

Global Contact Center Outsourcing Service Market 2023 by Company, Regions, Type and Application, Forecast to 2029

<https://marketpublishers.com/r/G0579FF931C3EN.html>

Date: February 2023

Pages: 124

Price: US\$ 3,480.00 (Single User License)

ID: G0579FF931C3EN

Abstracts

Contact center outsourcing is the strategic business decision to leverage a 3rd party organization, often called a business process outsourcer or BPO, to manage your call center and customer service operations.

According to our (Global Info Research) latest study, the global Contact Center Outsourcing Service market size was valued at USD million in 2022 and is forecast to a readjusted size of USD million by 2029 with a CAGR of % during review period. The influence of COVID-19 and the Russia-Ukraine War were considered while estimating market sizes.

This report is a detailed and comprehensive analysis for global Contact Center Outsourcing Service market. Both quantitative and qualitative analyses are presented by company, by region & country, by Type and by Application. As the market is constantly changing, this report explores the competition, supply and demand trends, as well as key factors that contribute to its changing demands across many markets. Company profiles and product examples of selected competitors, along with market share estimates of some of the selected leaders for the year 2023, are provided.

Key Features:

Global Contact Center Outsourcing Service market size and forecasts, in consumption value (\$ Million), 2018-2029

Global Contact Center Outsourcing Service market size and forecasts by region and country, in consumption value (\$ Million), 2018-2029

Global Contact Center Outsourcing Service market size and forecasts, by Type and by Application, in consumption value (\$ Million), 2018-2029

Global Contact Center Outsourcing Service market shares of main players, in revenue (\$ Million), 2018-2023

The Primary Objectives in This Report Are:

To determine the size of the total market opportunity of global and key countries

To assess the growth potential for Contact Center Outsourcing Service

To forecast future growth in each product and end-use market

To assess competitive factors affecting the marketplace

This report profiles key players in the global Contact Center Outsourcing Service market based on the following parameters - company overview, production, value, price, gross margin, product portfolio, geographical presence, and key developments. Key companies covered as a part of this study include Teleperformance, Synnex, Alorica, Atento and Acticall Sitel Group, etc.

This report also provides key insights about market drivers, restraints, opportunities, new product launches or approvals, COVID-19 and Russia-Ukraine War Influence.

Market segmentation

Contact Center Outsourcing Service market is split by Type and by Application. For the period 2018-2029, the growth among segments provide accurate calculations and forecasts for consumption value by Type and by Application. This analysis can help you expand your business by targeting qualified niche markets.

Market segment by Type

Partial Outsourcing

Complete Outsourcing

Market segment by Application

Large Enterprises

SMEs

Market segment by players, this report covers

Teleperformance

Synnex

Alorica

Atento

Acticall Sitel Group

Arvato

Sykes

TTEC

SERCO GROUP

Xerox Corporation

CGS Inc

Webhelp

StarTek

Grupo Konecra

Carlyle Group (Comdata)

Capita

Hinduja Global Solutions (HGS)

Transcosmos

Five9

Transcom

HKT Teleservices

Telekom Malaysia (VADS)

Invensis Technologies

Market segment by regions, regional analysis covers

North America (United States, Canada, and Mexico)

Europe (Germany, France, UK, Russia, Italy, and Rest of Europe)

Asia-Pacific (China, Japan, South Korea, India, Southeast Asia, Australia and Rest of Asia-Pacific)

South America (Brazil, Argentina and Rest of South America)

Middle East & Africa (Turkey, Saudi Arabia, UAE, Rest of Middle East & Africa)

The content of the study subjects, includes a total of 13 chapters:

Chapter 1, to describe Contact Center Outsourcing Service product scope, market overview, market estimation caveats and base year.

Chapter 2, to profile the top players of Contact Center Outsourcing Service, with revenue, gross margin and global market share of Contact Center Outsourcing Service from 2018 to 2023.

Chapter 3, the Contact Center Outsourcing Service competitive situation, revenue and global market share of top players are analyzed emphatically by landscape contrast.

Chapter 4 and 5, to segment the market size by Type and application, with consumption value and growth rate by Type, application, from 2018 to 2029.

Chapter 6, 7, 8, 9, and 10, to break the market size data at the country level, with revenue and market share for key countries in the world, from 2018 to 2023. and Contact Center Outsourcing Service market forecast, by regions, type and application, with consumption value, from 2024 to 2029.

Chapter 11, market dynamics, drivers, restraints, trends, Porters Five Forces analysis, and Influence of COVID-19 and Russia-Ukraine War

Chapter 12, the key raw materials and key suppliers, and industry chain of Contact Center Outsourcing Service.

Chapter 13, to describe Contact Center Outsourcing Service research findings and conclusion.

Contents

1 MARKET OVERVIEW

- 1.1 Product Overview and Scope of Contact Center Outsourcing Service
- 1.2 Market Estimation Caveats and Base Year
- 1.3 Classification of Contact Center Outsourcing Service by Type
 - 1.3.1 Overview: Global Contact Center Outsourcing Service Market Size by Type: 2018 Versus 2022 Versus 2029
 - 1.3.2 Global Contact Center Outsourcing Service Consumption Value Market Share by Type in 2022
 - 1.3.3 Partial Outsourcing
 - 1.3.4 Complete Outsourcing
- 1.4 Global Contact Center Outsourcing Service Market by Application
 - 1.4.1 Overview: Global Contact Center Outsourcing Service Market Size by Application: 2018 Versus 2022 Versus 2029
 - 1.4.2 Large Enterprises
 - 1.4.3 SMEs
- 1.5 Global Contact Center Outsourcing Service Market Size & Forecast
- 1.6 Global Contact Center Outsourcing Service Market Size and Forecast by Region
 - 1.6.1 Global Contact Center Outsourcing Service Market Size by Region: 2018 VS 2022 VS 2029
 - 1.6.2 Global Contact Center Outsourcing Service Market Size by Region, (2018-2029)
 - 1.6.3 North America Contact Center Outsourcing Service Market Size and Prospect (2018-2029)
 - 1.6.4 Europe Contact Center Outsourcing Service Market Size and Prospect (2018-2029)
 - 1.6.5 Asia-Pacific Contact Center Outsourcing Service Market Size and Prospect (2018-2029)
 - 1.6.6 South America Contact Center Outsourcing Service Market Size and Prospect (2018-2029)
 - 1.6.7 Middle East and Africa Contact Center Outsourcing Service Market Size and Prospect (2018-2029)

2 COMPANY PROFILES

- 2.1 Teleperformance
 - 2.1.1 Teleperformance Details
 - 2.1.2 Teleperformance Major Business

- 2.1.3 Teleperformance Contact Center Outsourcing Service Product and Solutions
- 2.1.4 Teleperformance Contact Center Outsourcing Service Revenue, Gross Margin and Market Share (2018-2023)
- 2.1.5 Teleperformance Recent Developments and Future Plans
- 2.2 Synnex
 - 2.2.1 Synnex Details
 - 2.2.2 Synnex Major Business
 - 2.2.3 Synnex Contact Center Outsourcing Service Product and Solutions
 - 2.2.4 Synnex Contact Center Outsourcing Service Revenue, Gross Margin and Market Share (2018-2023)
 - 2.2.5 Synnex Recent Developments and Future Plans
- 2.3 Alorica
 - 2.3.1 Alorica Details
 - 2.3.2 Alorica Major Business
 - 2.3.3 Alorica Contact Center Outsourcing Service Product and Solutions
 - 2.3.4 Alorica Contact Center Outsourcing Service Revenue, Gross Margin and Market Share (2018-2023)
 - 2.3.5 Alorica Recent Developments and Future Plans
- 2.4 Atento
 - 2.4.1 Atento Details
 - 2.4.2 Atento Major Business
 - 2.4.3 Atento Contact Center Outsourcing Service Product and Solutions
 - 2.4.4 Atento Contact Center Outsourcing Service Revenue, Gross Margin and Market Share (2018-2023)
 - 2.4.5 Atento Recent Developments and Future Plans
- 2.5 Acticall Sitel Group
 - 2.5.1 Acticall Sitel Group Details
 - 2.5.2 Acticall Sitel Group Major Business
 - 2.5.3 Acticall Sitel Group Contact Center Outsourcing Service Product and Solutions
 - 2.5.4 Acticall Sitel Group Contact Center Outsourcing Service Revenue, Gross Margin and Market Share (2018-2023)
 - 2.5.5 Acticall Sitel Group Recent Developments and Future Plans
- 2.6 Arvato
 - 2.6.1 Arvato Details
 - 2.6.2 Arvato Major Business
 - 2.6.3 Arvato Contact Center Outsourcing Service Product and Solutions
 - 2.6.4 Arvato Contact Center Outsourcing Service Revenue, Gross Margin and Market Share (2018-2023)
 - 2.6.5 Arvato Recent Developments and Future Plans

2.7 Sykes

2.7.1 Sykes Details

2.7.2 Sykes Major Business

2.7.3 Sykes Contact Center Outsourcing Service Product and Solutions

2.7.4 Sykes Contact Center Outsourcing Service Revenue, Gross Margin and Market Share (2018-2023)

2.7.5 Sykes Recent Developments and Future Plans

2.8 TTEC

2.8.1 TTEC Details

2.8.2 TTEC Major Business

2.8.3 TTEC Contact Center Outsourcing Service Product and Solutions

2.8.4 TTEC Contact Center Outsourcing Service Revenue, Gross Margin and Market Share (2018-2023)

2.8.5 TTEC Recent Developments and Future Plans

2.9 SERCO GROUP

2.9.1 SERCO GROUP Details

2.9.2 SERCO GROUP Major Business

2.9.3 SERCO GROUP Contact Center Outsourcing Service Product and Solutions

2.9.4 SERCO GROUP Contact Center Outsourcing Service Revenue, Gross Margin and Market Share (2018-2023)

2.9.5 SERCO GROUP Recent Developments and Future Plans

2.10 Xerox Corporation

2.10.1 Xerox Corporation Details

2.10.2 Xerox Corporation Major Business

2.10.3 Xerox Corporation Contact Center Outsourcing Service Product and Solutions

2.10.4 Xerox Corporation Contact Center Outsourcing Service Revenue, Gross Margin and Market Share (2018-2023)

2.10.5 Xerox Corporation Recent Developments and Future Plans

2.11 CGS Inc

2.11.1 CGS Inc Details

2.11.2 CGS Inc Major Business

2.11.3 CGS Inc Contact Center Outsourcing Service Product and Solutions

2.11.4 CGS Inc Contact Center Outsourcing Service Revenue, Gross Margin and Market Share (2018-2023)

2.11.5 CGS Inc Recent Developments and Future Plans

2.12 Webhelp

2.12.1 Webhelp Details

2.12.2 Webhelp Major Business

2.12.3 Webhelp Contact Center Outsourcing Service Product and Solutions

2.12.4 Webhelp Contact Center Outsourcing Service Revenue, Gross Margin and Market Share (2018-2023)

2.12.5 Webhelp Recent Developments and Future Plans

2.13 StarTek

2.13.1 StarTek Details

2.13.2 StarTek Major Business

2.13.3 StarTek Contact Center Outsourcing Service Product and Solutions

2.13.4 StarTek Contact Center Outsourcing Service Revenue, Gross Margin and Market Share (2018-2023)

2.13.5 StarTek Recent Developments and Future Plans

2.14 Grupo Konecta

2.14.1 Grupo Konecta Details

2.14.2 Grupo Konecta Major Business

2.14.3 Grupo Konecta Contact Center Outsourcing Service Product and Solutions

2.14.4 Grupo Konecta Contact Center Outsourcing Service Revenue, Gross Margin and Market Share (2018-2023)

2.14.5 Grupo Konecta Recent Developments and Future Plans

2.15 Carlyle Group (Comdata)

2.15.1 Carlyle Group (Comdata) Details

2.15.2 Carlyle Group (Comdata) Major Business

2.15.3 Carlyle Group (Comdata) Contact Center Outsourcing Service Product and Solutions

2.15.4 Carlyle Group (Comdata) Contact Center Outsourcing Service Revenue, Gross Margin and Market Share (2018-2023)

2.15.5 Carlyle Group (Comdata) Recent Developments and Future Plans

2.16 Capita

2.16.1 Capita Details

2.16.2 Capita Major Business

2.16.3 Capita Contact Center Outsourcing Service Product and Solutions

2.16.4 Capita Contact Center Outsourcing Service Revenue, Gross Margin and Market Share (2018-2023)

2.16.5 Capita Recent Developments and Future Plans

2.17 Hinduja Global Solutions (HGS)

2.17.1 Hinduja Global Solutions (HGS) Details

2.17.2 Hinduja Global Solutions (HGS) Major Business

2.17.3 Hinduja Global Solutions (HGS) Contact Center Outsourcing Service Product and Solutions

2.17.4 Hinduja Global Solutions (HGS) Contact Center Outsourcing Service Revenue, Gross Margin and Market Share (2018-2023)

- 2.17.5 Hinduja Global Solutions (HGS) Recent Developments and Future Plans
- 2.18 Transcosmos
 - 2.18.1 Transcosmos Details
 - 2.18.2 Transcosmos Major Business
 - 2.18.3 Transcosmos Contact Center Outsourcing Service Product and Solutions
 - 2.18.4 Transcosmos Contact Center Outsourcing Service Revenue, Gross Margin and Market Share (2018-2023)
 - 2.18.5 Transcosmos Recent Developments and Future Plans
- 2.19 Five9
 - 2.19.1 Five9 Details
 - 2.19.2 Five9 Major Business
 - 2.19.3 Five9 Contact Center Outsourcing Service Product and Solutions
 - 2.19.4 Five9 Contact Center Outsourcing Service Revenue, Gross Margin and Market Share (2018-2023)
 - 2.19.5 Five9 Recent Developments and Future Plans
- 2.20 Transcom
 - 2.20.1 Transcom Details
 - 2.20.2 Transcom Major Business
 - 2.20.3 Transcom Contact Center Outsourcing Service Product and Solutions
 - 2.20.4 Transcom Contact Center Outsourcing Service Revenue, Gross Margin and Market Share (2018-2023)
 - 2.20.5 Transcom Recent Developments and Future Plans
- 2.21 HKT Teleservices
 - 2.21.1 HKT Teleservices Details
 - 2.21.2 HKT Teleservices Major Business
 - 2.21.3 HKT Teleservices Contact Center Outsourcing Service Product and Solutions
 - 2.21.4 HKT Teleservices Contact Center Outsourcing Service Revenue, Gross Margin and Market Share (2018-2023)
 - 2.21.5 HKT Teleservices Recent Developments and Future Plans
- 2.22 Telekom Malaysia (VADS)
 - 2.22.1 Telekom Malaysia (VADS) Details
 - 2.22.2 Telekom Malaysia (VADS) Major Business
 - 2.22.3 Telekom Malaysia (VADS) Contact Center Outsourcing Service Product and Solutions
 - 2.22.4 Telekom Malaysia (VADS) Contact Center Outsourcing Service Revenue, Gross Margin and Market Share (2018-2023)
 - 2.22.5 Telekom Malaysia (VADS) Recent Developments and Future Plans
- 2.23 Invensis Technologies
 - 2.23.1 Invensis Technologies Details

- 2.23.2 Invensis Technologies Major Business
- 2.23.3 Invensis Technologies Contact Center Outsourcing Service Product and Solutions
- 2.23.4 Invensis Technologies Contact Center Outsourcing Service Revenue, Gross Margin and Market Share (2018-2023)
- 2.23.5 Invensis Technologies Recent Developments and Future Plans

3 MARKET COMPETITION, BY PLAYERS

- 3.1 Global Contact Center Outsourcing Service Revenue and Share by Players (2018-2023)
- 3.2 Market Share Analysis (2022)
 - 3.2.1 Market Share of Contact Center Outsourcing Service by Company Revenue
 - 3.2.2 Top 3 Contact Center Outsourcing Service Players Market Share in 2022
 - 3.2.3 Top 6 Contact Center Outsourcing Service Players Market Share in 2022
- 3.3 Contact Center Outsourcing Service Market: Overall Company Footprint Analysis
 - 3.3.1 Contact Center Outsourcing Service Market: Region Footprint
 - 3.3.2 Contact Center Outsourcing Service Market: Company Product Type Footprint
 - 3.3.3 Contact Center Outsourcing Service Market: Company Product Application Footprint
- 3.4 New Market Entrants and Barriers to Market Entry
- 3.5 Mergers, Acquisition, Agreements, and Collaborations

4 MARKET SIZE SEGMENT BY TYPE

- 4.1 Global Contact Center Outsourcing Service Consumption Value and Market Share by Type (2018-2023)
- 4.2 Global Contact Center Outsourcing Service Market Forecast by Type (2024-2029)

5 MARKET SIZE SEGMENT BY APPLICATION

- 5.1 Global Contact Center Outsourcing Service Consumption Value Market Share by Application (2018-2023)
- 5.2 Global Contact Center Outsourcing Service Market Forecast by Application (2024-2029)

6 NORTH AMERICA

- 6.1 North America Contact Center Outsourcing Service Consumption Value by Type

(2018-2029)

6.2 North America Contact Center Outsourcing Service Consumption Value by Application (2018-2029)

6.3 North America Contact Center Outsourcing Service Market Size by Country

6.3.1 North America Contact Center Outsourcing Service Consumption Value by Country (2018-2029)

6.3.2 United States Contact Center Outsourcing Service Market Size and Forecast (2018-2029)

6.3.3 Canada Contact Center Outsourcing Service Market Size and Forecast (2018-2029)

6.3.4 Mexico Contact Center Outsourcing Service Market Size and Forecast (2018-2029)

7 EUROPE

7.1 Europe Contact Center Outsourcing Service Consumption Value by Type (2018-2029)

7.2 Europe Contact Center Outsourcing Service Consumption Value by Application (2018-2029)

7.3 Europe Contact Center Outsourcing Service Market Size by Country

7.3.1 Europe Contact Center Outsourcing Service Consumption Value by Country (2018-2029)

7.3.2 Germany Contact Center Outsourcing Service Market Size and Forecast (2018-2029)

7.3.3 France Contact Center Outsourcing Service Market Size and Forecast (2018-2029)

7.3.4 United Kingdom Contact Center Outsourcing Service Market Size and Forecast (2018-2029)

7.3.5 Russia Contact Center Outsourcing Service Market Size and Forecast (2018-2029)

7.3.6 Italy Contact Center Outsourcing Service Market Size and Forecast (2018-2029)

8 ASIA-PACIFIC

8.1 Asia-Pacific Contact Center Outsourcing Service Consumption Value by Type (2018-2029)

8.2 Asia-Pacific Contact Center Outsourcing Service Consumption Value by Application (2018-2029)

8.3 Asia-Pacific Contact Center Outsourcing Service Market Size by Region

8.3.1 Asia-Pacific Contact Center Outsourcing Service Consumption Value by Region (2018-2029)

8.3.2 China Contact Center Outsourcing Service Market Size and Forecast (2018-2029)

8.3.3 Japan Contact Center Outsourcing Service Market Size and Forecast (2018-2029)

8.3.4 South Korea Contact Center Outsourcing Service Market Size and Forecast (2018-2029)

8.3.5 India Contact Center Outsourcing Service Market Size and Forecast (2018-2029)

8.3.6 Southeast Asia Contact Center Outsourcing Service Market Size and Forecast (2018-2029)

8.3.7 Australia Contact Center Outsourcing Service Market Size and Forecast (2018-2029)

9 SOUTH AMERICA

9.1 South America Contact Center Outsourcing Service Consumption Value by Type (2018-2029)

9.2 South America Contact Center Outsourcing Service Consumption Value by Application (2018-2029)

9.3 South America Contact Center Outsourcing Service Market Size by Country

9.3.1 South America Contact Center Outsourcing Service Consumption Value by Country (2018-2029)

9.3.2 Brazil Contact Center Outsourcing Service Market Size and Forecast (2018-2029)

9.3.3 Argentina Contact Center Outsourcing Service Market Size and Forecast (2018-2029)

10 MIDDLE EAST & AFRICA

10.1 Middle East & Africa Contact Center Outsourcing Service Consumption Value by Type (2018-2029)

10.2 Middle East & Africa Contact Center Outsourcing Service Consumption Value by Application (2018-2029)

10.3 Middle East & Africa Contact Center Outsourcing Service Market Size by Country

10.3.1 Middle East & Africa Contact Center Outsourcing Service Consumption Value by Country (2018-2029)

10.3.2 Turkey Contact Center Outsourcing Service Market Size and Forecast (2018-2029)

10.3.3 Saudi Arabia Contact Center Outsourcing Service Market Size and Forecast (2018-2029)

10.3.4 UAE Contact Center Outsourcing Service Market Size and Forecast (2018-2029)

11 MARKET DYNAMICS

11.1 Contact Center Outsourcing Service Market Drivers

11.2 Contact Center Outsourcing Service Market Restraints

11.3 Contact Center Outsourcing Service Trends Analysis

11.4 Porters Five Forces Analysis

11.4.1 Threat of New Entrants

11.4.2 Bargaining Power of Suppliers

11.4.3 Bargaining Power of Buyers

11.4.4 Threat of Substitutes

11.4.5 Competitive Rivalry

11.5 Influence of COVID-19 and Russia-Ukraine War

11.5.1 Influence of COVID-19

11.5.2 Influence of Russia-Ukraine War

12 INDUSTRY CHAIN ANALYSIS

12.1 Contact Center Outsourcing Service Industry Chain

12.2 Contact Center Outsourcing Service Upstream Analysis

12.3 Contact Center Outsourcing Service Midstream Analysis

12.4 Contact Center Outsourcing Service Downstream Analysis

13 RESEARCH FINDINGS AND CONCLUSION

14 APPENDIX

14.1 Methodology

14.2 Research Process and Data Source

14.3 Disclaimer

List Of Tables

LIST OF TABLES

Table 1. Global Contact Center Outsourcing Service Consumption Value by Type, (USD Million), 2018 & 2022 & 2029

Table 2. Global Contact Center Outsourcing Service Consumption Value by Application, (USD Million), 2018 & 2022 & 2029

Table 3. Global Contact Center Outsourcing Service Consumption Value by Region (2018-2023) & (USD Million)

Table 4. Global Contact Center Outsourcing Service Consumption Value by Region (2024-2029) & (USD Million)

Table 5. Teleperformance Company Information, Head Office, and Major Competitors

Table 6. Teleperformance Major Business

Table 7. Teleperformance Contact Center Outsourcing Service Product and Solutions

Table 8. Teleperformance Contact Center Outsourcing Service Revenue (USD Million), Gross Margin and Market Share (2018-2023)

Table 9. Teleperformance Recent Developments and Future Plans

Table 10. Synnex Company Information, Head Office, and Major Competitors

Table 11. Synnex Major Business

Table 12. Synnex Contact Center Outsourcing Service Product and Solutions

Table 13. Synnex Contact Center Outsourcing Service Revenue (USD Million), Gross Margin and Market Share (2018-2023)

Table 14. Synnex Recent Developments and Future Plans

Table 15. Alorica Company Information, Head Office, and Major Competitors

Table 16. Alorica Major Business

Table 17. Alorica Contact Center Outsourcing Service Product and Solutions

Table 18. Alorica Contact Center Outsourcing Service Revenue (USD Million), Gross Margin and Market Share (2018-2023)

Table 19. Alorica Recent Developments and Future Plans

Table 20. Atento Company Information, Head Office, and Major Competitors

Table 21. Atento Major Business

Table 22. Atento Contact Center Outsourcing Service Product and Solutions

Table 23. Atento Contact Center Outsourcing Service Revenue (USD Million), Gross Margin and Market Share (2018-2023)

Table 24. Atento Recent Developments and Future Plans

Table 25. Acticall Sitel Group Company Information, Head Office, and Major Competitors

Table 26. Acticall Sitel Group Major Business

- Table 27. Acticall Sitel Group Contact Center Outsourcing Service Product and Solutions
- Table 28. Acticall Sitel Group Contact Center Outsourcing Service Revenue (USD Million), Gross Margin and Market Share (2018-2023)
- Table 29. Acticall Sitel Group Recent Developments and Future Plans
- Table 30. Arvato Company Information, Head Office, and Major Competitors
- Table 31. Arvato Major Business
- Table 32. Arvato Contact Center Outsourcing Service Product and Solutions
- Table 33. Arvato Contact Center Outsourcing Service Revenue (USD Million), Gross Margin and Market Share (2018-2023)
- Table 34. Arvato Recent Developments and Future Plans
- Table 35. Sykes Company Information, Head Office, and Major Competitors
- Table 36. Sykes Major Business
- Table 37. Sykes Contact Center Outsourcing Service Product and Solutions
- Table 38. Sykes Contact Center Outsourcing Service Revenue (USD Million), Gross Margin and Market Share (2018-2023)
- Table 39. Sykes Recent Developments and Future Plans
- Table 40. TTEC Company Information, Head Office, and Major Competitors
- Table 41. TTEC Major Business
- Table 42. TTEC Contact Center Outsourcing Service Product and Solutions
- Table 43. TTEC Contact Center Outsourcing Service Revenue (USD Million), Gross Margin and Market Share (2018-2023)
- Table 44. TTEC Recent Developments and Future Plans
- Table 45. SERCO GROUP Company Information, Head Office, and Major Competitors
- Table 46. SERCO GROUP Major Business
- Table 47. SERCO GROUP Contact Center Outsourcing Service Product and Solutions
- Table 48. SERCO GROUP Contact Center Outsourcing Service Revenue (USD Million), Gross Margin and Market Share (2018-2023)
- Table 49. SERCO GROUP Recent Developments and Future Plans
- Table 50. Xerox Corporation Company Information, Head Office, and Major Competitors
- Table 51. Xerox Corporation Major Business
- Table 52. Xerox Corporation Contact Center Outsourcing Service Product and Solutions
- Table 53. Xerox Corporation Contact Center Outsourcing Service Revenue (USD Million), Gross Margin and Market Share (2018-2023)
- Table 54. Xerox Corporation Recent Developments and Future Plans
- Table 55. CGS Inc Company Information, Head Office, and Major Competitors
- Table 56. CGS Inc Major Business
- Table 57. CGS Inc Contact Center Outsourcing Service Product and Solutions
- Table 58. CGS Inc Contact Center Outsourcing Service Revenue (USD Million), Gross

Margin and Market Share (2018-2023)

Table 59. CGS Inc Recent Developments and Future Plans

Table 60. Webhelp Company Information, Head Office, and Major Competitors

Table 61. Webhelp Major Business

Table 62. Webhelp Contact Center Outsourcing Service Product and Solutions

Table 63. Webhelp Contact Center Outsourcing Service Revenue (USD Million), Gross Margin and Market Share (2018-2023)

Table 64. Webhelp Recent Developments and Future Plans

Table 65. StarTek Company Information, Head Office, and Major Competitors

Table 66. StarTek Major Business

Table 67. StarTek Contact Center Outsourcing Service Product and Solutions

Table 68. StarTek Contact Center Outsourcing Service Revenue (USD Million), Gross Margin and Market Share (2018-2023)

Table 69. StarTek Recent Developments and Future Plans

Table 70. Grupo Konecta Company Information, Head Office, and Major Competitors

Table 71. Grupo Konecta Major Business

Table 72. Grupo Konecta Contact Center Outsourcing Service Product and Solutions

Table 73. Grupo Konecta Contact Center Outsourcing Service Revenue (USD Million), Gross Margin and Market Share (2018-2023)

Table 74. Grupo Konecta Recent Developments and Future Plans

Table 75. Carlyle Group (Comdata) Company Information, Head Office, and Major Competitors

Table 76. Carlyle Group (Comdata) Major Business

Table 77. Carlyle Group (Comdata) Contact Center Outsourcing Service Product and Solutions

Table 78. Carlyle Group (Comdata) Contact Center Outsourcing Service Revenue (USD Million), Gross Margin and Market Share (2018-2023)

Table 79. Carlyle Group (Comdata) Recent Developments and Future Plans

Table 80. Capita Company Information, Head Office, and Major Competitors

Table 81. Capita Major Business

Table 82. Capita Contact Center Outsourcing Service Product and Solutions

Table 83. Capita Contact Center Outsourcing Service Revenue (USD Million), Gross Margin and Market Share (2018-2023)

Table 84. Capita Recent Developments and Future Plans

Table 85. Hinduja Global Solutions (HGS) Company Information, Head Office, and Major Competitors

Table 86. Hinduja Global Solutions (HGS) Major Business

Table 87. Hinduja Global Solutions (HGS) Contact Center Outsourcing Service Product and Solutions

- Table 88. Hinduja Global Solutions (HGS) Contact Center Outsourcing Service Revenue (USD Million), Gross Margin and Market Share (2018-2023)
- Table 89. Hinduja Global Solutions (HGS) Recent Developments and Future Plans
- Table 90. Transcosmos Company Information, Head Office, and Major Competitors
- Table 91. Transcosmos Major Business
- Table 92. Transcosmos Contact Center Outsourcing Service Product and Solutions
- Table 93. Transcosmos Contact Center Outsourcing Service Revenue (USD Million), Gross Margin and Market Share (2018-2023)
- Table 94. Transcosmos Recent Developments and Future Plans
- Table 95. Five9 Company Information, Head Office, and Major Competitors
- Table 96. Five9 Major Business
- Table 97. Five9 Contact Center Outsourcing Service Product and Solutions
- Table 98. Five9 Contact Center Outsourcing Service Revenue (USD Million), Gross Margin and Market Share (2018-2023)
- Table 99. Five9 Recent Developments and Future Plans
- Table 100. Transcom Company Information, Head Office, and Major Competitors
- Table 101. Transcom Major Business
- Table 102. Transcom Contact Center Outsourcing Service Product and Solutions
- Table 103. Transcom Contact Center Outsourcing Service Revenue (USD Million), Gross Margin and Market Share (2018-2023)
- Table 104. Transcom Recent Developments and Future Plans
- Table 105. HKT Teleservices Company Information, Head Office, and Major Competitors
- Table 106. HKT Teleservices Major Business
- Table 107. HKT Teleservices Contact Center Outsourcing Service Product and Solutions
- Table 108. HKT Teleservices Contact Center Outsourcing Service Revenue (USD Million), Gross Margin and Market Share (2018-2023)
- Table 109. HKT Teleservices Recent Developments and Future Plans
- Table 110. Telekom Malaysia (VADS) Company Information, Head Office, and Major Competitors
- Table 111. Telekom Malaysia (VADS) Major Business
- Table 112. Telekom Malaysia (VADS) Contact Center Outsourcing Service Product and Solutions
- Table 113. Telekom Malaysia (VADS) Contact Center Outsourcing Service Revenue (USD Million), Gross Margin and Market Share (2018-2023)
- Table 114. Telekom Malaysia (VADS) Recent Developments and Future Plans
- Table 115. Invensis Technologies Company Information, Head Office, and Major Competitors

Table 116. Invensis Technologies Major Business

Table 117. Invensis Technologies Contact Center Outsourcing Service Product and Solutions

Table 118. Invensis Technologies Contact Center Outsourcing Service Revenue (USD Million), Gross Margin and Market Share (2018-2023)

Table 119. Invensis Technologies Recent Developments and Future Plans

Table 120. Global Contact Center Outsourcing Service Revenue (USD Million) by Players (2018-2023)

Table 121. Global Contact Center Outsourcing Service Revenue Share by Players (2018-2023)

Table 122. Breakdown of Contact Center Outsourcing Service by Company Type (Tier 1, Tier 2, and Tier 3)

Table 123. Market Position of Players in Contact Center Outsourcing Service, (Tier 1, Tier 2, and Tier 3), Based on Revenue in 2022

Table 124. Head Office of Key Contact Center Outsourcing Service Players

Table 125. Contact Center Outsourcing Service Market: Company Product Type Footprint

Table 126. Contact Center Outsourcing Service Market: Company Product Application Footprint

Table 127. Contact Center Outsourcing Service New Market Entrants and Barriers to Market Entry

Table 128. Contact Center Outsourcing Service Mergers, Acquisition, Agreements, and Collaborations

Table 129. Global Contact Center Outsourcing Service Consumption Value (USD Million) by Type (2018-2023)

Table 130. Global Contact Center Outsourcing Service Consumption Value Share by Type (2018-2023)

Table 131. Global Contact Center Outsourcing Service Consumption Value Forecast by Type (2024-2029)

Table 132. Global Contact Center Outsourcing Service Consumption Value by Application (2018-2023)

Table 133. Global Contact Center Outsourcing Service Consumption Value Forecast by Application (2024-2029)

Table 134. North America Contact Center Outsourcing Service Consumption Value by Type (2018-2023) & (USD Million)

Table 135. North America Contact Center Outsourcing Service Consumption Value by Type (2024-2029) & (USD Million)

Table 136. North America Contact Center Outsourcing Service Consumption Value by Application (2018-2023) & (USD Million)

Table 137. North America Contact Center Outsourcing Service Consumption Value by Application (2024-2029) & (USD Million)

Table 138. North America Contact Center Outsourcing Service Consumption Value by Country (2018-2023) & (USD Million)

Table 139. North America Contact Center Outsourcing Service Consumption Value by Country (2024-2029) & (USD Million)

Table 140. Europe Contact Center Outsourcing Service Consumption Value by Type (2018-2023) & (USD Million)

Table 141. Europe Contact Center Outsourcing Service Consumption Value by Type (2024-2029) & (USD Million)

Table 142. Europe Contact Center Outsourcing Service Consumption Value by Application (2018-2023) & (USD Million)

Table 143. Europe Contact Center Outsourcing Service Consumption Value by Application (2024-2029) & (USD Million)

Table 144. Europe Contact Center Outsourcing Service Consumption Value by Country (2018-2023) & (USD Million)

Table 145. Europe Contact Center Outsourcing Service Consumption Value by Country (2024-2029) & (USD Million)

Table 146. Asia-Pacific Contact Center Outsourcing Service Consumption Value by Type (2018-2023) & (USD Million)

Table 147. Asia-Pacific Contact Center Outsourcing Service Consumption Value by Type (2024-2029) & (USD Million)

Table 148. Asia-Pacific Contact Center Outsourcing Service Consumption Value by Application (2018-2023) & (USD Million)

Table 149. Asia-Pacific Contact Center Outsourcing Service Consumption Value by Application (2024-2029) & (USD Million)

Table 150. Asia-Pacific Contact Center Outsourcing Service Consumption Value by Region (2018-2023) & (USD Million)

Table 151. Asia-Pacific Contact Center Outsourcing Service Consumption Value by Region (2024-2029) & (USD Million)

Table 152. South America Contact Center Outsourcing Service Consumption Value by Type (2018-2023) & (USD Million)

Table 153. South America Contact Center Outsourcing Service Consumption Value by Type (2024-2029) & (USD Million)

Table 154. South America Contact Center Outsourcing Service Consumption Value by Application (2018-2023) & (USD Million)

Table 155. South America Contact Center Outsourcing Service Consumption Value by Application (2024-2029) & (USD Million)

Table 156. South America Contact Center Outsourcing Service Consumption Value by

Country (2018-2023) & (USD Million)

Table 157. South America Contact Center Outsourcing Service Consumption Value by Country (2024-2029) & (USD Million)

Table 158. Middle East & Africa Contact Center Outsourcing Service Consumption Value by Type (2018-2023) & (USD Million)

Table 159. Middle East & Africa Contact Center Outsourcing Service Consumption Value by Type (2024-2029) & (USD Million)

Table 160. Middle East & Africa Contact Center Outsourcing Service Consumption Value by Application (2018-2023) & (USD Million)

Table 161. Middle East & Africa Contact Center Outsourcing Service Consumption Value by Application (2024-2029) & (USD Million)

Table 162. Middle East & Africa Contact Center Outsourcing Service Consumption Value by Country (2018-2023) & (USD Million)

Table 163. Middle East & Africa Contact Center Outsourcing Service Consumption Value by Country (2024-2029) & (USD Million)

Table 164. Contact Center Outsourcing Service Raw Material

Table 165. Key Suppliers of Contact Center Outsourcing Service Raw Materials

List Of Figures

LIST OF FIGURES

- Figure 1. Contact Center Outsourcing Service Picture
- Figure 2. Global Contact Center Outsourcing Service Consumption Value by Type, (USD Million), 2018 & 2022 & 2029
- Figure 3. Global Contact Center Outsourcing Service Consumption Value Market Share by Type in 2022
- Figure 4. Partial Outsourcing
- Figure 5. Complete Outsourcing
- Figure 6. Global Contact Center Outsourcing Service Consumption Value by Type, (USD Million), 2018 & 2022 & 2029
- Figure 7. Contact Center Outsourcing Service Consumption Value Market Share by Application in 2022
- Figure 8. Large Enterprises Picture
- Figure 9. SMEs Picture
- Figure 10. Global Contact Center Outsourcing Service Consumption Value, (USD Million): 2018 & 2022 & 2029
- Figure 11. Global Contact Center Outsourcing Service Consumption Value and Forecast (2018-2029) & (USD Million)
- Figure 12. Global Market Contact Center Outsourcing Service Consumption Value (USD Million) Comparison by Region (2018 & 2022 & 2029)
- Figure 13. Global Contact Center Outsourcing Service Consumption Value Market Share by Region (2018-2029)
- Figure 14. Global Contact Center Outsourcing Service Consumption Value Market Share by Region in 2022
- Figure 15. North America Contact Center Outsourcing Service Consumption Value (2018-2029) & (USD Million)
- Figure 16. Europe Contact Center Outsourcing Service Consumption Value (2018-2029) & (USD Million)
- Figure 17. Asia-Pacific Contact Center Outsourcing Service Consumption Value (2018-2029) & (USD Million)
- Figure 18. South America Contact Center Outsourcing Service Consumption Value (2018-2029) & (USD Million)
- Figure 19. Middle East and Africa Contact Center Outsourcing Service Consumption Value (2018-2029) & (USD Million)
- Figure 20. Global Contact Center Outsourcing Service Revenue Share by Players in 2022

Figure 21. Contact Center Outsourcing Service Market Share by Company Type (Tier 1, Tier 2 and Tier 3) in 2022

Figure 22. Global Top 3 Players Contact Center Outsourcing Service Market Share in 2022

Figure 23. Global Top 6 Players Contact Center Outsourcing Service Market Share in 2022

Figure 24. Global Contact Center Outsourcing Service Consumption Value Share by Type (2018-2023)

Figure 25. Global Contact Center Outsourcing Service Market Share Forecast by Type (2024-2029)

Figure 26. Global Contact Center Outsourcing Service Consumption Value Share by Application (2018-2023)

Figure 27. Global Contact Center Outsourcing Service Market Share Forecast by Application (2024-2029)

Figure 28. North America Contact Center Outsourcing Service Consumption Value Market Share by Type (2018-2029)

Figure 29. North America Contact Center Outsourcing Service Consumption Value Market Share by Application (2018-2029)

Figure 30. North America Contact Center Outsourcing Service Consumption Value Market Share by Country (2018-2029)

Figure 31. United States Contact Center Outsourcing Service Consumption Value (2018-2029) & (USD Million)

Figure 32. Canada Contact Center Outsourcing Service Consumption Value (2018-2029) & (USD Million)

Figure 33. Mexico Contact Center Outsourcing Service Consumption Value (2018-2029) & (USD Million)

Figure 34. Europe Contact Center Outsourcing Service Consumption Value Market Share by Type (2018-2029)

Figure 35. Europe Contact Center Outsourcing Service Consumption Value Market Share by Application (2018-2029)

Figure 36. Europe Contact Center Outsourcing Service Consumption Value Market Share by Country (2018-2029)

Figure 37. Germany Contact Center Outsourcing Service Consumption Value (2018-2029) & (USD Million)

Figure 38. France Contact Center Outsourcing Service Consumption Value (2018-2029) & (USD Million)

Figure 39. United Kingdom Contact Center Outsourcing Service Consumption Value (2018-2029) & (USD Million)

Figure 40. Russia Contact Center Outsourcing Service Consumption Value (2018-2029)

& (USD Million)

Figure 41. Italy Contact Center Outsourcing Service Consumption Value (2018-2029) & (USD Million)

Figure 42. Asia-Pacific Contact Center Outsourcing Service Consumption Value Market Share by Type (2018-2029)

Figure 43. Asia-Pacific Contact Center Outsourcing Service Consumption Value Market Share by Application (2018-2029)

Figure 44. Asia-Pacific Contact Center Outsourcing Service Consumption Value Market Share by Region (2018-2029)

Figure 45. China Contact Center Outsourcing Service Consumption Value (2018-2029) & (USD Million)

Figure 46. Japan Contact Center Outsourcing Service Consumption Value (2018-2029) & (USD Million)

Figure 47. South Korea Contact Center Outsourcing Service Consumption Value (2018-2029) & (USD Million)

Figure 48. India Contact Center Outsourcing Service Consumption Value (2018-2029) & (USD Million)

Figure 49. Southeast Asia Contact Center Outsourcing Service Consumption Value (2018-2029) & (USD Million)

Figure 50. Australia Contact Center Outsourcing Service Consumption Value (2018-2029) & (USD Million)

Figure 51. South America Contact Center Outsourcing Service Consumption Value Market Share by Type (2018-2029)

Figure 52. South America Contact Center Outsourcing Service Consumption Value Market Share by Application (2018-2029)

Figure 53. South America Contact Center Outsourcing Service Consumption Value Market Share by Country (2018-2029)

Figure 54. Brazil Contact Center Outsourcing Service Consumption Value (2018-2029) & (USD Million)

Figure 55. Argentina Contact Center Outsourcing Service Consumption Value (2018-2029) & (USD Million)

Figure 56. Middle East and Africa Contact Center Outsourcing Service Consumption Value Market Share by Type (2018-2029)

Figure 57. Middle East and Africa Contact Center Outsourcing Service Consumption Value Market Share by Application (2018-2029)

Figure 58. Middle East and Africa Contact Center Outsourcing Service Consumption Value Market Share by Country (2018-2029)

Figure 59. Turkey Contact Center Outsourcing Service Consumption Value (2018-2029) & (USD Million)

Figure 60. Saudi Arabia Contact Center Outsourcing Service Consumption Value (2018-2029) & (USD Million)

Figure 61. UAE Contact Center Outsourcing Service Consumption Value (2018-2029) & (USD Million)

Figure 62. Contact Center Outsourcing Service Market Drivers

Figure 63. Contact Center Outsourcing Service Market Restraints

Figure 64. Contact Center Outsourcing Service Market Trends

Figure 65. Porters Five Forces Analysis

Figure 66. Manufacturing Cost Structure Analysis of Contact Center Outsourcing Service in 2022

Figure 67. Manufacturing Process Analysis of Contact Center Outsourcing Service

Figure 68. Contact Center Outsourcing Service Industrial Chain

Figure 69. Methodology

Figure 70. Research Process and Data Source

I would like to order

Product name: Global Contact Center Outsourcing Service Market 2023 by Company, Regions, Type and Application, Forecast to 2029

Product link: <https://marketpublishers.com/r/G0579FF931C3EN.html>

Price: US\$ 3,480.00 (Single User License / Electronic Delivery)

If you want to order Corporate License or Hard Copy, please, contact our Customer Service:

info@marketpublishers.com

Payment

To pay by Credit Card (Visa, MasterCard, American Express, PayPal), please, click button on product page <https://marketpublishers.com/r/G0579FF931C3EN.html>

To pay by Wire Transfer, please, fill in your contact details in the form below:

First name:
Last name:
Email:
Company:
Address:
City:
Zip code:
Country:
Tel:
Fax:
Your message:

****All fields are required**

Customer signature _____

Please, note that by ordering from marketpublishers.com you are agreeing to our Terms & Conditions at <https://marketpublishers.com/docs/terms.html>

To place an order via fax simply print this form, fill in the information below and fax the completed form to +44 20 7900 3970

