

Global AI Operation and Maintenance Software Market 2026 by Company, Regions, Type and Application, Forecast to 2032

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Abstracts

According to our (Global Info Research) latest study, the global AI Operation and Maintenance Software market size was valued at US\$ 815 million in 2025 and is forecast to a readjusted size of US\$ 1429 million by 2032 with a CAGR of 8.2% during review period.

AI Operation and Maintenance software refers to a category of platforms that leverage artificial intelligence, big data analytics, machine learning, and automation technologies to perform intelligent monitoring, fault prediction, automated diagnosis, and operational optimization for IT infrastructure, industrial equipment, cloud environments, and business systems. By collecting operational data from servers, network devices, application systems, industrial equipment, and sensors and combining this with AI algorithms, such software enables anomaly detection, fault prediction, root cause analysis, automated alerting, intelligent inspections, and automated remediation, thereby enhancing system stability and operational efficiency. Key functions include AI monitoring, predictive maintenance, AIOps, incident management, log analytics, performance optimization, intelligent ticketing, and O&M knowledge base management. Widely deployed across data centers, cloud platforms, telecommunications networks, industrial manufacturing, the energy sector, financial systems, and large-scale enterprise IT environments, AI O&M software serves as a crucial technological foundation for transforming traditional O&M models into automated, intelligent, and predictive operations.

The upstream segment of the AI operations and maintenance software industry chain primarily comprises suppliers of cloud computing infrastructure, servers and storage devices, network equipment, AI chips, data acquisition platforms, databases,

middleware, and software development tools. Among these, computing infrastructure, data processing capabilities, and AI algorithm platforms serve as the core components underpinning intelligent O&M capabilities. The midstream segment consists mainly of AI O&M software developers that provide management platforms utilizing technologies such as machine learning, big data analytics, automated orchestration, and intelligent agents. Downstream clients include cloud service providers, data center operators, telecommunications companies, financial institutions, manufacturers, power and energy enterprises, and large corporate groups. Application scenarios encompass data center monitoring, cloud resource optimization, predictive maintenance for industrial equipment, network fault management, secure IT system operations, and business continuity assurance. As digital infrastructure scales up, AI O&M software will continue to evolve toward greater automation, intelligence, and unmanned operation.

The AI Operation and Maintenance Software sector is currently experiencing a phase of rapid growth, driven by the upgrading of enterprise digital infrastructure and the rising demand for intelligent O&M. Key opportunities lie in areas such as cloud-native O&M, AIOps platform development, AI-powered data center management, predictive maintenance for industrial equipment, edge computing O&M, and IT automation upgrades for large enterprises. As enterprise IT architectures evolve toward cloud, multi-cloud, and hybrid infrastructures, system complexity has increased, rendering traditional manual O&M methods inadequate for meeting demands regarding real-time monitoring, rapid fault response, and large-scale resource management. Core industry competitiveness is defined by capabilities in AI algorithms, data collection and analysis, fault prediction accuracy, automated execution, system compatibility, and accumulated industry-specific expertise. Platforms capable of intelligent alert noise reduction, automated root cause analysis, and automated fault remediation hold a distinct competitive advantage. Current industry pain points include complex O&M data sources, excessive alert volumes, low efficiency in fault localization, heavy reliance on manual expertise, difficulties in managing multi-cloud environments, and a scarcity of training data for AI models. To address these challenges, the industry is leveraging technologies such as machine learning, Large Language Models (LLMs), AI agents, digital twins, and automated orchestration to enhance O&M efficiency. Overall, AI-driven O&M software is evolving from traditional monitoring tools into intelligent, adaptive, and automated O&M platforms, poised for continued rapid growth across cloud computing, data centers, the Industrial Internet, telecommunications networks, and large-scale enterprise information systems.

This report is a detailed and comprehensive analysis for global AI Operation and

Maintenance Software market. Both quantitative and qualitative analyses are presented by company, by region & country, by Type and by Application. As the market is constantly changing, this report explores the competition, supply and demand trends, as well as key factors that contribute to its changing demands across many markets. Company profiles and product examples of selected competitors, along with market share estimates of some of the selected leaders for the year 2025, are provided.

Key Features:

Global AI Operation and Maintenance Software market size and forecasts, in consumption value (\$ Million), 2021-2032

Global AI Operation and Maintenance Software market size and forecasts by region and country, in consumption value (\$ Million), 2021-2032

Global AI Operation and Maintenance Software market size and forecasts, by Type and by Application, in consumption value (\$ Million), 2021-2032

Global AI Operation and Maintenance Software market shares of main players, in revenue (\$ Million), 2021-2026

The Primary Objectives in This Report Are:

To determine the size of the total market opportunity of global and key countries

To assess the growth potential for AI Operation and Maintenance Software

To forecast future growth in each product and end-use market

To assess competitive factors affecting the marketplace

This report profiles key players in the global AI Operation and Maintenance Software market based on the following parameters - company overview, revenue, gross margin, product portfolio, geographical presence, and key developments. Key companies covered as a part of this study include ABB, Anymaint, Dingo, Fiix, Fractal, IBM, MaintenanceX, Maintwiz, Siemens, UpKeep, etc.

This report also provides key insights about market drivers, restraints, opportunities,

new product launches or approvals.

Market segmentation

AI Operation and Maintenance Software market is split by Type and by Application. For the period 2021-2032, the growth among segments provides accurate calculations and forecasts for Consumption Value by Type and by Application. This analysis can help you expand your business by targeting qualified niche markets.

Market segment by Type

On-Premise

Software-as-a-Service

Market segment by Function

AI Monitoring Software

Predictive Maintenance Software

Automated Operations Software

AI Fault Diagnosis Software

Market segment by Data Processing Volume

Data Processing Volume

Data Processing Volume: 100 GB?10 TB/day

Data Processing Volume > 10 TB/day

Market segment by Application

Finance

E-Commerce

Manufacturing

Cloud Service Providers

Others

Market segment by players, this report covers

ABB

Anymaint

Dingo

Fiix

Fractal

IBM

MaintenanceX

Maintwiz

Siemens

UpKeep

Augury

Tractian

iFactory

Schneider Electric

Hexagon

Hitachi

Fujitsu

INFORM Software

remberg

aiomatic

Ting Yun

Huawei Cloud

Hydsoft

Market segment by regions, regional analysis covers

North America (United States, Canada and Mexico)

Europe (Germany, France, UK, Russia, Italy and Rest of Europe)

Asia-Pacific (China, Japan, South Korea, India, Southeast Asia and Rest of Asia-Pacific)

South America (Brazil, Rest of South America)

Middle East & Africa (Turkey, Saudi Arabia, UAE, Rest of Middle East & Africa)

The content of the study subjects, includes a total of 13 chapters:

Chapter 1, to describe AI Operation and Maintenance Software product scope, market overview, market estimation caveats and base year.

Chapter 2, to profile the top players of AI Operation and Maintenance Software, with revenue, gross margin, and global market share of AI Operation and Maintenance

Software from 2021 to 2026.

Chapter 3, the AI Operation and Maintenance Software competitive situation, revenue, and global market share of top players are analyzed emphatically by landscape contrast.

Chapter 4 and 5, to segment the market size by Type and by Application, with consumption value and growth rate by Type, by Application, from 2021 to 2032.

Chapter 6, 7, 8, 9, and 10, to break the market size data at the country level, with revenue and market share for key countries in the world, from 2021 to 2026. and AI Operation and Maintenance Software market forecast, by regions, by Type and by Application, with consumption value, from 2027 to 2032.

Chapter 11, market dynamics, drivers, restraints, trends, Porters Five Forces analysis.

Chapter 12, the key raw materials and key suppliers, and industry chain of AI Operation and Maintenance Software.

Chapter 13, to describe AI Operation and Maintenance Software research findings and conclusion.

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