

Global Chain Hotel PMS Supply, Demand and Key Producers, 2026-2032

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Abstracts

The global Chain Hotel PMS market size is expected to reach \$ 4735 million by 2032, rising at a market growth of 8.9% CAGR during the forecast period (2026-2032).

Chain Hotel PMS is a software system designed for hotel chains and multi-property accommodation operators to centrally manage room inventory, reservations, front-desk operations, check-in and check-out, room status control, billing and settlement, member profiles, rates and inventory, channel distribution, and operational reporting across multiple properties. Compared with a PMS for independent hotels, a Chain Hotel PMS places greater emphasis on centralized control between headquarters and properties, standardized workflows, multi-brand and multi-property management, unified loyalty systems, cross-property data consolidation, and system integration. It typically connects with central reservation systems, channel managers, revenue management systems, customer relationship management systems, payment systems, door lock systems, food and beverage systems, and financial systems. Its core value lies in helping hotel groups improve operational standardization, optimize rate and inventory management, enhance multi-property collaboration, and deliver a more consistent guest service experience.

The Chain Hotel PMS market is evolving from single-property operation software toward group-level, cloud-based, and data-driven hotel operation platforms, with demand driven by international hotel groups, regional hotel chains, economy hotel groups, midscale and upscale select-service hotels, and multi-brand accommodation operators. As hotel groups place greater emphasis on standardized operations, centralized control, loyalty management, channel coordination, revenue management, and cross-property data analytics, product competition is shifting from basic front-desk and room status management to multi-property centralized deployment, headquarters-to-property collaboration, unified rate and inventory management, open interfaces, mobile

operations, and deep integration with CRS, CRM, RMS, POS, and financial systems. Future market growth will be supported by rising hotel chain penetration, digital transformation in hospitality, replacement of legacy on-premise systems by cloud PMS, and continued investment by hotel groups in cost efficiency and consistent guest experience.

This report studies the global Chain Hotel PMS demand, key companies, and key regions.

This report is a detailed and comprehensive analysis of the world market for Chain Hotel PMS, and provides market size (US\$ million) and Year-over-Year (YoY) growth, considering 2025 as the base year. This report explores demand trends and competition, as well as details the characteristics of Chain Hotel PMS that contribute to its increasing demand across many markets.

Highlights and key features of the study

Global Chain Hotel PMS total market, 2021-2032, (USD Million)

Global Chain Hotel PMS total market by region & country, CAGR, 2021-2032, (USD Million)

U.S. VS China: Chain Hotel PMS total market, key domestic companies, and share, (USD Million)

Global Chain Hotel PMS revenue by player, revenue and market share 2021-2026, (USD Million)

Global Chain Hotel PMS total market by Type, CAGR, 2021-2032, (USD Million)

Global Chain Hotel PMS total market by Application, CAGR, 2021-2032, (USD Million)

This report profiles major players in the global Chain Hotel PMS market based on the following parameters - company overview, revenue, gross margin, product portfolio, geographical presence, and key developments. Key companies covered as a part of this study include Oracle, Infor (Koch), SkyTouch, Agilysys, Mews, Cloudbeds, Planet, Stayntouch, IDS Next, Hotelogix, etc.

This report also provides key insights about market drivers, restraints, opportunities, new product launches or approvals.

Stakeholders would have ease in decision-making through various strategy matrices used in analyzing the world Chain Hotel PMS market

Detailed Segmentation:

Each section contains quantitative market data including market by value (US\$ Millions), by player, by regions, by Type, and by Application. Data is given for the years 2021-2032 by year with 2025 as the base year, 2026 as the estimate year, and 2027-2032 as the forecast year.

Global Chain Hotel PMS Market, By Region:

United States

China

Europe

Japan

South Korea

ASEAN

India

Rest of World

Global Chain Hotel PMS Market, Segmentation by Type:

On-premises

Cloud-based

Global Chain Hotel PMS Market, Segmentation by Hotel Class:

Budget Type

High-end Type

Global Chain Hotel PMS Market, Segmentation by System Integration:

Enterprise

Consumer

Global Chain Hotel PMS Market, Segmentation by Application:

National Chain Hotel

Regional Chain Hotel

Others

Companies Profiled:

Oracle

Infor (Koch)

SkyTouch

Agilysys

Mews

Cloudbeds

Planet

Stayntouch

IDS Next

Hotelogix

Maestro

Djubo

innRoad

WebRezPro

Clock Software

Romeo Bravo Software

Shiji

Key Questions Answered

1. How big is the global Chain Hotel PMS market?
2. What is the demand of the global Chain Hotel PMS market?
3. What is the year over year growth of the global Chain Hotel PMS market?
4. What is the total value of the global Chain Hotel PMS market?
5. Who are the Major Players in the global Chain Hotel PMS market?
6. What are the growth factors driving the market demand?

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