

Global Conversational Interface Agents Software Supply, Demand and Key Producers, 2026-2032

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Abstracts

The global Conversational Interface Agents Software market size is expected to reach \$ 542 million by 2032, rising at a market growth of 6.1% CAGR during the forecast period (2026-2032).

Conversational interface agents enable organizations to deploy AI agents that act as an intelligent front door to business systems. These agents allow users to interact with software, data, and workflows using natural language or voice instead of navigating complex menus, forms, or dashboards. Organizations use conversational interface agents to reduce friction in digital workflows, improve access to information, and accelerate task completion. Rather than requiring users to understand how systems are structured, these agents interpret user intent, determine appropriate next steps, and retrieve information or initiate actions on the user's behalf.

This report studies the global Conversational Interface Agents Software demand, key companies, and key regions.

This report is a detailed and comprehensive analysis of the world market for Conversational Interface Agents Software, and provides market size (US\$ million) and Year-over-Year (YoY) growth, considering 2025 as the base year. This report explores demand trends and competition, as well as details the characteristics of Conversational Interface Agents Software that contribute to its increasing demand across many markets.

Highlights and key features of the study

Global Conversational Interface Agents Software total market, 2021-2032, (USD Million)

Global Conversational Interface Agents Software total market by region & country,

CAGR, 2021-2032, (USD Million)

U.S. VS China: Conversational Interface Agents Software total market, key domestic companies, and share, (USD Million)

Global Conversational Interface Agents Software revenue by player, revenue and market share 2021-2026, (USD Million)

Global Conversational Interface Agents Software total market by Type, CAGR, 2021-2032, (USD Million)

Global Conversational Interface Agents Software total market by Application, CAGR, 2021-2032, (USD Million)

This report profiles major players in the global Conversational Interface Agents Software market based on the following parameters - company overview, revenue, gross margin, product portfolio, geographical presence, and key developments. Key companies covered as a part of this study include Ada ai, Automation Anywhere, AWS, Cognigy.AI, Decagon, Intercom, Inc., Forethought, Haptik, IBM, Kore.ai, etc.

This report also provides key insights about market drivers, restraints, opportunities, new product launches or approvals.

Stakeholders would have ease in decision-making through various strategy matrices used in analyzing the world Conversational Interface Agents Software market

Detailed Segmentation:

Each section contains quantitative market data including market by value (US\$ Millions), by player, by regions, by Type, and by Application. Data is given for the years 2021-2032 by year with 2025 as the base year, 2026 as the estimate year, and 2027-2032 as the forecast year.

Global Conversational Interface Agents Software Market, By Region:

United States

China

Europe

Japan

South Korea

ASEAN

India

Rest of World

Global Conversational Interface Agents Software Market, Segmentation by Type:

Cloud-based

On-premise

Global Conversational Interface Agents Software Market, Segmentation by Interaction Modes:

Text-Based Interaction

Voice-Based Interaction

Multimodal Interaction

Global Conversational Interface Agents Software Market, Segmentation by Customization Level:

General-Purpose

Industry-Specific

User-Specific

Global Conversational Interface Agents Software Market, Segmentation by Application:

Large Enterprises

SMEs

Companies Profiled:

Ada ai

Automation Anywhere

AWS

Cognigy.AI

Decagon

Intercom, Inc.

Forethought

Haptik

IBM

Kore.ai

Leena AI

Microsoft

Moveworks

Rasa

ServiceNow

Sierra

WRITER

yellow.ai

Key Questions Answered

1. How big is the global Conversational Interface Agents Software market?
2. What is the demand of the global Conversational Interface Agents Software market?
3. What is the year over year growth of the global Conversational Interface Agents Software market?
4. What is the total value of the global Conversational Interface Agents Software market?
5. Who are the Major Players in the global Conversational Interface Agents Software market?
6. What are the growth factors driving the market demand?

Contents

1 SUPPLY SUMMARY

- 1.1 Conversational Interface Agents Software Introduction
- 1.2 World Conversational Interface Agents Software Market Size & Forecast (2021 & 2025 & 2032)
- 1.3 World Conversational Interface Agents Software Total Market by Region (by Headquarter Location)
 - 1.3.1 World Conversational Interface Agents Software Market Size by Region (2021-2032), (by Headquarter Location)
 - 1.3.2 United States Based Company Conversational Interface Agents Software Revenue (2021-2032)
 - 1.3.3 China Based Company Conversational Interface Agents Software Revenue (2021-2032)
 - 1.3.4 Europe Based Company Conversational Interface Agents Software Revenue (2021-2032)
 - 1.3.5 Japan Based Company Conversational Interface Agents Software Revenue (2021-2032)
 - 1.3.6 South Korea Based Company Conversational Interface Agents Software Revenue (2021-2032)
 - 1.3.7 ASEAN Based Company Conversational Interface Agents Software Revenue (2021-2032)
 - 1.3.8 India Based Company Conversational Interface Agents Software Revenue (2021-2032)
- 1.4 Market Drivers, Restraints and Trends
 - 1.4.1 Conversational Interface Agents Software Market Drivers
 - 1.4.2 Factors Affecting Demand
 - 1.4.3 Major Market Trends

2 DEMAND SUMMARY

- 2.1 World Conversational Interface Agents Software Consumption Value (2021-2032)
- 2.2 World Conversational Interface Agents Software Consumption Value by Region
 - 2.2.1 World Conversational Interface Agents Software Consumption Value by Region (2021-2026)
 - 2.2.2 World Conversational Interface Agents Software Consumption Value Forecast by Region (2027-2032)
- 2.3 United States Conversational Interface Agents Software Consumption Value

(2021-2032)

2.4 China Conversational Interface Agents Software Consumption Value (2021-2032)

2.5 Europe Conversational Interface Agents Software Consumption Value (2021-2032)

2.6 Japan Conversational Interface Agents Software Consumption Value (2021-2032)

2.7 South Korea Conversational Interface Agents Software Consumption Value
(2021-2032)

2.8 ASEAN Conversational Interface Agents Software Consumption Value (2021-2032)

2.9 India Conversational Interface Agents Software Consumption Value (2021-2032)

3 WORLD CONVERSATIONAL INTERFACE AGENTS SOFTWARE COMPANIES COMPETITIVE ANALYSIS

3.1 World Conversational Interface Agents Software Revenue by Player (2021-2026)

3.2 Industry Rank and Concentration Rate (CR)

3.2.1 Global Conversational Interface Agents Software Industry Rank of Major Players

3.2.2 Global Concentration Ratios (CR4) for Conversational Interface Agents Software
in 2025

3.2.3 Global Concentration Ratios (CR8) for Conversational Interface Agents Software
in 2025

3.3 Conversational Interface Agents Software Company Evaluation Quadrant

3.4 Conversational Interface Agents Software Market: Overall Company Footprint
Analysis

3.4.1 Conversational Interface Agents Software Market: Region Footprint

3.4.2 Conversational Interface Agents Software Market: Company Product Type
Footprint

3.4.3 Conversational Interface Agents Software Market: Company Product Application
Footprint

3.5 Competitive Environment

3.5.1 Historical Structure of the Industry

3.5.2 Barriers of Market Entry

3.5.3 Factors of Competition

3.6 Mergers & Acquisitions Activity

4 UNITED STATES VS CHINA VS REST OF WORLD (BY HEADQUARTER LOCATION)

4.1 United States VS China: Conversational Interface Agents Software Revenue
Comparison (by Headquarter Location)

4.1.1 United States VS China: Conversational Interface Agents Software Revenue

Comparison (2021 & 2025 & 2032) (by Headquarter Location)

4.1.2 United States VS China: Conversational Interface Agents Software Revenue Market Share Comparison (2021 & 2025 & 2032)

4.2 United States Based Companies VS China Based Companies: Conversational Interface Agents Software Consumption Value Comparison

4.2.1 United States VS China: Conversational Interface Agents Software Consumption Value Comparison (2021 & 2025 & 2032)

4.2.2 United States VS China: Conversational Interface Agents Software Consumption Value Market Share Comparison (2021 & 2025 & 2032)

4.3 United States Based Conversational Interface Agents Software Companies and Market Share, 2021-2026

4.3.1 United States Based Conversational Interface Agents Software Companies, Headquarters (States, Country)

4.3.2 United States Based Companies Conversational Interface Agents Software Revenue, (2021-2026)

4.4 China Based Companies Conversational Interface Agents Software Revenue and Market Share, 2021-2026

4.4.1 China Based Conversational Interface Agents Software Companies, Company Headquarters (Province, Country)

4.4.2 China Based Companies Conversational Interface Agents Software Revenue, (2021-2026)

4.5 Rest of World Based Conversational Interface Agents Software Companies and Market Share, 2021-2026

4.5.1 Rest of World Based Conversational Interface Agents Software Companies, Headquarters (Province, Country)

4.5.2 Rest of World Based Companies Conversational Interface Agents Software Revenue (2021-2026)

5 MARKET ANALYSIS BY TYPE

5.1 World Conversational Interface Agents Software Market Size Overview by Type: 2021 VS 2025 VS 2032

5.2 Segment Introduction by Type

5.2.1 Cloud-based

5.2.2 On-premise

5.3 Market Segment by Type

5.3.1 World Conversational Interface Agents Software Market Size by Type (2021-2026)

5.3.2 World Conversational Interface Agents Software Market Size by Type (2027-2032)

5.3.3 World Conversational Interface Agents Software Market Size Market Share by

Type (2027-2032)

6 MARKET ANALYSIS BY INTERACTION MODES

6.1 World Conversational Interface Agents Software Market Size Overview by Interaction Modes: 2021 VS 2025 VS 2032

6.2 Segment Introduction by Interaction Modes

6.2.1 Text-Based Interaction

6.2.2 Voice-Based Interaction

6.2.3 Multimodal Interaction

6.3 Market Segment by Interaction Modes

6.3.1 World Conversational Interface Agents Software Market Size by Interaction Modes (2021-2026)

6.3.2 World Conversational Interface Agents Software Market Size by Interaction Modes (2027-2032)

6.3.3 World Conversational Interface Agents Software Market Size Market Share by Interaction Modes (2027-2032)

7 MARKET ANALYSIS BY CUSTOMIZATION LEVEL

7.1 World Conversational Interface Agents Software Market Size Overview by Customization Level: 2021 VS 2025 VS 2032

7.2 Segment Introduction by Customization Level

7.2.1 General-Purpose

7.2.2 Industry-Specific

7.2.3 User-Specific

7.3 Market Segment by Customization Level

7.3.1 World Conversational Interface Agents Software Market Size by Customization Level (2021-2026)

7.3.2 World Conversational Interface Agents Software Market Size by Customization Level (2027-2032)

7.3.3 World Conversational Interface Agents Software Market Size Market Share by Customization Level (2027-2032)

8 MARKET ANALYSIS BY APPLICATION

8.1 World Conversational Interface Agents Software Market Size Overview by Application: 2021 VS 2025 VS 2032

8.2 Segment Introduction by Application

8.2.1 Large Enterprises

8.2.2 SMEs

8.3 Market Segment by Application

8.3.1 World Conversational Interface Agents Software Market Size by Application (2021-2026)

8.3.2 World Conversational Interface Agents Software Market Size by Application (2027-2032)

8.3.3 World Conversational Interface Agents Software Market Size Market Share by Application (2021-2032)

9 COMPANY PROFILES

9.1 Ada ai

9.1.1 Ada ai Details

9.1.2 Ada ai Major Business

9.1.3 Ada ai Conversational Interface Agents Software Product and Services

9.1.4 Ada ai Conversational Interface Agents Software Revenue, Gross Margin and Market Share (2021-2026)

9.1.5 Ada ai Recent Developments/Updates

9.1.6 Ada ai Competitive Strengths & Weaknesses

9.2 Automation Anywhere

9.2.1 Automation Anywhere Details

9.2.2 Automation Anywhere Major Business

9.2.3 Automation Anywhere Conversational Interface Agents Software Product and Services

9.2.4 Automation Anywhere Conversational Interface Agents Software Revenue, Gross Margin and Market Share (2021-2026)

9.2.5 Automation Anywhere Recent Developments/Updates

9.2.6 Automation Anywhere Competitive Strengths & Weaknesses

9.3 AWS

9.3.1 AWS Details

9.3.2 AWS Major Business

9.3.3 AWS Conversational Interface Agents Software Product and Services

9.3.4 AWS Conversational Interface Agents Software Revenue, Gross Margin and Market Share (2021-2026)

9.3.5 AWS Recent Developments/Updates

9.3.6 AWS Competitive Strengths & Weaknesses

9.4 Cognigy.AI

9.4.1 Cognigy.AI Details

- 9.4.2 Cognigy.AI Major Business
- 9.4.3 Cognigy.AI Conversational Interface Agents Software Product and Services
- 9.4.4 Cognigy.AI Conversational Interface Agents Software Revenue, Gross Margin and Market Share (2021-2026)
- 9.4.5 Cognigy.AI Recent Developments/Updates
- 9.4.6 Cognigy.AI Competitive Strengths & Weaknesses
- 9.5 Decagon
 - 9.5.1 Decagon Details
 - 9.5.2 Decagon Major Business
 - 9.5.3 Decagon Conversational Interface Agents Software Product and Services
 - 9.5.4 Decagon Conversational Interface Agents Software Revenue, Gross Margin and Market Share (2021-2026)
 - 9.5.5 Decagon Recent Developments/Updates
 - 9.5.6 Decagon Competitive Strengths & Weaknesses
- 9.6 Intercom, Inc.
 - 9.6.1 Intercom, Inc. Details
 - 9.6.2 Intercom, Inc. Major Business
 - 9.6.3 Intercom, Inc. Conversational Interface Agents Software Product and Services
 - 9.6.4 Intercom, Inc. Conversational Interface Agents Software Revenue, Gross Margin and Market Share (2021-2026)
 - 9.6.5 Intercom, Inc. Recent Developments/Updates
 - 9.6.6 Intercom, Inc. Competitive Strengths & Weaknesses
- 9.7 Forethought
 - 9.7.1 Forethought Details
 - 9.7.2 Forethought Major Business
 - 9.7.3 Forethought Conversational Interface Agents Software Product and Services
 - 9.7.4 Forethought Conversational Interface Agents Software Revenue, Gross Margin and Market Share (2021-2026)
 - 9.7.5 Forethought Recent Developments/Updates
 - 9.7.6 Forethought Competitive Strengths & Weaknesses
- 9.8 Haptik
 - 9.8.1 Haptik Details
 - 9.8.2 Haptik Major Business
 - 9.8.3 Haptik Conversational Interface Agents Software Product and Services
 - 9.8.4 Haptik Conversational Interface Agents Software Revenue, Gross Margin and Market Share (2021-2026)
 - 9.8.5 Haptik Recent Developments/Updates
 - 9.8.6 Haptik Competitive Strengths & Weaknesses
- 9.9 IBM

9.9.1 IBM Details

9.9.2 IBM Major Business

9.9.3 IBM Conversational Interface Agents Software Product and Services

9.9.4 IBM Conversational Interface Agents Software Revenue, Gross Margin and Market Share (2021-2026)

9.9.5 IBM Recent Developments/Updates

9.9.6 IBM Competitive Strengths & Weaknesses

9.10 Kore.ai

9.10.1 Kore.ai Details

9.10.2 Kore.ai Major Business

9.10.3 Kore.ai Conversational Interface Agents Software Product and Services

9.10.4 Kore.ai Conversational Interface Agents Software Revenue, Gross Margin and Market Share (2021-2026)

9.10.5 Kore.ai Recent Developments/Updates

9.10.6 Kore.ai Competitive Strengths & Weaknesses

9.11 Leena AI

9.11.1 Leena AI Details

9.11.2 Leena AI Major Business

9.11.3 Leena AI Conversational Interface Agents Software Product and Services

9.11.4 Leena AI Conversational Interface Agents Software Revenue, Gross Margin and Market Share (2021-2026)

9.11.5 Leena AI Recent Developments/Updates

9.11.6 Leena AI Competitive Strengths & Weaknesses

9.12 Microsoft

9.12.1 Microsoft Details

9.12.2 Microsoft Major Business

9.12.3 Microsoft Conversational Interface Agents Software Product and Services

9.12.4 Microsoft Conversational Interface Agents Software Revenue, Gross Margin and Market Share (2021-2026)

9.12.5 Microsoft Recent Developments/Updates

9.12.6 Microsoft Competitive Strengths & Weaknesses

9.13 Moveworks

9.13.1 Moveworks Details

9.13.2 Moveworks Major Business

9.13.3 Moveworks Conversational Interface Agents Software Product and Services

9.13.4 Moveworks Conversational Interface Agents Software Revenue, Gross Margin and Market Share (2021-2026)

9.13.5 Moveworks Recent Developments/Updates

9.13.6 Moveworks Competitive Strengths & Weaknesses

9.14 Rasa

9.14.1 Rasa Details

9.14.2 Rasa Major Business

9.14.3 Rasa Conversational Interface Agents Software Product and Services

9.14.4 Rasa Conversational Interface Agents Software Revenue, Gross Margin and Market Share (2021-2026)

9.14.5 Rasa Recent Developments/Updates

9.14.6 Rasa Competitive Strengths & Weaknesses

9.15 ServiceNow

9.15.1 ServiceNow Details

9.15.2 ServiceNow Major Business

9.15.3 ServiceNow Conversational Interface Agents Software Product and Services

9.15.4 ServiceNow Conversational Interface Agents Software Revenue, Gross Margin and Market Share (2021-2026)

9.15.5 ServiceNow Recent Developments/Updates

9.15.6 ServiceNow Competitive Strengths & Weaknesses

9.16 Sierra

9.16.1 Sierra Details

9.16.2 Sierra Major Business

9.16.3 Sierra Conversational Interface Agents Software Product and Services

9.16.4 Sierra Conversational Interface Agents Software Revenue, Gross Margin and Market Share (2021-2026)

9.16.5 Sierra Recent Developments/Updates

9.16.6 Sierra Competitive Strengths & Weaknesses

9.17 WRITER

9.17.1 WRITER Details

9.17.2 WRITER Major Business

9.17.3 WRITER Conversational Interface Agents Software Product and Services

9.17.4 WRITER Conversational Interface Agents Software Revenue, Gross Margin and Market Share (2021-2026)

9.17.5 WRITER Recent Developments/Updates

9.17.6 WRITER Competitive Strengths & Weaknesses

9.18 yellow.ai

9.18.1 yellow.ai Details

9.18.2 yellow.ai Major Business

9.18.3 yellow.ai Conversational Interface Agents Software Product and Services

9.18.4 yellow.ai Conversational Interface Agents Software Revenue, Gross Margin and Market Share (2021-2026)

9.18.5 yellow.ai Recent Developments/Updates

9.18.6 yellow.ai Competitive Strengths & Weaknesses

10 INDUSTRY CHAIN ANALYSIS

10.1 Conversational Interface Agents Software Industry Chain

10.2 Conversational Interface Agents Software Upstream Analysis

10.3 Conversational Interface Agents Software Midstream Analysis

10.4 Conversational Interface Agents Software Downstream Analysis

11 RESEARCH FINDINGS AND CONCLUSION

12 APPENDIX

12.1 Methodology

12.2 Research Process and Data Source

12.3 Disclaimer

List Of Tables

LIST OF TABLES

Table 1. World Conversational Interface Agents Software Revenue by Region (2021, 2025 and 2032) & (USD Million), (by Headquarter Location)

Table 2. World Conversational Interface Agents Software Revenue by Region (2021-2026) & (USD Million), (by Headquarter Location)

Table 3. World Conversational Interface Agents Software Revenue by Region (2027-2032) & (USD Million), (by Headquarter Location)

Table 4. World Conversational Interface Agents Software Revenue Market Share by Region (2021-2026), (by Headquarter Location)

Table 5. World Conversational Interface Agents Software Revenue Market Share by Region (2027-2032), (by Headquarter Location)

Table 6. Major Market Trends

Table 7. World Conversational Interface Agents Software Consumption Value Growth Rate Forecast by Region (2021 & 2025 & 2032) & (USD Million)

Table 8. World Conversational Interface Agents Software Consumption Value by Region (2021-2026) & (USD Million)

Table 9. World Conversational Interface Agents Software Consumption Value Forecast by Region (2027-2032) & (USD Million)

Table 10. World Conversational Interface Agents Software Revenue by Player (2021-2026) & (USD Million)

Table 11. Revenue Market Share of Key Conversational Interface Agents Software Players in 2025

Table 12. World Conversational Interface Agents Software Industry Rank of Major Player, Based on Revenue in 2025

Table 13. Global Conversational Interface Agents Software Company Evaluation Quadrant

Table 14. Head Office of Key Conversational Interface Agents Software Players

Table 15. Conversational Interface Agents Software Market: Company Product Type Footprint

Table 16. Conversational Interface Agents Software Market: Company Product Application Footprint

Table 17. Conversational Interface Agents Software Mergers & Acquisitions Activity

Table 18. United States VS China Conversational Interface Agents Software Revenue Comparison, (2021 & 2025 & 2032) & (USD Million)

Table 19. United States VS China Conversational Interface Agents Software Consumption Value Comparison, (2021 & 2025 & 2032) & (USD Million)

Table 20. United States Based Conversational Interface Agents Software Companies, Headquarters (States, Country)

Table 21. United States Based Companies Conversational Interface Agents Software Revenue, (2021-2026) & (USD Million)

Table 22. United States Based Companies Conversational Interface Agents Software Revenue Market Share (2021-2026)

Table 23. China Based Conversational Interface Agents Software Companies, Headquarters (Province, Country)

Table 24. China Based Companies Conversational Interface Agents Software Revenue, (2021-2026) & (USD Million)

Table 25. China Based Companies Conversational Interface Agents Software Revenue Market Share (2021-2026)

Table 26. Rest of World Based Conversational Interface Agents Software Companies, Headquarters (Province, Country)

Table 27. Rest of World Based Companies Conversational Interface Agents Software Revenue (2021-2026) & (USD Million)

Table 28. Rest of World Based Companies Conversational Interface Agents Software Revenue Market Share (2021-2026)

Table 29. World Conversational Interface Agents Software Market Size by Type, (USD Million), 2021 & 2025 & 2032

Table 30. World Conversational Interface Agents Software Market Size Value by Type (2021-2026) & (USD Million)

Table 31. World Conversational Interface Agents Software Market Size by Type (2027-2032) & (USD Million)

Table 32. World Conversational Interface Agents Software Market Size by Interaction Modes, (USD Million), 2021 & 2025 & 2032

Table 33. World Conversational Interface Agents Software Market Size Value by Interaction Modes (2021-2026) & (USD Million)

Table 34. World Conversational Interface Agents Software Market Size by Interaction Modes (2027-2032) & (USD Million)

Table 35. World Conversational Interface Agents Software Market Size by Customization Level, (USD Million), 2021 & 2025 & 2032

Table 36. World Conversational Interface Agents Software Market Size Value by Customization Level (2021-2026) & (USD Million)

Table 37. World Conversational Interface Agents Software Market Size by Customization Level (2027-2032) & (USD Million)

Table 38. World Conversational Interface Agents Software Market Size by Application, (USD Million), 2021 & 2025 & 2032

Table 39. World Conversational Interface Agents Software Market Size by Application

(2021-2026) & (USD Million)

Table 40. World Conversational Interface Agents Software Market Size by Application

(2027-2032) & (USD Million)

Table 41. Ada ai Basic Information, Manufacturing Base and Competitors

Table 42. Ada ai Major Business

Table 43. Ada ai Conversational Interface Agents Software Product and Services

Table 44. Ada ai Conversational Interface Agents Software Revenue, Gross Margin and Market Share (2021-2026) & (USD Million)

Table 45. Ada ai Recent Developments/Updates

Table 46. Ada ai Competitive Strengths & Weaknesses

Table 47. Automation Anywhere Basic Information, Manufacturing Base and Competitors

Table 48. Automation Anywhere Major Business

Table 49. Automation Anywhere Conversational Interface Agents Software Product and Services

Table 50. Automation Anywhere Conversational Interface Agents Software Revenue, Gross Margin and Market Share (2021-2026) & (USD Million)

Table 51. Automation Anywhere Recent Developments/Updates

Table 52. Automation Anywhere Competitive Strengths & Weaknesses

Table 53. AWS Basic Information, Manufacturing Base and Competitors

Table 54. AWS Major Business

Table 55. AWS Conversational Interface Agents Software Product and Services

Table 56. AWS Conversational Interface Agents Software Revenue, Gross Margin and Market Share (2021-2026) & (USD Million)

Table 57. AWS Recent Developments/Updates

Table 58. AWS Competitive Strengths & Weaknesses

Table 59. Cognigy.AI Basic Information, Manufacturing Base and Competitors

Table 60. Cognigy.AI Major Business

Table 61. Cognigy.AI Conversational Interface Agents Software Product and Services

Table 62. Cognigy.AI Conversational Interface Agents Software Revenue, Gross Margin and Market Share (2021-2026) & (USD Million)

Table 63. Cognigy.AI Recent Developments/Updates

Table 64. Cognigy.AI Competitive Strengths & Weaknesses

Table 65. Decagon Basic Information, Manufacturing Base and Competitors

Table 66. Decagon Major Business

Table 67. Decagon Conversational Interface Agents Software Product and Services

Table 68. Decagon Conversational Interface Agents Software Revenue, Gross Margin and Market Share (2021-2026) & (USD Million)

Table 69. Decagon Recent Developments/Updates

Table 70. Decagon Competitive Strengths & Weaknesses
Table 71. Intercom, Inc. Basic Information, Manufacturing Base and Competitors
Table 72. Intercom, Inc. Major Business
Table 73. Intercom, Inc. Conversational Interface Agents Software Product and Services
Table 74. Intercom, Inc. Conversational Interface Agents Software Revenue, Gross Margin and Market Share (2021-2026) & (USD Million)
Table 75. Intercom, Inc. Recent Developments/Updates
Table 76. Intercom, Inc. Competitive Strengths & Weaknesses
Table 77. Forethought Basic Information, Manufacturing Base and Competitors
Table 78. Forethought Major Business
Table 79. Forethought Conversational Interface Agents Software Product and Services
Table 80. Forethought Conversational Interface Agents Software Revenue, Gross Margin and Market Share (2021-2026) & (USD Million)
Table 81. Forethought Recent Developments/Updates
Table 82. Forethought Competitive Strengths & Weaknesses
Table 83. Haptik Basic Information, Manufacturing Base and Competitors
Table 84. Haptik Major Business
Table 85. Haptik Conversational Interface Agents Software Product and Services
Table 86. Haptik Conversational Interface Agents Software Revenue, Gross Margin and Market Share (2021-2026) & (USD Million)
Table 87. Haptik Recent Developments/Updates
Table 88. Haptik Competitive Strengths & Weaknesses
Table 89. IBM Basic Information, Manufacturing Base and Competitors
Table 90. IBM Major Business
Table 91. IBM Conversational Interface Agents Software Product and Services
Table 92. IBM Conversational Interface Agents Software Revenue, Gross Margin and Market Share (2021-2026) & (USD Million)
Table 93. IBM Recent Developments/Updates
Table 94. IBM Competitive Strengths & Weaknesses
Table 95. Kore.ai Basic Information, Manufacturing Base and Competitors
Table 96. Kore.ai Major Business
Table 97. Kore.ai Conversational Interface Agents Software Product and Services
Table 98. Kore.ai Conversational Interface Agents Software Revenue, Gross Margin and Market Share (2021-2026) & (USD Million)
Table 99. Kore.ai Recent Developments/Updates
Table 100. Kore.ai Competitive Strengths & Weaknesses
Table 101. Leena AI Basic Information, Manufacturing Base and Competitors
Table 102. Leena AI Major Business

Table 103. Leena AI Conversational Interface Agents Software Product and Services
Table 104. Leena AI Conversational Interface Agents Software Revenue, Gross Margin and Market Share (2021-2026) & (USD Million)
Table 105. Leena AI Recent Developments/Updates
Table 106. Leena AI Competitive Strengths & Weaknesses
Table 107. Microsoft Basic Information, Manufacturing Base and Competitors
Table 108. Microsoft Major Business
Table 109. Microsoft Conversational Interface Agents Software Product and Services
Table 110. Microsoft Conversational Interface Agents Software Revenue, Gross Margin and Market Share (2021-2026) & (USD Million)
Table 111. Microsoft Recent Developments/Updates
Table 112. Microsoft Competitive Strengths & Weaknesses
Table 113. Moveworks Basic Information, Manufacturing Base and Competitors
Table 114. Moveworks Major Business
Table 115. Moveworks Conversational Interface Agents Software Product and Services
Table 116. Moveworks Conversational Interface Agents Software Revenue, Gross Margin and Market Share (2021-2026) & (USD Million)
Table 117. Moveworks Recent Developments/Updates
Table 118. Moveworks Competitive Strengths & Weaknesses
Table 119. Rasa Basic Information, Manufacturing Base and Competitors
Table 120. Rasa Major Business
Table 121. Rasa Conversational Interface Agents Software Product and Services
Table 122. Rasa Conversational Interface Agents Software Revenue, Gross Margin and Market Share (2021-2026) & (USD Million)
Table 123. Rasa Recent Developments/Updates
Table 124. Rasa Competitive Strengths & Weaknesses
Table 125. ServiceNow Basic Information, Manufacturing Base and Competitors
Table 126. ServiceNow Major Business
Table 127. ServiceNow Conversational Interface Agents Software Product and Services
Table 128. ServiceNow Conversational Interface Agents Software Revenue, Gross Margin and Market Share (2021-2026) & (USD Million)
Table 129. ServiceNow Recent Developments/Updates
Table 130. ServiceNow Competitive Strengths & Weaknesses
Table 131. Sierra Basic Information, Manufacturing Base and Competitors
Table 132. Sierra Major Business
Table 133. Sierra Conversational Interface Agents Software Product and Services
Table 134. Sierra Conversational Interface Agents Software Revenue, Gross Margin and Market Share (2021-2026) & (USD Million)
Table 135. Sierra Recent Developments/Updates

Table 136. Sierra Competitive Strengths & Weaknesses

Table 137. WRITER Basic Information, Manufacturing Base and Competitors

Table 138. WRITER Major Business

Table 139. WRITER Conversational Interface Agents Software Product and Services

Table 140. WRITER Conversational Interface Agents Software Revenue, Gross Margin and Market Share (2021-2026) & (USD Million)

Table 141. WRITER Recent Developments/Updates

Table 142. WRITER Competitive Strengths & Weaknesses

Table 143. yellow.ai Basic Information, Manufacturing Base and Competitors

Table 144. yellow.ai Major Business

Table 145. yellow.ai Conversational Interface Agents Software Product and Services

Table 146. yellow.ai Conversational Interface Agents Software Revenue, Gross Margin and Market Share (2021-2026) & (USD Million)

Table 147. yellow.ai Recent Developments/Updates

Table 148. yellow.ai Competitive Strengths & Weaknesses

Table 149. Global Key Players of Conversational Interface Agents Software Upstream (Raw Materials)

Table 150. Global Conversational Interface Agents Software Typical Customers

List Of Figures

LIST OF FIGURES

Figure 1. Conversational Interface Agents Software Picture

Figure 2. World Conversational Interface Agents Software Total Revenue: 2021 & 2025 & 2032, (USD Million)

Figure 3. World Conversational Interface Agents Software Total Revenue (2021-2032) & (USD Million)

Figure 4. World Conversational Interface Agents Software Revenue by Region (2021, 2025 and 2032) & (USD Million), (by Headquarter Location)

Figure 5. World Conversational Interface Agents Software Revenue Market Share by Region (2021-2032), (by Headquarter Location)

Figure 6. United States Based Company Conversational Interface Agents Software Revenue (2021-2032) & (USD Million)

Figure 7. China Based Company Conversational Interface Agents Software Revenue (2021-2032) & (USD Million)

Figure 8. Europe Based Company Conversational Interface Agents Software Revenue (2021-2032) & (USD Million)

Figure 9. Japan Based Company Conversational Interface Agents Software Revenue (2021-2032) & (USD Million)

Figure 10. South Korea Based Company Conversational Interface Agents Software Revenue (2021-2032) & (USD Million)

Figure 11. ASEAN Based Company Conversational Interface Agents Software Revenue (2021-2032) & (USD Million)

Figure 12. India Based Company Conversational Interface Agents Software Revenue (2021-2032) & (USD Million)

Figure 13. Conversational Interface Agents Software Market Drivers

Figure 14. Factors Affecting Demand

Figure 15. World Conversational Interface Agents Software Consumption Value (2021-2032) & (USD Million)

Figure 16. World Conversational Interface Agents Software Consumption Value Market Share by Region (2021-2032)

Figure 17. United States Conversational Interface Agents Software Consumption Value (2021-2032) & (USD Million)

Figure 18. China Conversational Interface Agents Software Consumption Value (2021-2032) & (USD Million)

Figure 19. Europe Conversational Interface Agents Software Consumption Value (2021-2032) & (USD Million)

Figure 20. Japan Conversational Interface Agents Software Consumption Value (2021-2032) & (USD Million)

Figure 21. South Korea Conversational Interface Agents Software Consumption Value (2021-2032) & (USD Million)

Figure 22. ASEAN Conversational Interface Agents Software Consumption Value (2021-2032) & (USD Million)

Figure 23. India Conversational Interface Agents Software Consumption Value (2021-2032) & (USD Million)

Figure 24. Producer Shipments of Conversational Interface Agents Software by Player Revenue (\$MM) and Market Share (%): 2025

Figure 25. Global Four-firm Concentration Ratios (CR4) for Conversational Interface Agents Software Markets in 2025

Figure 26. Global Four-firm Concentration Ratios (CR8) for Conversational Interface Agents Software Markets in 2025

Figure 27. United States VS China: Conversational Interface Agents Software Revenue Market Share Comparison (2021 & 2025 & 2032)

Figure 28. United States VS China: Conversational Interface Agents Software Consumption Value Market Share Comparison (2021 & 2025 & 2032)

Figure 29. World Conversational Interface Agents Software Market Size by Type, (USD Million), 2021 & 2025 & 2032

Figure 30. World Conversational Interface Agents Software Market Size Market Share by Type in 2025

Figure 31. Cloud-based

Figure 32. On-premise

Figure 33. World Conversational Interface Agents Software Market Size Market Share by Type (2021-2032)

Figure 34. World Conversational Interface Agents Software Market Size by Interaction Modes, (USD Million), 2021 & 2025 & 2032

Figure 35. World Conversational Interface Agents Software Market Size Market Share by Interaction Modes in 2025

Figure 36. Text-Based Interaction

Figure 37. Voice-Based Interaction

Figure 38. Multimodal Interaction

Figure 39. World Conversational Interface Agents Software Market Size Market Share by Interaction Modes (2021-2032)

Figure 40. World Conversational Interface Agents Software Market Size by Customization Level, (USD Million), 2021 & 2025 & 2032

Figure 41. World Conversational Interface Agents Software Market Size Market Share by Customization Level in 2025

Figure 42. General-Purpose

Figure 43. Industry-Specific

Figure 44. User-Specific

Figure 45. World Conversational Interface Agents Software Market Size Market Share by Customization Level (2021-2032)

Figure 46. World Conversational Interface Agents Software Market Size by Application, (USD Million), 2021 & 2025 & 2032

Figure 47. World Conversational Interface Agents Software Market Size Market Share by Application in 2025

Figure 48. Large Enterprises

Figure 49. SMEs

Figure 50. World Conversational Interface Agents Software Market Size Market Share by Application (2021-2032)

Figure 51. Conversational Interface Agents Software Industrial Chain

Figure 52. Methodology

Figure 53. Research Process and Data Source

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