market: Region Footprint

3.4.2 Facilities Management Services Market: Company Product Type Footprint

3.4.3 Facilities Management Services Market: Company Product Application Footprint

3.5 Competitive Environment

3.5.1 Historical Structure of the Industry

3.5.2 Barriers of Market Entry

3.5.3 Factors of Competition

3.6 Mergers & Acquisitions Activity

4 UNITED STATES VS CHINA VS REST OF WORLD (BY HEADQUARTER LOCATION)

4.1 United States VS China: Facilities Management Services Revenue Comparison (by Headquarter Location)

4.1.1 United States VS China: Facilities Management Services Revenue Comparison (2021 & 2025 & 2032) (by Headquarter Location)

4.1.2 United States VS China: Facilities Management Services Revenue Market Share Comparison (2021 & 2025 & 2032)

4.2 United States Based Companies VS China Based Companies: Facilities Management Services Consumption Value Comparison

4.2.1 United States VS China: Facilities Management Services Consumption Value Comparison (2021 & 2025 & 2032)

4.2.2 United States VS China: Facilities Management Services Consumption Value Market Share Comparison (2021 & 2025 & 2032)

4.3 United States Based Facilities Management Services Companies and Market Share, 2021-2026

4.3.1 United States Based Facilities Management Services Companies, Headquarters

(States, Country)

4.3.2 United States Based Companies Facilities Management Services Revenue, (2021-2026)

4.4 China Based Companies Facilities Management Services Revenue and Market Share, 2021-2026

4.4.1 China Based Facilities Management Services Companies, Company Headquarters (Province, Country)

4.4.2 China Based Companies Facilities Management Services Revenue, (2021-2026)

4.5 Rest of World Based Facilities Management Services Companies and Market Share, 2021-2026

4.5.1 Rest of World Based Facilities Management Services Companies, Headquarters (Province, Country)

4.5.2 Rest of World Based Companies Facilities Management Services Revenue (2021-2026)

5 MARKET ANALYSIS BY TYPE

5.1 World Facilities Management Services Market Size Overview by Type: 2021 VS 2025 VS 2032

5.2 Segment Introduction by Type

5.2.1 Soft FM Services

5.2.2 Hard FM Services

5.3 Market Segment by Type

5.3.1 World Facilities Management Services Market Size by Type (2021-2026)

5.3.2 World Facilities Management Services Market Size by Type (2027-2032)

5.3.3 World Facilities Management Services Market Size Market Share by Type (2027-2032)

6 MARKET ANALYSIS BY CONTRACT SCOPE

6.1 World Facilities Management Services Market Size Overview by Contract Scope: 2021 VS 2025 VS 2032

6.2 Segment Introduction by Contract Scope

6.2.1 Single Service Contracts

6.2.2 Bundled Multi Service Contracts

6.2.3 Integrated Facilities Management

6.3 Market Segment by Contract Scope

6.3.1 World Facilities Management Services Market Size by Contract Scope (2021-2026)

6.3.2 World Facilities Management Services Market Size by Contract Scope (2027-2032)

6.3.3 World Facilities Management Services Market Size Market Share by Contract Scope (2027-2032)

7 MARKET ANALYSIS BY TECHNOLOGY ENABLEMENT LEVEL

7.1 World Facilities Management Services Market Size Overview by Technology Enablement Level: 2021 VS 2025 VS 2032

7.2 Segment Introduction by Technology Enablement Level

7.2.1 Traditional Operations

7.2.2 Platform Enabled Operations

7.2.3 Smart and Remote Operations

7.3 Market Segment by Technology Enablement Level

7.3.1 World Facilities Management Services Market Size by Technology Enablement Level (2021-2026)

7.3.2 World Facilities Management Services Market Size by Technology Enablement Level (2027-2032)

7.3.3 World Facilities Management Services Market Size Market Share by Technology Enablement Level (2027-2032)

8 MARKET ANALYSIS BY SUSTAINABILITY SERVICE DEPTH

8.1 World Facilities Management Services Market Size Overview by Sustainability Service Depth: 2021 VS 2025 VS 2032

8.2 Segment Introduction by Sustainability Service Depth

8.2.1 Standard Fm Services

8.2.2 Energy Management Add On

8.2.3 Decarbonization Programs

8.2.4 Others

8.3 Market Segment by Sustainability Service Depth

8.3.1 World Facilities Management Services Market Size by Sustainability Service Depth (2021-2026)

8.3.2 World Facilities Management Services Market Size by Sustainability Service Depth (2027-2032)

8.3.3 World Facilities Management Services Market Size Market Share by Sustainability Service Depth (2027-2032)

9 MARKET ANALYSIS BY APPLICATION

9.1 World Facilities Management Services Market Size Overview by Application: 2021 VS 2025 VS 2032

9.2 Segment Introduction by Application

9.2.1 Office and Campus Facilities

9.2.2 Retail and Hospitality Facilities

9.2.3 Industrial Facilities

9.2.4 Others

9.3 Market Segment by Application

9.3.1 World Facilities Management Services Market Size by Application (2021-2026)

9.3.2 World Facilities Management Services Market Size by Application (2027-2032)

9.3.3 World Facilities Management Services Market Size Market Share by Application (2021-2032)

10 COMPANY PROFILES

10.1 Compass Group PLC

10.1.1 Compass Group PLC Details

10.1.2 Compass Group PLC Major Business

10.1.3 Compass Group PLC Facilities Management Services Product and Services

10.1.4 Compass Group PLC Facilities Management Services Revenue, Gross Margin and Market Share (2021-2026)

10.1.5 Compass Group PLC Recent Developments/Updates

10.1.6 Compass Group PLC Competitive Strengths & Weaknesses

10.2 Aramark

10.2.1 Aramark Details

10.2.2 Aramark Major Business

10.2.3 Aramark Facilities Management Services Product and Services

10.2.4 Aramark Facilities Management Services Revenue, Gross Margin and Market Share (2021-2026)

10.2.5 Aramark Recent Developments/Updates

10.2.6 Aramark Competitive Strengths & Weaknesses

10.3 ISS A/S

10.3.1 ISS A/S Details

10.3.2 ISS A/S Major Business

10.3.3 ISS A/S Facilities Management Services Product and Services

10.3.4 ISS A/S Facilities Management Services Revenue, Gross Margin and Market Share (2021-2026)

10.3.5 ISS A/S Recent Developments/Updates

- 10.3.6 ISS A/S Competitive Strengths & Weaknesses
- 10.4 Sodexo S.A.
 - 10.4.1 Sodexo S.A. Details
 - 10.4.2 Sodexo S.A. Major Business
 - 10.4.3 Sodexo S.A. Facilities Management Services Product and Services
 - 10.4.4 Sodexo S.A. Facilities Management Services Revenue, Gross Margin and Market Share (2021-2026)
 - 10.4.5 Sodexo S.A. Recent Developments/Updates
 - 10.4.6 Sodexo S.A. Competitive Strengths & Weaknesses
- 10.5 CBRE Group, Inc.
 - 10.5.1 CBRE Group, Inc. Details
 - 10.5.2 CBRE Group, Inc. Major Business
 - 10.5.3 CBRE Group, Inc. Facilities Management Services Product and Services
 - 10.5.4 CBRE Group, Inc. Facilities Management Services Revenue, Gross Margin and Market Share (2021-2026)
 - 10.5.5 CBRE Group, Inc. Recent Developments/Updates
 - 10.5.6 CBRE Group, Inc. Competitive Strengths & Weaknesses
- 10.6 Jones Lang LaSalle
 - 10.6.1 Jones Lang LaSalle Details
 - 10.6.2 Jones Lang LaSalle Major Business
 - 10.6.3 Jones Lang LaSalle Facilities Management Services Product and Services
 - 10.6.4 Jones Lang LaSalle Facilities Management Services Revenue, Gross Margin and Market Share (2021-2026)
 - 10.6.5 Jones Lang LaSalle Recent Developments/Updates
 - 10.6.6 Jones Lang LaSalle Competitive Strengths & Weaknesses
- 10.7 C&W Services
 - 10.7.1 C&W Services Details
 - 10.7.2 C&W Services Major Business
 - 10.7.3 C&W Services Facilities Management Services Product and Services
 - 10.7.4 C&W Services Facilities Management Services Revenue, Gross Margin and Market Share (2021-2026)
 - 10.7.5 C&W Services Recent Developments/Updates
 - 10.7.6 C&W Services Competitive Strengths & Weaknesses
- 10.8 Macro Group
 - 10.8.1 Macro Group Details
 - 10.8.2 Macro Group Major Business
 - 10.8.3 Macro Group Facilities Management Services Product and Services
 - 10.8.4 Macro Group Facilities Management Services Revenue, Gross Margin and Market Share (2021-2026)

- 10.8.5 Macro Group Recent Developments/Updates
- 10.8.6 Macro Group Competitive Strengths & Weaknesses
- 10.9 Apleona
 - 10.9.1 Apleona Details
 - 10.9.2 Apleona Major Business
 - 10.9.3 Apleona Facilities Management Services Product and Services
 - 10.9.4 Apleona Facilities Management Services Revenue, Gross Margin and Market Share (2021-2026)
 - 10.9.5 Apleona Recent Developments/Updates
 - 10.9.6 Apleona Competitive Strengths & Weaknesses
- 10.10 ENGIE (ENGIE Cofely, Formerly Cofely BESIX Facility Management)
 - 10.10.1 ENGIE (ENGIE Cofely, Formerly Cofely BESIX Facility Management) Details
 - 10.10.2 ENGIE (ENGIE Cofely, Formerly Cofely BESIX Facility Management) Major Business
 - 10.10.3 ENGIE (ENGIE Cofely, Formerly Cofely BESIX Facility Management) Facilities Management Services Product and Services
 - 10.10.4 ENGIE (ENGIE Cofely, Formerly Cofely BESIX Facility Management) Facilities Management Services Revenue, Gross Margin and Market Share (2021-2026)
 - 10.10.5 ENGIE (ENGIE Cofely, Formerly Cofely BESIX Facility Management) Recent Developments/Updates
 - 10.10.6 ENGIE (ENGIE Cofely, Formerly Cofely BESIX Facility Management) Competitive Strengths & Weaknesses
- 10.11 GDI Integrated Facility Services Inc.
 - 10.11.1 GDI Integrated Facility Services Inc. Details
 - 10.11.2 GDI Integrated Facility Services Inc. Major Business
 - 10.11.3 GDI Integrated Facility Services Inc. Facilities Management Services Product and Services
 - 10.11.4 GDI Integrated Facility Services Inc. Facilities Management Services Revenue, Gross Margin and Market Share (2021-2026)
 - 10.11.5 GDI Integrated Facility Services Inc. Recent Developments/Updates
 - 10.11.6 GDI Integrated Facility Services Inc. Competitive Strengths & Weaknesses
- 10.12 OCS Group
 - 10.12.1 OCS Group Details
 - 10.12.2 OCS Group Major Business
 - 10.12.3 OCS Group Facilities Management Services Product and Services
 - 10.12.4 OCS Group Facilities Management Services Revenue, Gross Margin and Market Share (2021-2026)
 - 10.12.5 OCS Group Recent Developments/Updates
 - 10.12.6 OCS Group Competitive Strengths & Weaknesses

10.13 BGIS

10.13.1 BGIS Details

10.13.2 BGIS Major Business

10.13.3 BGIS Facilities Management Services Product and Services

10.13.4 BGIS Facilities Management Services Revenue, Gross Margin and Market Share (2021-2026)

10.13.5 BGIS Recent Developments/Updates

10.13.6 BGIS Competitive Strengths & Weaknesses

10.14 Updater Services Ltd

10.14.1 Updater Services Ltd Details

10.14.2 Updater Services Ltd Major Business

10.14.3 Updater Services Ltd Facilities Management Services Product and Services

10.14.4 Updater Services Ltd Facilities Management Services Revenue, Gross Margin and Market Share (2021-2026)

10.14.5 Updater Services Ltd Recent Developments/Updates

10.14.6 Updater Services Ltd Competitive Strengths & Weaknesses

10.15 Onewo Inc.

10.15.1 Onewo Inc. Details

10.15.2 Onewo Inc. Major Business

10.15.3 Onewo Inc. Facilities Management Services Product and Services

10.15.4 Onewo Inc. Facilities Management Services Revenue, Gross Margin and Market Share (2021-2026)

10.15.5 Onewo Inc. Recent Developments/Updates

10.15.6 Onewo Inc. Competitive Strengths & Weaknesses

10.16 Poly Property Services Co., Ltd.

10.16.1 Poly Property Services Co., Ltd. Details

10.16.2 Poly Property Services Co., Ltd. Major Business

10.16.3 Poly Property Services Co., Ltd. Facilities Management Services Product and Services

10.16.4 Poly Property Services Co., Ltd. Facilities Management Services Revenue, Gross Margin and Market Share (2021-2026)

10.16.5 Poly Property Services Co., Ltd. Recent Developments/Updates

10.16.6 Poly Property Services Co., Ltd. Competitive Strengths & Weaknesses

10.17 China Overseas Property Holdings Limited

10.17.1 China Overseas Property Holdings Limited Details

10.17.2 China Overseas Property Holdings Limited Major Business

10.17.3 China Overseas Property Holdings Limited Facilities Management Services Product and Services

10.17.4 China Overseas Property Holdings Limited Facilities Management Services

Revenue, Gross Margin and Market Share (2021-2026)

10.17.5 China Overseas Property Holdings Limited Recent Developments/Updates

10.17.6 China Overseas Property Holdings Limited Competitive Strengths &

Weaknesses

10.18 Greentown Service Group Co., Ltd.

10.18.1 Greentown Service Group Co., Ltd. Details

10.18.2 Greentown Service Group Co., Ltd. Major Business

10.18.3 Greentown Service Group Co., Ltd. Facilities Management Services Product and Services

10.18.4 Greentown Service Group Co., Ltd. Facilities Management Services Revenue, Gross Margin and Market Share (2021-2026)

10.18.5 Greentown Service Group Co., Ltd. Recent Developments/Updates

10.18.6 Greentown Service Group Co., Ltd. Competitive Strengths & Weaknesses

10.19 A-Living Smart City Services Co., Ltd.

10.19.1 A-Living Smart City Services Co., Ltd. Details

10.19.2 A-Living Smart City Services Co., Ltd. Major Business

10.19.3 A-Living Smart City Services Co., Ltd. Facilities Management Services Product and Services

10.19.4 A-Living Smart City Services Co., Ltd. Facilities Management Services Revenue, Gross Margin and Market Share (2021-2026)

10.19.5 A-Living Smart City Services Co., Ltd. Recent Developments/Updates

10.19.6 A-Living Smart City Services Co., Ltd. Competitive Strengths & Weaknesses

10.20 Country Garden Services Holdings Company Limited

10.20.1 Country Garden Services Holdings Company Limited Details

10.20.2 Country Garden Services Holdings Company Limited Major Business

10.20.3 Country Garden Services Holdings Company Limited Facilities Management Services Product and Services

10.20.4 Country Garden Services Holdings Company Limited Facilities Management Services Revenue, Gross Margin and Market Share (2021-2026)

10.20.5 Country Garden Services Holdings Company Limited Recent Developments/Updates

10.20.6 Country Garden Services Holdings Company Limited Competitive Strengths & Weaknesses

10.21 China Resources Mixc Lifestyle Services Limited

10.21.1 China Resources Mixc Lifestyle Services Limited Details

10.21.2 China Resources Mixc Lifestyle Services Limited Major Business

10.21.3 China Resources Mixc Lifestyle Services Limited Facilities Management Services Product and Services

10.21.4 China Resources Mixc Lifestyle Services Limited Facilities Management

Services Revenue, Gross Margin and Market Share (2021-2026)

10.21.5 China Resources Mixc Lifestyle Services Limited Recent Developments/Updates

10.21.6 China Resources Mixc Lifestyle Services Limited Competitive Strengths & Weaknesses

10.22 China Merchants Property Operation & Service Co., Ltd.

10.22.1 China Merchants Property Operation & Service Co., Ltd. Details

10.22.2 China Merchants Property Operation & Service Co., Ltd. Major Business

10.22.3 China Merchants Property Operation & Service Co., Ltd. Facilities

Management Services Product and Services

10.22.4 China Merchants Property Operation & Service Co., Ltd. Facilities

Management Services Revenue, Gross Margin and Market Share (2021-2026)

10.22.5 China Merchants Property Operation & Service Co., Ltd. Recent Developments/Updates

10.22.6 China Merchants Property Operation & Service Co., Ltd. Competitive Strengths & Weaknesses

10.23 Jinke Service Group Co., Ltd.

10.23.1 Jinke Service Group Co., Ltd. Details

10.23.2 Jinke Service Group Co., Ltd. Major Business

10.23.3 Jinke Service Group Co., Ltd. Facilities Management Services Product and Services

10.23.4 Jinke Service Group Co., Ltd. Facilities Management Services Revenue, Gross Margin and Market Share (2021-2026)

10.23.5 Jinke Service Group Co., Ltd. Recent Developments/Updates

10.23.6 Jinke Service Group Co., Ltd. Competitive Strengths & Weaknesses

10.24 Sino-Ocean Service Holding Limited

10.24.1 Sino-Ocean Service Holding Limited Details

10.24.2 Sino-Ocean Service Holding Limited Major Business

10.24.3 Sino-Ocean Service Holding Limited Facilities Management Services Product and Services

10.24.4 Sino-Ocean Service Holding Limited Facilities Management Services Revenue, Gross Margin and Market Share (2021-2026)

10.24.5 Sino-Ocean Service Holding Limited Recent Developments/Updates

10.24.6 Sino-Ocean Service Holding Limited Competitive Strengths & Weaknesses

11 INDUSTRY CHAIN ANALYSIS

11.1 Facilities Management Services Industry Chain

11.2 Facilities Management Services Upstream Analysis

11.3 Facilities Management Services Midstream Analysis

11.4 Facilities Management Services Downstream Analysis

12 RESEARCH FINDINGS AND CONCLUSION

13 APPENDIX

13.1 Methodology

13.2 Research Process and Data Source

13.3 Disclaimer

List Of Tables

LIST OF TABLES

- Table 1. World Facilities Management Services Revenue by Region (2021, 2025 and 2032) & (USD Million), (by Headquarter Location)
- Table 2. World Facilities Management Services Revenue by Region (2021-2026) & (USD Million), (by Headquarter Location)
- Table 3. World Facilities Management Services Revenue by Region (2027-2032) & (USD Million), (by Headquarter Location)
- Table 4. World Facilities Management Services Revenue Market Share by Region (2021-2026), (by Headquarter Location)
- Table 5. World Facilities Management Services Revenue Market Share by Region (2027-2032), (by Headquarter Location)
- Table 6. Major Market Trends
- Table 7. World Facilities Management Services Consumption Value Growth Rate Forecast by Region (2021 & 2025 & 2032) & (USD Million)
- Table 8. World Facilities Management Services Consumption Value by Region (2021-2026) & (USD Million)
- Table 9. World Facilities Management Services Consumption Value Forecast by Region (2027-2032) & (USD Million)
- Table 10. World Facilities Management Services Revenue by Player (2021-2026) & (USD Million)
- Table 11. Revenue Market Share of Key Facilities Management Services Players in 2025
- Table 12. World Facilities Management Services Industry Rank of Major Player, Based on Revenue in 2025
- Table 13. Global Facilities Management Services Company Evaluation Quadrant
- Table 14. Head Office of Key Facilities Management Services Players
- Table 15. Facilities Management Services Market: Company Product Type Footprint
- Table 16. Facilities Management Services Market: Company Product Application Footprint
- Table 17. Facilities Management Services Mergers & Acquisitions Activity
- Table 18. United States VS China Facilities Management Services Revenue Comparison, (2021 & 2025 & 2032) & (USD Million)
- Table 19. United States VS China Facilities Management Services Consumption Value Comparison, (2021 & 2025 & 2032) & (USD Million)
- Table 20. United States Based Facilities Management Services Companies, Headquarters (States, Country)

Table 21. United States Based Companies Facilities Management Services Revenue, (2021-2026) & (USD Million)

Table 22. United States Based Companies Facilities Management Services Revenue Market Share (2021-2026)

Table 23. China Based Facilities Management Services Companies, Headquarters (Province, Country)

Table 24. China Based Companies Facilities Management Services Revenue, (2021-2026) & (USD Million)

Table 25. China Based Companies Facilities Management Services Revenue Market Share (2021-2026)

Table 26. Rest of World Based Facilities Management Services Companies, Headquarters (Province, Country)

Table 27. Rest of World Based Companies Facilities Management Services Revenue (2021-2026) & (USD Million)

Table 28. Rest of World Based Companies Facilities Management Services Revenue Market Share (2021-2026)

Table 29. World Facilities Management Services Market Size by Type, (USD Million), 2021 & 2025 & 2032

Table 30. World Facilities Management Services Market Size Value by Type (2021-2026) & (USD Million)

Table 31. World Facilities Management Services Market Size by Type (2027-2032) & (USD Million)

Table 32. World Facilities Management Services Market Size by Contract Scope, (USD Million), 2021 & 2025 & 2032

Table 33. World Facilities Management Services Market Size Value by Contract Scope (2021-2026) & (USD Million)

Table 34. World Facilities Management Services Market Size by Contract Scope (2027-2032) & (USD Million)

Table 35. World Facilities Management Services Market Size by Technology Enablement Level, (USD Million), 2021 & 2025 & 2032

Table 36. World Facilities Management Services Market Size Value by Technology Enablement Level (2021-2026) & (USD Million)

Table 37. World Facilities Management Services Market Size by Technology Enablement Level (2027-2032) & (USD Million)

Table 38. World Facilities Management Services Market Size by Sustainability Service Depth, (USD Million), 2021 & 2025 & 2032

Table 39. World Facilities Management Services Market Size Value by Sustainability Service Depth (2021-2026) & (USD Million)

Table 40. World Facilities Management Services Market Size by Sustainability Service

Depth (2027-2032) & (USD Million)

Table 41. World Facilities Management Services Market Size by Application, (USD Million), 2021 & 2025 & 2032

Table 42. World Facilities Management Services Market Size by Application (2021-2026) & (USD Million)

Table 43. World Facilities Management Services Market Size by Application (2027-2032) & (USD Million)

Table 44. Compass Group PLC Basic Information, Manufacturing Base and Competitors

Table 45. Compass Group PLC Major Business

Table 46. Compass Group PLC Facilities Management Services Product and Services

Table 47. Compass Group PLC Facilities Management Services Revenue, Gross Margin and Market Share (2021-2026) & (USD Million)

Table 48. Compass Group PLC Recent Developments/Updates

Table 49. Compass Group PLC Competitive Strengths & Weaknesses

Table 50. Aramark Basic Information, Manufacturing Base and Competitors

Table 51. Aramark Major Business

Table 52. Aramark Facilities Management Services Product and Services

Table 53. Aramark Facilities Management Services Revenue, Gross Margin and Market Share (2021-2026) & (USD Million)

Table 54. Aramark Recent Developments/Updates

Table 55. Aramark Competitive Strengths & Weaknesses

Table 56. ISS A/S Basic Information, Manufacturing Base and Competitors

Table 57. ISS A/S Major Business

Table 58. ISS A/S Facilities Management Services Product and Services

Table 59. ISS A/S Facilities Management Services Revenue, Gross Margin and Market Share (2021-2026) & (USD Million)

Table 60. ISS A/S Recent Developments/Updates

Table 61. ISS A/S Competitive Strengths & Weaknesses

Table 62. Sodexo S.A. Basic Information, Manufacturing Base and Competitors

Table 63. Sodexo S.A. Major Business

Table 64. Sodexo S.A. Facilities Management Services Product and Services

Table 65. Sodexo S.A. Facilities Management Services Revenue, Gross Margin and Market Share (2021-2026) & (USD Million)

Table 66. Sodexo S.A. Recent Developments/Updates

Table 67. Sodexo S.A. Competitive Strengths & Weaknesses

Table 68. CBRE Group, Inc. Basic Information, Manufacturing Base and Competitors

Table 69. CBRE Group, Inc. Major Business

Table 70. CBRE Group, Inc. Facilities Management Services Product and Services

- Table 71. CBRE Group, Inc. Facilities Management Services Revenue, Gross Margin and Market Share (2021-2026) & (USD Million)
- Table 72. CBRE Group, Inc. Recent Developments/Updates
- Table 73. CBRE Group, Inc. Competitive Strengths & Weaknesses
- Table 74. Jones Lang LaSalle Basic Information, Manufacturing Base and Competitors
- Table 75. Jones Lang LaSalle Major Business
- Table 76. Jones Lang LaSalle Facilities Management Services Product and Services
- Table 77. Jones Lang LaSalle Facilities Management Services Revenue, Gross Margin and Market Share (2021-2026) & (USD Million)
- Table 78. Jones Lang LaSalle Recent Developments/Updates
- Table 79. Jones Lang LaSalle Competitive Strengths & Weaknesses
- Table 80. C&W Services Basic Information, Manufacturing Base and Competitors
- Table 81. C&W Services Major Business
- Table 82. C&W Services Facilities Management Services Product and Services
- Table 83. C&W Services Facilities Management Services Revenue, Gross Margin and Market Share (2021-2026) & (USD Million)
- Table 84. C&W Services Recent Developments/Updates
- Table 85. C&W Services Competitive Strengths & Weaknesses
- Table 86. Macro Group Basic Information, Manufacturing Base and Competitors
- Table 87. Macro Group Major Business
- Table 88. Macro Group Facilities Management Services Product and Services
- Table 89. Macro Group Facilities Management Services Revenue, Gross Margin and Market Share (2021-2026) & (USD Million)
- Table 90. Macro Group Recent Developments/Updates
- Table 91. Macro Group Competitive Strengths & Weaknesses
- Table 92. Apleona Basic Information, Manufacturing Base and Competitors
- Table 93. Apleona Major Business
- Table 94. Apleona Facilities Management Services Product and Services
- Table 95. Apleona Facilities Management Services Revenue, Gross Margin and Market Share (2021-2026) & (USD Million)
- Table 96. Apleona Recent Developments/Updates
- Table 97. Apleona Competitive Strengths & Weaknesses
- Table 98. ENGIE (ENGIE Cofely, Formerly Cofely BESIX Facility Management) Basic Information, Manufacturing Base and Competitors
- Table 99. ENGIE (ENGIE Cofely, Formerly Cofely BESIX Facility Management) Major Business
- Table 100. ENGIE (ENGIE Cofely, Formerly Cofely BESIX Facility Management) Facilities Management Services Product and Services
- Table 101. ENGIE (ENGIE Cofely, Formerly Cofely BESIX Facility Management)

Facilities Management Services Revenue, Gross Margin and Market Share (2021-2026) & (USD Million)

Table 102. ENGIE (ENGIE Cofely, Formerly Cofely BESIX Facility Management) Recent Developments/Updates

Table 103. ENGIE (ENGIE Cofely, Formerly Cofely BESIX Facility Management) Competitive Strengths & Weaknesses

Table 104. GDI Integrated Facility Services Inc. Basic Information, Manufacturing Base and Competitors

Table 105. GDI Integrated Facility Services Inc. Major Business

Table 106. GDI Integrated Facility Services Inc. Facilities Management Services Product and Services

Table 107. GDI Integrated Facility Services Inc. Facilities Management Services Revenue, Gross Margin and Market Share (2021-2026) & (USD Million)

Table 108. GDI Integrated Facility Services Inc. Recent Developments/Updates

Table 109. GDI Integrated Facility Services Inc. Competitive Strengths & Weaknesses

Table 110. OCS Group Basic Information, Manufacturing Base and Competitors

Table 111. OCS Group Major Business

Table 112. OCS Group Facilities Management Services Product and Services

Table 113. OCS Group Facilities Management Services Revenue, Gross Margin and Market Share (2021-2026) & (USD Million)

Table 114. OCS Group Recent Developments/Updates

Table 115. OCS Group Competitive Strengths & Weaknesses

Table 116. BGIS Basic Information, Manufacturing Base and Competitors

Table 117. BGIS Major Business

Table 118. BGIS Facilities Management Services Product and Services

Table 119. BGIS Facilities Management Services Revenue, Gross Margin and Market Share (2021-2026) & (USD Million)

Table 120. BGIS Recent Developments/Updates

Table 121. BGIS Competitive Strengths & Weaknesses

Table 122. Updater Services Ltd Basic Information, Manufacturing Base and Competitors

Table 123. Updater Services Ltd Major Business

Table 124. Updater Services Ltd Facilities Management Services Product and Services

Table 125. Updater Services Ltd Facilities Management Services Revenue, Gross Margin and Market Share (2021-2026) & (USD Million)

Table 126. Updater Services Ltd Recent Developments/Updates

Table 127. Updater Services Ltd Competitive Strengths & Weaknesses

Table 128. Onowo Inc. Basic Information, Manufacturing Base and Competitors

Table 129. Onowo Inc. Major Business

- Table 130. Onewo Inc. Facilities Management Services Product and Services
- Table 131. Onewo Inc. Facilities Management Services Revenue, Gross Margin and Market Share (2021-2026) & (USD Million)
- Table 132. Onewo Inc. Recent Developments/Updates
- Table 133. Onewo Inc. Competitive Strengths & Weaknesses
- Table 134. Poly Property Services Co., Ltd. Basic Information, Manufacturing Base and Competitors
- Table 135. Poly Property Services Co., Ltd. Major Business
- Table 136. Poly Property Services Co., Ltd. Facilities Management Services Product and Services
- Table 137. Poly Property Services Co., Ltd. Facilities Management Services Revenue, Gross Margin and Market Share (2021-2026) & (USD Million)
- Table 138. Poly Property Services Co., Ltd. Recent Developments/Updates
- Table 139. Poly Property Services Co., Ltd. Competitive Strengths & Weaknesses
- Table 140. China Overseas Property Holdings Limited Basic Information, Manufacturing Base and Competitors
- Table 141. China Overseas Property Holdings Limited Major Business
- Table 142. China Overseas Property Holdings Limited Facilities Management Services Product and Services
- Table 143. China Overseas Property Holdings Limited Facilities Management Services Revenue, Gross Margin and Market Share (2021-2026) & (USD Million)
- Table 144. China Overseas Property Holdings Limited Recent Developments/Updates
- Table 145. China Overseas Property Holdings Limited Competitive Strengths & Weaknesses
- Table 146. Greentown Service Group Co., Ltd. Basic Information, Manufacturing Base and Competitors
- Table 147. Greentown Service Group Co., Ltd. Major Business
- Table 148. Greentown Service Group Co., Ltd. Facilities Management Services Product and Services
- Table 149. Greentown Service Group Co., Ltd. Facilities Management Services Revenue, Gross Margin and Market Share (2021-2026) & (USD Million)
- Table 150. Greentown Service Group Co., Ltd. Recent Developments/Updates
- Table 151. Greentown Service Group Co., Ltd. Competitive Strengths & Weaknesses
- Table 152. A-Living Smart City Services Co., Ltd. Basic Information, Manufacturing Base and Competitors
- Table 153. A-Living Smart City Services Co., Ltd. Major Business
- Table 154. A-Living Smart City Services Co., Ltd. Facilities Management Services Product and Services
- Table 155. A-Living Smart City Services Co., Ltd. Facilities Management Services

Revenue, Gross Margin and Market Share (2021-2026) & (USD Million)

Table 156. A-Living Smart City Services Co., Ltd. Recent Developments/Updates

Table 157. A-Living Smart City Services Co., Ltd. Competitive Strengths & Weaknesses

Table 158. Country Garden Services Holdings Company Limited Basic Information, Manufacturing Base and Competitors

Table 159. Country Garden Services Holdings Company Limited Major Business

Table 160. Country Garden Services Holdings Company Limited Facilities Management Services Product and Services

Table 161. Country Garden Services Holdings Company Limited Facilities Management Services Revenue, Gross Margin and Market Share (2021-2026) & (USD Million)

Table 162. Country Garden Services Holdings Company Limited Recent Developments/Updates

Table 163. Country Garden Services Holdings Company Limited Competitive Strengths & Weaknesses

Table 164. China Resources Mixc Lifestyle Services Limited Basic Information, Manufacturing Base and Competitors

Table 165. China Resources Mixc Lifestyle Services Limited Major Business

Table 166. China Resources Mixc Lifestyle Services Limited Facilities Management Services Product and Services

Table 167. China Resources Mixc Lifestyle Services Limited Facilities Management Services Revenue, Gross Margin and Market Share (2021-2026) & (USD Million)

Table 168. China Resources Mixc Lifestyle Services Limited Recent Developments/Updates

Table 169. China Resources Mixc Lifestyle Services Limited Competitive Strengths & Weaknesses

Table 170. China Merchants Property Operation & Service Co., Ltd. Basic Information, Manufacturing Base and Competitors

Table 171. China Merchants Property Operation & Service Co., Ltd. Major Business

Table 172. China Merchants Property Operation & Service Co., Ltd. Facilities Management Services Product and Services

Table 173. China Merchants Property Operation & Service Co., Ltd. Facilities Management Services Revenue, Gross Margin and Market Share (2021-2026) & (USD Million)

Table 174. China Merchants Property Operation & Service Co., Ltd. Recent Developments/Updates

Table 175. China Merchants Property Operation & Service Co., Ltd. Competitive Strengths & Weaknesses

Table 176. Jinke Service Group Co., Ltd. Basic Information, Manufacturing Base and Competitors

Table 177. Jinke Service Group Co., Ltd. Major Business

Table 178. Jinke Service Group Co., Ltd. Facilities Management Services Product and Services

Table 179. Jinke Service Group Co., Ltd. Facilities Management Services Revenue, Gross Margin and Market Share (2021-2026) & (USD Million)

Table 180. Jinke Service Group Co., Ltd. Recent Developments/Updates

Table 181. Jinke Service Group Co., Ltd. Competitive Strengths & Weaknesses

Table 182. Sino-Ocean Service Holding Limited Basic Information, Manufacturing Base and Competitors

Table 183. Sino-Ocean Service Holding Limited Major Business

Table 184. Sino-Ocean Service Holding Limited Facilities Management Services Product and Services

Table 185. Sino-Ocean Service Holding Limited Facilities Management Services Revenue, Gross Margin and Market Share (2021-2026) & (USD Million)

Table 186. Sino-Ocean Service Holding Limited Recent Developments/Updates

Table 187. Sino-Ocean Service Holding Limited Competitive Strengths & Weaknesses

Table 188. Global Key Players of Facilities Management Services Upstream (Raw Materials)

Table 189. Global Facilities Management Services Typical Customers

List Of Figures

LIST OF FIGURES

Figure 1. Facilities Management Services Picture

Figure 2. World Facilities Management Services Total Revenue: 2021 & 2025 & 2032, (USD Million)

Figure 3. World Facilities Management Services Total Revenue (2021-2032) & (USD Million)

Figure 4. World Facilities Management Services Revenue by Region (2021, 2025 and 2032) & (USD Million), (by Headquarter Location)

Figure 5. World Facilities Management Services Revenue Market Share by Region (2021-2032), (by Headquarter Location)

Figure 6. United States Based Company Facilities Management Services Revenue (2021-2032) & (USD Million)

Figure 7. China Based Company Facilities Management Services Revenue (2021-2032) & (USD Million)

Figure 8. Europe Based Company Facilities Management Services Revenue (2021-2032) & (USD Million)

Figure 9. Japan Based Company Facilities Management Services Revenue (2021-2032) & (USD Million)

Figure 10. South Korea Based Company Facilities Management Services Revenue (2021-2032) & (USD Million)

Figure 11. ASEAN Based Company Facilities Management Services Revenue (2021-2032) & (USD Million)

Figure 12. India Based Company Facilities Management Services Revenue (2021-2032) & (USD Million)

Figure 13. Facilities Management Services Market Drivers

Figure 14. Factors Affecting Demand

Figure 15. World Facilities Management Services Consumption Value (2021-2032) & (USD Million)

Figure 16. World Facilities Management Services Consumption Value Market Share by Region (2021-2032)

Figure 17. United States Facilities Management Services Consumption Value (2021-2032) & (USD Million)

Figure 18. China Facilities Management Services Consumption Value (2021-2032) & (USD Million)

Figure 19. Europe Facilities Management Services Consumption Value (2021-2032) & (USD Million)

Figure 20. Japan Facilities Management Services Consumption Value (2021-2032) & (USD Million)

Figure 21. South Korea Facilities Management Services Consumption Value (2021-2032) & (USD Million)

Figure 22. ASEAN Facilities Management Services Consumption Value (2021-2032) & (USD Million)

Figure 23. India Facilities Management Services Consumption Value (2021-2032) & (USD Million)

Figure 24. Producer Shipments of Facilities Management Services by Player Revenue (\$MM) and Market Share (%): 2025

Figure 25. Global Four-firm Concentration Ratios (CR4) for Facilities Management Services Markets in 2025

Figure 26. Global Four-firm Concentration Ratios (CR8) for Facilities Management Services Markets in 2025

Figure 27. United States VS China: Facilities Management Services Revenue Market Share Comparison (2021 & 2025 & 2032)

Figure 28. United States VS China: Facilities Management Services Consumption Value Market Share Comparison (2021 & 2025 & 2032)

Figure 29. World Facilities Management Services Market Size by Type, (USD Million), 2021 & 2025 & 2032

Figure 30. World Facilities Management Services Market Size Market Share by Type in 2025

Figure 31. Soft FM Services

Figure 32. Hard FM Services

Figure 33. World Facilities Management Services Market Size Market Share by Type (2021-2032)

Figure 34. World Facilities Management Services Market Size by Contract Scope, (USD Million), 2021 & 2025 & 2032

Figure 35. World Facilities Management Services Market Size Market Share by Contract Scope in 2025

Figure 36. Single Service Contracts

Figure 37. Bundled Multi Service Contracts

Figure 38. Integrated Facilities Management

Figure 39. World Facilities Management Services Market Size Market Share by Contract Scope (2021-2032)

Figure 40. World Facilities Management Services Market Size by Technology Enablement Level, (USD Million), 2021 & 2025 & 2032

Figure 41. World Facilities Management Services Market Size Market Share by Technology Enablement Level in 2025

Figure 42. Traditional Operations

Figure 43. Platform Enabled Operations

Figure 44. Smart and Remote Operations

Figure 45. World Facilities Management Services Market Size Market Share by Technology Enablement Level (2021-2032)

Figure 46. World Facilities Management Services Market Size by Sustainability Service Depth, (USD Million), 2021 & 2025 & 2032

Figure 47. World Facilities Management Services Market Size Market Share by Sustainability Service Depth in 2025

Figure 48. Standard Fm Services

Figure 49. Energy Management Add On

Figure 50. Decarbonization Programs

Figure 51. Others

Figure 52. World Facilities Management Services Market Size Market Share by Sustainability Service Depth (2021-2032)

Figure 53. World Facilities Management Services Market Size by Application, (USD Million), 2021 & 2025 & 2032

Figure 54. World Facilities Management Services Market Size Market Share by Application in 2025

Figure 55. Office and Campus Facilities

Figure 56. Retail and Hospitality Facilities

Figure 57. Industrial Facilities

Figure 58. Others

Figure 59. World Facilities Management Services Market Size Market Share by Application (2021-2032)

Figure 60. Facilities Management Services Industrial Chain

Figure 61. Methodology

Figure 62. Research Process and Data Source

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