

# Global Conversation Intelligence (CI) Market 2023 by Company, Regions, Type and Application, Forecast to 2029

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## Abstracts

Conversation intelligence software records, transcribes, and analyzes customer and prospect conversations. This allows sales reps, account managers, and customer success managers to gain deeper visibility into the overall health of the deal/account and identify the best next steps.

According to our (Global Info Research) latest study, the global Conversation Intelligence (CI) market size was valued at USD million in 2022 and is forecast to a readjusted size of USD million by 2029 with a CAGR of % during review period. The influence of COVID-19 and the Russia-Ukraine War were considered while estimating market sizes.

This report is a detailed and comprehensive analysis for global Conversation Intelligence (CI) market. Both quantitative and qualitative analyses are presented by company, by region & country, by Type and by Application. As the market is constantly changing, this report explores the competition, supply and demand trends, as well as key factors that contribute to its changing demands across many markets. Company profiles and product examples of selected competitors, along with market share estimates of some of the selected leaders for the year 2023, are provided.

### Key Features:

Global Conversation Intelligence (CI) market size and forecasts, in consumption value (\$ Million), 2018-2029

Global Conversation Intelligence (CI) market size and forecasts by region and country,

in consumption value (\$ Million), 2018-2029

Global Conversation Intelligence (CI) market size and forecasts, by Type and by Application, in consumption value (\$ Million), 2018-2029

Global Conversation Intelligence (CI) market shares of main players, in revenue (\$ Million), 2018-2023

The Primary Objectives in This Report Are:

To determine the size of the total market opportunity of global and key countries

To assess the growth potential for Conversation Intelligence (CI)

To forecast future growth in each product and end-use market

To assess competitive factors affecting the marketplace

This report profiles key players in the global Conversation Intelligence (CI) market based on the following parameters - company overview, production, value, price, gross margin, product portfolio, geographical presence, and key developments. Key companies covered as a part of this study include Chorus.ai, Gong, Salesloft, HubSpot Sales Hub and Mindtickle, etc.

This report also provides key insights about market drivers, restraints, opportunities, new product launches or approvals, COVID-19 and Russia-Ukraine War Influence.

Market segmentation

Conversation Intelligence (CI) market is split by Type and by Application. For the period 2018-2029, the growth among segments provide accurate calculations and forecasts for consumption value by Type and by Application. This analysis can help you expand your business by targeting qualified niche markets.

Market segment by Type

On-premise

Cloud-based

## Market segment by Application

SMEs

Large Enterprises

## Market segment by players, this report covers

Chorus.ai

Gong

Salesloft

HubSpot Sales Hub

Mindtickle

Outreach

Salesken

Revenue.io

CallRail

Balto

Enthu.AI

Jiminny

Voyc

Chorus

Observe.ai

ExecVision

CallMiner

Avoma

Refract

Market segment by regions, regional analysis covers

North America (United States, Canada, and Mexico)

Europe (Germany, France, UK, Russia, Italy, and Rest of Europe)

Asia-Pacific (China, Japan, South Korea, India, Southeast Asia, Australia and Rest of Asia-Pacific)

South America (Brazil, Argentina and Rest of South America)

Middle East & Africa (Turkey, Saudi Arabia, UAE, Rest of Middle East & Africa)

The content of the study subjects, includes a total of 13 chapters:

Chapter 1, to describe Conversation Intelligence (CI) product scope, market overview, market estimation caveats and base year.

Chapter 2, to profile the top players of Conversation Intelligence (CI), with revenue, gross margin and global market share of Conversation Intelligence (CI) from 2018 to 2023.

Chapter 3, the Conversation Intelligence (CI) competitive situation, revenue and global market share of top players are analyzed emphatically by landscape contrast.

Chapter 4 and 5, to segment the market size by Type and application, with consumption value and growth rate by Type, application, from 2018 to 2029.

Chapter 6, 7, 8, 9, and 10, to break the market size data at the country level, with revenue and market share for key countries in the world, from 2018 to 2023. and Conversation Intelligence (CI) market forecast, by regions, type and application, with consumption value, from 2024 to 2029.

Chapter 11, market dynamics, drivers, restraints, trends, Porters Five Forces analysis, and Influence of COVID-19 and Russia-Ukraine War

Chapter 12, the key raw materials and key suppliers, and industry chain of Conversation Intelligence (CI).

Chapter 13, to describe Conversation Intelligence (CI) research findings and conclusion.

## Contents

### 1 MARKET OVERVIEW

- 1.1 Product Overview and Scope of Conversation Intelligence (CI)
- 1.2 Market Estimation Caveats and Base Year
- 1.3 Classification of Conversation Intelligence (CI) by Type
  - 1.3.1 Overview: Global Conversation Intelligence (CI) Market Size by Type: 2018 Versus 2022 Versus 2029
  - 1.3.2 Global Conversation Intelligence (CI) Consumption Value Market Share by Type in 2022
  - 1.3.3 On-premise
  - 1.3.4 Cloud-based
- 1.4 Global Conversation Intelligence (CI) Market by Application
  - 1.4.1 Overview: Global Conversation Intelligence (CI) Market Size by Application: 2018 Versus 2022 Versus 2029
  - 1.4.2 SMEs
  - 1.4.3 Large Enterprises
- 1.5 Global Conversation Intelligence (CI) Market Size & Forecast
- 1.6 Global Conversation Intelligence (CI) Market Size and Forecast by Region
  - 1.6.1 Global Conversation Intelligence (CI) Market Size by Region: 2018 VS 2022 VS 2029
  - 1.6.2 Global Conversation Intelligence (CI) Market Size by Region, (2018-2029)
  - 1.6.3 North America Conversation Intelligence (CI) Market Size and Prospect (2018-2029)
  - 1.6.4 Europe Conversation Intelligence (CI) Market Size and Prospect (2018-2029)
  - 1.6.5 Asia-Pacific Conversation Intelligence (CI) Market Size and Prospect (2018-2029)
  - 1.6.6 South America Conversation Intelligence (CI) Market Size and Prospect (2018-2029)
  - 1.6.7 Middle East and Africa Conversation Intelligence (CI) Market Size and Prospect (2018-2029)

### 2 COMPANY PROFILES

- 2.1 Chorus.ai
  - 2.1.1 Chorus.ai Details
  - 2.1.2 Chorus.ai Major Business
  - 2.1.3 Chorus.ai Conversation Intelligence (CI) Product and Solutions

2.1.4 Chorus.ai Conversation Intelligence (CI) Revenue, Gross Margin and Market Share (2018-2023)

2.1.5 Chorus.ai Recent Developments and Future Plans

2.2 Gong

2.2.1 Gong Details

2.2.2 Gong Major Business

2.2.3 Gong Conversation Intelligence (CI) Product and Solutions

2.2.4 Gong Conversation Intelligence (CI) Revenue, Gross Margin and Market Share (2018-2023)

2.2.5 Gong Recent Developments and Future Plans

2.3 Salesloft

2.3.1 Salesloft Details

2.3.2 Salesloft Major Business

2.3.3 Salesloft Conversation Intelligence (CI) Product and Solutions

2.3.4 Salesloft Conversation Intelligence (CI) Revenue, Gross Margin and Market Share (2018-2023)

2.3.5 Salesloft Recent Developments and Future Plans

2.4 HubSpot Sales Hub

2.4.1 HubSpot Sales Hub Details

2.4.2 HubSpot Sales Hub Major Business

2.4.3 HubSpot Sales Hub Conversation Intelligence (CI) Product and Solutions

2.4.4 HubSpot Sales Hub Conversation Intelligence (CI) Revenue, Gross Margin and Market Share (2018-2023)

2.4.5 HubSpot Sales Hub Recent Developments and Future Plans

2.5 Mindtickle

2.5.1 Mindtickle Details

2.5.2 Mindtickle Major Business

2.5.3 Mindtickle Conversation Intelligence (CI) Product and Solutions

2.5.4 Mindtickle Conversation Intelligence (CI) Revenue, Gross Margin and Market Share (2018-2023)

2.5.5 Mindtickle Recent Developments and Future Plans

2.6 Outreach

2.6.1 Outreach Details

2.6.2 Outreach Major Business

2.6.3 Outreach Conversation Intelligence (CI) Product and Solutions

2.6.4 Outreach Conversation Intelligence (CI) Revenue, Gross Margin and Market Share (2018-2023)

2.6.5 Outreach Recent Developments and Future Plans

2.7 Salesken

- 2.7.1 Salesken Details
- 2.7.2 Salesken Major Business
- 2.7.3 Salesken Conversation Intelligence (CI) Product and Solutions
- 2.7.4 Salesken Conversation Intelligence (CI) Revenue, Gross Margin and Market Share (2018-2023)
- 2.7.5 Salesken Recent Developments and Future Plans
- 2.8 Revenue.io
  - 2.8.1 Revenue.io Details
  - 2.8.2 Revenue.io Major Business
  - 2.8.3 Revenue.io Conversation Intelligence (CI) Product and Solutions
  - 2.8.4 Revenue.io Conversation Intelligence (CI) Revenue, Gross Margin and Market Share (2018-2023)
  - 2.8.5 Revenue.io Recent Developments and Future Plans
- 2.9 CallRail
  - 2.9.1 CallRail Details
  - 2.9.2 CallRail Major Business
  - 2.9.3 CallRail Conversation Intelligence (CI) Product and Solutions
  - 2.9.4 CallRail Conversation Intelligence (CI) Revenue, Gross Margin and Market Share (2018-2023)
  - 2.9.5 CallRail Recent Developments and Future Plans
- 2.10 Balto
  - 2.10.1 Balto Details
  - 2.10.2 Balto Major Business
  - 2.10.3 Balto Conversation Intelligence (CI) Product and Solutions
  - 2.10.4 Balto Conversation Intelligence (CI) Revenue, Gross Margin and Market Share (2018-2023)
  - 2.10.5 Balto Recent Developments and Future Plans
- 2.11 Enthu.AI
  - 2.11.1 Enthu.AI Details
  - 2.11.2 Enthu.AI Major Business
  - 2.11.3 Enthu.AI Conversation Intelligence (CI) Product and Solutions
  - 2.11.4 Enthu.AI Conversation Intelligence (CI) Revenue, Gross Margin and Market Share (2018-2023)
  - 2.11.5 Enthu.AI Recent Developments and Future Plans
- 2.12 Jiminny
  - 2.12.1 Jiminny Details
  - 2.12.2 Jiminny Major Business
  - 2.12.3 Jiminny Conversation Intelligence (CI) Product and Solutions
  - 2.12.4 Jiminny Conversation Intelligence (CI) Revenue, Gross Margin and Market Share



## Share (2018-2023)

### 2.12.5 Jiminny Recent Developments and Future Plans

## 2.13 Voyc

### 2.13.1 Voyc Details

### 2.13.2 Voyc Major Business

### 2.13.3 Voyc Conversation Intelligence (CI) Product and Solutions

### 2.13.4 Voyc Conversation Intelligence (CI) Revenue, Gross Margin and Market Share (2018-2023)

### 2.13.5 Voyc Recent Developments and Future Plans

## 2.14 Chorus

### 2.14.1 Chorus Details

### 2.14.2 Chorus Major Business

### 2.14.3 Chorus Conversation Intelligence (CI) Product and Solutions

### 2.14.4 Chorus Conversation Intelligence (CI) Revenue, Gross Margin and Market Share (2018-2023)

### 2.14.5 Chorus Recent Developments and Future Plans

## 2.15 Observe.ai

### 2.15.1 Observe.ai Details

### 2.15.2 Observe.ai Major Business

### 2.15.3 Observe.ai Conversation Intelligence (CI) Product and Solutions

### 2.15.4 Observe.ai Conversation Intelligence (CI) Revenue, Gross Margin and Market Share (2018-2023)

### 2.15.5 Observe.ai Recent Developments and Future Plans

## 2.16 ExecVision

### 2.16.1 ExecVision Details

### 2.16.2 ExecVision Major Business

### 2.16.3 ExecVision Conversation Intelligence (CI) Product and Solutions

### 2.16.4 ExecVision Conversation Intelligence (CI) Revenue, Gross Margin and Market Share (2018-2023)

### 2.16.5 ExecVision Recent Developments and Future Plans

## 2.17 CallMiner

### 2.17.1 CallMiner Details

### 2.17.2 CallMiner Major Business

### 2.17.3 CallMiner Conversation Intelligence (CI) Product and Solutions

### 2.17.4 CallMiner Conversation Intelligence (CI) Revenue, Gross Margin and Market Share (2018-2023)

### 2.17.5 CallMiner Recent Developments and Future Plans

## 2.18 Avoma

### 2.18.1 Avoma Details

- 2.18.2 Avoma Major Business
- 2.18.3 Avoma Conversation Intelligence (CI) Product and Solutions
- 2.18.4 Avoma Conversation Intelligence (CI) Revenue, Gross Margin and Market Share (2018-2023)
- 2.18.5 Avoma Recent Developments and Future Plans
- 2.19 Refract
  - 2.19.1 Refract Details
  - 2.19.2 Refract Major Business
  - 2.19.3 Refract Conversation Intelligence (CI) Product and Solutions
  - 2.19.4 Refract Conversation Intelligence (CI) Revenue, Gross Margin and Market Share (2018-2023)
  - 2.19.5 Refract Recent Developments and Future Plans

### **3 MARKET COMPETITION, BY PLAYERS**

- 3.1 Global Conversation Intelligence (CI) Revenue and Share by Players (2018-2023)
- 3.2 Market Share Analysis (2022)
  - 3.2.1 Market Share of Conversation Intelligence (CI) by Company Revenue
  - 3.2.2 Top 3 Conversation Intelligence (CI) Players Market Share in 2022
  - 3.2.3 Top 6 Conversation Intelligence (CI) Players Market Share in 2022
- 3.3 Conversation Intelligence (CI) Market: Overall Company Footprint Analysis
  - 3.3.1 Conversation Intelligence (CI) Market: Region Footprint
  - 3.3.2 Conversation Intelligence (CI) Market: Company Product Type Footprint
  - 3.3.3 Conversation Intelligence (CI) Market: Company Product Application Footprint
- 3.4 New Market Entrants and Barriers to Market Entry
- 3.5 Mergers, Acquisition, Agreements, and Collaborations

### **4 MARKET SIZE SEGMENT BY TYPE**

- 4.1 Global Conversation Intelligence (CI) Consumption Value and Market Share by Type (2018-2023)
- 4.2 Global Conversation Intelligence (CI) Market Forecast by Type (2024-2029)

### **5 MARKET SIZE SEGMENT BY APPLICATION**

- 5.1 Global Conversation Intelligence (CI) Consumption Value Market Share by Application (2018-2023)
- 5.2 Global Conversation Intelligence (CI) Market Forecast by Application (2024-2029)

## **6 NORTH AMERICA**

6.1 North America Conversation Intelligence (CI) Consumption Value by Type (2018-2029)

6.2 North America Conversation Intelligence (CI) Consumption Value by Application (2018-2029)

6.3 North America Conversation Intelligence (CI) Market Size by Country

6.3.1 North America Conversation Intelligence (CI) Consumption Value by Country (2018-2029)

6.3.2 United States Conversation Intelligence (CI) Market Size and Forecast (2018-2029)

6.3.3 Canada Conversation Intelligence (CI) Market Size and Forecast (2018-2029)

6.3.4 Mexico Conversation Intelligence (CI) Market Size and Forecast (2018-2029)

## **7 EUROPE**

7.1 Europe Conversation Intelligence (CI) Consumption Value by Type (2018-2029)

7.2 Europe Conversation Intelligence (CI) Consumption Value by Application (2018-2029)

7.3 Europe Conversation Intelligence (CI) Market Size by Country

7.3.1 Europe Conversation Intelligence (CI) Consumption Value by Country (2018-2029)

7.3.2 Germany Conversation Intelligence (CI) Market Size and Forecast (2018-2029)

7.3.3 France Conversation Intelligence (CI) Market Size and Forecast (2018-2029)

7.3.4 United Kingdom Conversation Intelligence (CI) Market Size and Forecast (2018-2029)

7.3.5 Russia Conversation Intelligence (CI) Market Size and Forecast (2018-2029)

7.3.6 Italy Conversation Intelligence (CI) Market Size and Forecast (2018-2029)

## **8 ASIA-PACIFIC**

8.1 Asia-Pacific Conversation Intelligence (CI) Consumption Value by Type (2018-2029)

8.2 Asia-Pacific Conversation Intelligence (CI) Consumption Value by Application (2018-2029)

8.3 Asia-Pacific Conversation Intelligence (CI) Market Size by Region

8.3.1 Asia-Pacific Conversation Intelligence (CI) Consumption Value by Region (2018-2029)

8.3.2 China Conversation Intelligence (CI) Market Size and Forecast (2018-2029)

8.3.3 Japan Conversation Intelligence (CI) Market Size and Forecast (2018-2029)

8.3.4 South Korea Conversation Intelligence (CI) Market Size and Forecast (2018-2029)

8.3.5 India Conversation Intelligence (CI) Market Size and Forecast (2018-2029)

8.3.6 Southeast Asia Conversation Intelligence (CI) Market Size and Forecast (2018-2029)

8.3.7 Australia Conversation Intelligence (CI) Market Size and Forecast (2018-2029)

## **9 SOUTH AMERICA**

9.1 South America Conversation Intelligence (CI) Consumption Value by Type (2018-2029)

9.2 South America Conversation Intelligence (CI) Consumption Value by Application (2018-2029)

9.3 South America Conversation Intelligence (CI) Market Size by Country

9.3.1 South America Conversation Intelligence (CI) Consumption Value by Country (2018-2029)

9.3.2 Brazil Conversation Intelligence (CI) Market Size and Forecast (2018-2029)

9.3.3 Argentina Conversation Intelligence (CI) Market Size and Forecast (2018-2029)

## **10 MIDDLE EAST & AFRICA**

10.1 Middle East & Africa Conversation Intelligence (CI) Consumption Value by Type (2018-2029)

10.2 Middle East & Africa Conversation Intelligence (CI) Consumption Value by Application (2018-2029)

10.3 Middle East & Africa Conversation Intelligence (CI) Market Size by Country

10.3.1 Middle East & Africa Conversation Intelligence (CI) Consumption Value by Country (2018-2029)

10.3.2 Turkey Conversation Intelligence (CI) Market Size and Forecast (2018-2029)

10.3.3 Saudi Arabia Conversation Intelligence (CI) Market Size and Forecast (2018-2029)

10.3.4 UAE Conversation Intelligence (CI) Market Size and Forecast (2018-2029)

## **11 MARKET DYNAMICS**

11.1 Conversation Intelligence (CI) Market Drivers

11.2 Conversation Intelligence (CI) Market Restraints

11.3 Conversation Intelligence (CI) Trends Analysis

11.4 Porters Five Forces Analysis

- 11.4.1 Threat of New Entrants
- 11.4.2 Bargaining Power of Suppliers
- 11.4.3 Bargaining Power of Buyers
- 11.4.4 Threat of Substitutes
- 11.4.5 Competitive Rivalry
- 11.5 Influence of COVID-19 and Russia-Ukraine War
  - 11.5.1 Influence of COVID-19
  - 11.5.2 Influence of Russia-Ukraine War

## **12 INDUSTRY CHAIN ANALYSIS**

- 12.1 Conversation Intelligence (CI) Industry Chain
- 12.2 Conversation Intelligence (CI) Upstream Analysis
- 12.3 Conversation Intelligence (CI) Midstream Analysis
- 12.4 Conversation Intelligence (CI) Downstream Analysis

## **13 RESEARCH FINDINGS AND CONCLUSION**

## **14 APPENDIX**

- 14.1 Methodology
- 14.2 Research Process and Data Source
- 14.3 Disclaimer

## List Of Tables

### LIST OF TABLES

Table 1. Global Conversation Intelligence (CI) Consumption Value by Type, (USD Million), 2018 & 2022 & 2029

Table 2. Global Conversation Intelligence (CI) Consumption Value by Application, (USD Million), 2018 & 2022 & 2029

Table 3. Global Conversation Intelligence (CI) Consumption Value by Region (2018-2023) & (USD Million)

Table 4. Global Conversation Intelligence (CI) Consumption Value by Region (2024-2029) & (USD Million)

Table 5. Chorus.ai Company Information, Head Office, and Major Competitors

Table 6. Chorus.ai Major Business

Table 7. Chorus.ai Conversation Intelligence (CI) Product and Solutions

Table 8. Chorus.ai Conversation Intelligence (CI) Revenue (USD Million), Gross Margin and Market Share (2018-2023)

Table 9. Chorus.ai Recent Developments and Future Plans

Table 10. Gong Company Information, Head Office, and Major Competitors

Table 11. Gong Major Business

Table 12. Gong Conversation Intelligence (CI) Product and Solutions

Table 13. Gong Conversation Intelligence (CI) Revenue (USD Million), Gross Margin and Market Share (2018-2023)

Table 14. Gong Recent Developments and Future Plans

Table 15. Salesloft Company Information, Head Office, and Major Competitors

Table 16. Salesloft Major Business

Table 17. Salesloft Conversation Intelligence (CI) Product and Solutions

Table 18. Salesloft Conversation Intelligence (CI) Revenue (USD Million), Gross Margin and Market Share (2018-2023)

Table 19. Salesloft Recent Developments and Future Plans

Table 20. HubSpot Sales Hub Company Information, Head Office, and Major Competitors

Table 21. HubSpot Sales Hub Major Business

Table 22. HubSpot Sales Hub Conversation Intelligence (CI) Product and Solutions

Table 23. HubSpot Sales Hub Conversation Intelligence (CI) Revenue (USD Million), Gross Margin and Market Share (2018-2023)

Table 24. HubSpot Sales Hub Recent Developments and Future Plans

Table 25. Mindtickle Company Information, Head Office, and Major Competitors

Table 26. Mindtickle Major Business



Table 27. Mindtickle Conversation Intelligence (CI) Product and Solutions
Table 28. Mindtickle Conversation Intelligence (CI) Revenue (USD Million), Gross Margin and Market Share (2018-2023)
Table 29. Mindtickle Recent Developments and Future Plans
Table 30. Outreach Company Information, Head Office, and Major Competitors
Table 31. Outreach Major Business
Table 32. Outreach Conversation Intelligence (CI) Product and Solutions
Table 33. Outreach Conversation Intelligence (CI) Revenue (USD Million), Gross Margin and Market Share (2018-2023)
Table 34. Outreach Recent Developments and Future Plans
Table 35. Salesken Company Information, Head Office, and Major Competitors
Table 36. Salesken Major Business
Table 37. Salesken Conversation Intelligence (CI) Product and Solutions
Table 38. Salesken Conversation Intelligence (CI) Revenue (USD Million), Gross Margin and Market Share (2018-2023)
Table 39. Salesken Recent Developments and Future Plans
Table 40. Revenue.io Company Information, Head Office, and Major Competitors
Table 41. Revenue.io Major Business
Table 42. Revenue.io Conversation Intelligence (CI) Product and Solutions
Table 43. Revenue.io Conversation Intelligence (CI) Revenue (USD Million), Gross Margin and Market Share (2018-2023)
Table 44. Revenue.io Recent Developments and Future Plans
Table 45. CallRail Company Information, Head Office, and Major Competitors
Table 46. CallRail Major Business
Table 47. CallRail Conversation Intelligence (CI) Product and Solutions
Table 48. CallRail Conversation Intelligence (CI) Revenue (USD Million), Gross Margin and Market Share (2018-2023)
Table 49. CallRail Recent Developments and Future Plans
Table 50. Balto Company Information, Head Office, and Major Competitors
Table 51. Balto Major Business
Table 52. Balto Conversation Intelligence (CI) Product and Solutions
Table 53. Balto Conversation Intelligence (CI) Revenue (USD Million), Gross Margin and Market Share (2018-2023)
Table 54. Balto Recent Developments and Future Plans
Table 55. Enthu.AI Company Information, Head Office, and Major Competitors
Table 56. Enthu.AI Major Business
Table 57. Enthu.AI Conversation Intelligence (CI) Product and Solutions
Table 58. Enthu.AI Conversation Intelligence (CI) Revenue (USD Million), Gross Margin and Market Share (2018-2023)

Table 59. Enthu.AI Recent Developments and Future Plans
Table 60. Jiminny Company Information, Head Office, and Major Competitors
Table 61. Jiminny Major Business
Table 62. Jiminny Conversation Intelligence (CI) Product and Solutions
Table 63. Jiminny Conversation Intelligence (CI) Revenue (USD Million), Gross Margin and Market Share (2018-2023)
Table 64. Jiminny Recent Developments and Future Plans
Table 65. Voyc Company Information, Head Office, and Major Competitors
Table 66. Voyc Major Business
Table 67. Voyc Conversation Intelligence (CI) Product and Solutions
Table 68. Voyc Conversation Intelligence (CI) Revenue (USD Million), Gross Margin and Market Share (2018-2023)
Table 69. Voyc Recent Developments and Future Plans
Table 70. Chorus Company Information, Head Office, and Major Competitors
Table 71. Chorus Major Business
Table 72. Chorus Conversation Intelligence (CI) Product and Solutions
Table 73. Chorus Conversation Intelligence (CI) Revenue (USD Million), Gross Margin and Market Share (2018-2023)
Table 74. Chorus Recent Developments and Future Plans
Table 75. Observe.ai Company Information, Head Office, and Major Competitors
Table 76. Observe.ai Major Business
Table 77. Observe.ai Conversation Intelligence (CI) Product and Solutions
Table 78. Observe.ai Conversation Intelligence (CI) Revenue (USD Million), Gross Margin and Market Share (2018-2023)
Table 79. Observe.ai Recent Developments and Future Plans
Table 80. ExecVision Company Information, Head Office, and Major Competitors
Table 81. ExecVision Major Business
Table 82. ExecVision Conversation Intelligence (CI) Product and Solutions
Table 83. ExecVision Conversation Intelligence (CI) Revenue (USD Million), Gross Margin and Market Share (2018-2023)
Table 84. ExecVision Recent Developments and Future Plans
Table 85. CallMiner Company Information, Head Office, and Major Competitors
Table 86. CallMiner Major Business
Table 87. CallMiner Conversation Intelligence (CI) Product and Solutions
Table 88. CallMiner Conversation Intelligence (CI) Revenue (USD Million), Gross Margin and Market Share (2018-2023)
Table 89. CallMiner Recent Developments and Future Plans
Table 90. Avoma Company Information, Head Office, and Major Competitors
Table 91. Avoma Major Business



Table 92. Avoma Conversation Intelligence (CI) Product and Solutions

Table 93. Avoma Conversation Intelligence (CI) Revenue (USD Million), Gross Margin and Market Share (2018-2023)

Table 94. Avoma Recent Developments and Future Plans

Table 95. Refract Company Information, Head Office, and Major Competitors

Table 96. Refract Major Business

Table 97. Refract Conversation Intelligence (CI) Product and Solutions

Table 98. Refract Conversation Intelligence (CI) Revenue (USD Million), Gross Margin and Market Share (2018-2023)

Table 99. Refract Recent Developments and Future Plans

Table 100. Global Conversation Intelligence (CI) Revenue (USD Million) by Players (2018-2023)

Table 101. Global Conversation Intelligence (CI) Revenue Share by Players (2018-2023)

Table 102. Breakdown of Conversation Intelligence (CI) by Company Type (Tier 1, Tier 2, and Tier 3)

Table 103. Market Position of Players in Conversation Intelligence (CI), (Tier 1, Tier 2, and Tier 3), Based on Revenue in 2022

Table 104. Head Office of Key Conversation Intelligence (CI) Players

Table 105. Conversation Intelligence (CI) Market: Company Product Type Footprint

Table 106. Conversation Intelligence (CI) Market: Company Product Application Footprint

Table 107. Conversation Intelligence (CI) New Market Entrants and Barriers to Market Entry

Table 108. Conversation Intelligence (CI) Mergers, Acquisition, Agreements, and Collaborations

Table 109. Global Conversation Intelligence (CI) Consumption Value (USD Million) by Type (2018-2023)

Table 110. Global Conversation Intelligence (CI) Consumption Value Share by Type (2018-2023)

Table 111. Global Conversation Intelligence (CI) Consumption Value Forecast by Type (2024-2029)

Table 112. Global Conversation Intelligence (CI) Consumption Value by Application (2018-2023)

Table 113. Global Conversation Intelligence (CI) Consumption Value Forecast by Application (2024-2029)

Table 114. North America Conversation Intelligence (CI) Consumption Value by Type (2018-2023) & (USD Million)

Table 115. North America Conversation Intelligence (CI) Consumption Value by Type

(2024-2029) & (USD Million)

Table 116. North America Conversation Intelligence (CI) Consumption Value by Application (2018-2023) & (USD Million)

Table 117. North America Conversation Intelligence (CI) Consumption Value by Application (2024-2029) & (USD Million)

Table 118. North America Conversation Intelligence (CI) Consumption Value by Country (2018-2023) & (USD Million)

Table 119. North America Conversation Intelligence (CI) Consumption Value by Country (2024-2029) & (USD Million)

Table 120. Europe Conversation Intelligence (CI) Consumption Value by Type (2018-2023) & (USD Million)

Table 121. Europe Conversation Intelligence (CI) Consumption Value by Type (2024-2029) & (USD Million)

Table 122. Europe Conversation Intelligence (CI) Consumption Value by Application (2018-2023) & (USD Million)

Table 123. Europe Conversation Intelligence (CI) Consumption Value by Application (2024-2029) & (USD Million)

Table 124. Europe Conversation Intelligence (CI) Consumption Value by Country (2018-2023) & (USD Million)

Table 125. Europe Conversation Intelligence (CI) Consumption Value by Country (2024-2029) & (USD Million)

Table 126. Asia-Pacific Conversation Intelligence (CI) Consumption Value by Type (2018-2023) & (USD Million)

Table 127. Asia-Pacific Conversation Intelligence (CI) Consumption Value by Type (2024-2029) & (USD Million)

Table 128. Asia-Pacific Conversation Intelligence (CI) Consumption Value by Application (2018-2023) & (USD Million)

Table 129. Asia-Pacific Conversation Intelligence (CI) Consumption Value by Application (2024-2029) & (USD Million)

Table 130. Asia-Pacific Conversation Intelligence (CI) Consumption Value by Region (2018-2023) & (USD Million)

Table 131. Asia-Pacific Conversation Intelligence (CI) Consumption Value by Region (2024-2029) & (USD Million)

Table 132. South America Conversation Intelligence (CI) Consumption Value by Type (2018-2023) & (USD Million)

Table 133. South America Conversation Intelligence (CI) Consumption Value by Type (2024-2029) & (USD Million)

Table 134. South America Conversation Intelligence (CI) Consumption Value by Application (2018-2023) & (USD Million)

Table 135. South America Conversation Intelligence (CI) Consumption Value by Application (2024-2029) & (USD Million)

Table 136. South America Conversation Intelligence (CI) Consumption Value by Country (2018-2023) & (USD Million)

Table 137. South America Conversation Intelligence (CI) Consumption Value by Country (2024-2029) & (USD Million)

Table 138. Middle East & Africa Conversation Intelligence (CI) Consumption Value by Type (2018-2023) & (USD Million)

Table 139. Middle East & Africa Conversation Intelligence (CI) Consumption Value by Type (2024-2029) & (USD Million)

Table 140. Middle East & Africa Conversation Intelligence (CI) Consumption Value by Application (2018-2023) & (USD Million)

Table 141. Middle East & Africa Conversation Intelligence (CI) Consumption Value by Application (2024-2029) & (USD Million)

Table 142. Middle East & Africa Conversation Intelligence (CI) Consumption Value by Country (2018-2023) & (USD Million)

Table 143. Middle East & Africa Conversation Intelligence (CI) Consumption Value by Country (2024-2029) & (USD Million)

Table 144. Conversation Intelligence (CI) Raw Material

Table 145. Key Suppliers of Conversation Intelligence (CI) Raw Materials

## List Of Figures

### LIST OF FIGURES

Figure 1. Conversation Intelligence (CI) Picture

Figure 2. Global Conversation Intelligence (CI) Consumption Value by Type, (USD Million), 2018 & 2022 & 2029

Figure 3. Global Conversation Intelligence (CI) Consumption Value Market Share by Type in 2022

Figure 4. On-premise

Figure 5. Cloud-based

Figure 6. Global Conversation Intelligence (CI) Consumption Value by Type, (USD Million), 2018 & 2022 & 2029

Figure 7. Conversation Intelligence (CI) Consumption Value Market Share by Application in 2022

Figure 8. SMEs Picture

Figure 9. Large Enterprises Picture

Figure 10. Global Conversation Intelligence (CI) Consumption Value, (USD Million): 2018 & 2022 & 2029

Figure 11. Global Conversation Intelligence (CI) Consumption Value and Forecast (2018-2029) & (USD Million)

Figure 12. Global Market Conversation Intelligence (CI) Consumption Value (USD Million) Comparison by Region (2018 & 2022 & 2029)

Figure 13. Global Conversation Intelligence (CI) Consumption Value Market Share by Region (2018-2029)

Figure 14. Global Conversation Intelligence (CI) Consumption Value Market Share by Region in 2022

Figure 15. North America Conversation Intelligence (CI) Consumption Value (2018-2029) & (USD Million)

Figure 16. Europe Conversation Intelligence (CI) Consumption Value (2018-2029) & (USD Million)

Figure 17. Asia-Pacific Conversation Intelligence (CI) Consumption Value (2018-2029) & (USD Million)

Figure 18. South America Conversation Intelligence (CI) Consumption Value (2018-2029) & (USD Million)

Figure 19. Middle East and Africa Conversation Intelligence (CI) Consumption Value (2018-2029) & (USD Million)

Figure 20. Global Conversation Intelligence (CI) Revenue Share by Players in 2022

Figure 21. Conversation Intelligence (CI) Market Share by Company Type (Tier 1, Tier 2

and Tier 3) in 2022

Figure 22. Global Top 3 Players Conversation Intelligence (CI) Market Share in 2022

Figure 23. Global Top 6 Players Conversation Intelligence (CI) Market Share in 2022

Figure 24. Global Conversation Intelligence (CI) Consumption Value Share by Type (2018-2023)

Figure 25. Global Conversation Intelligence (CI) Market Share Forecast by Type (2024-2029)

Figure 26. Global Conversation Intelligence (CI) Consumption Value Share by Application (2018-2023)

Figure 27. Global Conversation Intelligence (CI) Market Share Forecast by Application (2024-2029)

Figure 28. North America Conversation Intelligence (CI) Consumption Value Market Share by Type (2018-2029)

Figure 29. North America Conversation Intelligence (CI) Consumption Value Market Share by Application (2018-2029)

Figure 30. North America Conversation Intelligence (CI) Consumption Value Market Share by Country (2018-2029)

Figure 31. United States Conversation Intelligence (CI) Consumption Value (2018-2029) & (USD Million)

Figure 32. Canada Conversation Intelligence (CI) Consumption Value (2018-2029) & (USD Million)

Figure 33. Mexico Conversation Intelligence (CI) Consumption Value (2018-2029) & (USD Million)

Figure 34. Europe Conversation Intelligence (CI) Consumption Value Market Share by Type (2018-2029)

Figure 35. Europe Conversation Intelligence (CI) Consumption Value Market Share by Application (2018-2029)

Figure 36. Europe Conversation Intelligence (CI) Consumption Value Market Share by Country (2018-2029)

Figure 37. Germany Conversation Intelligence (CI) Consumption Value (2018-2029) & (USD Million)

Figure 38. France Conversation Intelligence (CI) Consumption Value (2018-2029) & (USD Million)

Figure 39. United Kingdom Conversation Intelligence (CI) Consumption Value (2018-2029) & (USD Million)

Figure 40. Russia Conversation Intelligence (CI) Consumption Value (2018-2029) & (USD Million)

Figure 41. Italy Conversation Intelligence (CI) Consumption Value (2018-2029) & (USD Million)

Figure 42. Asia-Pacific Conversation Intelligence (CI) Consumption Value Market Share by Type (2018-2029)

Figure 43. Asia-Pacific Conversation Intelligence (CI) Consumption Value Market Share by Application (2018-2029)

Figure 44. Asia-Pacific Conversation Intelligence (CI) Consumption Value Market Share by Region (2018-2029)

Figure 45. China Conversation Intelligence (CI) Consumption Value (2018-2029) & (USD Million)

Figure 46. Japan Conversation Intelligence (CI) Consumption Value (2018-2029) & (USD Million)

Figure 47. South Korea Conversation Intelligence (CI) Consumption Value (2018-2029) & (USD Million)

Figure 48. India Conversation Intelligence (CI) Consumption Value (2018-2029) & (USD Million)

Figure 49. Southeast Asia Conversation Intelligence (CI) Consumption Value (2018-2029) & (USD Million)

Figure 50. Australia Conversation Intelligence (CI) Consumption Value (2018-2029) & (USD Million)

Figure 51. South America Conversation Intelligence (CI) Consumption Value Market Share by Type (2018-2029)

Figure 52. South America Conversation Intelligence (CI) Consumption Value Market Share by Application (2018-2029)

Figure 53. South America Conversation Intelligence (CI) Consumption Value Market Share by Country (2018-2029)

Figure 54. Brazil Conversation Intelligence (CI) Consumption Value (2018-2029) & (USD Million)

Figure 55. Argentina Conversation Intelligence (CI) Consumption Value (2018-2029) & (USD Million)

Figure 56. Middle East and Africa Conversation Intelligence (CI) Consumption Value Market Share by Type (2018-2029)

Figure 57. Middle East and Africa Conversation Intelligence (CI) Consumption Value Market Share by Application (2018-2029)

Figure 58. Middle East and Africa Conversation Intelligence (CI) Consumption Value Market Share by Country (2018-2029)

Figure 59. Turkey Conversation Intelligence (CI) Consumption Value (2018-2029) & (USD Million)

Figure 60. Saudi Arabia Conversation Intelligence (CI) Consumption Value (2018-2029) & (USD Million)

Figure 61. UAE Conversation Intelligence (CI) Consumption Value (2018-2029) & (USD



Million)

Figure 62. Conversation Intelligence (CI) Market Drivers

Figure 63. Conversation Intelligence (CI) Market Restraints

Figure 64. Conversation Intelligence (CI) Market Trends

Figure 65. Porters Five Forces Analysis

Figure 66. Manufacturing Cost Structure Analysis of Conversation Intelligence (CI) in 2022

Figure 67. Manufacturing Process Analysis of Conversation Intelligence (CI)

Figure 68. Conversation Intelligence (CI) Industrial Chain

Figure 69. Methodology

Figure 70. Research Process and Data Source

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