

Global Chain Hotel PMS Market 2026 by Company, Regions, Type and Application, Forecast to 2032

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Abstracts

According to our (Global Info Research) latest study, the global Chain Hotel PMS market size was valued at US\$ 2641 million in 2025 and is forecast to a readjusted size of US\$ 4735 million by 2032 with a CAGR of 8.9% during review period.

Chain Hotel PMS is a software system designed for hotel chains and multi-property accommodation operators to centrally manage room inventory, reservations, front-desk operations, check-in and check-out, room status control, billing and settlement, member profiles, rates and inventory, channel distribution, and operational reporting across multiple properties. Compared with a PMS for independent hotels, a Chain Hotel PMS places greater emphasis on centralized control between headquarters and properties, standardized workflows, multi-brand and multi-property management, unified loyalty systems, cross-property data consolidation, and system integration. It typically connects with central reservation systems, channel managers, revenue management systems, customer relationship management systems, payment systems, door lock systems, food and beverage systems, and financial systems. Its core value lies in helping hotel groups improve operational standardization, optimize rate and inventory management, enhance multi-property collaboration, and deliver a more consistent guest service experience.

The Chain Hotel PMS market is evolving from single-property operation software toward group-level, cloud-based, and data-driven hotel operation platforms, with demand driven by international hotel groups, regional hotel chains, economy hotel groups, midscale and upscale select-service hotels, and multi-brand accommodation operators. As hotel groups place greater emphasis on standardized operations, centralized control, loyalty management, channel coordination, revenue management, and cross-property data analytics, product competition is shifting from basic front-desk and room status management to multi-property centralized deployment, headquarters-to-property

collaboration, unified rate and inventory management, open interfaces, mobile operations, and deep integration with CRS, CRM, RMS, POS, and financial systems. Future market growth will be supported by rising hotel chain penetration, digital transformation in hospitality, replacement of legacy on-premise systems by cloud PMS, and continued investment by hotel groups in cost efficiency and consistent guest experience.

This report is a detailed and comprehensive analysis for global Chain Hotel PMS market. Both quantitative and qualitative analyses are presented by company, by region & country, by Type and by Application. As the market is constantly changing, this report explores the competition, supply and demand trends, as well as key factors that contribute to its changing demands across many markets. Company profiles and product examples of selected competitors, along with market share estimates of some of the selected leaders for the year 2025, are provided.

Key Features:

Global Chain Hotel PMS market size and forecasts, in consumption value (\$ Million), 2021-2032

Global Chain Hotel PMS market size and forecasts by region and country, in consumption value (\$ Million), 2021-2032

Global Chain Hotel PMS market size and forecasts, by Type and by Application, in consumption value (\$ Million), 2021-2032

Global Chain Hotel PMS market shares of main players, in revenue (\$ Million), 2021-2026

The Primary Objectives in This Report Are:

To determine the size of the total market opportunity of global and key countries

To assess the growth potential for Chain Hotel PMS

To forecast future growth in each product and end-use market

To assess competitive factors affecting the marketplace

This report profiles key players in the global Chain Hotel PMS market based on the following parameters - company overview, revenue, gross margin, product portfolio, geographical presence, and key developments. Key companies covered as a part of this study include Oracle, Infor (Koch), SkyTouch, Agilysys, Mews, Cloudbeds, Planet, Stayntouch, IDS Next, Hotelogix, etc.

This report also provides key insights about market drivers, restraints, opportunities, new product launches or approvals.

Market segmentation

Chain Hotel PMS market is split by Type and by Application. For the period 2021-2032, the growth among segments provides accurate calculations and forecasts for Consumption Value by Type and by Application. This analysis can help you expand your business by targeting qualified niche markets.

Market segment by Type

On-premises

Cloud-based

Market segment by Hotel Class

Budget Type

High-end Type

Market segment by System Integration

Enterprise

Consumer

Market segment by Application

National Chain Hotel

Regional Chain Hotel

Others

Market segment by players, this report covers

Oracle

Infor (Koch)

SkyTouch

Agilysys

Mews

Cloudbeds

Planet

Stayntouch

IDS Next

Hotelogix

Maestro

Djubo

innRoad

WebRezPro

Clock Software

Romeo Bravo Software

Shiji

Market segment by regions, regional analysis covers

North America (United States, Canada and Mexico)

Europe (Germany, France, UK, Russia, Italy and Rest of Europe)

Asia-Pacific (China, Japan, South Korea, India, Southeast Asia and Rest of Asia-Pacific)

South America (Brazil, Rest of South America)

Middle East & Africa (Turkey, Saudi Arabia, UAE, Rest of Middle East & Africa)

The content of the study subjects, includes a total of 13 chapters:

Chapter 1, to describe Chain Hotel PMS product scope, market overview, market estimation caveats and base year.

Chapter 2, to profile the top players of Chain Hotel PMS, with revenue, gross margin, and global market share of Chain Hotel PMS from 2021 to 2026.

Chapter 3, the Chain Hotel PMS competitive situation, revenue, and global market share of top players are analyzed emphatically by landscape contrast.

Chapter 4 and 5, to segment the market size by Type and by Application, with consumption value and growth rate by Type, by Application, from 2021 to 2032.

Chapter 6, 7, 8, 9, and 10, to break the market size data at the country level, with revenue and market share for key countries in the world, from 2021 to 2026. and Chain Hotel PMS market forecast, by regions, by Type and by Application, with consumption value, from 2027 to 2032.

Chapter 11, market dynamics, drivers, restraints, trends, Porters Five Forces analysis.

Chapter 12, the key raw materials and key suppliers, and industry chain of Chain Hotel PMS.

Chapter 13, to describe Chain Hotel PMS research findings and conclusion.

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