

Global Contact Centers Speech Market 2018 by Manufacturers, Countries, Type and Application, Forecast to 2023

<https://marketpublishers.com/r/G30A34ECCBFEN.html>

Date: December 2018

Pages: 136

Price: US\$ 3,480.00 (Single User License)

ID: G30A34ECCBFEN

Abstracts

Contact centers speech applications is the solution, which caters to various speech applications such as chat quality & monitoring, workforce optimization, data integration & recording, call routing & queuing, and real-time decision making.

Scope of the Report:

This report studies the Contact Centers Speech market status and outlook of Global and major regions, from angles of players, countries, product types and end industries; this report analyzes the top players in global market, and splits the Contact Centers Speech market by product type and applications/end industries.

The global Contact Centers Speech market is valued at xx million USD in 2017 and is expected to reach xx million USD by the end of 2023, growing at a CAGR of xx% between 2017 and 2023.

The Asia-Pacific will occupy for more market share in following years, especially in China, also fast growing India and Southeast Asia regions.

North America, especially The United States, will still play an important role which cannot be ignored. Any changes from United States might affect the development trend of Contact Centers Speech.

Europe also play important roles in global market, with market size of xx million USD in 2017 and will be xx million USD in 2023, with a CAGR of xx%.

Market Segment by Companies, this report covers

Altitude Software

Five9

Ozonetel

SAP

Lumenvox

Spok

Intrasoft

Jacada

Verint Systems

Ameyoengage

Market Segment by Regions, regional analysis covers

North America (United States, Canada and Mexico)

Europe (Germany, France, UK, Russia and Italy)

Asia-Pacific (China, Japan, Korea, India and Southeast Asia)

South America (Brazil, Argentina, Colombia)

Middle East and Africa (Saudi Arabia, UAE, Egypt, Nigeria and South Africa)

Market Segment by Type, covers

Software

Service

Market Segment by Applications, can be divided into

Cloud

On-premise

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