

Global CRM Apps Market 2026 by Company, Regions, Type and Application, Forecast to 2032

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Abstracts

According to our (Global Info Research) latest study, the global CRM Apps market size was valued at US\$ 426 million in 2025 and is forecast to a readjusted size of US\$ 1157 million by 2032 with a CAGR of 15.5% during review period.

A CRM app is a software program that helps businesses manage customer relationships. CRM stands for customer relationship management and is used to improve a business's relationship with its customers.

This report is a detailed and comprehensive analysis for global CRM Apps market. Both quantitative and qualitative analyses are presented by company, by region & country, by Type and by Application. As the market is constantly changing, this report explores the competition, supply and demand trends, as well as key factors that contribute to its changing demands across many markets. Company profiles and product examples of selected competitors, along with market share estimates of some of the selected leaders for the year 2025, are provided.

Key Features:

Global CRM Apps market size and forecasts, in consumption value (\$ Million), 2021-2032

Global CRM Apps market size and forecasts by region and country, in consumption value (\$ Million), 2021-2032

Global CRM Apps market size and forecasts, by Type and by Application, in consumption value (\$ Million), 2021-2032

Global CRM Apps market shares of main players, in revenue (\$ Million), 2021-2026

The Primary Objectives in This Report Are:

To determine the size of the total market opportunity of global and key countries

To assess the growth potential for CRM Apps

To forecast future growth in each product and end-use market

To assess competitive factors affecting the marketplace

This report profiles key players in the global CRM Apps market based on the following parameters - company overview, revenue, gross margin, product portfolio, geographical presence, and key developments. Key companies covered as a part of this study include Salesforce, Zoho, Insightly, Freshsales, Pipedrive, Nimble, Copper, Cirrus Insight, HubSpot, Zendesk, etc.

This report also provides key insights about market drivers, restraints, opportunities, new product launches or approvals.

Market segmentation

CRM Apps market is split by Type and by Application. For the period 2021-2032, the growth among segments provides accurate calculations and forecasts for Consumption Value by Type and by Application. This analysis can help you expand your business by targeting qualified niche markets.

Market segment by Type

Collaborative

Analytical

Operational

Market segment by Application

Large Enterprises

SMEs

Market segment by players, this report covers

Salesforce

Zoho

Insightly

Freshsales

Pipedrive

Nimble

Copper

Cirrus Insight

HubSpot

Zendesk

Salesflare

Capsule

Agile

Microsoft Dynamics 365

Keap

Market segment by regions, regional analysis covers

North America (United States, Canada and Mexico)

Europe (Germany, France, UK, Russia, Italy and Rest of Europe)
Asia-Pacific (China, Japan, South Korea, India, Southeast Asia and Rest of Asia-Pacific)
South America (Brazil, Rest of South America)
Middle East & Africa (Turkey, Saudi Arabia, UAE, Rest of Middle East & Africa)

The content of the study subjects, includes a total of 13 chapters:

Chapter 1, to describe CRM Apps product scope, market overview, market estimation caveats and base year.

Chapter 2, to profile the top players of CRM Apps, with revenue, gross margin, and global market share of CRM Apps from 2021 to 2026.

Chapter 3, the CRM Apps competitive situation, revenue, and global market share of top players are analyzed emphatically by landscape contrast.

Chapter 4 and 5, to segment the market size by Type and by Application, with consumption value and growth rate by Type, by Application, from 2021 to 2032.

Chapter 6, 7, 8, 9, and 10, to break the market size data at the country level, with revenue and market share for key countries in the world, from 2021 to 2026. and CRM Apps market forecast, by regions, by Type and by Application, with consumption value, from 2027 to 2032.

Chapter 11, market dynamics, drivers, restraints, trends, Porters Five Forces analysis.

Chapter 12, the key raw materials and key suppliers, and industry chain of CRM Apps.

Chapter 13, to describe CRM Apps research findings and conclusion.

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