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Global Call Center Wired Headset Supply, Demand and Key Producers, 2026-2032

https://marketpublishers.com/r/G7C15C3114A4EN.html
Date: September 2026
Pages: 138
Price: US$ 4,480.00 (Single User License)
ID: G7C15C3114A4EN

Abstracts

The global Call Center Wired Headset market size is expected to reach $ 3388 million by 2032, rising at a market growth of 3.4% CAGR during the forecast period (2026-2032).

In 2025, global Call Center Wired Headset production reached approximately 65 million units, with an average global market price of around USD 40 per unit.

The gross profit margin of major companies in the industry was approximately 25%–45%.

In 2025, global production capacity was approximately 85 million units.

A Call Center Wired Headset is a professional monaural or binaural audio device connected by USB, USB-C, RJ9, quick-disconnect, or analog cable to computers and telephones. It is designed for extended voice communication and commonly includes a noise-reducing microphone, inline controls, and hearing protection. The scope excludes wireless headsets, consumer music headphones, gaming headsets, standalone microphones, desk phones, conference speakers, and call-center software.

The industrial chain includes upstream speakers, microphones, acoustic components, cables, connectors, headbands, ear cushions, plastics, control chips, and packaging. Midstream covers acoustic design, component molding, cable assembly, headset assembly, microphone tuning, durability testing, and certification. Downstream applications include outsourced call centers, financial services, telecommunications, government hotlines, healthcare services, customer-support departments, remote work, and enterprise unified communications.

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Call Center Wired Headset is a professional communication headset specially designed for customer service and telemarketing staff, equipped with high-sensitivity noise reduction microphone and ergonomic long-time wearing structure. It has the advantages of stable wired signal, clear call quality and ultra-low noise, and is widely used in enterprise customer service centers, telemarketing teams and online after-sales service scenarios. The market demand is steadily increased driven by the rapid development of online service industry and standardized customer service construction. With the expansion of e-commerce after-sales, financial customer service and enterprise telemarketing teams, the demand for professional call communication equipment continues to rise. In the future, products will develop towards high-definition call, ultra-noise reduction and comfortable ergonomic design. Manufacturers will optimize acoustic structure and wearing structure, strengthen compatibility with various office communication systems, and support long-term stable work application to meet the standardized office needs of large-scale call centers.

Report Scope

This report studies the global Call Center Wired Headset production, demand, key manufacturers, and key regions.

This report is a detailed and comprehensive analysis of the world market for Call Center Wired Headset and provides market size (US$ million) and Year-over-Year (YoY) Growth, considering 2025 as the base year. This report explores demand trends and competition, as well as details the characteristics of Call Center Wired Headset that contribute to its increasing demand across many markets.

Highlights and key features of the study

Global Call Center Wired Headset total production and demand, 2021-2032, (K Units)

Global Call Center Wired Headset total production value, 2021-2032, (USD Million)

Global Call Center Wired Headset production by region & country, production, value, CAGR, 2021-2032, (USD Million) & (K Units), (based on production site)

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Global Call Center Wired Headset consumption by region & country, CAGR, 2021-2032 & (K Units)

U.S. VS China: Call Center Wired Headset domestic production, consumption, key domestic manufacturers and share

Global Call Center Wired Headset production by manufacturer, production, price, value and market share 2021-2026, (USD Million) & (K Units)

Global Call Center Wired Headset production by Type, production, value, CAGR, 2021-2032, (USD Million) & (K Units)

Global Call Center Wired Headset production by Application, production, value, CAGR, 2021-2032, (USD Million) & (K Units)

This report profiles key players in the global Call Center Wired Headset market based on the following parameters - company overview, production, value, price, gross margin, product portfolio, geographical presence, and key developments. Key companies covered as a part of this study include HP Inc., GN Audio A/S, EPOS Group A/S, Logitech International S.A., Cisco Systems, Inc., JPL Telecom Limited, ADDASOUND Denmark A/S, IPD Co., Ltd., Sanwa Supply Inc., ELECOM CO., LTD., etc.

This report also provides key insights about market drivers, restraints, opportunities, new product launches or approvals.

Stakeholders would have ease in decision-making through various strategy matrices used in analyzing the World Call Center Wired Headset market

Detailed Segmentation:

Each section contains quantitative market data including market by value (US$ Millions), volume (production, consumption) & (K Units) and average price (US$/Unit) by manufacturer, by Type, and by Application. Data is given for the years 2021-2032 by year with 2025 as the base year, 2026 as the estimate year, and 2027-2032 as the forecast year.

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Global Call Center Wired Headset Market, By Region:

United States

China

Europe

Japan

South Korea

ASEAN

India

Rest of World

Market Segmentation

Global Call Center Wired Headset Market, Segmentation by Type:

Monaural Headsets

Binaural Headsets

Convertible Headsets

Global Call Center Wired Headset Market, Segmentation by Connector Type:

USB Headsets

Quick Disconnect Headsets

3.5 mm Headsets

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Global Call Center Wired Headset Market, Segmentation by Cable Length:

Short Cable(?1.2 m)

Medium Cable(>1.2–2.0 m)

Long Cable(>2.0 m)

Global Call Center Wired Headset Market, Segmentation by Application:

Outsourced Contact Centers

Enterprise Customer Service Centers

Government and Public Service Centers

Other

Companies Profiled:

HP Inc.

GN Audio A/S

EPOS Group A/S

Logitech International S.A.

Cisco Systems, Inc.

JPL Telecom Limited

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ADDASOUND Denmark A/S

IPD Co., Ltd.

Sanwa Supply Inc.

ELECOM CO., LTD.

Audio-Technica Corporation

Yealink Network Technology Co., Ltd.

Fanvil Technology Co., Ltd.

Accutone Technologies Limited

Xiamen Mairdi Electronic Technology Co., Ltd.

Xiamen Ubeida Electronic Technology Co., Ltd.

Shenzhen Beien Communication Technology Co., Ltd.

JPL Audio Limited

Key Questions Answered:

1. How big is the global Call Center Wired Headset market?

2. What is the demand of the global Call Center Wired Headset market?

3. What is the year over year growth of the global Call Center Wired Headset market?

4. What is the production and production value of the global Call Center Wired Headset market?

5. Who are the key producers in the global Call Center Wired Headset market?

6. What are the growth factors driving the market demand?

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