

# Global Cloud-based BPO Market 2022 by Company, Regions, Type and Application, Forecast to 2028

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## Abstracts

The Cloud-based BPO market report provides a detailed analysis of global market size, regional and country-level market size, segmentation market growth, market share, competitive Landscape, sales analysis, impact of domestic and global market players, value chain optimization, trade regulations, recent developments, opportunities analysis, strategic market growth analysis, product launches, area marketplace expanding, and technological innovations.

According to our (Global Info Research) latest study, due to COVID-19 pandemic, the global Cloud-based BPO market size is estimated to be worth US\$ 62840 million in 2021 and is forecast to a readjusted size of USD 174870 million by 2028 with a CAGR of 15.7% during review period. BFSI accounting for % of the Cloud-based BPO global market in 2021, is projected to value USD million by 2028, growing at a % CAGR in next six years. While Human Resource segment is altered to a % CAGR between 2022 and 2028.

Global key companies of Cloud-based BPO include Firstsource Solutions, WNS, Infosys, HCL Technologies, and Genpact, etc. In terms of revenue, the global top four players hold a share over % in 2021.

### Market segmentation

Cloud-based BPO market is split by Type and by Application. For the period 2017-2028, the growth among segments provide accurate calculations and forecasts for revenue by Type and by Application. This analysis can help you expand your business by targeting qualified niche markets.

Market segment by Type, covers

Human Resource

E-Commerce

Finance and Accounting

Customer Care

Sales and Marketing

Others

Market segment by Application, can be divided into

BFSI

Telecom & IT

Healthcare

Automotive

Manufacturing

Food And Beverage

Power & Energy

Consumer Electronics

Others

Market segment by players, this report covers

Firstsource Solutions

WNS

Infosys

HCL Technologies

Genpact

Capgemini

Atos

Tata Consultancy Services

DXC Technology

Sungard

Accenture

ADP

IBM

Oracle

SAP

Xerox

HPE

Market segment by regions, regional analysis covers

North America (United States, Canada, and Mexico)

Europe (Germany, France, UK, Russia, Italy, and Rest of Europe)

Asia-Pacific (China, Japan, South Korea, India, Southeast Asia, Australia, and Rest of Asia-Pacific)

South America (Brazil, Argentina, Rest of South America)

Middle East & Africa (Turkey, Saudi Arabia, UAE, Rest of Middle East & Africa)

The content of the study subjects, includes a total of 12 chapters:

Chapter 1, to describe Cloud-based BPO product scope, market overview, market opportunities, market driving force and market risks.

Chapter 2, to profile the top players of Cloud-based BPO, with revenue, gross margin and global market share of Cloud-based BPO from 2019 to 2022.

Chapter 3, the Cloud-based BPO competitive situation, revenue and global market share of top players are analyzed emphatically by landscape contrast.

Chapter 4 and 5, to segment the market size by Type and application, with revenue and growth rate by Type, application, from 2017 to 2028.

Chapter 6, 7, 8, 9, and 10, to break the market size data at the country level, with revenue and market share for key countries in the world, from 2017 to 2022. and Cloud-based BPO market forecast, by regions, type and application, with revenue, from 2023 to 2028.

Chapter 11 and 12, to describe Cloud-based BPO research findings and conclusion, appendix and data source.

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