

Global Digital Customer Service Software Supply, Demand and Key Producers, 2023-2029

https://marketpublishers.com/r/GFAA8CCD4FBAEN.html

Date: November 2023 Pages: 129 Price: US\$ 4,480.00 (Single User License) ID: GFAA8CCD4FBAEN

Abstracts

The global Digital Customer Service Software market size is expected to reach \$ million by 2029, rising at a market growth of % CAGR during the forecast period (2023-2029).

This report studies the global Digital Customer Service Software demand, key companies, and key regions.

This report is a detailed and comprehensive analysis of the world market for Digital Customer Service Software, and provides market size (US\$ million) and Year-over-Year (YoY) growth, considering 2022 as the base year. This report explores demand trends and competition, as well as details the characteristics of Digital Customer Service Software that contribute to its increasing demand across many markets.

Highlights and key features of the study

Global Digital Customer Service Software total market, 2018-2029, (USD Million)

Global Digital Customer Service Software total market by region & country, CAGR, 2018-2029, (USD Million)

U.S. VS China: Digital Customer Service Software total market, key domestic companies and share, (USD Million)

Global Digital Customer Service Software revenue by player and market share 2018-2023, (USD Million)

Global Digital Customer Service Software total market by Type, CAGR, 2018-2029,



(USD Million)

Global Digital Customer Service Software total market by Application, CAGR, 2018-2029, (USD Million).

This reports profiles major players in the global Digital Customer Service Software market based on the following parameters – company overview, revenue, gross margin, product portfolio, geographical presence, and key developments. Key companies covered as a part of this study include Zendesk, Sprinklr Service, NICE, HubSpot, Groove, Kustomer, Re:amaze, Helpshift and Gladly, etc.

This report also provides key insights about market drivers, restraints, opportunities, new product launches or approvals.

Stakeholders would have ease in decision-making through various strategy matrices used in analyzing the World Digital Customer Service Software market.

Detailed Segmentation:

Each section contains quantitative market data including market by value (US\$ Millions), by player, by regions, by Type, and by Application. Data is given for the years 2018-2029 by year with 2022 as the base year, 2023 as the estimate year, and 2024-2029 as the forecast year.

Global Digital Customer Service Software Market, By Region:

United States China Europe Japan South Korea ASEAN

India



Rest of World

Global Digital Customer Service Software Market, Segmentation by Type

Cloud Based Digital Customer Service Software

Web Based Digital Customer Service Software

Global Digital Customer Service Software Market, Segmentation by Application

E-commerce

Banking and Financial Services

Telecommunications

Healthcare

Travel and Hospitality

Education

Government and Public Sector

Other

Companies Profiled:

Zendesk

Sprinklr Service

NICE

HubSpot



Groove

Kustomer

Re:amaze

Helpshift

Gladly

Freshdesk

Gorgias

Helpwise

Qualtrics

RingCentral

LiveAgent

Help Scout

Olark

Intercom

HappyFox

Boss Solutions

TeamViewer

Pega

Oracle



Salesforce

Glassbox

Key Questions Answered

1. How big is the global Digital Customer Service Software market?

2. What is the demand of the global Digital Customer Service Software market?

3. What is the year over year growth of the global Digital Customer Service Software market?

4. What is the total value of the global Digital Customer Service Software market?

5. Who are the major players in the global Digital Customer Service Software market?



Contents

1 SUPPLY SUMMARY

1.1 Digital Customer Service Software Introduction

1.2 World Digital Customer Service Software Market Size & Forecast (2018 & 2022 & 2029)

1.3 World Digital Customer Service Software Total Market by Region (by Headquarter Location)

1.3.1 World Digital Customer Service Software Market Size by Region (2018-2029), (by Headquarter Location)

- 1.3.2 United States Digital Customer Service Software Market Size (2018-2029)
- 1.3.3 China Digital Customer Service Software Market Size (2018-2029)
- 1.3.4 Europe Digital Customer Service Software Market Size (2018-2029)
- 1.3.5 Japan Digital Customer Service Software Market Size (2018-2029)
- 1.3.6 South Korea Digital Customer Service Software Market Size (2018-2029)
- 1.3.7 ASEAN Digital Customer Service Software Market Size (2018-2029)
- 1.3.8 India Digital Customer Service Software Market Size (2018-2029)
- 1.4 Market Drivers, Restraints and Trends
 - 1.4.1 Digital Customer Service Software Market Drivers
 - 1.4.2 Factors Affecting Demand
- 1.4.3 Digital Customer Service Software Major Market Trends

2 DEMAND SUMMARY

2.1 World Digital Customer Service Software Consumption Value (2018-2029)

2.2 World Digital Customer Service Software Consumption Value by Region

2.2.1 World Digital Customer Service Software Consumption Value by Region (2018-2023)

2.2.2 World Digital Customer Service Software Consumption Value Forecast by Region (2024-2029)

2.3 United States Digital Customer Service Software Consumption Value (2018-2029)

- 2.4 China Digital Customer Service Software Consumption Value (2018-2029)
- 2.5 Europe Digital Customer Service Software Consumption Value (2018-2029)
- 2.6 Japan Digital Customer Service Software Consumption Value (2018-2029)
- 2.7 South Korea Digital Customer Service Software Consumption Value (2018-2029)
- 2.8 ASEAN Digital Customer Service Software Consumption Value (2018-2029)

2.9 India Digital Customer Service Software Consumption Value (2018-2029)



3 WORLD DIGITAL CUSTOMER SERVICE SOFTWARE COMPANIES COMPETITIVE ANALYSIS

3.1 World Digital Customer Service Software Revenue by Player (2018-2023)

3.2 Industry Rank and Concentration Rate (CR)

3.2.1 Global Digital Customer Service Software Industry Rank of Major Players

3.2.2 Global Concentration Ratios (CR4) for Digital Customer Service Software in 2022

3.2.3 Global Concentration Ratios (CR8) for Digital Customer Service Software in 2022

3.3 Digital Customer Service Software Company Evaluation Quadrant

- 3.4 Digital Customer Service Software Market: Overall Company Footprint Analysis
- 3.4.1 Digital Customer Service Software Market: Region Footprint
- 3.4.2 Digital Customer Service Software Market: Company Product Type Footprint

3.4.3 Digital Customer Service Software Market: Company Product Application Footprint

- 3.5 Competitive Environment
 - 3.5.1 Historical Structure of the Industry
 - 3.5.2 Barriers of Market Entry
 - 3.5.3 Factors of Competition
- 3.6 Mergers, Acquisitions Activity

4 UNITED STATES VS CHINA VS REST OF THE WORLD (BY HEADQUARTER LOCATION)

4.1 United States VS China: Digital Customer Service Software Revenue Comparison (by Headquarter Location)

4.1.1 United States VS China: Digital Customer Service Software Market Size Comparison (2018 & 2022 & 2029) (by Headquarter Location)

4.1.2 United States VS China: Digital Customer Service Software Revenue Market Share Comparison (2018 & 2022 & 2029)

4.2 United States Based Companies VS China Based Companies: Digital Customer Service Software Consumption Value Comparison

4.2.1 United States VS China: Digital Customer Service Software Consumption Value Comparison (2018 & 2022 & 2029)

4.2.2 United States VS China: Digital Customer Service Software Consumption Value Market Share Comparison (2018 & 2022 & 2029)

4.3 United States Based Digital Customer Service Software Companies and Market Share, 2018-2023



4.3.1 United States Based Digital Customer Service Software Companies, Headquarters (States, Country)

4.3.2 United States Based Companies Digital Customer Service Software Revenue, (2018-2023)

4.4 China Based Companies Digital Customer Service Software Revenue and Market Share, 2018-2023

4.4.1 China Based Digital Customer Service Software Companies, Company Headquarters (Province, Country)

4.4.2 China Based Companies Digital Customer Service Software Revenue, (2018-2023)

4.5 Rest of World Based Digital Customer Service Software Companies and Market Share, 2018-2023

4.5.1 Rest of World Based Digital Customer Service Software Companies, Headquarters (States, Country)

4.5.2 Rest of World Based Companies Digital Customer Service Software Revenue, (2018-2023)

5 MARKET ANALYSIS BY TYPE

5.1 World Digital Customer Service Software Market Size Overview by Type: 2018 VS 2022 VS 2029

5.2 Segment Introduction by Type

5.2.1 Cloud Based Digital Customer Service Software

5.2.2 Web Based Digital Customer Service Software

5.3 Market Segment by Type

5.3.1 World Digital Customer Service Software Market Size by Type (2018-2023)

5.3.2 World Digital Customer Service Software Market Size by Type (2024-2029)

5.3.3 World Digital Customer Service Software Market Size Market Share by Type (2018-2029)

6 MARKET ANALYSIS BY APPLICATION

6.1 World Digital Customer Service Software Market Size Overview by Application: 2018 VS 2022 VS 2029

6.2 Segment Introduction by Application

- 6.2.1 E-commerce
- 6.2.2 Banking and Financial Services
- 6.2.3 Telecommunications
- 6.2.4 Healthcare



- 6.2.5 Healthcare
- 6.2.6 Education
- 6.2.7 Government and Public Sector
- 6.2.8 Other
- 6.3 Market Segment by Application
 - 6.3.1 World Digital Customer Service Software Market Size by Application (2018-2023)
 - 6.3.2 World Digital Customer Service Software Market Size by Application (2024-2029)
 - 6.3.3 World Digital Customer Service Software Market Size by Application (2018-2029)

7 COMPANY PROFILES

- 7.1 Zendesk
- 7.1.1 Zendesk Details
- 7.1.2 Zendesk Major Business
- 7.1.3 Zendesk Digital Customer Service Software Product and Services
- 7.1.4 Zendesk Digital Customer Service Software Revenue, Gross Margin and Market Share (2018-2023)
- 7.1.5 Zendesk Recent Developments/Updates
- 7.1.6 Zendesk Competitive Strengths & Weaknesses
- 7.2 Sprinklr Service
- 7.2.1 Sprinklr Service Details
- 7.2.2 Sprinklr Service Major Business
- 7.2.3 Sprinklr Service Digital Customer Service Software Product and Services

7.2.4 Sprinklr Service Digital Customer Service Software Revenue, Gross Margin and Market Share (2018-2023)

- 7.2.5 Sprinklr Service Recent Developments/Updates
- 7.2.6 Sprinklr Service Competitive Strengths & Weaknesses

7.3 NICE

7.3.1 NICE Details

7.3.2 NICE Major Business

7.3.3 NICE Digital Customer Service Software Product and Services

7.3.4 NICE Digital Customer Service Software Revenue, Gross Margin and Market Share (2018-2023)

- 7.3.5 NICE Recent Developments/Updates
- 7.3.6 NICE Competitive Strengths & Weaknesses

7.4 HubSpot

- 7.4.1 HubSpot Details
- 7.4.2 HubSpot Major Business
- 7.4.3 HubSpot Digital Customer Service Software Product and Services



7.4.4 HubSpot Digital Customer Service Software Revenue, Gross Margin and Market Share (2018-2023)

7.4.5 HubSpot Recent Developments/Updates

7.4.6 HubSpot Competitive Strengths & Weaknesses

7.5 Groove

- 7.5.1 Groove Details
- 7.5.2 Groove Major Business
- 7.5.3 Groove Digital Customer Service Software Product and Services

7.5.4 Groove Digital Customer Service Software Revenue, Gross Margin and Market Share (2018-2023)

- 7.5.5 Groove Recent Developments/Updates
- 7.5.6 Groove Competitive Strengths & Weaknesses

7.6 Kustomer

- 7.6.1 Kustomer Details
- 7.6.2 Kustomer Major Business
- 7.6.3 Kustomer Digital Customer Service Software Product and Services

7.6.4 Kustomer Digital Customer Service Software Revenue, Gross Margin and Market Share (2018-2023)

- 7.6.5 Kustomer Recent Developments/Updates
- 7.6.6 Kustomer Competitive Strengths & Weaknesses
- 7.7 Re:amaze
 - 7.7.1 Re:amaze Details
 - 7.7.2 Re:amaze Major Business
 - 7.7.3 Re:amaze Digital Customer Service Software Product and Services

7.7.4 Re:amaze Digital Customer Service Software Revenue, Gross Margin and

Market Share (2018-2023)

- 7.7.5 Re:amaze Recent Developments/Updates
- 7.7.6 Re:amaze Competitive Strengths & Weaknesses

7.8 Helpshift

7.8.1 Helpshift Details

- 7.8.2 Helpshift Major Business
- 7.8.3 Helpshift Digital Customer Service Software Product and Services

7.8.4 Helpshift Digital Customer Service Software Revenue, Gross Margin and Market Share (2018-2023)

- 7.8.5 Helpshift Recent Developments/Updates
- 7.8.6 Helpshift Competitive Strengths & Weaknesses

7.9 Gladly

- 7.9.1 Gladly Details
- 7.9.2 Gladly Major Business



7.9.3 Gladly Digital Customer Service Software Product and Services

7.9.4 Gladly Digital Customer Service Software Revenue, Gross Margin and Market Share (2018-2023)

7.9.5 Gladly Recent Developments/Updates

7.9.6 Gladly Competitive Strengths & Weaknesses

7.10 Freshdesk

7.10.1 Freshdesk Details

7.10.2 Freshdesk Major Business

7.10.3 Freshdesk Digital Customer Service Software Product and Services

7.10.4 Freshdesk Digital Customer Service Software Revenue, Gross Margin and Market Share (2018-2023)

7.10.5 Freshdesk Recent Developments/Updates

7.10.6 Freshdesk Competitive Strengths & Weaknesses

7.11 Gorgias

7.11.1 Gorgias Details

7.11.2 Gorgias Major Business

7.11.3 Gorgias Digital Customer Service Software Product and Services

7.11.4 Gorgias Digital Customer Service Software Revenue, Gross Margin and Market Share (2018-2023)

7.11.5 Gorgias Recent Developments/Updates

7.11.6 Gorgias Competitive Strengths & Weaknesses

7.12 Helpwise

7.12.1 Helpwise Details

7.12.2 Helpwise Major Business

7.12.3 Helpwise Digital Customer Service Software Product and Services

7.12.4 Helpwise Digital Customer Service Software Revenue, Gross Margin and Market Share (2018-2023)

7.12.5 Helpwise Recent Developments/Updates

7.12.6 Helpwise Competitive Strengths & Weaknesses

7.13 Qualtrics

7.13.1 Qualtrics Details

7.13.2 Qualtrics Major Business

7.13.3 Qualtrics Digital Customer Service Software Product and Services

7.13.4 Qualtrics Digital Customer Service Software Revenue, Gross Margin and Market Share (2018-2023)

7.13.5 Qualtrics Recent Developments/Updates

7.13.6 Qualtrics Competitive Strengths & Weaknesses

7.14 RingCentral

7.14.1 RingCentral Details



7.14.2 RingCentral Major Business

7.14.3 RingCentral Digital Customer Service Software Product and Services

7.14.4 RingCentral Digital Customer Service Software Revenue, Gross Margin and Market Share (2018-2023)

7.14.5 RingCentral Recent Developments/Updates

7.14.6 RingCentral Competitive Strengths & Weaknesses

7.15 LiveAgent

7.15.1 LiveAgent Details

7.15.2 LiveAgent Major Business

7.15.3 LiveAgent Digital Customer Service Software Product and Services

7.15.4 LiveAgent Digital Customer Service Software Revenue, Gross Margin and Market Share (2018-2023)

7.15.5 LiveAgent Recent Developments/Updates

7.15.6 LiveAgent Competitive Strengths & Weaknesses

7.16 Help Scout

7.16.1 Help Scout Details

7.16.2 Help Scout Major Business

7.16.3 Help Scout Digital Customer Service Software Product and Services

7.16.4 Help Scout Digital Customer Service Software Revenue, Gross Margin and Market Share (2018-2023)

7.16.5 Help Scout Recent Developments/Updates

7.16.6 Help Scout Competitive Strengths & Weaknesses

7.17 Olark

7.17.1 Olark Details

7.17.2 Olark Major Business

7.17.3 Olark Digital Customer Service Software Product and Services

7.17.4 Olark Digital Customer Service Software Revenue, Gross Margin and Market Share (2018-2023)

7.17.5 Olark Recent Developments/Updates

7.17.6 Olark Competitive Strengths & Weaknesses

7.18 Intercom

7.18.1 Intercom Details

7.18.2 Intercom Major Business

7.18.3 Intercom Digital Customer Service Software Product and Services

7.18.4 Intercom Digital Customer Service Software Revenue, Gross Margin and Market Share (2018-2023)

7.18.5 Intercom Recent Developments/Updates

7.18.6 Intercom Competitive Strengths & Weaknesses

7.19 HappyFox



- 7.19.1 HappyFox Details
- 7.19.2 HappyFox Major Business
- 7.19.3 HappyFox Digital Customer Service Software Product and Services
- 7.19.4 HappyFox Digital Customer Service Software Revenue, Gross Margin and

Market Share (2018-2023)

7.19.5 HappyFox Recent Developments/Updates

7.19.6 HappyFox Competitive Strengths & Weaknesses

7.20 Boss Solutions

7.20.1 Boss Solutions Details

7.20.2 Boss Solutions Major Business

- 7.20.3 Boss Solutions Digital Customer Service Software Product and Services
- 7.20.4 Boss Solutions Digital Customer Service Software Revenue, Gross Margin and Market Share (2018-2023)

7.20.5 Boss Solutions Recent Developments/Updates

7.20.6 Boss Solutions Competitive Strengths & Weaknesses

7.21 TeamViewer

7.21.1 TeamViewer Details

7.21.2 TeamViewer Major Business

7.21.3 TeamViewer Digital Customer Service Software Product and Services

7.21.4 TeamViewer Digital Customer Service Software Revenue, Gross Margin and Market Share (2018-2023)

7.21.5 TeamViewer Recent Developments/Updates

7.21.6 TeamViewer Competitive Strengths & Weaknesses

7.22 Pega

7.22.1 Pega Details

7.22.2 Pega Major Business

7.22.3 Pega Digital Customer Service Software Product and Services

7.22.4 Pega Digital Customer Service Software Revenue, Gross Margin and Market Share (2018-2023)

7.22.5 Pega Recent Developments/Updates

7.22.6 Pega Competitive Strengths & Weaknesses

7.23 Oracle

7.23.1 Oracle Details

7.23.2 Oracle Major Business

7.23.3 Oracle Digital Customer Service Software Product and Services

7.23.4 Oracle Digital Customer Service Software Revenue, Gross Margin and Market Share (2018-2023)

7.23.5 Oracle Recent Developments/Updates

7.23.6 Oracle Competitive Strengths & Weaknesses



7.24 Salesforce

- 7.24.1 Salesforce Details
- 7.24.2 Salesforce Major Business
- 7.24.3 Salesforce Digital Customer Service Software Product and Services
- 7.24.4 Salesforce Digital Customer Service Software Revenue, Gross Margin and Market Share (2018-2023)
 - 7.24.5 Salesforce Recent Developments/Updates
- 7.24.6 Salesforce Competitive Strengths & Weaknesses

7.25 Glassbox

- 7.25.1 Glassbox Details
- 7.25.2 Glassbox Major Business
- 7.25.3 Glassbox Digital Customer Service Software Product and Services
- 7.25.4 Glassbox Digital Customer Service Software Revenue, Gross Margin and Market Share (2018-2023)
- 7.25.5 Glassbox Recent Developments/Updates
- 7.25.6 Glassbox Competitive Strengths & Weaknesses

8 INDUSTRY CHAIN ANALYSIS

- 8.1 Digital Customer Service Software Industry Chain
- 8.2 Digital Customer Service Software Upstream Analysis
- 8.3 Digital Customer Service Software Midstream Analysis
- 8.4 Digital Customer Service Software Downstream Analysis

9 RESEARCH FINDINGS AND CONCLUSION

10 APPENDIX

- 10.1 Methodology
- 10.2 Research Process and Data Source
- 10.3 Disclaimer



List Of Tables

LIST OF TABLES

Table 1. World Digital Customer Service Software Revenue by Region (2018, 2022 and 2029) & (USD Million), (by Headquarter Location) Table 2. World Digital Customer Service Software Revenue by Region (2018-2023) & (USD Million), (by Headquarter Location) Table 3. World Digital Customer Service Software Revenue by Region (2024-2029) & (USD Million), (by Headquarter Location) Table 4. World Digital Customer Service Software Revenue Market Share by Region (2018-2023), (by Headquarter Location) Table 5. World Digital Customer Service Software Revenue Market Share by Region (2024-2029), (by Headquarter Location) Table 6. Major Market Trends Table 7. World Digital Customer Service Software Consumption Value Growth Rate Forecast by Region (2018 & 2022 & 2029) & (USD Million) Table 8. World Digital Customer Service Software Consumption Value by Region (2018-2023) & (USD Million) Table 9. World Digital Customer Service Software Consumption Value Forecast by Region (2024-2029) & (USD Million) Table 10. World Digital Customer Service Software Revenue by Player (2018-2023) & (USD Million) Table 11. Revenue Market Share of Key Digital Customer Service Software Players in 2022 Table 12. World Digital Customer Service Software Industry Rank of Major Player, Based on Revenue in 2022 Table 13. Global Digital Customer Service Software Company Evaluation Quadrant Table 14. Head Office of Key Digital Customer Service Software Player Table 15. Digital Customer Service Software Market: Company Product Type Footprint Table 16. Digital Customer Service Software Market: Company Product Application Footprint Table 17. Digital Customer Service Software Mergers & Acquisitions Activity Table 18. United States VS China Digital Customer Service Software Market Size Comparison, (2018 & 2022 & 2029) & (USD Million) Table 19. United States VS China Digital Customer Service Software Consumption Value Comparison, (2018 & 2022 & 2029) & (USD Million) Table 20. United States Based Digital Customer Service Software Companies, Headquarters (States, Country)



Table 21. United States Based Companies Digital Customer Service Software Revenue, (2018-2023) & (USD Million)

Table 22. United States Based Companies Digital Customer Service Software Revenue Market Share (2018-2023)

Table 23. China Based Digital Customer Service Software Companies, Headquarters (Province, Country)

Table 24. China Based Companies Digital Customer Service Software Revenue, (2018-2023) & (USD Million)

Table 25. China Based Companies Digital Customer Service Software Revenue Market Share (2018-2023)

Table 26. Rest of World Based Digital Customer Service Software Companies,Headquarters (States, Country)

Table 27. Rest of World Based Companies Digital Customer Service Software Revenue, (2018-2023) & (USD Million)

Table 28. Rest of World Based Companies Digital Customer Service Software Revenue Market Share (2018-2023)

Table 29. World Digital Customer Service Software Market Size by Type, (USD Million), 2018 & 2022 & 2029

Table 30. World Digital Customer Service Software Market Size by Type (2018-2023) & (USD Million)

Table 31. World Digital Customer Service Software Market Size by Type (2024-2029) & (USD Million)

Table 32. World Digital Customer Service Software Market Size by Application, (USD Million), 2018 & 2022 & 2029

Table 33. World Digital Customer Service Software Market Size by Application (2018-2023) & (USD Million)

Table 34. World Digital Customer Service Software Market Size by Application (2024-2029) & (USD Million)

Table 35. Zendesk Basic Information, Area Served and Competitors

Table 36. Zendesk Major Business

Table 37. Zendesk Digital Customer Service Software Product and Services

Table 38. Zendesk Digital Customer Service Software Revenue, Gross Margin and Market Share (2018-2023) & (USD Million)

 Table 39. Zendesk Recent Developments/Updates

Table 40. Zendesk Competitive Strengths & Weaknesses

Table 41. Sprinklr Service Basic Information, Area Served and Competitors

Table 42. Sprinklr Service Major Business

 Table 43. Sprinklr Service Digital Customer Service Software Product and Services

Table 44. Sprinklr Service Digital Customer Service Software Revenue, Gross Margin



and Market Share (2018-2023) & (USD Million)

Table 45. Sprinklr Service Recent Developments/Updates Table 46. Sprinklr Service Competitive Strengths & Weaknesses Table 47. NICE Basic Information, Area Served and Competitors Table 48. NICE Major Business Table 49. NICE Digital Customer Service Software Product and Services Table 50. NICE Digital Customer Service Software Revenue, Gross Margin and Market Share (2018-2023) & (USD Million) Table 51. NICE Recent Developments/Updates Table 52. NICE Competitive Strengths & Weaknesses Table 53. HubSpot Basic Information, Area Served and Competitors Table 54. HubSpot Major Business Table 55. HubSpot Digital Customer Service Software Product and Services Table 56. HubSpot Digital Customer Service Software Revenue, Gross Margin and Market Share (2018-2023) & (USD Million) Table 57. HubSpot Recent Developments/Updates Table 58. HubSpot Competitive Strengths & Weaknesses Table 59. Groove Basic Information, Area Served and Competitors Table 60. Groove Major Business Table 61. Groove Digital Customer Service Software Product and Services Table 62. Groove Digital Customer Service Software Revenue, Gross Margin and Market Share (2018-2023) & (USD Million) Table 63. Groove Recent Developments/Updates Table 64. Groove Competitive Strengths & Weaknesses Table 65. Kustomer Basic Information, Area Served and Competitors Table 66. Kustomer Major Business Table 67. Kustomer Digital Customer Service Software Product and Services Table 68. Kustomer Digital Customer Service Software Revenue, Gross Margin and Market Share (2018-2023) & (USD Million) Table 69. Kustomer Recent Developments/Updates Table 70. Kustomer Competitive Strengths & Weaknesses Table 71. Re:amaze Basic Information, Area Served and Competitors Table 72. Re:amaze Major Business Table 73. Re:amaze Digital Customer Service Software Product and Services

Table 74. Re:amaze Digital Customer Service Software Revenue, Gross Margin and Market Share (2018-2023) & (USD Million)

Table 75. Re:amaze Recent Developments/Updates

Table 76. Re:amaze Competitive Strengths & Weaknesses

Table 77. Helpshift Basic Information, Area Served and Competitors



Table 78. Helpshift Major Business

Table 79. Helpshift Digital Customer Service Software Product and Services

Table 80. Helpshift Digital Customer Service Software Revenue, Gross Margin and

Market Share (2018-2023) & (USD Million)

 Table 81. Helpshift Recent Developments/Updates

Table 82. Helpshift Competitive Strengths & Weaknesses

Table 83. Gladly Basic Information, Area Served and Competitors

Table 84. Gladly Major Business

Table 85. Gladly Digital Customer Service Software Product and Services

Table 86. Gladly Digital Customer Service Software Revenue, Gross Margin and Market Share (2018-2023) & (USD Million)

Table 87. Gladly Recent Developments/Updates

Table 88. Gladly Competitive Strengths & Weaknesses

Table 89. Freshdesk Basic Information, Area Served and Competitors

Table 90. Freshdesk Major Business

Table 91. Freshdesk Digital Customer Service Software Product and Services

Table 92. Freshdesk Digital Customer Service Software Revenue, Gross Margin and

Market Share (2018-2023) & (USD Million)

Table 93. Freshdesk Recent Developments/Updates

Table 94. Freshdesk Competitive Strengths & Weaknesses

Table 95. Gorgias Basic Information, Area Served and Competitors

Table 96. Gorgias Major Business

Table 97. Gorgias Digital Customer Service Software Product and Services

Table 98. Gorgias Digital Customer Service Software Revenue, Gross Margin and Market Share (2018-2023) & (USD Million)

Table 99. Gorgias Recent Developments/Updates

Table 100. Gorgias Competitive Strengths & Weaknesses

Table 101. Helpwise Basic Information, Area Served and Competitors

Table 102. Helpwise Major Business

Table 103. Helpwise Digital Customer Service Software Product and Services

Table 104. Helpwise Digital Customer Service Software Revenue, Gross Margin and Market Share (2018-2023) & (USD Million)

Table 105. Helpwise Recent Developments/Updates

Table 106. Helpwise Competitive Strengths & Weaknesses

Table 107. Qualtrics Basic Information, Area Served and Competitors

Table 108. Qualtrics Major Business

 Table 109. Qualtrics Digital Customer Service Software Product and Services

Table 110. Qualtrics Digital Customer Service Software Revenue, Gross Margin and Market Share (2018-2023) & (USD Million)



Table 111. Qualtrics Recent Developments/Updates Table 112. Qualtrics Competitive Strengths & Weaknesses Table 113. RingCentral Basic Information, Area Served and Competitors Table 114. RingCentral Major Business Table 115. RingCentral Digital Customer Service Software Product and Services Table 116. RingCentral Digital Customer Service Software Revenue, Gross Margin and Market Share (2018-2023) & (USD Million) Table 117. RingCentral Recent Developments/Updates Table 118. RingCentral Competitive Strengths & Weaknesses Table 119. LiveAgent Basic Information, Area Served and Competitors Table 120. LiveAgent Major Business Table 121. LiveAgent Digital Customer Service Software Product and Services Table 122. LiveAgent Digital Customer Service Software Revenue, Gross Margin and Market Share (2018-2023) & (USD Million) Table 123. LiveAgent Recent Developments/Updates Table 124. LiveAgent Competitive Strengths & Weaknesses Table 125. Help Scout Basic Information, Area Served and Competitors Table 126. Help Scout Major Business Table 127. Help Scout Digital Customer Service Software Product and Services Table 128. Help Scout Digital Customer Service Software Revenue, Gross Margin and Market Share (2018-2023) & (USD Million) Table 129. Help Scout Recent Developments/Updates Table 130. Help Scout Competitive Strengths & Weaknesses Table 131. Olark Basic Information, Area Served and Competitors Table 132. Olark Major Business Table 133. Olark Digital Customer Service Software Product and Services Table 134. Olark Digital Customer Service Software Revenue, Gross Margin and Market Share (2018-2023) & (USD Million) Table 135. Olark Recent Developments/Updates Table 136. Olark Competitive Strengths & Weaknesses Table 137. Intercom Basic Information, Area Served and Competitors Table 138. Intercom Major Business Table 139. Intercom Digital Customer Service Software Product and Services Table 140. Intercom Digital Customer Service Software Revenue, Gross Margin and Market Share (2018-2023) & (USD Million) Table 141. Intercom Recent Developments/Updates Table 142. Intercom Competitive Strengths & Weaknesses Table 143. HappyFox Basic Information, Area Served and Competitors Table 144. HappyFox Major Business



Table 145. HappyFox Digital Customer Service Software Product and Services Table 146. HappyFox Digital Customer Service Software Revenue, Gross Margin and Market Share (2018-2023) & (USD Million) Table 147. HappyFox Recent Developments/Updates Table 148. HappyFox Competitive Strengths & Weaknesses Table 149. Boss Solutions Basic Information, Area Served and Competitors Table 150. Boss Solutions Major Business Table 151. Boss Solutions Digital Customer Service Software Product and Services Table 152. Boss Solutions Digital Customer Service Software Revenue, Gross Margin and Market Share (2018-2023) & (USD Million) Table 153. Boss Solutions Recent Developments/Updates Table 154. Boss Solutions Competitive Strengths & Weaknesses Table 155. TeamViewer Basic Information, Area Served and Competitors Table 156. TeamViewer Major Business Table 157. TeamViewer Digital Customer Service Software Product and Services Table 158. TeamViewer Digital Customer Service Software Revenue, Gross Margin and Market Share (2018-2023) & (USD Million) Table 159. TeamViewer Recent Developments/Updates Table 160. TeamViewer Competitive Strengths & Weaknesses Table 161. Pega Basic Information, Area Served and Competitors Table 162. Pega Major Business Table 163. Pega Digital Customer Service Software Product and Services Table 164. Pega Digital Customer Service Software Revenue, Gross Margin and Market Share (2018-2023) & (USD Million) Table 165. Pega Recent Developments/Updates Table 166. Pega Competitive Strengths & Weaknesses Table 167. Oracle Basic Information, Area Served and Competitors Table 168. Oracle Major Business Table 169. Oracle Digital Customer Service Software Product and Services Table 170. Oracle Digital Customer Service Software Revenue, Gross Margin and Market Share (2018-2023) & (USD Million) Table 171. Oracle Recent Developments/Updates Table 172. Oracle Competitive Strengths & Weaknesses Table 173. Salesforce Basic Information, Area Served and Competitors Table 174. Salesforce Major Business Table 175. Salesforce Digital Customer Service Software Product and Services Table 176. Salesforce Digital Customer Service Software Revenue, Gross Margin and Market Share (2018-2023) & (USD Million) Table 177. Salesforce Recent Developments/Updates



 Table 178. Glassbox Basic Information, Area Served and Competitors

Table 179. Glassbox Major Business

Table 180. Glassbox Digital Customer Service Software Product and Services

Table 181. Glassbox Digital Customer Service Software Revenue, Gross Margin and Market Share (2018-2023) & (USD Million)

Table 182. Global Key Players of Digital Customer Service Software Upstream (Raw Materials)

Table 183. Digital Customer Service Software Typical Customers

LIST OF FIGURE

Figure 1. Digital Customer Service Software Picture

Figure 2. World Digital Customer Service Software Total Market Size: 2018 & 2022 & 2029, (USD Million)

Figure 3. World Digital Customer Service Software Total Market Size (2018-2029) & (USD Million)

Figure 4. World Digital Customer Service Software Revenue Market Share by Region (2018, 2022 and 2029) & (USD Million), (by Headquarter Location)

Figure 5. World Digital Customer Service Software Revenue Market Share by Region (2018-2029), (by Headquarter Location)

Figure 6. United States Based Company Digital Customer Service Software Revenue (2018-2029) & (USD Million)

Figure 7. China Based Company Digital Customer Service Software Revenue (2018-2029) & (USD Million)

Figure 8. Europe Based Company Digital Customer Service Software Revenue (2018-2029) & (USD Million)

Figure 9. Japan Based Company Digital Customer Service Software Revenue (2018-2029) & (USD Million)

Figure 10. South Korea Based Company Digital Customer Service Software Revenue (2018-2029) & (USD Million)

Figure 11. ASEAN Based Company Digital Customer Service Software Revenue (2018-2029) & (USD Million)

Figure 12. India Based Company Digital Customer Service Software Revenue (2018-2029) & (USD Million)

Figure 13. Digital Customer Service Software Market Drivers

Figure 14. Factors Affecting Demand

Figure 15. World Digital Customer Service Software Consumption Value (2018-2029) & (USD Million)

Figure 16. World Digital Customer Service Software Consumption Value Market Share



by Region (2018-2029)

Figure 17. United States Digital Customer Service Software Consumption Value (2018-2029) & (USD Million)

Figure 18. China Digital Customer Service Software Consumption Value (2018-2029) & (USD Million)

Figure 19. Europe Digital Customer Service Software Consumption Value (2018-2029) & (USD Million)

Figure 20. Japan Digital Customer Service Software Consumption Value (2018-2029) & (USD Million)

Figure 21. South Korea Digital Customer Service Software Consumption Value (2018-2029) & (USD Million)

Figure 22. ASEAN Digital Customer Service Software Consumption Value (2018-2029) & (USD Million)

Figure 23. India Digital Customer Service Software Consumption Value (2018-2029) & (USD Million)

Figure 24. Producer Shipments of Digital Customer Service Software by Player Revenue (\$MM) and Market Share (%): 2022

Figure 25. Global Four-firm Concentration Ratios (CR4) for Digital Customer Service Software Markets in 2022

Figure 26. Global Four-firm Concentration Ratios (CR8) for Digital Customer Service Software Markets in 2022

Figure 27. United States VS China: Digital Customer Service Software Revenue Market Share Comparison (2018 & 2022 & 2029)

Figure 28. United States VS China: Digital Customer Service Software Consumption Value Market Share Comparison (2018 & 2022 & 2029)

Figure 29. World Digital Customer Service Software Market Size by Type, (USD Million), 2018 & 2022 & 2029

Figure 30. World Digital Customer Service Software Market Size Market Share by Type in 2022

Figure 31. Cloud Based Digital Customer Service Software

Figure 32. Web Based Digital Customer Service Software

Figure 33. World Digital Customer Service Software Market Size Market Share by Type (2018-2029)

Figure 34. World Digital Customer Service Software Market Size by Application, (USD Million), 2018 & 2022 & 2029

Figure 35. World Digital Customer Service Software Market Size Market Share by Application in 2022

Figure 36. E-commerce

Figure 37. Banking and Financial Services



- Figure 38. Telecommunications
- Figure 39. Healthcare
- Figure 40. Travel and Hospitality
- Figure 41. Education
- Figure 42. Government and Public Sector
- Figure 43. Other
- Figure 44. Digital Customer Service Software Industrial Chain
- Figure 45. Methodology
- Figure 46. Research Process and Data Source



I would like to order

Product name: Global Digital Customer Service Software Supply, Demand and Key Producers, 2023-2029

Product link: https://marketpublishers.com/r/GFAA8CCD4FBAEN.html

Price: US\$ 4,480.00 (Single User License / Electronic Delivery) If you want to order Corporate License or Hard Copy, please, contact our Customer Service:

info@marketpublishers.com

Payment

To pay by Credit Card (Visa, MasterCard, American Express, PayPal), please, click button on product page <u>https://marketpublishers.com/r/GFAA8CCD4FBAEN.html</u>

To pay by Wire Transfer, please, fill in your contact details in the form below:

First name: Last name: Email: Company: Address: City: Zip code: Country: Tel: Fax: Your message:

**All fields are required

Custumer signature _____

Please, note that by ordering from marketpublishers.com you are agreeing to our Terms & Conditions at <u>https://marketpublishers.com/docs/terms.html</u>

To place an order via fax simply print this form, fill in the information below and fax the completed form to +44 20 7900 3970



Global Digital Customer Service Software Supply, Demand and Key Producers, 2023-2029