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Global Call Center Wired Headset Market 2026 by Manufacturers, Regions, Type and Application, Forecast to 2032

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Abstracts

According to our (Global Info Research) latest study, the global Call Center Wired Headset market size was valued at US$ 2675 million in 2025 and is forecast to a readjusted size of US$ 3388 million by 2032 with a CAGR of 3.4% during review period.

In 2025, global Call Center Wired Headset production reached approximately 65 million units, with an average global market price of around USD 40 per unit.

The gross profit margin of major companies in the industry was approximately 25%–45%.

In 2025, global production capacity was approximately 85 million units.

A Call Center Wired Headset is a professional monaural or binaural audio device connected by USB, USB-C, RJ9, quick-disconnect, or analog cable to computers and telephones. It is designed for extended voice communication and commonly includes a noise-reducing microphone, inline controls, and hearing protection. The scope excludes wireless headsets, consumer music headphones, gaming headsets, standalone microphones, desk phones, conference speakers, and call-center software.

The industrial chain includes upstream speakers, microphones, acoustic components, cables, connectors, headbands, ear cushions, plastics, control chips, and packaging. Midstream covers acoustic design, component molding, cable assembly, headset assembly, microphone tuning, durability testing, and certification. Downstream applications include outsourced call centers, financial services, telecommunications, government hotlines, healthcare services, customer-support departments, remote work,

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and enterprise unified communications.

Call Center Wired Headset is a professional communication headset specially designed for customer service and telemarketing staff, equipped with high-sensitivity noise reduction microphone and ergonomic long-time wearing structure. It has the advantages of stable wired signal, clear call quality and ultra-low noise, and is widely used in enterprise customer service centers, telemarketing teams and online after-sales service scenarios. The market demand is steadily increased driven by the rapid development of online service industry and standardized customer service construction. With the expansion of e-commerce after-sales, financial customer service and enterprise telemarketing teams, the demand for professional call communication equipment continues to rise. In the future, products will develop towards high-definition call, ultra-noise reduction and comfortable ergonomic design. Manufacturers will optimize acoustic structure and wearing structure, strengthen compatibility with various office communication systems, and support long-term stable work application to meet the standardized office needs of large-scale call centers.

Report Scope

This report is a detailed and comprehensive analysis for global Call Center Wired Headset market. Both quantitative and qualitative analyses are presented by manufacturers, by region & country, by Type and by Application. As the market is constantly changing, this report explores the competition, supply and demand trends, as well as key factors that contribute to its changing demands across many markets. Company profiles and product examples of selected competitors, along with market share estimates of some of the selected leaders for the year 2025, are provided.

Key Features:

Global Call Center Wired Headset market size and forecasts, in consumption value ($ Million), sales quantity (K Units), and average selling prices (US$/Unit), 2021-2032

Global Call Center Wired Headset market size and forecasts by region and country, in consumption value ($ Million), sales quantity (K Units), and average selling prices (US$/Unit), 2021-2032

Global Call Center Wired Headset market size and forecasts, by Type and by

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Application, in consumption value ($ Million), sales quantity (K Units), and average selling prices (US$/Unit), 2021-2032

Global Call Center Wired Headset market shares of main players, shipments in revenue ($ Million), sales quantity (K Units), and ASP (US$/Unit), 2021-2026

The Primary Objectives in This Report Are:

To determine the size of the total market opportunity of global and key countries

To assess the growth potential for Call Center Wired Headset

To forecast future growth in each product and end-use market

To assess competitive factors affecting the marketplace

This report profiles key players in the global Call Center Wired Headset market based on the following parameters - company overview, sales quantity, revenue, price, gross margin, product portfolio, geographical presence, and key developments. Key companies covered as a part of this study include HP Inc., GN Audio A/S, EPOS Group A/S, Logitech International S.A., Cisco Systems, Inc., JPL Telecom Limited, ADDASOUND Denmark A/S, IPD Co., Ltd., Sanwa Supply Inc., ELECOM CO., LTD., etc.

This report also provides key insights about market drivers, restraints, opportunities, new product launches or approvals.

Call Center Wired Headset market is split by Type and by Application. For the period 2021-2032, the growth among segments provides accurate calculations and forecasts for consumption value by Type, and by Application in terms of volume and value. This analysis can help you expand your business by targeting qualified niche markets.

Market Segmentation

Market segment by Type

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Monaural Headsets

Binaural Headsets

Convertible Headsets

Market segment by Connector Type

USB Headsets

Quick Disconnect Headsets

3.5 mm Headsets

Market segment by Cable Length

Short Cable(?1.2 m)

Medium Cable(>1.2–2.0 m)

Long Cable(>2.0 m)

Market segment by Application

Outsourced Contact Centers

Enterprise Customer Service Centers

Government and Public Service Centers

Other

Major players covered

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HP Inc.

GN Audio A/S

EPOS Group A/S

Logitech International S.A.

Cisco Systems, Inc.

JPL Telecom Limited

ADDASOUND Denmark A/S

IPD Co., Ltd.

Sanwa Supply Inc.

ELECOM CO., LTD.

Audio-Technica Corporation

Yealink Network Technology Co., Ltd.

Fanvil Technology Co., Ltd.

Accutone Technologies Limited

Xiamen Mairdi Electronic Technology Co., Ltd.

Xiamen Ubeida Electronic Technology Co., Ltd.

Shenzhen Beien Communication Technology Co., Ltd.

JPL Audio Limited

Market segment by region, regional analysis covers

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North America (United States, Canada, and Mexico)

Europe (Germany, France, United Kingdom, Russia, Italy, and Rest of Europe)

Asia-Pacific (China, Japan, Korea, India, Southeast Asia, and Australia)

South America (Brazil, Argentina, Colombia, and Rest of South America)

Middle East & Africa (Saudi Arabia, UAE, Egypt, South Africa, and Rest of Middle East & Africa)

Chapter Outline

Chapter 1, to describe Call Center Wired Headset product scope, market overview, market estimation caveats and base year.

Chapter 2, to profile the top manufacturers of Call Center Wired Headset, with price, sales quantity, revenue, and global market share of Call Center Wired Headset from 2021 to 2026.

Chapter 3, the Call Center Wired Headset competitive situation, sales quantity, revenue, and global market share of top manufacturers are analyzed emphatically by landscape contrast.

Chapter 4, the Call Center Wired Headset breakdown data are shown at the regional level, to show the sales quantity, consumption value, and growth by regions, from 2021 to 2032.

Chapter 5 and 6, to segment the sales by Type and by Application, with sales market share and growth rate by Type, by Application, from 2021 to 2032.

Chapter 7, 8, 9, 10 and 11, to break the sales data at the country level, with sales quantity, consumption value, and market share for key countries in the world, from 2021 to 2026.and Call Center Wired Headset market forecast, by regions, by Type, and by Application, with sales and revenue, from 2027 to 2032.

Chapter 12, market dynamics, drivers, restraints, trends, and Porters Five Forces analysis.

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Chapter 13, the key raw materials and key suppliers, and industry chain of Call Center Wired Headset.

Chapter 14 and 15, to describe Call Center Wired Headset sales channel, distributors, customers, research findings and conclusion.

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