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Global Conversation Intelligence Service Market 2023 by Company, Regions, Type and Application, Forecast to 2029

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Abstracts

Conversation intelligence (CI) software is a machine learning-infused sales training software tool that records, transcribes, and analyzes sales calls. Through analyzing sales calls, CI software can identify keywords and topics of conversation so users can quickly jump to those points in the recorded sales calls and further analyze valuable insights. CI software can be used by businesses to take notes on key conversations with potential buyers, identify risky or noncompliant topics of conversation, coach new sales representatives on best practices, and any other use cases that can be used from the analysis and transcription of sales calls.

According to our (Global Info Research) latest study, the global Conversation Intelligence Service market size was valued at USD million in 2022 and is forecast to a readjusted size of USD million by 2029 with a CAGR of % during review period. The influence of COVID-19 and the Russia-Ukraine War were considered while estimating market sizes.

This report is a detailed and comprehensive analysis for global Conversation Intelligence Service market. Both quantitative and qualitative analyses are presented by company, by region & country, by Type and by Application. As the market is constantly changing, this report explores the competition, supply and demand trends, as well as key factors that contribute to its changing demands across many markets. Company profiles and product examples of selected competitors, along with market share estimates of some of the selected leaders for the year 2023, are provided.

Key Features:

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Global Conversation Intelligence Service market size and forecasts, in consumption value ($ Million), 2018-2029

Global Conversation Intelligence Service market size and forecasts by region and country, in consumption value ($ Million), 2018-2029

Global Conversation Intelligence Service market size and forecasts, by Type and by Application, in consumption value ($ Million), 2018-2029

Global Conversation Intelligence Service market shares of main players, in revenue ($ Million), 2018-2023

The Primary Objectives in This Report Are:

To determine the size of the total market opportunity of global and key countries

To assess the growth potential for Conversation Intelligence Service

To forecast future growth in each product and end-use market

To assess competitive factors affecting the marketplace

This report profiles key players in the global Conversation Intelligence Service market based on the following parameters - company overview, production, value, price, gross margin, product portfolio, geographical presence, and key developments. Key companies covered as a part of this study include Gong.io, Chorus.ai (AffectLayer), SalesLoft, CallRail and ExecVision, etc.

This report also provides key insights about market drivers, restraints, opportunities, new product launches or approvals, COVID-19 and Russia-Ukraine War Influence.

Market segmentation

Conversation Intelligence Service market is split by Type and by Application. For the period 2018-2029, the growth among segments provide accurate calculations and forecasts for consumption value by Type and by Application. This analysis can help you expand your business by targeting qualified niche markets.

Market segment by Type

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Cloud-based

On-premises

Market segment by Application

Large Enterprises

SMEs

Market segment by players, this report covers

Gong.io

Chorus.ai (AffectLayer)

SalesLoft

CallRail

ExecVision

RingDNA

Jiminny

VoiceOps

DialogTech

Convin

Dialpad

Refract

Tethr

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Market segment by regions, regional analysis covers

North America (United States, Canada, and Mexico)

Europe (Germany, France, UK, Russia, Italy, and Rest of Europe)

Asia-Pacific (China, Japan, South Korea, India, Southeast Asia, Australia and Rest of Asia-Pacific)

South America (Brazil, Argentina and Rest of South America)

Middle East & Africa (Turkey, Saudi Arabia, UAE, Rest of Middle East & Africa)

The content of the study subjects, includes a total of 13 chapters:

Chapter 1, to describe Conversation Intelligence Service product scope, market overview, market estimation caveats and base year.

Chapter 2, to profile the top players of Conversation Intelligence Service, with revenue, gross margin and global market share of Conversation Intelligence Service from 2018 to 2023.

Chapter 3, the Conversation Intelligence Service competitive situation, revenue and global market share of top players are analyzed emphatically by landscape contrast.

Chapter 4 and 5, to segment the market size by Type and application, with consumption value and growth rate by Type, application, from 2018 to 2029.

Chapter 6, 7, 8, 9, and 10, to break the market size data at the country level, with revenue and market share for key countries in the world, from 2018 to 2023.and Conversation Intelligence Service market forecast, by regions, type and application, with consumption value, from 2024 to 2029.

Chapter 11, market dynamics, drivers, restraints, trends, Porters Five Forces analysis, and Influence of COVID-19 and Russia-Ukraine War

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Chapter 12, the key raw materials and key suppliers, and industry chain of Conversation Intelligence Service.

Chapter 13, to describe Conversation Intelligence Service research findings and conclusion.

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